Dominic Pisano

(610) 719 7331 - Thorndale, PA - pisano.dominic@gmail.com

Experience

Wegmans June 2021 – Present Instacart Shopper Downingtown, PA

- Utilize Instacart app to communicate with and fulfill customer orders.
- Properly handle product, use necessary equipment, and bag items to ensure they reach their destination safely.
- Accurately and efficiently scan items, make appropriate substitutions as needed, and process payments.
- Accurately and efficiently fulfill customer orders and stage them in fulfillment area.

June 2019 - July 2021 **CVS Pharmacy** Thorndale, PA

Shift Supervisor

- Serve as manager and perform managerial duties in the manager's absence.
- Addresses all customer complaints in a professional and timely manner.
- Operate cash registers, stock shelves, and keep the store clean and organized.
- Supervise associates on shift and ensure the daily task list is completed.
- Reconcile cash register at the end of the shift and lock the store.

Rite Aid May 2017 - June 2019 Shift Supervisor West Chester, PA

- Removing outdated merchandise products from the shelves for damages/outdated.
- Set planograms for aisles, endcaps, and side wings according to the set layout.
- Pull merchandise from stock room to sales floor.
- Assist customers with the lottery machine, printing photos, and taking passport photos.

Cracker Barrel June 2016 - May 2017 Server Downingtown, PA

- Write guests' food orders on order slips and enter orders into computers for kitchen staff.
- Serve food or beverages to patrons.
- Perform food preparation duties such as preparing salads, appetizers, and cold dishes, portioning desserts, and brewing coffee.
- Clean tables or counters after patrons have finished dining. Stock service areas with supplies such as coffee, food, tableware, and linens.

Education

West Chester University | Bachelor of Science in Computer Science

Expected December 2022

Relevant Coursework: Calculus II, Discrete Mathematics, Data Base Management Systems, Data Communications and Networking, Data Structures and Algorithms, Introduction to Cloud Computing, Software Engineering, Software Testing

Delaware County Community College | Associate of Science in Computer Science

2021

Skills

- Proficient in Java, HTML, CSS, JavaScript
- Familiar with C, C++, Python

- Customer service skills
- **Leadership skills**