Heuristic evaluation
from Clear-Group to Hci4774

Part I: Your Name

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Part II: Project Description

An application to find a job of short period for example a workshop or fast food f
estival that only take time of some days to weeks

task1: apply for an event of job
task2:take part of interview after it is considered
task3:ask additional professional information during /After work

Part III: Evaluation Execution

The heuristic evaluation in question is evaluated in person during week lab sessio
n , the material used is low fi prototype in paper we agreed the version of deskto
p to evaluate and followed these steps:
1. brief description about the project, use case and tasks
2. starting to show the low fi prototype and show up the main page, indicating
   where are the buttons and let user click them.
3. understand the backend logic not related to task to not misevaluate the pro
   blem found
4. provide explanation after the report is given to other person if something
   is not clear

Part IV: List of Violations

[Issue #]. [Heuristic #] [Heuristic Title]
Where: [Where the issue occurred - task, step, page]
What: [Description of the problem]
Why: [Reason why it violates the heuristic]
Severity: [0-4, according to Nielsen's severity rating]

[Issue 1]. Heuristic 1 VideoConference Status

Where: the problem is occurred in page 18 for the task take part of interview afte
r it is considered and participating the work in the page 27
*What: we think the the username should show up on the videoconference both for all
user*
Why: the people need to know with who is talking
Severity: 3 Major usability problem; important to fix

[Issue 2]. Heuristic 3 VideoConference Control
Where: the problem is occurred in page 18 for the task take part of interview aft
er it is considered and participating the work in the page 27
*What: the call is full screen, if the user want to navigate other content of the w
eb in this case he should stop the call or he should open another browser tab to b
rowse the site he cannot browser the content and having call contemporaneously , i
f the call can be minimized there should be a minimize button*
Why: the user may need to browser the content of website meanwhile having a call
Severity: 3 Major usability problem; important to fix

[Issue 3]. Heuristic 3 Sent message pop up control
*Where:this happen for all pop up about message sent where the pop up say message s
ent correctly , this is related for task 1 , task 2 and task3 for each task there
are all sent message system for asking question instead for task3 is directly corr
elated because the task is* ask additional professional information during /After w
ork .
What: the pop up say directly message sent correctly, with a button "X" and bac
k to previous page
*we think clicking the x as a normal user logical flow should remain where you stay
and give the user the chance to modify the message, while we think it should add o
ne more step like "are you sure to send the message?" and clicking yes then the
pop up say* message sent correctly
Why: give the user chance to modify the text written and not send directly
Severity: 2: Minor usability problem

[Issue 4]. Heuristic 4 Sent message pop up flow
Where: the problem is occurred in page 31 for the task ask additional professional
information during /After work and for all boxes to insert text for questions / fe
edbacks
What: at page 31 of flow chart is not clear signed where it go after clicking
 *"x" and we think is good to add a go back button on the all page where there is
box of text insert to let use abandon while writing the text and go back to previo
us section*

Why: although the problem can solved by clicking using go back of browser but is still good add a go back button in the application
Severity: 2: Minor usability problem

[Issue 5]. Heuristic 10 site purpose presentation
Where: the problem is occurred in page 2 for the task 1 apply for an event of job
What: although is a simple task if a new user registered that doesn't know how the site work,he would like to see the application flow for a new job
Why:give to new user a fast user guide
Severity: 1 Cosmetic problem only; need not be fixed unless extra time is available

[Issue 6]. Heuristic N 2 person same slot
Where: the problem is occurred in page 9 for the task 2 take part of interview after it is considered
What: although with clarification during presence heuristic evaluation is clarified that the slot is inserted manually by the operator event organized (mean each person accepted has unique time slot for him to choose) but there is still chance that manual operation can have errors so the scenario that 2 person with same slot time can happen
Why: since as we understood the interview is one vs one so in this case how this error is managed?
Severity: 1

[Issue 7]. Heuristic 7 notification window
Where: the problem is occurred in page 7 for the task 2 take part of interview after it is considered
What: after the user is accepted , it will arrive a notification in the notification section with small window ,we think is a plus add a notification section with full screen so it may can enhance the usability
Why: add visual usability since when the number of notification increase the problem to scroll down every time could be tired for user
Severity: 1 Cosmetic problem only; need not be fixed unless extra time is available

[Issue 8]. Heuristic 7 past notification
Where: the problem is occurred in page 7 for the task 2 take part of interview after it is considered
What:after discussion and clarification we understood the past notification, like notification about past job done,application not accepted, all notification is in the small window of notification section represented with a different color, we st

ill recommend the manage these notification in a big window which user can filter about important notification and past
Why: add usability since in the small window all notification is mixed
Severity: 2 Minor usability problem

Heuristic	# violations
H1: Visibility of system status	1
H2: Match between system and the real world	0
H3: User control and freedom	2
H4: Consistency and standards	1
H5: Error prevention	0
H6: Recognition rather than recall	0
H7: Flexibility and efficiency of use	2
H8: Aesthetic and minimalist design	0
H9: Help users recognize, diagnose, and recover from errors	0
H10: Help and documentation	1
HN: Non-heuristic issue	1

The web application is well presented and clear as design , the solutions made for tasks are simple to understand and it has coherence as my personal opinion, although there are some small problems like notification management that should be fixed and adding information about users during interference is an important thing as cited above. These are main problem we found about the project , for rest ,the problems are just cosmetic and minimal, if fixed the project could be perfect.