

DONALD GALLIANO III, MHA, RHIA, RPSGT

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Healthcare Operations Consultant and Software Developer with 2 shipped products and active user communities. Builds SaaS platforms, real-time analytics tools, and BI dashboards using Python, SQL, and modern web technologies. Engages directly with legislators, healthcare executives, and community stakeholders on policy analysis and program design.

TECHNICAL SKILLS

Analytics & BI: Tableau, Power BI, Excel (advanced), statistical modeling, KPI development, dashboard design, ETL, Root Cause Analysis, SWOT

Development: Python, SQL, JavaScript, HTML/CSS, Git, Supabase, Netlify, Chrome Extensions, API integration, real-time DOM extraction

Healthcare: Epic EHR (Revenue Cycle, CDI, BI), HL7/FHIR, HIPAA, ICD-10/CPT, value-based care, Triple Aim, DMAIC/PDSA

CERTIFICATIONS

Registered Health Information Administrator (RHIA) – AHIMA

Registered Polysomnographic Technologist (RPSGT) – BRPT

PROFESSIONAL EXPERIENCE

Software Developer (SaaS Contract) | United Cajun Navy | 2024 – Present

- Built end-to-end disaster response SaaS platform: public help request intake with geolocation, real-time dispatch dashboard with ticket lifecycle and volunteer coordination, and operational analytics tracking response times and resolution metrics
- Architected Supabase backend migration from legacy Excel; built Grant Query Builder generating grant-ready narratives from operational data with one-click CSV export
- Delivering ongoing platform support including feature development and production bug fixes

Healthcare Strategy & Analytics Consultant | Independent | 2024 – Present

Jefferson Parish – Population Health Strategy

- Conducted stakeholder interviews with Louisiana state legislators and healthcare executives for 435K-resident service area

Bob Dean & Affiliated Entities – Regulatory Policy Investigation

- Authored 50+ page policy analysis on nursing home failures during Hurricane Ida (7 deaths, federal \$8.2M consent judgment); proposed 120-bed SNF expansion

EHR Implementation Framework – Technology Strategy

- Developed vendor selection methodology and phased Epic EHR rollout design with application sequencing and training program

Indigenous Health Equity Initiative – Program Development

- Conducted investigative interviews with Navajo Nation members; designed cultural integration department with healer partnerships and funding model

Polysomnographic Technologist | LCMC Health | New Orleans, LA | 2022 – Present

- Perform senior-level sleep staging, diagnostic study execution, and DME coordination across 2 hospital sites; ensure Joint Commission audit readiness
- Clinical preceptor for students and new hires; Delgado Community College Sleep Advisory Board member
- Passed Epic Sphinx candidate assessment (2024)

DATA ANALYTICS PROJECTS

Predictive Analytics Platform (v3.1.1) – Real-Time Decision Support Tool

- Built Chrome extension with real-time probability modeling, live DOM extraction tracking 60+ data elements at 30ms refresh rates
- Developed competitive intelligence module with resource pool depletion analysis and combined probability calculations
- Active user community; published on Chrome Web Store for public distribution

EDUCATION

Master of Health Administration (MHA) – Western Governors University (6 Excellence Awards)

B.S. Health Information Management – Western Governors University

A.A.S. Polysomnography – Delgado Community College