

Career Objective

I am a recent Bachelor of Information Technology (Software Development) graduate from the University of South Australia, with experience in full-stack web development, cloud computing, and Agile methodologies. Skilled in, like React, SQL, and JavaScript.

A creative and innovative developer with strong problem-solving skills and a proven ability to work both collaboratively and independently. Recognised for delivering high-quality outcomes that consistently meet and exceed project requirements.

With a strong dedication to enhancing the digital presence through application development and research, I am eager to contribute to growth as a software developer for your company. I look forward to leveraging my technical and creative skills on platforms.

Technical Skills

- **Programming:** C#, SQL, JavaScript (including ReactJS and Node.js), HTML, CSS, PHP, Power BI nd Python for dynamic web applications and backend integration.
- **Frameworks and Libraries:** Experienced with ReactJS, and ASP.NET, building RESTful APIs to create reliable and scalable applications.
- **System Analysis & Problem Solving:** Analytical in diagnosing and resolving technical issues to ensure peak performance.
- **Web Development:** A solid foundation in developing and maintaining dynamic, user-friendly websites and full-stack applications.
- **Tools:** Well-versed in Visual Studio, Power BI, D3.js software for development, and data visualisation

Education

<b>Professional Year</b>	<b>Aug 2024 - present</b>
Performance Education, City	
<i>Key Subjects: Australian Business Culture and Environment, Achieving Career Success, Australian Workplace Skills and Professional Business Communication</i>	
<b>Bachelor of Information Technology (Software Development)</b>	<b>Jul 2019 - Jul 2024</b>
University of South Australia, Adelaide	
<i>Key learning areas included: Web Technology (INFT 2064), Operating Systems and Tool Chains (COMP 2035), Database for the Enterprise (INFS 2011), Agile Development and Governance (INFS 2041)</i>	

Projects

<b>Teachers Dashboard</b>	<b>Jul 2023 – Nov 2023</b>
University of South Australia, Adelaide	
<b>Objective:</b>	Developed a web application to streamline grading workflows for lecturers using the NetLab remote laboratory.
<b>Tools:</b>	Utilised <i>ReactJS</i> , <i>ASP.NET</i> , <i>SQL Server</i> , and <i>D3.js</i> for real-time data visualization, and efficient data management.
<b>Duties:</b>	Led a team of four to design and develop a web application using Agile methodologies, focusing on advanced search functionality, backend data and real-time data management.
<b>Outcome:</b>	Delivered a high-performance, user-friendly web application that streamlined grading workflows and met all client requirements.
<b>Result:</b>	Reduced data retrieval time by 50%, managed 100,000+ logs in real-time, and earned a High Distinction for the project.

## Web Portfolio

Jan 2025 - present

- Objective:** Developed a personal web portfolio to showcase software development projects, skills, and achievements. The portfolio highlights individual contributions, project outcomes, and technical proficiencies.
- Tools:** Utilised HTML, CSS, JavaScript to design and develop a dynamic and responsive website.
- Outcome:** Delivered a visually engaging and user-friendly web portfolio, demonstrating a strong grasp of front-end technologies and showcasing a commitment to professional growth in software development.
- Result:** Gained positive feedback from mentors and peers, with the portfolio serving as an effective tool for personal branding and career development.

## Employment History

---

### Client Relations and Operations Specialist

Jan 2020 – Nov 2025

Genlor Trading Services Pty Ltd

#### Responsibilities:

- Maintained high customer satisfaction by delivering tailored gardening and landscaping solutions and resolving issues effectively.
- Streamlined scheduling and appointment workflows, ensuring timely service delivery and operational efficiency.
- Fostered strong client relationships, driving repeat business and securing referrals.

### Pre-Pack Worker

Nov 2025 – Present

Costa Group

#### Responsibilities:

- Packed fresh produce with precision, ensuring compliance with company and customer specifications.
- Collaborated with team members and completed accurate documentation to support efficient operations.
- Conducted quality control through visual inspections and maintained strict hygiene and safety standards.

## Personal Attributes

---

- **Excellent Communication Skills:** Demonstrated through regular client interactions and addressing concerns effectively during gardening and landscaping projects.
- **Strong Problem-Solving Abilities:** Proven by resolving client complaints promptly, ensuring high customer satisfaction and fostering trust.
- **Team Leadership:** Successfully mentored junior workers, improving team performance and ensuring quality service delivery.
- **Organisational Skills:** Managed scheduling and coordination of over 250+ client appointments per month, ensuring timely task completion and seamless operations.

## Volunteer Work

---

### Club Member

Jul 2022 - Present

Magill Sunrise Rotary Club

- Director of Progressions from Jul 2022 to Jul 2023.
- Coordinated monthly Sunrise Market events, generating over \$2000 per event for charity.
- Built relationships with local businesses and supported new club members, ensuring smooth transitions into the club culture.

## References

---

### Greg Schuetze

Product Specialist

My Venue

M: 0480 297 176

E: [greg.schuetze@myvenue.com](mailto:greg.schuetze@myvenue.com)

### Simon Brewer

Manager Information Systems

Helping Hand Aged care Inc.

M: 0404855774

E: [sbrewer@helpinghand.org.au](mailto:sbrewer@helpinghand.org.au)