4/7/22, 4:34 PM OneNote



Resetting SAP password



Wednesday, April 6, 2022 8:23 PM

Step1:

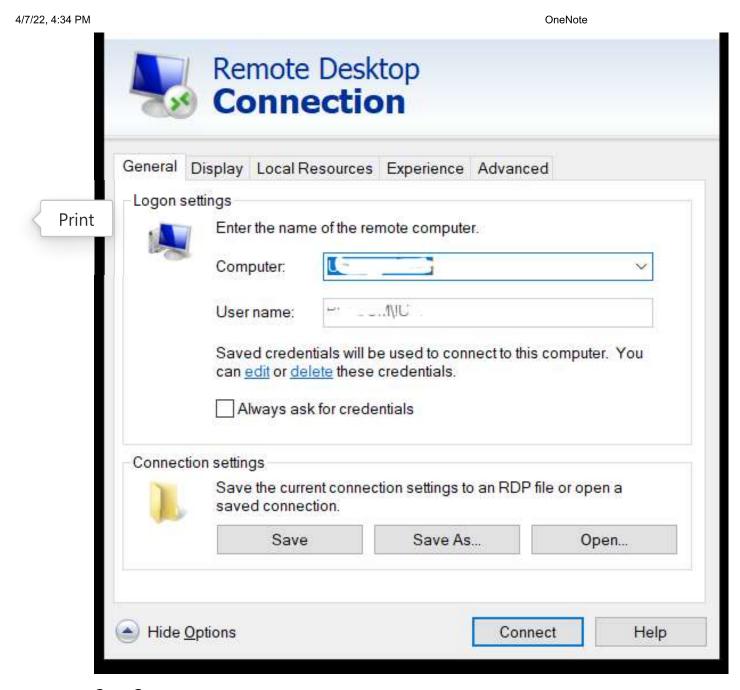
ogin with your respective login credentials(mail, password) in FortiClient VPN which are provided in your Zimbra mail.



Step2:

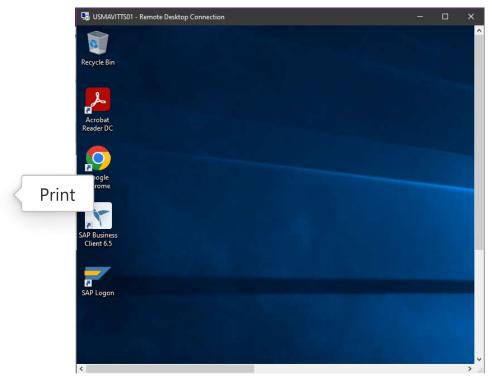
Open remote desktop Click show options then enter credentials(computer name and user name = domain name which is provided by client and AltID which is provided in Zimbra) and connect.





Step3:

Connect to the virtual machine which contains all the required software's which can be used. After connecting it appears as the picture given below:

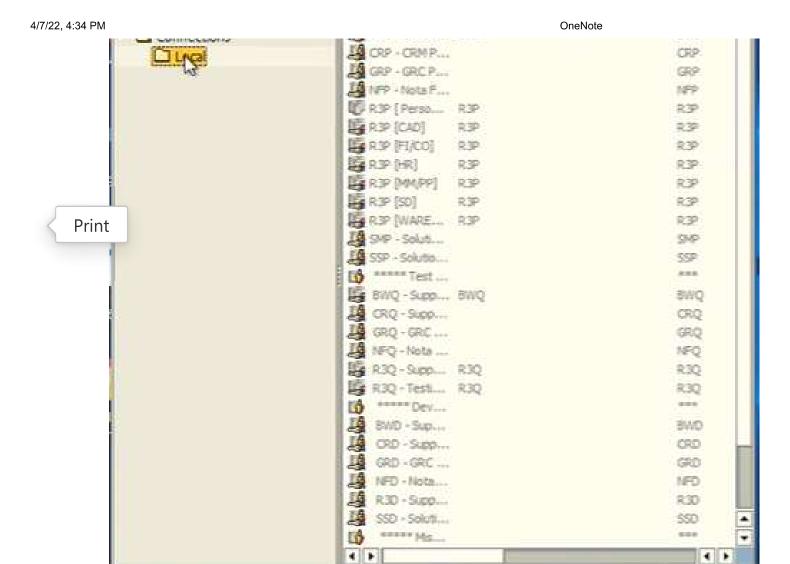


Step4:

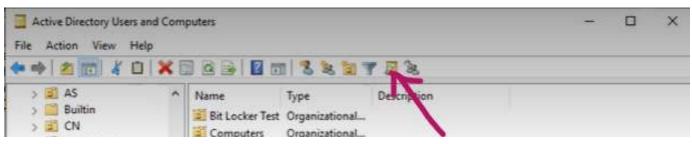
Open SAP logon application login with our given credentials.

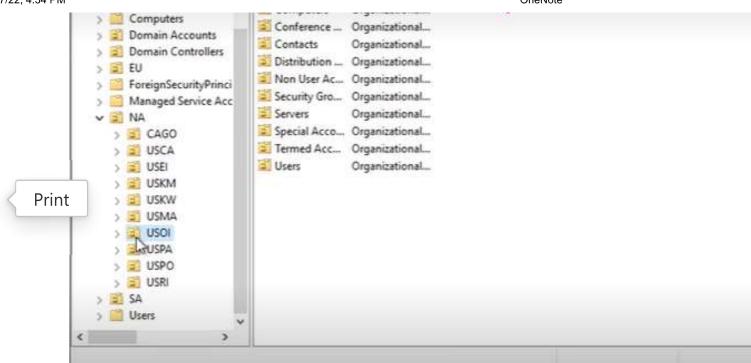


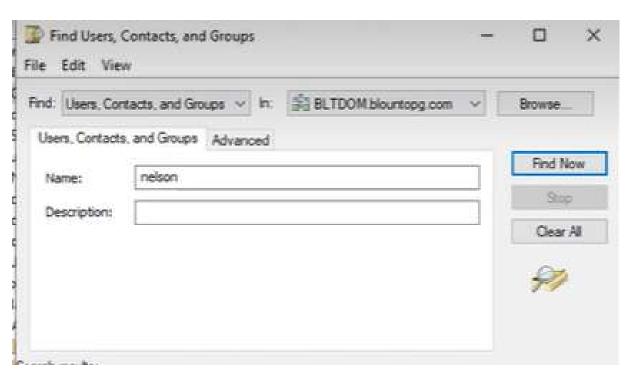


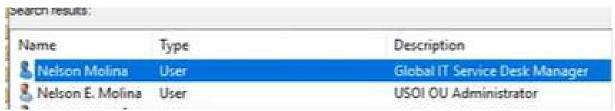


To find user name open active user and computer 'find objects in active directory domain services' 众

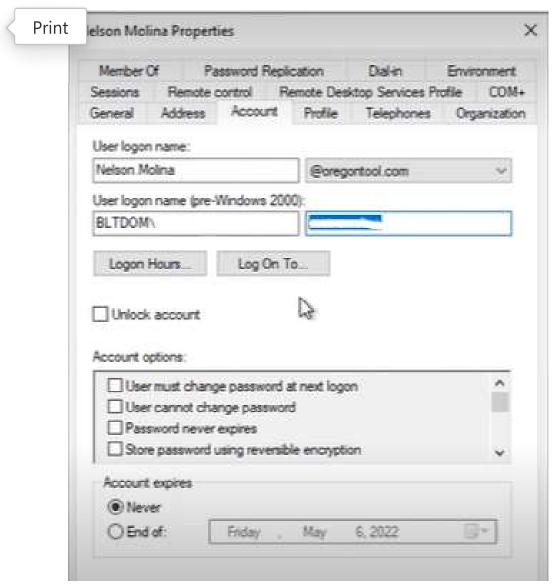








Example take user name is nelson and then click 'find now' then we get two accounts one is bang account and another is regular account.





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