**Usability Test Form**

Name of Tester:

Date:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Feedback / Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| It is always clear what is happening on the app? |  |  |  |  |  |
| Users are made aware if the system is awaiting user interaction? |  |  |  |  |  |
| Progress indicators are present (where applicable)? |  |  |  |  |  |
| Users can flawlessly navigate throughout the app? |  |  |  |  |  |
| Are the Heads and Tails outcomes easily distinguishable? |  |  |  |  |  |
| **Navigation and Menu Clarity**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| Is the menu easy to locate and use? |  |  |  |  |  |
| Does the navigation between different sections of the app feel intuitive? |  |  |  |  |  |
| Were you able to easily discover and access all the features the app offers? |  |  |  |  |  |
| Did you find the navigation flow from one section to another intuitive? |  |  |  |  |  |
| **Error prevention and correction**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| Were error messages presented in a way that clearly conveyed the issue? |  |  |  |  |  |
| Did the messages provide helpful information on what went wrong and how to address it? |  |  |  |  |  |
| Did you find the error-handling process user-friendly? |  |  |  |  |  |
| Were you able to easily understand how to recover from errors or issues? |  |  |  |  |  |
| Did the app make it clear when the issue was successfully addressed? |  |  |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Visual Clarity**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| The layout is clear and understandable? |  |  |  |  |  |
| There is sufficient ‘white space’? |  |  |  |  |  |
| Unnecessary animation is avoided? |  |  |  |  |  |
| **Navigation**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| There is a clear indication of the current location within the site? |  |  |  |  |  |
| There is a clearly identified link to the Home page? |  |  |  |  |  |
| All major parts of the site can be accessed from the Home page? |  |  |  |  |  |
| A site map is available? |  |  |  |  |  |
| Site structure is simple with no complex navigation required? |  |  |  |  |  |
| A Search function is available (where applicable)? |  |  |  |  |  |
| **Functionality**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| Were all the features accessible and functional as expected? |  |  |  |  |  |
| Did you encounter any difficulties in accessing specific functionalities? |  |  |  |  |  |
| **User Control / Language**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| Were the user controls (buttons, sliders, etc.) easy to understand and use? |  |  |  |  |  |
| Did you find yourself fumbling or hesitating when trying to interact with these controls? |  |  |  |  |  |
| Did you feel in control of how you interacted with and experienced the application? |  |  |  |  |  |
| Were the user controls accessible to users with different levels of experience? |  |  |  |  |  |
| Were there any controls that you found challenging to use or understand? |  |  |  |  |  |
| Language - appropriate for the user - is employed? |  |  |  |  |  |
| No unnecessary technical jargon is used? |  |  |  |  |  |