FRANK AZZARO

PENETRATION TESTER

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OBJECTIVE

To become a valuable asset to your company while playing an integral part in securing and protecting our country with my knowledge and experience in engineering, technology, and cybersecurity.

TECHNICAL SKILLS AND CORE COMPETENCIES

- **Active Directory**
- **Burp Suite**
- Wireshark
- Bash Scripting
- **Computer Networking**
- ServiceNow
- React / React Native
- JavaScript / HTML / CSS
- Powershell
- Computer Hardware
- **Cloud Computing**
- Python
- Virtualization
- 2-Factor Authentication
- Reverse Engineering

CERTIFICATIONS AND EDUCATION

- CompTIA A+ 2025
- TCM Security PJPT 2024
- TCM Security PWPT 2024
- TCM Security PJIT 2024

- Google IT Support, Coursera 2024
- Google Cybersecurity, Coursera 2023
- IBM Full Stack Developer, Coursera 2023

ACTIVATE WORK / PER SCHOLAS — IT and Security Fundamentals - 2025

• Completed a 15 week IT and cybersecurity bootcamp followed by a week-long capstone simulating high-speed and realistic attack and defense scenarios at MSU's Cyber Range

SPRINGBOARD — Software Developer Career Program - 2024

 Expanded my knowledge of web applications while exceeding expectations on dozens of projects using HTML, CSS, JavaScript, React, Node.js, Express, MongoDB, and more

THE CONSERVATORY OF RECORDING ARTS AND SCIENCES — Master of Recording Arts II - 2007

 Excelled in all aspects of audio engineering including advanced signal flow, electrical circuits, and the science of sound

EMPLOYMENT

Wal*Mart — Field Support Specialist IV, August 2022 - September 2024

- Strengthened my knowledge of information security by managing the access of over 2.3 million employees using Active Directory while ensuring the confidentiality, integrity, and availability of our corporate data and employee privacy
- Perfected my organizational and time management skills by troubleshooting and resolving hundreds of time-sensitive technical support tickets every day within ServiceNow
- Received multiple advancements by proving my capabilities to thrive while working autonomously and developing a quiet and distraction-free home office environment

AT&T — **Retail Store Manager**, April 2020 - June 2022

- Developed strong leadership and team building skills while mentoring, training, and inspiring sales associates to develop and improve their qualities every day in order to achieve success for the entire store
- Acquired advanced problem-solving and critical thinking abilities while troubleshooting cellular network devices in a fast-paced environment and ensuring every customer is educated properly
- Expanded my knowledge and expertise of wireless standards and technologies such as 802.11, 4G, 5G, LTE, and broadband data transmission