Phone Services Multiple Lines Contract 2955 3621 CUSTOMER RETENTION All **\** numAdminTickets numTechTickets 16M 456K No Yes **TotalCharges** phon.. MonthlyCharges Count of Gender Count of Partner Count of Dependents **Internet Services** Online Security 2.1K 3.48K 3.39K (29.85%) (49.53%) (48.25%) DSL No optic inter. Online Backup **Device Protection** 3.55K 3.64K (50.47%) (51.75%)4.93K (70.15%) Depende... • No • Yes Gender Male Female Partner No Yes % Churn Rate Count of Payment Method No Yes No Yes No Credit car. Electronic check Bank tran... inter... inter.. 80% 73.4% Streaming Movies Tech Support Streaming TV 60% 40% 26.6% Mailed check 20% No Yes No No Yes No No 0% inter.. inter... inter.. No Yes