DONALD GALLIANO III, MHA, RHIA, RPSGT

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Healthcare Operations Consultant and Software Developer with 2 shipped products and active user communities. Builds SaaS platforms, real-time analytics tools, and BI dashboards using Python, SQL, and modern web technologies. Engages directly with legislators, healthcare executives, and community stakeholders on policy analysis and program design.

TECHNICAL SKILLS

Analytics & BI: Tableau, Power BI, Excel (advanced), statistical modeling, KPI development, dashboard design, ETL, Root Cause Analysis, SWOT

Development: Python, SQL, JavaScript, HTML/CSS, Git, Supabase, Netlify, Chrome Extensions, API integration, real-time DOM extraction

Healthcare: Epic EHR (Revenue Cycle, CDI, BI), HL7/FHIR, HIPAA, ICD-10/CPT, value-based care, Triple Aim, DMAIC/PDSA

CERTIFICATIONS

Registered Health Information Administrator (RHIA) – AHIMA
Registered Polysomnographic Technologist (RPSGT) – BRPT

PROFESSIONAL EXPERIENCE

Software Developer (SaaS Contract) | United Cajun Navy | 2024 – Present
  • Designed emergency response deployment map with real-time severity classification and zip code search; architected Supabase backend migration from legacy Excel
  • Built Grant Query Builder using SQL to generate grant-ready narratives from operational data with customizable templates and one-click CSV/PDF export
  • Delivering ongoing SaaS support including bug fixes and feature enhancements

Healthcare Strategy & Analytics Consultant | Independent | 2024 – Present
  Jefferson Parish – Population Health Strategy
  • Conducted stakeholder interviews with Louisiana state legislators and healthcare executives for 435K-resident service area
  Bob Dean & Affiliated Entities – Regulatory Policy Investigation
  • Authored 50+ page policy analysis on nursing home failures during Hurricane Ida (7 deaths, federal $8.2M consent judgment); proposed 120-bed SNF expansion
  EHR Implementation Framework – Technology Strategy
  • Developed vendor selection methodology and phased Epic EHR rollout design with application sequencing and training program
  Indigenous Health Equity Initiative – Program Development
  • Conducted investigative interviews with Navajo Nation members; designed cultural integration department with healer partnerships and funding model

Polysomnographic Technologist | LCMC Health | New Orleans, LA | 2022 – Present
  • Perform senior-level sleep staging, diagnostic study execution, and DME coordination across 2 hospital sites; ensure Joint Commission audit readiness
  • Clinical preceptor for students and new hires; Delgado Community College Sleep Advisory Board member
  • Passed Epic Sphinx candidate assessment (2024)

DATA ANALYTICS PROJECTS

Predictive Analytics Platform (v3.1.1) – Real-Time Decision Support Tool
  • Built Chrome extension with real-time probability modeling, live DOM extraction tracking 60+ data elements at 30ms refresh rates
  • Developed competitive intelligence module with resource pool depletion analysis and combined probability calculations
  • Active user community; pending Chrome Web Store approval for public distribution

EDUCATION

Master of Health Administration (MHA) – Western Governors University (6 Excellence Awards)
B.S. Health Information Management – Western Governors University
A.A.S. Polysomnography – Delgado Community College