FAQs about your Evernorth Health & Wellness Center



Q: What is the Evernorth Health & Wellness Center?

A: The Center can connect you to the tools you need for better health. Convenient appointments make it easier to access quality health care on a schedule that works for you. You can access a range of services and resources—right where you work.

Q: Where is the Center located?

A: The Center is located at: 2870 W. Apache Trail Apache Junction, AZ 85120

Q: Do I need to be enrolled in a specific medical plan to use the Center?

A: No, you can access our services regardless of your insurance carrier.

Q: Is my information kept confidential?

A: Yes. Your Health & Wellness Center must comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA). HIPAA Privacy and Security rules ensure your Protected Health Information (PHI) remains private and secure and may only be released according to state and federal law or as authorized by you.

Q: Who provides the health care at the Center?

A: The Center is staffed by <Center details>.

Q: When is the Center open to see patients?

A: Monday: 8:00 a.m. to 5:00 p.m.
Tuesday: 8:00 a.m. to 5:00 p.m.
Wednesday: 8:00 a.m. to 5:00 p.m.
Thursday: 8:00 a.m. to 5:00 p.m.
Friday: 8:00 a.m. to 5:00 p.m.

Q: Can the Center do referrals?

A: Yes, the Center can provide referrals.

Q: Will I be able to obtain prescriptions from the Center?

A: Yes, the provider has the ability to write prescriptions as needed. Prescriptions can be sent electronically to your preferred local pharmacy.

Q: How do I make an appointment?

A: To schedule an appointment, scan the QR code or <u>click here</u>.

If you don't have a MyChart® account, you will be prompted to create one after scheduling your appointment.



Services are provided by Evernorth Direct Health, LLC and its affiliates. Professional services provided in California, Illinois, New Jersey, Michigan, Georgia, Pennsylvania, Kansas, and New York are provided by affiliated professional entities, and the professional services in North Carolina are provided by Cigna Health Care of North Carolina, Inc., with administrative services provided by Evernorth Direct Health, LLC. MyChart is a registered trademark of Epic Systems Corporation.

973227a 06/24 © 2024 Evernorth Health Services. Some content provided under license.

