Grant L. McPherson

1726 Taurus Loop 19A Charleston, IL 61920 (217)208-9806 glmcpherson2001@gmail.com

SUMMARY

Personable Senior college student going into the Information Technology field of work. Eager to expand my knowledge, and help others in their endeavors.

EXPERIENCE

Monical's, Arcola IL — Shift Supervisor

March 2020 - PRESENT

- Manage and assist associates to ensure customer satisfaction
- Resolved customer questions, issues, and complaints
- Trained new employees in job expectations
- Prioritize objectives with staff

Midland States Bank — Data Engineering Intern

Summer 2022

Midland states bank is a fast-growing Neighborhood bank based out of Effingham, Illinois.

- Communication with team members with varying backgrounds
- Data management practices
- Understanding business functions and how that pertained to my job expectations
- Streamlined dataflows

EDUCATION

Eastern Illinois University, Charleston IL— Bachelor's Degree in Computer Information Technology

August 2019 - May 2023

Current GPA: 3.96/4.0

SKILLS

- Communication
- Team Leadership
- Problem-Solving
- Time Management
- Self-Motivated

CODING LANGUAGES

Intermediate Knowledge:

- C++
- Python
- SQL
- JavaScript
- Powershell
- HTML & CSS

AWARDS

Dean's List- For seven semesters at Eastern Illinois University

RELEVANT COURSEWORK

- CIT 1813: Intro into C++
- **CSM 2170**: Data Structures
- CIT 2523: Data
 - Communication Tech I
- CIT 2773: Database Administration