

From: Justin Bruce, Office of Performance & Innovation

Date: November 18, 2015

Subject: Jackson Police Department JackStat Presentation

Public Safety - Crime

N/A

Public Safety – Blight/Code Enforcement

- JackStat will begin to display 311 in every meetings to identify backlogs and how quickly the City of Jackson is responding to resident requests. (A. Boone - Director of Jackson Service Center.)
- 2. Determine if Constituent Services should have greater oversight over the management of 311 requests.
- 3. Develop a policy to help all departments enter 311 data in similar ways. This is to guarantee there is consistency across reporting fields, addresses are entered correctly, and dates are entered in a machine-readable format. (A. Boone is leading w/ Justin Bruce)
- 4. The Police Department will meet with Finance to discover how to share information on cost savings due to owners taking responsibility for code complaints and determine its impact on the budget.
- 5. The Police Department and Planning will meet with the Open Data Governance committee to discuss sharing data on blight and code enforcement between departments. This includes identifying which information needs to be shared between the departments and determining how to leverage some of the city's new tools, including CityWorks and the open data portal.

The next JackStat meeting will be held on December 3, 2015 at 8:30 a.m. Follow-up materials will be due DAY, DATE.