

Installation Completion Certificate

Company Name: Clinica Digital Solutions Pvt. Ltd.

Project: HC1010 – Phase 1

Modules: HIS, LIS, PMS, PACS (Imaging) & Inventory Management

Date: 07-01-2026

Hospital Name: Alagappa Medical College Hospital

Hospital Address: Karaikudi, Tamil Nadu

Implementation Partner: Clinica Digital Solutions
Pvt. Ltd.

Scope of Installation:

The Hospital Information System (HIS) modules listed below have been successfully installed and configured as per the agreed scope.

Category	Feature	Description
Hospital Management Interface	Patient Registration & Management	Capture and update patient details, including personal information, contact numbers, and unique hospital IDs.
	Appointment Booking & Scheduling	Streamline the process of patient appointments with doctors across multiple departments.
	Doctor & Department Management	Maintain a structured list of available doctors, their specialties, and department allocations.
	Billing & Payment Processing	Generate invoices, apply discounts, and manage financial transactions seamlessly.
	Hospital Workflow Management	Navigate through different modules such as OPD, IPD, Day-Care, OT, Diagnostics, Bed Management, and Order Processing.
	EMR & EDIS Integration	Access Electronic Medical Records (EMR) and Emergency Department Information Systems (EDIS) for efficient healthcare management.
	Alerts & Notifications	Configure system alerts to inform staff and patients about important events, updates, or reminders.
Billing	Radiology & Investigations Management	Track radiology information system (RIS) processes and manage patient investigations.
	User Access Control	Manage security settings and access permissions for different hospital staff roles.
	Patient & Billing Details	Fields for Mobile Number, Patient Name, Customer GST Number, and Discount Percentage.
	Service Selection	Dropdown menus for selecting departments and healthcare services.
	Billing Actions	Buttons for adding services, clearing entries, and toggling views (Classic View & Gen View).
	Financial Overview	Displays for Subtotal, CGST, SGST, Discount, Total Price, Amount Paid, and Amount Payable.
Services Management	Bill Management	Options to generate a Bill Summary, Payment Summary, Item View, and Invoice.
	Service Breakdown	Table listing services with details like Price, Quantity, SGST, CGST, Total, and Action controls.
	Service Listings	Displays a structured list of medical services offered by the hospital, each with details such as Service ID, Name, Unit Price, Total Sessions, Available Quantity, and Cost.
	Session-Based Services	Tracks services that require multiple sessions, ensuring accurate billing and inventory management.
	Inventory Tracking	Monitors the availability of medical services, helping maintain stock levels and prevent shortages.
	Pricing Management	Sets and manages unit prices for different services, ensuring clear financial transactions.
Manage RIS (Radiology Information System) & Appointments	Medical Specialties Integration	Includes dental and general healthcare services, supporting a diverse range of treatments.
	Optimized Cost Calculation	Automatically calculates total service costs based on unit price and session count.
	Administrative Controls	Enables hospital administrators to manage and update service listings efficiently.
	Department Selection	Choose the appropriate medical department for appointments and investigations.
	Doctor Listing	View and select from a list of available doctors specializing in different medical fields.
	Appointment Scheduling	Book consultations with doctors based on availability and department selection.
	Triage & Access Control	Streamline access levels based on setup preferences for different users.
Manage Orders	Navigation Menu	Manage hospital workflows through categorized menu options like EDIS, Bookings, OPD Management, IPD, Diagnostics, Billing, and more.
	Alerts & Setup	Configure notifications and system settings to optimize operational efficiency.
	Booking Confirmation	Enable appointment validation and status updates for seamless patient management.
	Integration with Billing & Services	Connect appointments with billing and service management for a unified experience.
	Test Request Management	Organize requests for various medical tests, including TMT, X-Ray, CT-Scan, Echo, ECG, Ultrasound, MRI-Scan, PFT, Audiometry, ENT, and Dexa scans.
	Patient Order Tracking	View detailed test request history, including Patient Name, Test Name, UHID, Request Date, Raised By, Performed By, Test Status, and Report Status.
Manage Orders	Centralized Order Management	Ensure efficient coordination of diagnostic procedures and lab tests.
	User Role Integration	Allow different hospital staff members to manage and track test requests.
	Status Monitoring	Keep track of the progress of medical test orders, from request submission to report generation.
	Report Generation	Manage the workflow for generating medical test reports based on completed orders.

Category	Feature	Description
Diagnostics Management	Patient Record Lookup	Search and access diagnostic records using UH ID or patient name.
	Department & Doctor Filtering	View diagnostics based on medical departments and attending doctors.
	Report Viewing	Quick access to patient diagnostic reports for review and assessment.
	Action Controls	Options to edit details or manage reports related to diagnostic records.
	Comprehensive Hospital Navigation	Includes various modules like Bookings, Bed Management, OT Management, OPD, IPD, Day-Care, and more.
	Search & Date-Based Filtering	Locate patient records using a date range and keyword search.
	Administrative Controls	Manage alerts, setup preferences, and access control for optimized workflow.
	User Account Management	Configure account settings, linked to hospital departments and email integration.
Day-Care Management	Patient Visit Tracking	Maintain records of patients undergoing day-care treatments, ensuring streamlined care management.
	Department & Doctor Assignment	Assign patients to specific departments and doctors for specialized treatment.
	UH ID-Based Record Management	Easily access patient records using their unique hospital identification number.
	Action Controls	Provide options to edit and view patient details for enhanced administration.
	Integrated Workflow Navigation	Access related modules such as OPD, IPD, OT Management, Diagnostics, and Billing from a unified interface.
	Alerts & Access Control	Manage notifications and user access permissions for improved hospital operations.
	EMR & EDIS Connectivity	Seamless integration with Electronic Medical Records (EMR) and Emergency Department Information Systems (EDIS).
	Multi-Specialty Hospital Adaptability	Ensure efficient management of various specialties within the hospital setting.
In-Patient Management	User Account & Email Management	Configure user profiles linked to department-specific workflows.
	Patient Admission Tracking	Monitor in-patient details such as UH ID, patient name, department, assigned doctor, ward, and bed number.
	Bed & Ward Allocation	Manage patient bed assignments within different wards, ensuring efficient utilization.
	Doctor & Department Coordination	Link patient records to respective departments and attending physicians for streamlined treatment management.
	Hospital Workflow Navigation	Access multiple hospital management modules such as OPD, IPD, Day-Care, OT Management, Diagnostics, Billing, and Order Processing.
	Integrated Alerts & Setup	Configure notifications and system setup for improved administrative control.
	Access Control Management	Restrict and regulate access based on staff roles to ensure security.
	Custom Patient Actions	Enable quick updates, edits, and management of patient data for seamless hospital operations.
OPD Management	Patient Visit Tracking	Maintain records of patients attending outpatient consultations, ensuring streamlined care management.
	Department & Doctor Assignment	Allocate patients to specific departments and doctors for specialized treatment.
	UH ID-Based Record Management	Easily access patient records using their unique hospital identification number.
	Action Controls	Options to generate reports and manage patient visit details.
	Integrated Workflow Navigation	Access related modules such as OPD, IPD, Day-Care, OT Management, Diagnostics, and Billing from a unified interface.
	Alerts & Access Control	Manage notifications and user access permissions for improved hospital operations.
	Electronic Medical Records (EMR)	Ensure efficient management of outpatient records.
	Multi-Specialty Hospital Adaptability	Provide structured care for various medical specialties within the hospital.
OT Management (Operating Theatre Management)	User Account Management	Configure user profiles linked to department-specific workflows.
	Surgery Scheduling	Manage the scheduling of surgeries, including date, time, and assigned operation theatre (OT).
	Patient & Surgery Tracking	Maintain records of surgeries with details such as UH ID, patient name, surgery type, and doctor in charge.
	OT Allocation & Availability	Monitor OT assignments and availability to optimize surgical workflows.
	Doctor & Location Management	Assign doctors and operation theatre locations for seamless coordination.
	Rescheduling Options	Enable surgery rescheduling for flexibility in patient and resource management.

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OT Management (Operating Theatre Management)	Surgery Scheduling	Manage the scheduling of surgeries, including date, time, and assigned operation theatre (OT).
	Patient & Surgery Tracking	Maintain records of surgeries with details such as UH ID, patient name, surgery type, and doctor in charge.
	OT Allocation & Availability	Monitor OT assignments and availability to optimize surgical workflows.
	Doctor & Location Management	Assign doctors and operation theatre locations for seamless coordination.
	Rescheduling Options	Enable surgery rescheduling for flexibility in patient and resource management.
	Hospital Workflow Navigation	Access key modules like OPD, IPD, Day-Care, Bed Management, Diagnostics, Billing, and Order Processing.
	Alerts & Access Control	Configure system alerts and permissions to enhance security and efficiency.
	Multi-Specialty Adaptability	Support surgical operations across different medical specialties.
	User Account Management	Link hospital staff to operational workflows through structured access controls.
Bed Management System	OT entry	Patientwise billing Entry for OT usage .
	Real-Time Bed Status Tracking	Displays available, occupied, under-maintenance, and out-of-service beds using color-coded indicators.
	Patient Information Integration	Links occupied beds to patient details, including name, UHID, and age for quick reference.
	Bed Allocation & Management	Enables assignment of beds based on patient needs and hospital capacity.
	Maintenance & Out-of-Service Marking	Allows beds to be flagged for maintenance or marked as unavailable when needed.
	Department-Wide Navigation	Provides seamless access to hospital modules like OPD, IPD, Diagnostics, OT Management, Billing, and more.
	Workflow Optimization	Streamlines hospital operations through structured bed assignments and real-time updates.
	Alerts & Access Control	Configures notifications for changes in bed availability and manages user permissions.
	Multi-Specialty Adaptability	Supports bed allocation across different medical specialties.
Hospital Management & Patient Appointment System	Administrative Tools	Ensures easy management of hospital bed inventory and patient assignments.
	Appointment Scheduling	Manage doctor consultations with real-time availability tracking.
	Doctor & Department Selection	Assign patients to specific doctors and medical departments.
	Patient Registration & Check-In	Capture essential patient details like name, UH ID, contact information, age, gender, height, and weight.
	Consultation Dashboard	Track consultation workflows and patient interactions.
	Integrated Hospital Management	Navigate various modules, including OPD, IPD, Bed Management, OT, Diagnostics, Billing, and Order Processing.
	Alerts & Notifications	Configure reminders for appointments, follow-ups, and procedural updates.
	Access Control & Security	Manage staff permissions and ensure secure hospital operations.
	Multi-Specialty Adaptability	Optimize workflows for different medical specialties such as dental, radiology, and general healthcare.
Sample Collection Management	Booking & Appointment Management	Schedule and track sample collection requests efficiently.
	WorkID-Based Record Keeping	Maintain structured records of sample collection requests for easy reference.
	Patient & Sample Details	Capture key data such as patient name, UHID, sample name, panels, tests, and scheduled appointment details.
	Address Integration	Manage pick-up and delivery addresses for seamless logistics coordination.
	Status Tracking	Monitor collection progress with statuses like "Collected" and "Report Ready."
	Multi-Specialty Test Management	Handle a wide range of diagnostic tests, including hematology, endocrinology, and clotting panels.
	Action Controls	Provide
	Consultation Metrics	Displays statistics on inpatient (IP), outpatient (OP), medical healthcare consultations (MHC), billing services (BS), and electronic medical records (EMR).
	Real-Time Reporting	Provides an interactive dashboard for tracking key hospital metrics.
Consultation Dashboard	Patient Workflow	Allows new patient registrations and check-ins for consultations.
	Search & Filters	Enables users to locate patient records quickly using various filters.
	Investigation Reports	Displays lab investigation metrics grouped by checkpoint level and employee.
	Patient Reports	Tracks patient investigation data and includes reports for forced start cases.
	Error Handling	Identifies system errors related to missing or incomplete report columns.
	Data Visualization	Uses bar charts and area charts for dynamic representation of patient data.
	Navigation	Allows seamless access to hospital management modules.
	Alerts & Notifications	Configures system alerts for consultations, investigations, and patient status updates.

Category	Feature	Description
OM Dashboard	Alerts & Notifications	Configures system alerts for consultations, investigations, and patient status updates.
	EMR Integration	Links patient health data to hospital workflows for accurate tracking.
	Security	Manages user roles and permissions to safeguard sensitive patient information.
	Patient Inflow	Provides month-wise comparisons of patient visits for trend analysis.
	Patient Overview	Summarizes different patient categories (Out-Patient, In-Patient, Master Health, Emergency).
	Key Metrics	Displays investigation and consultation counts, highlighting billed services.
	Appointment Tracking	Shows booked appointments, categorized by medical departments.
	Queue Management	Features real-time tracking of patient queues using visual aids.
	Performance Analysis	Includes Turnaround Time (TAT) analysis and TAT adherence insights.
	Data Visualization	Uses interactive graphs and reports to optimize hospital analytics.
Department Dashboard	Navigation	Provides quick access to various hospital workflows.
	Alerts & Notifications	Configures reminders for appointments, patient status, and operational performance.
	Security	Ensures secure system access for different hospital staff roles.
	Performance Metrics	Displays department-wide statistics for various hospital services.
	Data Filtering	Allows selection of specific dates to refine displayed metrics.
	Investigation Tracking	Monitors patient lab investigations at different verification points.
	Reporting	Tracks the number of tests conducted by each hospital staff member.
	Data Visualization	Provides bar, line, area, and table chart formats to analyze investigation data.
	Error Handling	Displays alerts when insufficient data is available to generate requested charts.
	Navigation	Grants quick access to hospital management modules.
EDIS Management	Security	Manages hospital-wide permissions to control access to various modules.
	Export to Sheets	
	Patient Tracking	Manages emergency department patient records.
	Search & Filter	Locates patient records using UH ID or name.
	Patient Admission	Emergency patient admission
	Assignment	Assigns patients to emergency doctors based on specialties.
	Documentation	Views patient reports and medical documentation.
	Workflow Integration	Navigates essential hospital modules.
	Alerts & Notifications	Configures reminders and alerts for emergency cases.
	Access Control	Secures the system with role-based permissions.
Setup	Adaptability	Optimizes workflows for different emergency scenarios.
	Alerts Setup	Configure automated notifications for important healthcare events.
	Treatment Setup	Define and customize treatment plans for patients.
	Reports	Generate detailed reports on patient progress, exercises, tests, and investigations.
	User Preference	Personalize settings based on individual user needs and workflow preferences.
	Manage Exercise	Keep track of different exercise regimens, ensuring seamless patient engagement.
	Exercise Routine	Plan structured exercise routines tailored to patient requirements.
	Manage Test	Organize medical tests efficiently with scheduling and tracking options.
	Manage Investigation	Oversee medical investigations to ensure thorough diagnostics.
	Manage Ward	Administer ward allocations, optimizing space management within healthcare facilities.
	Manage Bed	Streamline bed assignments and availability for improved patient care logistics.
	Manage Bed	Oversee bed assignments and availability to optimize patient care.
	Bed Types Setup	Configure different bed categories based on hospital requirements.
	Manage Header	Adjust system headers for better categorization and navigation.
	Manage Templates	Create and modify document templates for consistency in healthcare documentation.
	e Estimate Billing	Generate projected cost estimates for treatments and services.
	Packs & Plans Management	Organize healthcare service packages and customizable plans.
	Manage CPT Code	Maintain and update Current Procedural Terminology (CPT) codes for accurate billing.
	Manage Triage	Administer patient triage workflows for efficient emergency handling.
	Manage Triage Level	Define triage levels to classify patient conditions systematically.
	Manage Features	Control application features for enhanced functionality and customization.
	Manage Org Feature	Configure organization-wide feature settings for streamlined operations.
	Settings App	Access system configurations and user-defined preferences.
	MH Field	Organize medical and healthcare fields efficiently.
	MH Category	Classify different medical categories for streamlined management.
	MH Sub Category	Further refine classifications within broader medical categories.
	Data Research	Conduct detailed research and analysis for medical data insights.

Category	Feature	Description
	Data Research	Conduct detailed research and analysis for medical data insights.
	Department Setup	Configure healthcare departments to optimize hospital organization.
	Doctor Setup	Manage doctor profiles, schedules, and assignments.
	Treatment Summary	Generate concise reports on patient treatment history.
	Agreement Management	Oversee patient agreements and administrative contracts.
	Navigation Chart	Provide visual navigation aids for hospital management workflows.
	Event Setup	Schedule and coordinate hospital events and activities.
	Manage Staff	Maintain staff profiles, roles, and schedules for efficient workforce organization.
	Manage OT	Oversee operation theater assignments, availability, and equipment readiness.
	Manage Surgery	Track surgical procedures, schedules, and patient recovery workflows.
	Manage Users	Administer user accounts, access levels, and security settings.
	Manage Roles	Define and assign roles to ensure secure access control and permissions.
	Checkpoints	Set up verification and quality control steps within workflows.
	Manage Vendor	Handle vendor partnerships, contracts, and supply chain management.
	Manage Orders	Organize procurement orders and inventory tracking for hospital supplies.
	Samples	Manage medical samples, test assignments, and laboratory coordination.
	MH Field	Categorize medical and healthcare-related fields for structured data management.

Installation Confirmation

This is to certify that the **installation, configuration, and all module deployment** of the above-mentioned components has been **completed successfully**.

- **Installation Start Date:** 10.11.2025
- **Installation Completion Date:** 20.12.2025
- **Deployment Type:** Cloud

Name: Jayakumar

Designation: Head - Solutions Architect

Company Name: Clinica Digital Solutions

Signature: Jayakumar

Date: 07.01.2026