LATHIKA WIRASINHA

Software Engineering Intern

CONTACTS

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ABOUT ME

With great attention to detail and immense patience, I can take on any task head-on. With a record of excellent service and quick response under pressure, I hope to use all my skills and expertise to complete all given tasks, with great accuracy to deliver a final product that would surpass expectations.

WORK EXPERIENCE

Marketing Assistant - Commercial Bank

Oct 2020 - Nov 2021

Job Responsibilities

- Used the knowledge of company products and services to assist customers with concerns and general education.
- Managed and processed applications for Point of Sales machines upon request from various Proprietors.
- Prepared the necessary Documentation for numerous agreements with external companies and organizations.
- Assisted in organizing campaigns and promotional events.

Key achievements

- Improved on previous processing format to increase efficiency by up to 30%.
- Increased customer satisfaction by maintaining proper communication and ensuring the company's reliability.

EDUCATION

B(Eng) Software Engineering, Informatics Institute of Technology (Ongoing)

2021 - 2027

Modules

- Software Development Basics
- Mathematics for Computing

Industrial Training Course, Informatics Institute of Technology

2021

Modules

- English communication Skills
- Java Design & Object-Oriented Programming
- Web Development
- Databases Systems
- Introduction to Quality Assurance

GCSE, A/L (Cambridge)

2019

Successfully completed my Advanced Level examinations in,

- Biology
- Chemistry
- Psychology.

GCSE, O/L (Cambridge)

2017

Successfully passed the GSCE O/L examination with 2 'A', 3'B' and 2 'C' for,

- Computer Studies
- Biology
- Chemistry
- Physics
- Mathematics
- English
- English in literature.

SKILLS

- English Communication
- Adaptability
- Problem Solving
- Conflict Resolution
- Ethically Decisive

- Stakeholder Management
- Project Management
- Persistent Curiosity

HOBBIES

- Puzzle Solving
- DIY Projects
- Research in Psychology
- Music
- Cycling