

A dark blue vertical bar on the left side of the page. A blue arrow points to the right from the bar, containing the date 7/11/2023.

7/11/2023

COS 214 PROJECT

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Restaurant Simulator

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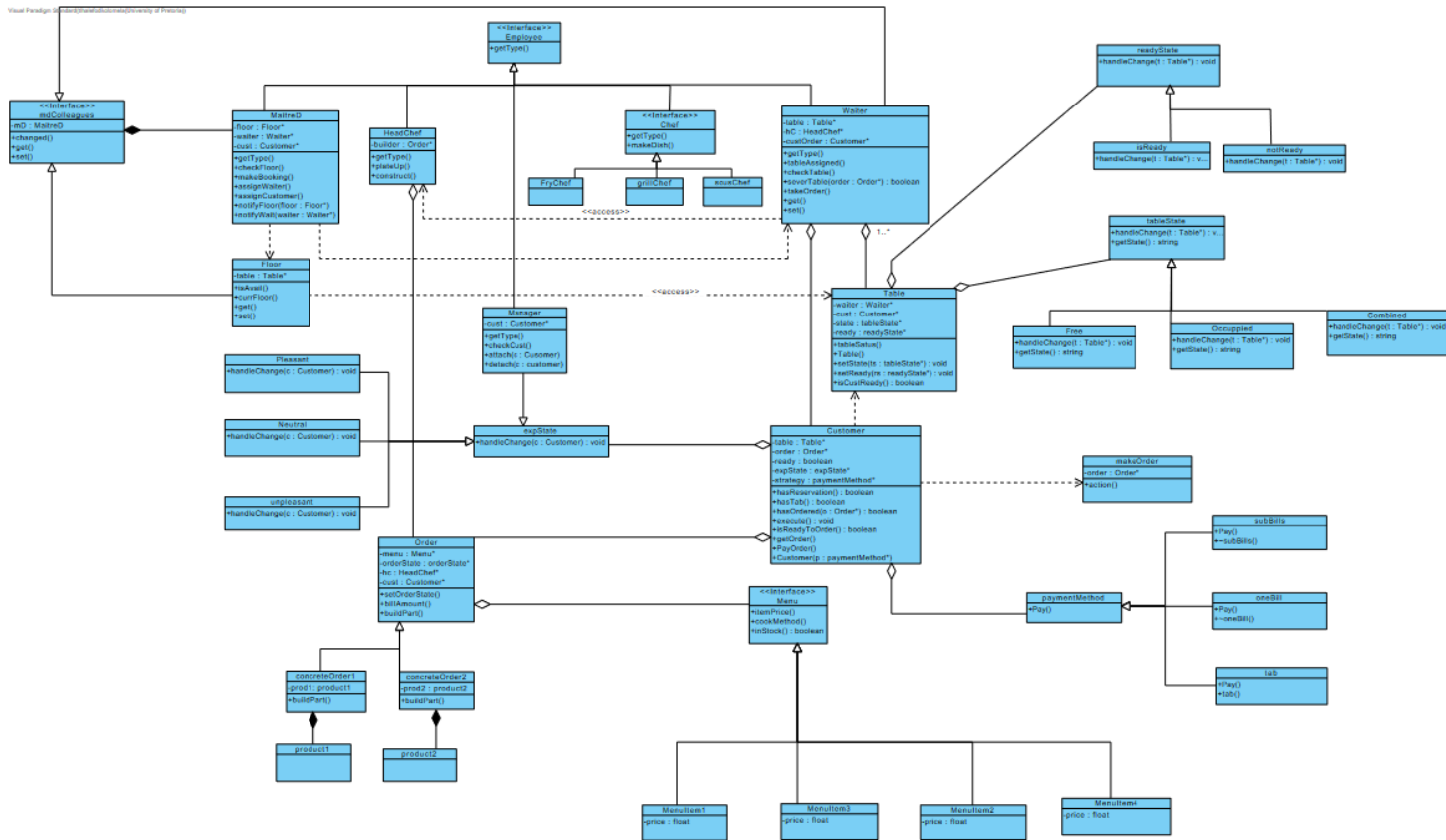
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TASK 1: PRACTICAL ASSIGNMENT

This was our initial and partial design, after a discussion:

- Mediator
 - To use for the MaitreD to allocate tables to our restaurant's customers.
- Chain of Responsibility
 - To be able to pass the order that was made from one class to another to be able get, assemble, plate and serve the meal. This would be the main focus of the system as it would dictate the flow of the program.
- Command
 - For the waiter to be able to notify and queue the orders made for the kitchen to be able to produce the meal.
- Template Method
 - Wanting to print out a customer's bill.
- Strategy
 - To be able to split the bill between multiple customers at a table.
- Façade
 - To encapsulate the system and give the client a single point of entry, even though would still be able to interact with subsystems.
- Decorator
 - To be able to add to a meal, such as additional foods or sides to the meal.
- Factory Method
 - We wanted to produce a menu and a meal using the factory method, instead of building individual meals.
- Memento
 - To store the state of the bill. The customer would be able to add to their order and once they have been completely served, the bill's state would be recalled and would be settled.
- State
 - Wanted the customer's satisfaction to ensure that various different subclasses act on the state of the customer. Such as any dissatisfaction would ensure that manager would be called.

This was our partial and initial design represented by the UML diagram that was created using Visual Paradigm.



TASK 2: DESIGN

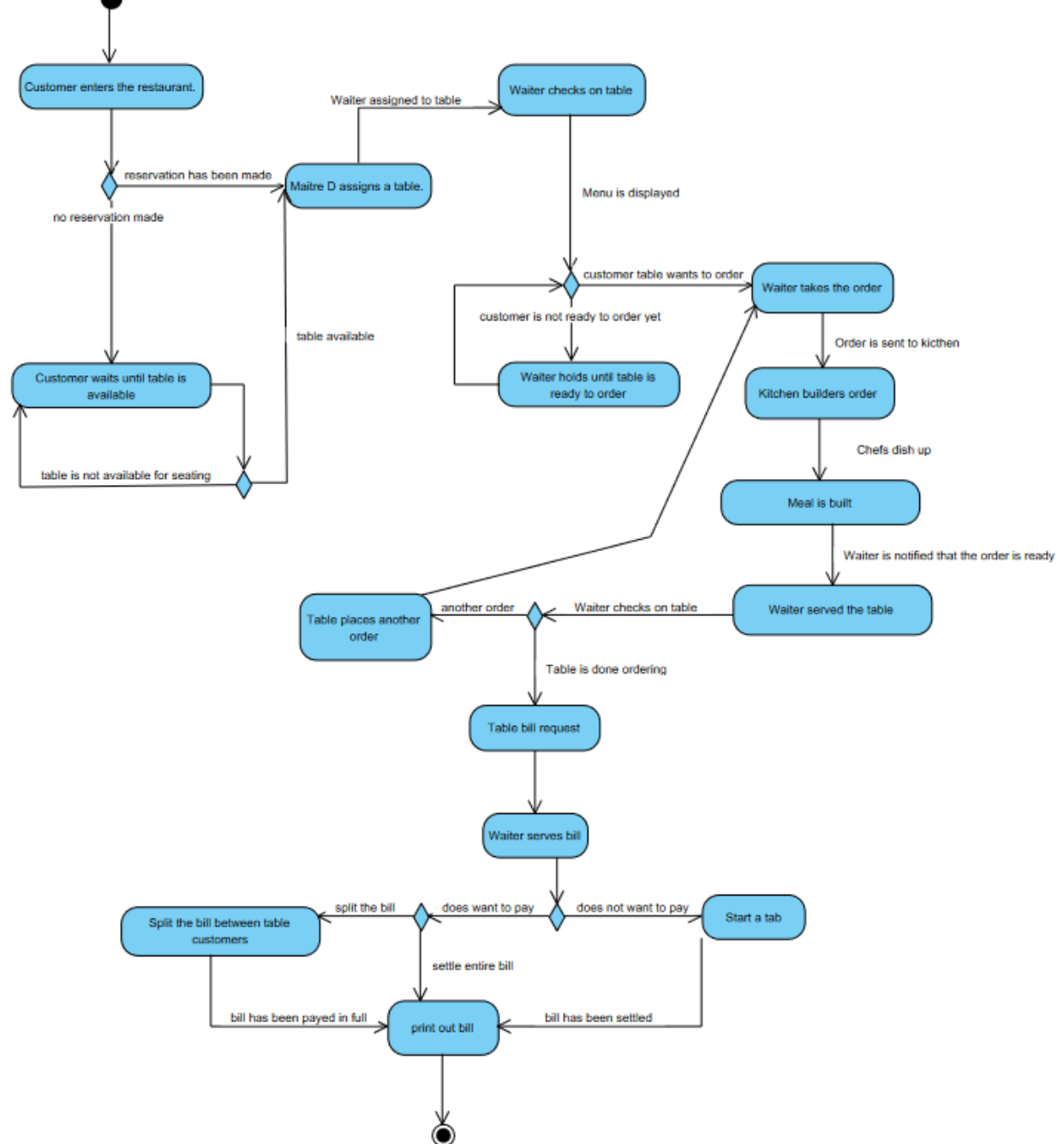
2.1 System Requirements

We are required to design and implement a restaurant simulator. The end goal of the system is the production and sale of food to customers, however there are an ensemble of chaotic processes to consider.

The focus is primarily two areas namely:

- The floor.
 - The number of available tables.
 - Seating a group of customers based on whether they have made a reservation or not.
 - Having to combine tables to accommodate a large group of customers and restoring the tables to their previous state.
 - Once the group of customers has been assigned a table, the Maitre D has to assign a waiter to assist the table.
 - Should the table not be ready to place an order, the waiter should return later.
 - The table should be able to customize their order and give it to the waiter to be processed and prepared by the kitchen.
 - After the table has been served, they should be able to tip based on their satisfaction of the service.
 - The bill can either be settled (the full amount by one person, or can be distributed evenly among the customers at the particular table) or the customers can have a tab that can be settled at a later date.
- The kitchen.
 - The waiter commands the kitchen to start the preparation of an order.
 - Once the kitchen has been handed the order, the chefs can start building a meal from scratch.
 - Once the building process is done, each meal should be sent to the head chef for plating.
 - The head chef is responsible for the finishing garnishes of the order before it is sent back to the waiter to be served to the customer.

2.2 Activity Diagrams



2.3 & 2.4 Identification of patterns

A combination of 10 gang of four design patterns were used to address the system requirements listed above.

1. Composite
2. Strategy
3. State
4. Observer

5. Builder
6. Chain of Responsibility
7. Proxy
8. Command
9. Template Method
10. Facade

The Composite pattern is used to model the compositions of tables to accommodate larger groups of customers.

The Strategy pattern is used to interchange the algorithm based on how the customer is going to be seated.

The State pattern is used to be able to transition based on the internal state of the availability of the table. It is also used to model the transition based on whether the table is ready to place an order with the waiter or not.

The Observer pattern is used to model the dependency between the waiter and the customer, the waiter is notified when a table is ready to place an order.

The Builder pattern is used to model the process of building a meal of the order that was placed, from scratch and return the finished meals.

The Chain of Responsibility pattern is used to be able to pass the order request from the waiter, to the kitchen for building, the head chef and then back to the waiter to be able to serve the table.

The Proxy pattern is used to protect the customer, such that we use a proxy customer and the kitchen is not able to change any functionality of the customer when the order is being taken.

The Command pattern is used is used to model the waiter passing the order request to the kitchen.

The Template Method pattern is used to model the method to be able to pay the bill. The variations of the algorithm of payment does not matter (whether a single customer pays in full, the bill is split or a tab is being payed), the bill just has to be settled.

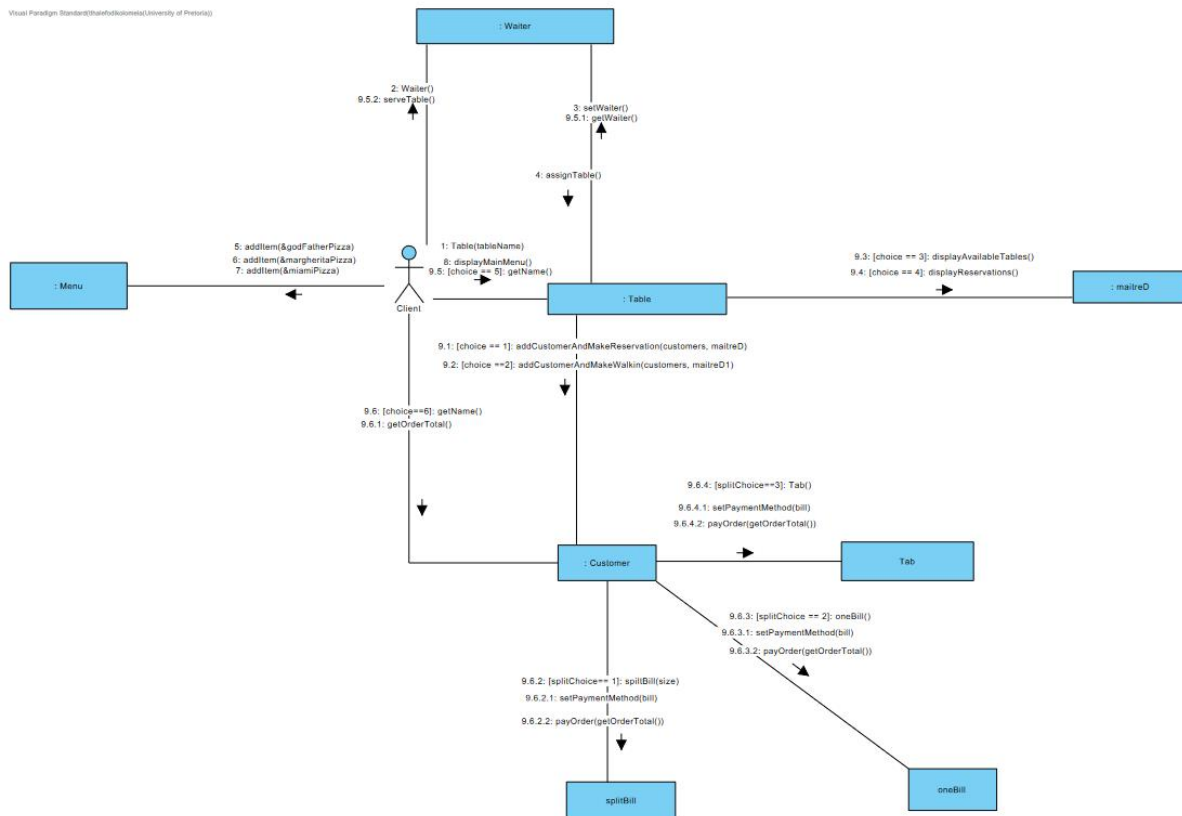
The Façade pattern is used to model the front interface for the set of interfaces that has been implemented. This just makes the overall system easier to use.

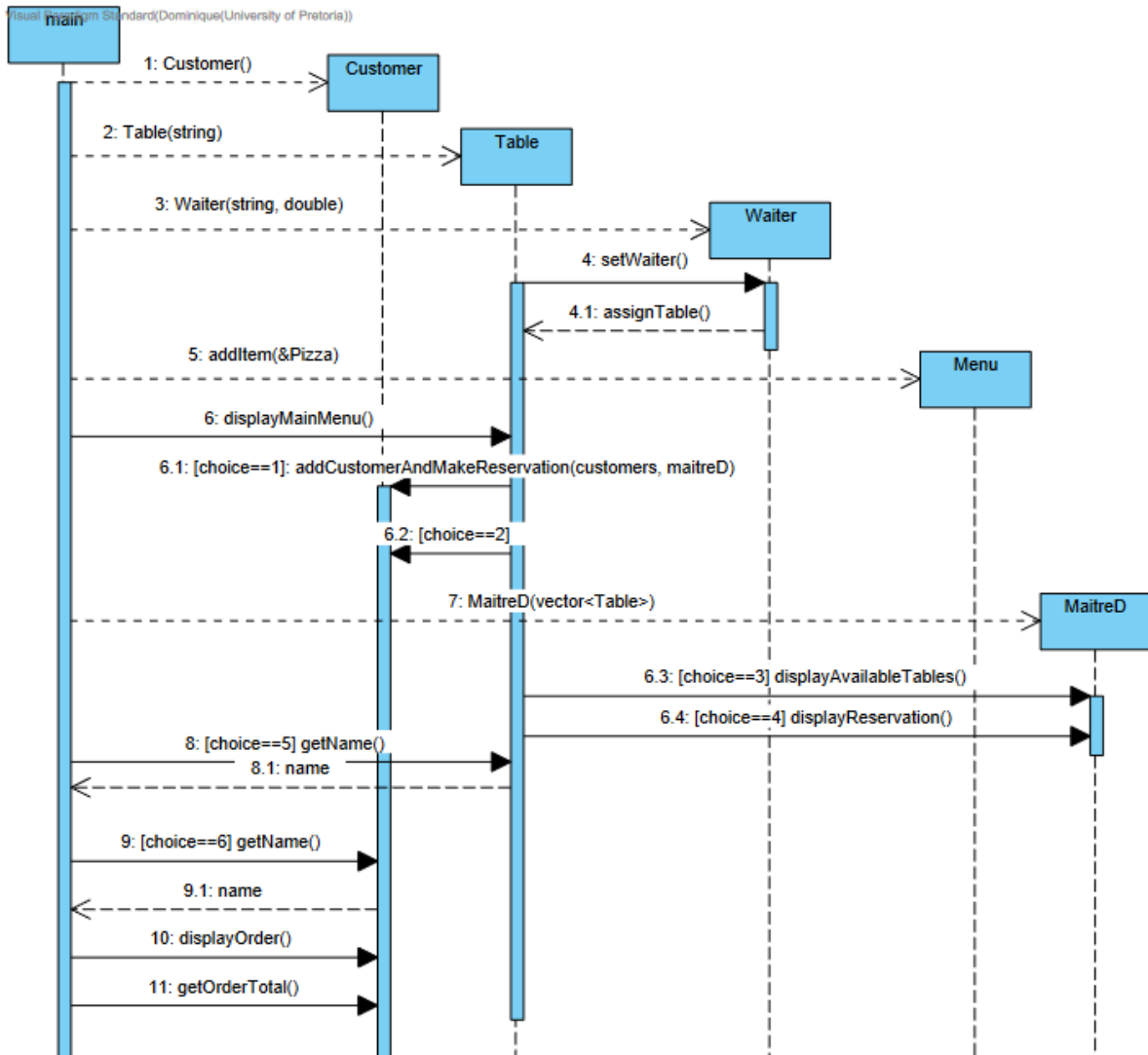
2.5 UML Class Diagram for system

* The Diagram is large. Find attached at the end of the document.

2.6 Sequence & Communication Diagrams

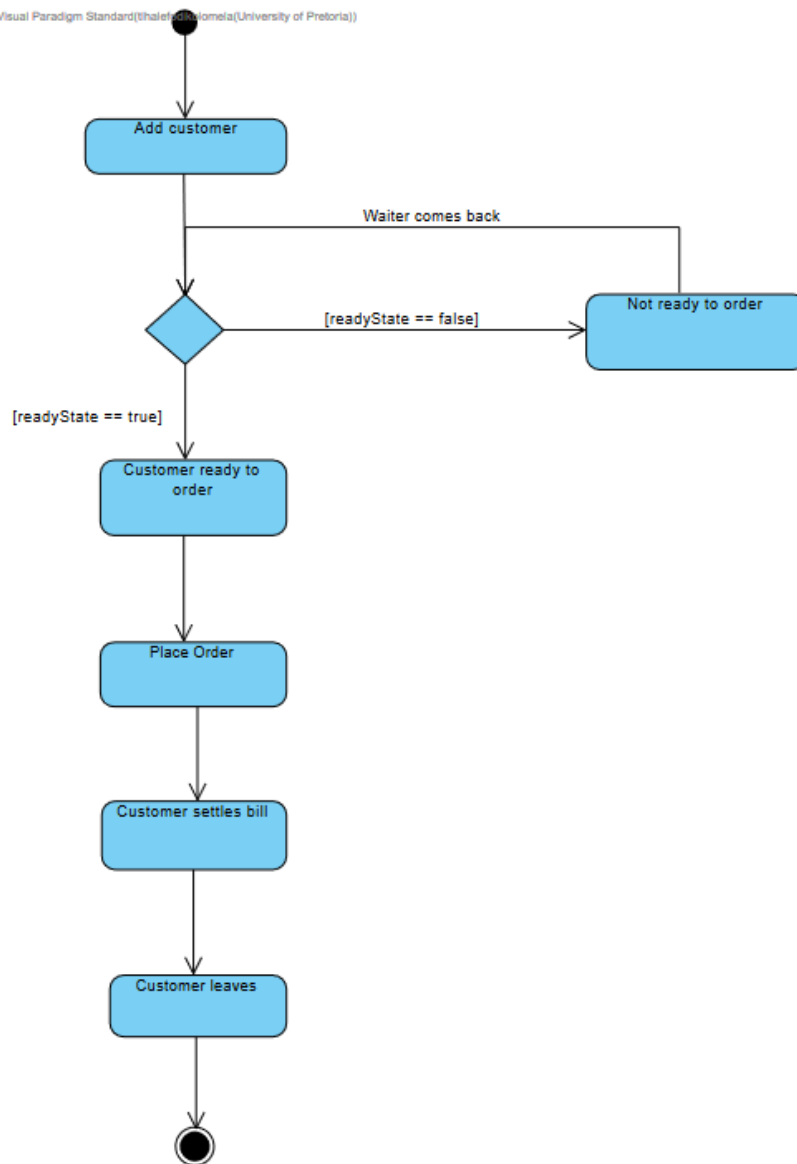
Visual Paradigm Standard (Shanghai: Eastonsoft, University of Pretoria)



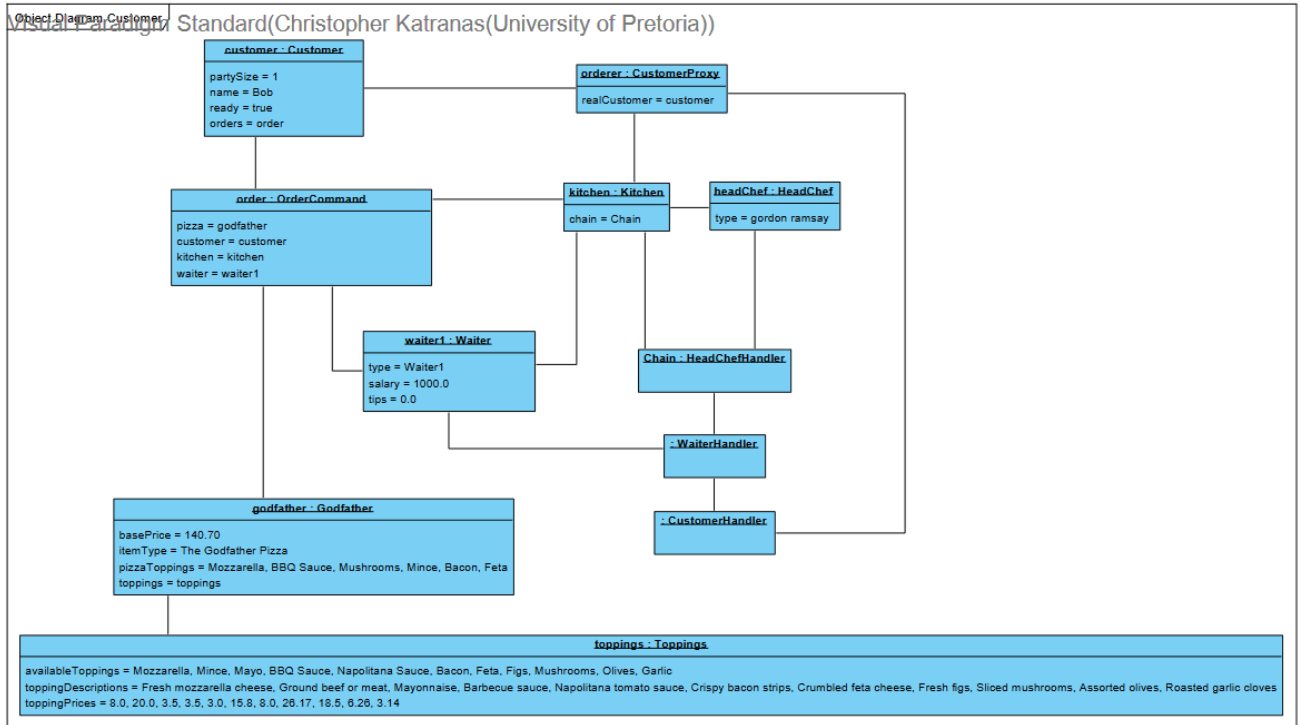


2.7 State Diagrams

Visual Paradigm Standard (Thale's Software Engineering (University of Pretoria))



2.8 Object Diagrams



TASK 3: IMPLEMENTATION

3.3 Coding Standards

We have followed C++ documentation standards. Separate header and implementation files were used (.h and .cpp files).

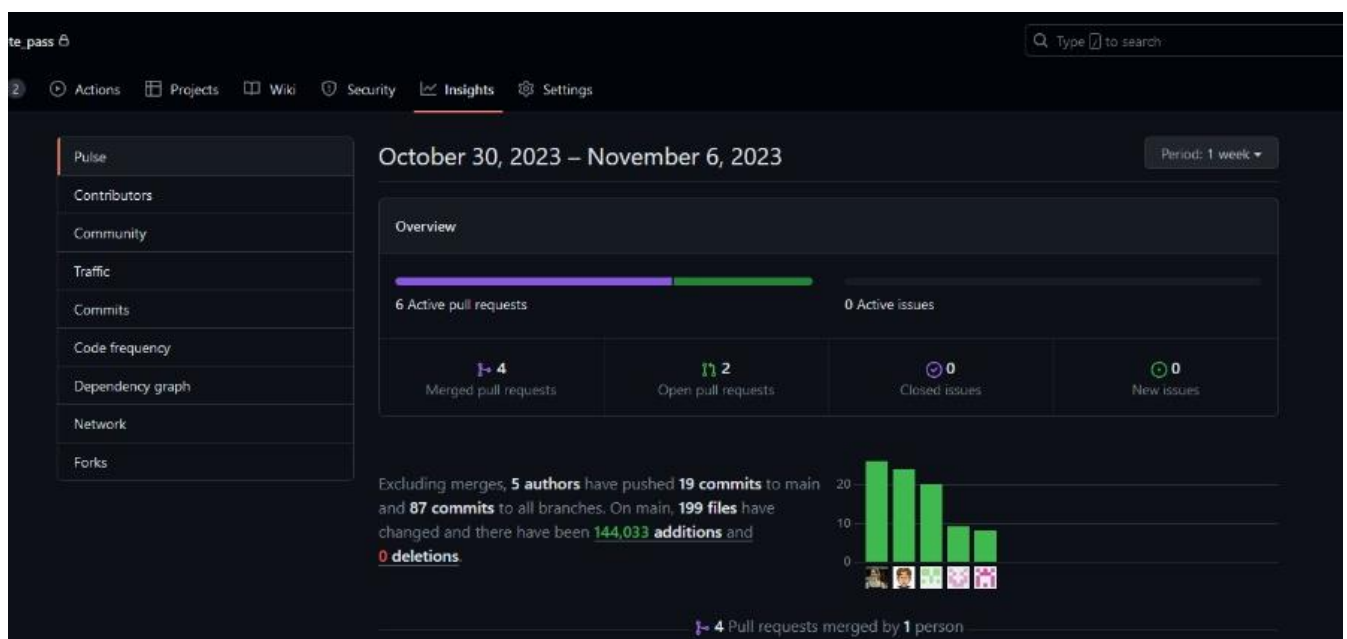
Comments were added using the // in our source files.

Descriptive variable have been used as well as the correct indentation.

The makefile that has been included should also be able to work should the system be expanded without having to edit this file in any way.

3.4 GitHub commits

Screenshot of the commits of each member:



3.5 Doxygen comments

Our doxygen documentation can be found in our archive.

Can also be viewed at:

https://github.com/MatthewEls/COS214-Concrete_pass.git

TASK 4: REPORT

4.1 Research & References

Similar project were found online and was used as reference as to what patterns to consider in our system design (as referenced below). In addition, it did serve as a guideline for us to rather pursue a simulation of the environment, rather than a game-like implementation.

GitHub. (n.d.). Grokking-OOD/object-oriented-design-case-studies/design-a-restaurant-management-system.md at master · wyaadarsh/Grokking-OOD. [online] Available at:

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Overachievers/COS214-Project. [online] Available at: <https://github.com/Multimedia-Overachievers/COS214-Project/blob/main/Docs/DefinitiveStyleGuide.md> [Accessed 3 Nov. 2023].

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<https://gist.github.com/earonesty/ccee25a56be7adeb5f670cf44e5fa479> [Accessed 3 Nov. 2023].

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4.2 & 4.4 Design decisions & assumptions

The idea for our implementation was to implement a simulation of an actual restaurant, rather than the restaurant tycoon.

This was purely because it was easier to conceptualize, as we have experienced the mundane workflow of a restaurant, compared to a game.

We assumed that individual customers do not matter to the system. A collection of customers that are being seated at a table, will be treated as a singular object. The table will be served by the waiter and not individual customers at the table. This is due to minimize the number of unnecessary “instances” of customers, as 1 Table class represents 6 Customers.

When a customer arrives at the restaurant, they can choose either to make a reservation or to walk in. If they choose to make a reservation, the MaitreD context uses the reservation strategy (ReservationStrategy) to find and allocate a suitable table for the reservation. Depending on the strategy, the MaitreD collaborates with the composite structure of tables to search for available tables. Once an available table is found, the Table context transitions its state to "not available," marking it as reserved. The customer's reservation is recorded. When the reservation time comes, the MaitreD seats the customer, and the table state transitions back to "available." when a customer leaves the table.

When splitting the bill, we assumed that the value of the bill would be split evenly between all members of the particular table.

We assumed that, should a tab be the method of payment, that a tab cannot be infinite. The system set a max limit and after that the tab has to be settled.

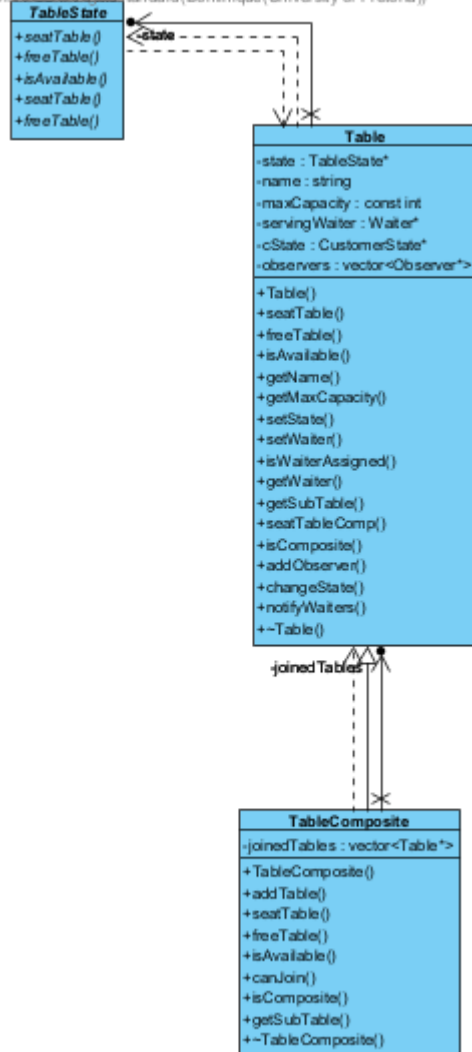
4.3 & 4.5 Write up of patterns with diagrams

1. **Composite**: Composes objects into tree structures to represent part-whole hierarchies. Individual and compositions of objects are treated uniformly.

Our table hierarchy makes use of the **Composite pattern** in order to be able to merge and decouple tables from one another for bigger groups of customers that need to be seated together.

The Component participant is the TableState. The Leaf participant is the Table, since the class consists of a singular table. TableComposite is our Composite participant as this class indicates when two or more individual tables have been joined. The TableComposite has a vector of tables that are connected, or that have been theoretically merged.

We do this by using the methods addTable(Table*) and the freeTable() method.

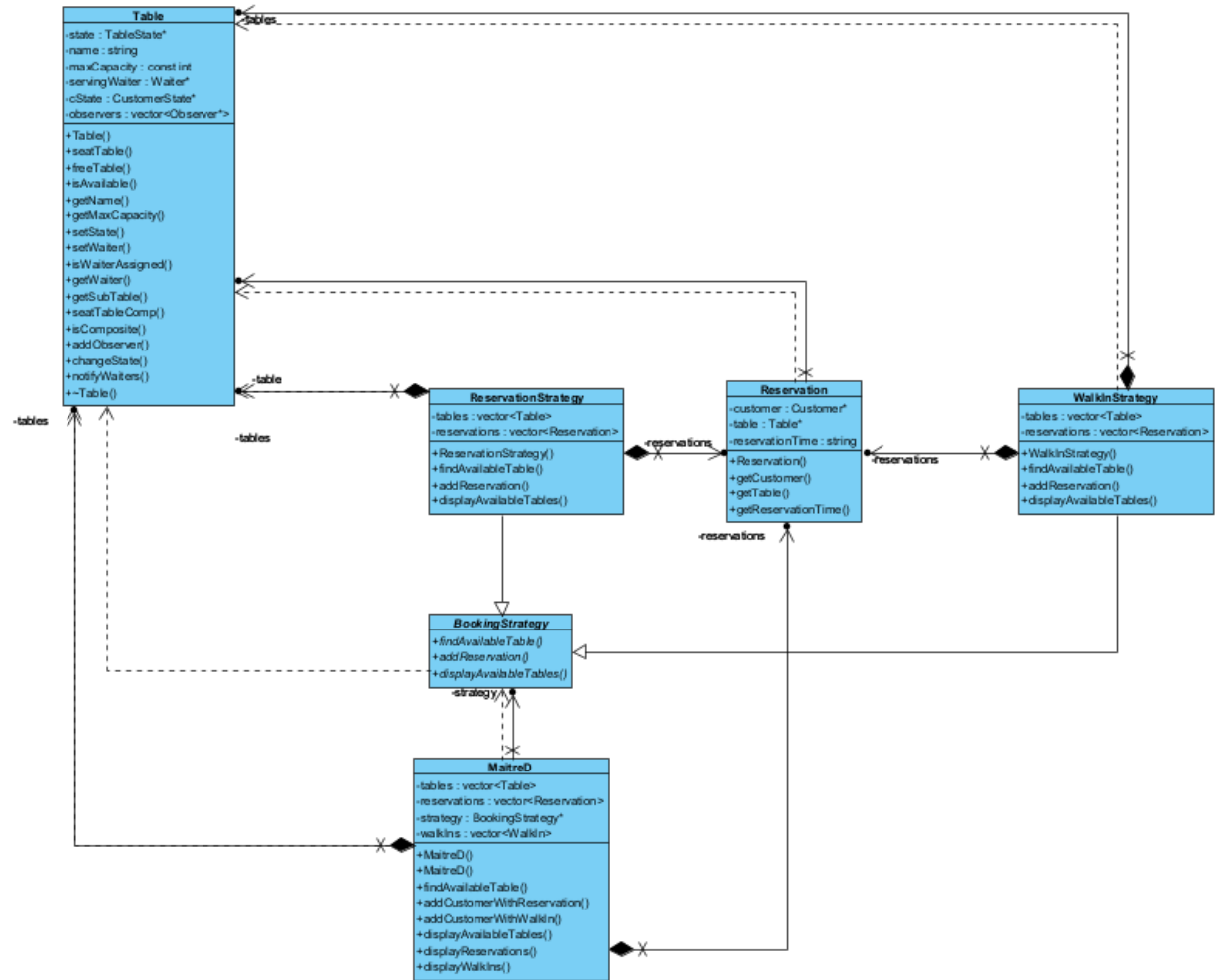


2. **Strategy**: Define a family of interchangeable algorithms, encapsulate each one, and make them interchangeable.

Our MaitreD class will make use of the **Strategy pattern**, as it can make use of either strategy to be able to seat the customers without having to know the details about whether the customer is a walk in customer, or has made a reservation, and how they are managed.

Thus the Context participant is MaitreD which holds a pointer to an instance of the Strategy participant which is the booking strategy.

The ConcreteStrategy participants are ReservationStrategy and WalkInStrategy.

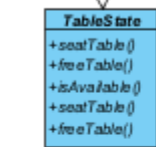


3. **State:** Allow an object to alter its behaviour when it's internal state changes. The object appears to change its class, enabling it to adapt to different situations, and effectively encapsulate the state-specific behaviour into separate state objects.

The **State pattern** is used to change the internal state of the table once the table is available or when it has been assigned. The `Table` class is the Context participant, which has the reference of the current state of the table, and delegates behaviour to the State object, which is called the `TableState`.

The derived ConcreteState participants are the `AvailableTableState` and the `NotAvailableTableState`.

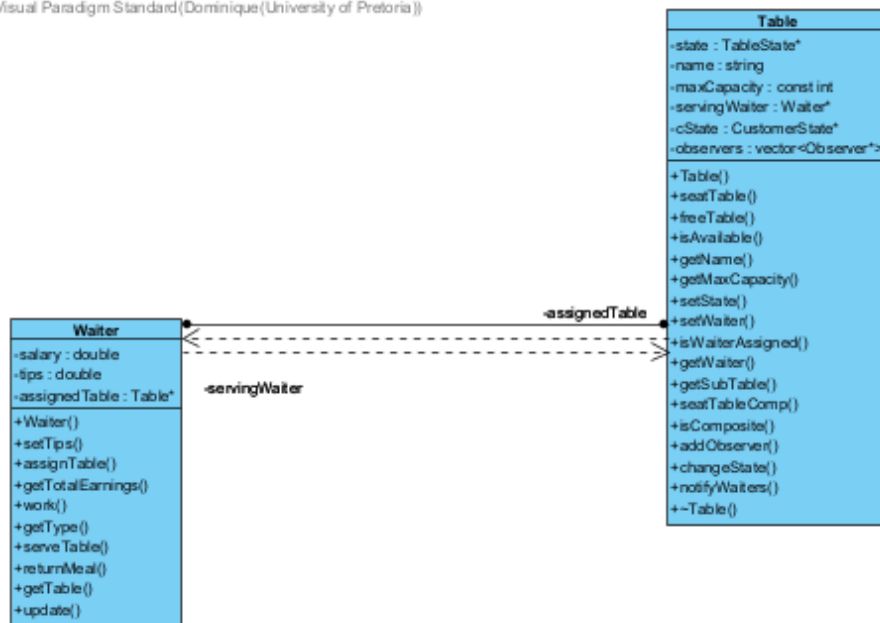
`Table` uses the `TableState` objects to perform `seatTable` and `freeTable` operations, which are context specific. The `Table` class transitions between available and not available states.



The **Observer pattern** is used with the State pattern in order to observe the state of the table of customers and whether they are ready to place an order with the waiter.

The ConcreteObserver participant is the Waiter, as the waiter observes the state of the Subject participant, which is the Table.

The Table maintains a list of waiters to notify once they are ready to order.

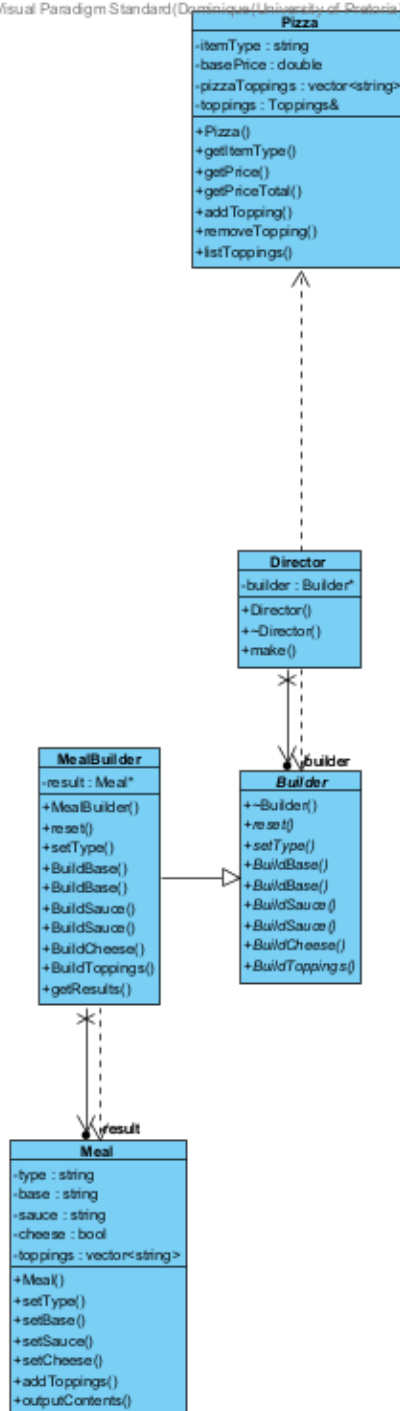


5. **Builder:** Separate the construction of a complex object from its representation, allowing the same construction process to create different representations.

The **Builder pattern** is used to construct our pizza menu items that have been ordered, from scratch. The Directory participant called the Director class constructs a pizza object using the Builder interface. The `make(Pizza*)` method is used, where a chosen menu item has been passed in as parameter that needs to be built.

Builder participant is the Builder class. ConcreteBuilder participant is the MealBuilder class. Individual components of the pizza, all have their own methods such as `BuildBase()` and `BuildSauce()`.

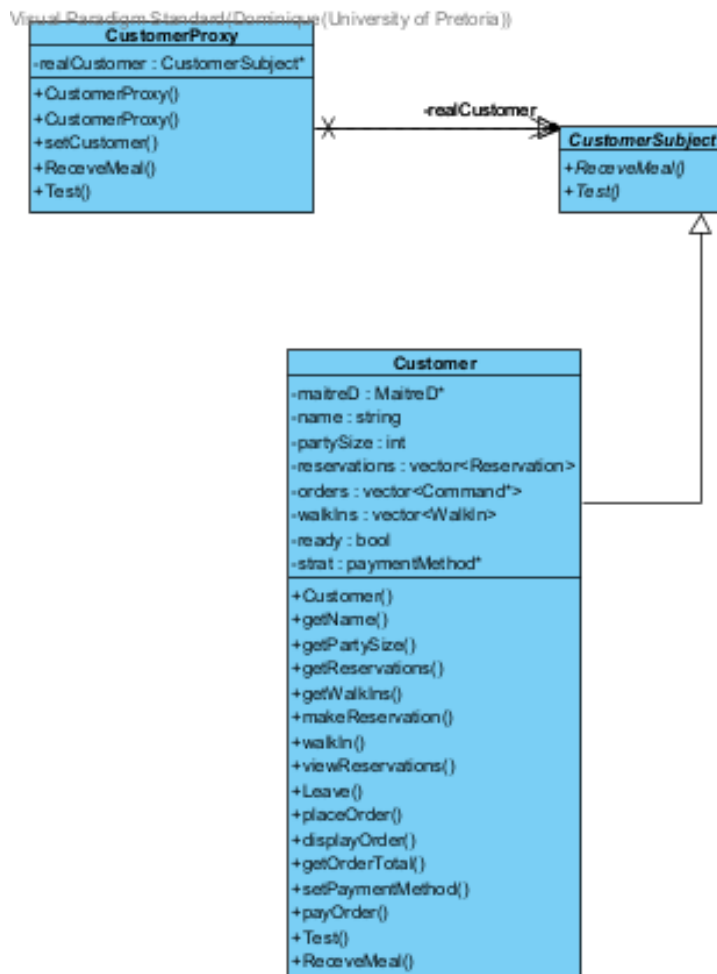
Product being represented is the Meal class. The `getResults()` method that is being called in the MealBuilder class return a Meal.



6. Chain of Responsibility: Create a chain of objects where each object can process a request and decide whether to pass it to the next object in the chain or stop processing it.

A variety of classes make use of the **Chain of Responsibility pattern** in order to be able to pass the order around such that the customer can be, ultimately, be served a meal.

We have a main Handler class that is the Handler participant. The Handler points to a next handler, which is the class that happens to handle the order next. The ConcreteHandler participants are the CustomerHandler, WaiterHandler and the HeadChefHandler.

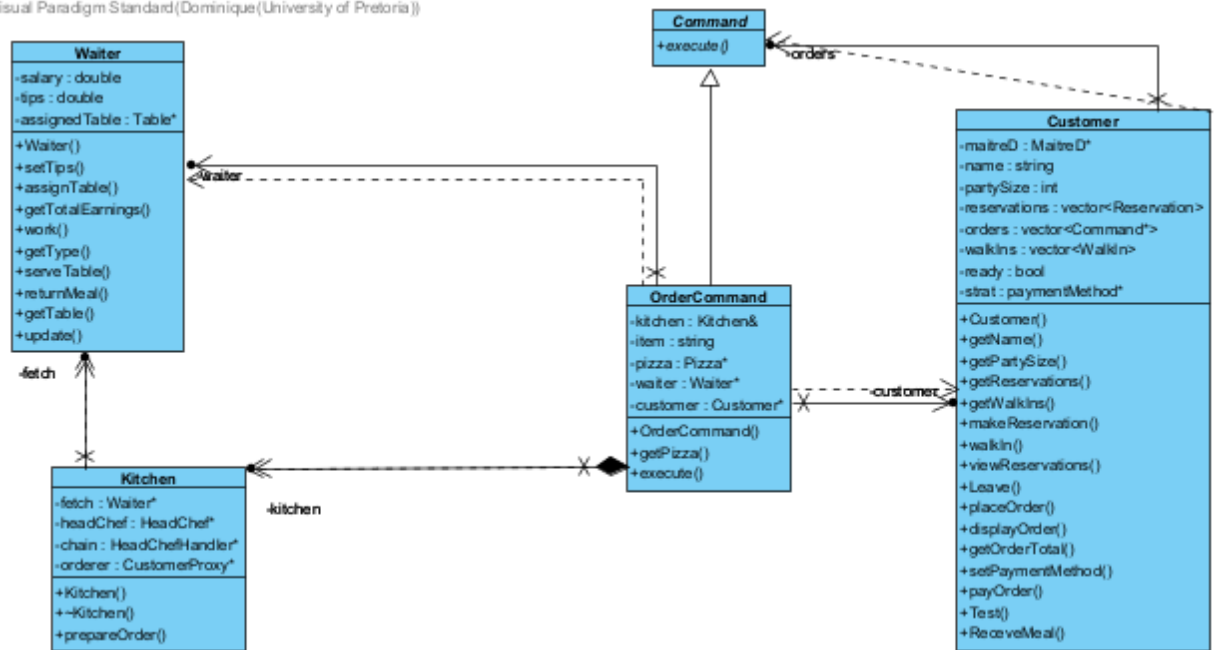


8. **Command**: Encapsulate a request as an object, thereby allowing for parameterization of clients with requests, queueing of requests and providing support for undoable operations.

Our Kitchen makes use of the **Command pattern** by having an `prepareOrder(Pizza*)` method.

The **Command** class is the **Command** participant, and the **OrderCommand** is the **ConcreteCommand**. **ConcreteCommand** holds an instance of the type of pizza that has been requested by the waiter. The Kitchen is then called to prepare the order with the specific pizza passed in as parameter.

The Waiter is the **Invoker** and the Kitchen is the **Receiver** of the request.

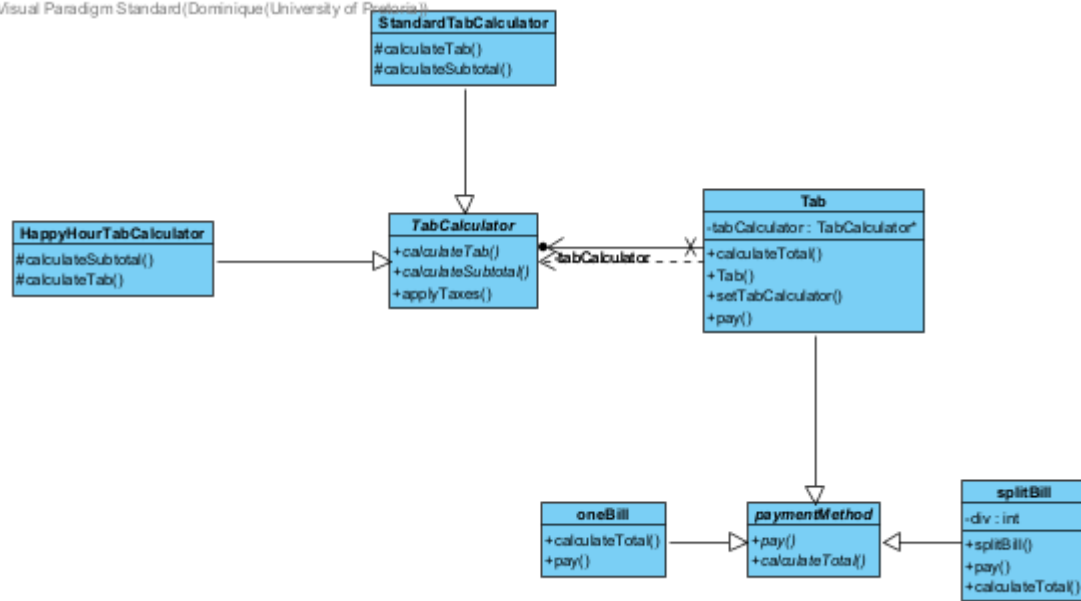


9. Template Method: Define the skeleton of an algorithm in a method, allowing certain steps of the algorithm to be implemented by subclasses. This pattern enables the reusability of the algorithm's structure while allowing variations in the implementation of specific steps.

The Template method design pattern is used to be able to have sub-class specific implementations of the algorithm.

In our implementation there are two scenarios, we have the TabCalculator that is the Abstract class participant, with the ConcreteClass participants StandardTabCalculator and HappyHourTabCalculator.

In addition we have the paymentMethod Abstract class participant with the template method `calculateTotal()` that is specific to the ConcreteClasses TabCalculator, oneBill and splitBill.



10. **Facade**: provide a unified and simplified interface to a set of interfaces in a subsystem. It serves as a higher-level entry point to make the subsystem easier to use, shielding clients from the complexities and details of the underlying components.

The façade participant is the entry point to the system. It will shield the client from the 10 subsystems we have currently implemented. The Façade will simply let the client call a select few methods in order to kick start the simulation, without having to call each individual methods from each of the 10 systems, thus the client still has access to each subsystem.

