

# Re: Your MxToolBox RESTful API Request

Anthony Vallee

Thu 2/18/2016 07:48

To: Chad James <chad@mxttoolbox.com>;

Thanks you very much !

Have a good day,

Anthony

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**From:** Chad James <chad@mxttoolbox.com>  
**Sent:** Tuesday, February 16, 2016 17:23  
**To:** Anthony Vallee  
**Subject:** Re: Your MxToolBox RESTful API Request

Anthony,

Normally we don't provide any access to the Network Lookup functionality, only the DNS Lookups for Free Users. However, I'll enable your free account to have 10 Network Lookups per day, i.e. Blacklists.

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Best Regards,  
Chad James  
Sales Lead / Customer Service  
MXToolBox, Inc.  
Direct: 512-637-8765  
Toll-Free: 866-698-6652  
[chad@mxttoolbox.com](mailto:chad@mxttoolbox.com)

\* I am in the Office daily from 7:00am - 4:00pm Central Time.



Visit [MxToolBox.com](http://MxToolBox.com) for Free Email Server Diagnostic & Troubleshooting Tools! Whether you simply need to check your network for Blacklisting or Monitor your entire Email & Web Server Infrastructure, MxToolBox Professional is the Solution! Visit our [Product Pages](#) to learn more!

On Tue, Feb 16, 2016 at 3:15 PM, Anthony Vallee <[tony.vallee@hotmail.com](mailto:tony.vallee@hotmail.com)> wrote:

Hello Chad,

I would like to thank you for the quick response. Dominique and I are students at Cégep de Sainte-Foy (college in the region of Quebec City) and we are interested in using your services for a research project on IP address reputation.

Unfortunately, we do not have any kind of budget and from what I understand MxToolBox's services are usually targeted for business solutions.

I would still like to know if it is possible for us to access the Blacklist REST API.

Currently, we have no integration with any system; we only use requested data locally for research purposes. Although, chances are that this project will be used later this year at [Cégep de Sainte-Foy's Cybersecurity Research Lab](#) (this webpage is only available in French at the moment).

Thank you for your time and have a good day,

Anthony Vallée

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From: Chad James <[chad@mxtoolbox.com](mailto:chad@mxtoolbox.com)>

Sent: Tuesday, February 16, 2016 14:39

To: Anthony Vallee

Subject: Your MxToolBox RESTful API Request

Anthony,

Thank you for your inquiry regarding API. Many businesses utilize our API for diverse purposes such as abuse analysis, bulk blacklist monitoring, event correlation, customer setup and product integration.

I would like to ask a few questions about your particular use case and how our API can help you. Specifically, I would like to understand:

- 1 - What information are you looking to get from MxToolbox? Network Lookups (Blacklist, SMTP) or Local/DNS Lookups (MX, SPF, PTR, etc.)?
- 2 - What problems are you trying to solve with this information?
- 3 - What systems are you looking to integrate with?

\*Please Note: If you are looking for a small volume of API Calls, the Basic or PRO MxWatch Plans respectively will likely better suit your needs: [http://mxtoolbox.com/services\\_servermonitoring2.aspx](http://mxtoolbox.com/services_servermonitoring2.aspx) - Basic Plan only includes Local/DNS Lookups, but the PRO Plan includes up to 128 Daily Network API Calls.

If you would like to discuss your issues immediately, you can call me at [866-698-6652](tel:866-698-6652) or 866-MxToolbox.

Regards,

Chad James

Sales Lead / Customer Service

MXToolBox, Inc.

Direct: [512-637-8765](tel:512-637-8765)

Toll-Free: [866-698-6652](tel:866-698-6652)

[chad@mxttoolbox.com](mailto:chad@mxttoolbox.com)

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