Donald Hyde

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SCRUM MASTER

Software Development | Team Performance| Agile Methodology

Highly motivated Scrum Master with eight years experience in software development. At Ingage, fostered a culture of trust and collaboration, resulting in an increase in sprint success from almost zero to over 90% for the iOS team and in a dramatic decrease in regression testing from days to hours. Throughout, the web development team set the standard for success as a self-directed team routinely completing 100% of sprint tasks. Certified as Professional Scrum Master (PSM I) and Professional Scrum Product Owner (PSPO I).

Servant Leadership | Process Improvement | SCRUM | Risk Identification | Communication

Stakeholder Relations | Sustainable Development | Software Development Lifecycle

WORK EXPERIENCE

Ingage (Previously ScrollMotion) - *San Diego, CA*

Product Manager   *October 2018 - January 2019*

Defined and prioritized feature roadmap to deliver high-value products aligned with business goals.

- Ran Scrum ceremonies for development team distributed across the U.S. and in Brazil.
- Coached development team in Agile best practices resulting in a 100% completion rate of the sprint backlog
- Collaborated with test team to cut regression testing from three days to four hours.
- Maintained clarity and confidence in the product roadmap through clear communication with stakeholders.

Web Development Manager   *September 2017 - October 2018*

Managed high-performance team in the development and delivery of all company web technology.

- Supported Product Manger with backlog management, writing clear and actionable stories and identifying high-value items for upcoming sprints.
- Advocated self-organization methods to the Product Manager and Development Team to achieve accurate development estimates and maximize sprint execution.
- Increased team output while minimizing bug introduction by coaching developers on when and how to prioritize speed over quality.
- Took responsibility for many menial development tasks in order to maximize the team's output on high-value features.

WORK EXPERIENCE (Continued)

Software Engineer   *August 2014 - September 2017*

Developed web applications and websites using Agile development methodologies.

- Translated design documents into actionable requirements for user stories, reducing the amount of development time needed to refine the product backlog.
- Limited delays from dependencies by communicating across functional teams to synchronize development efforts.
- Directed onboarding and training of new and junior engineers.

TV Page - *San Diego, CA*

Software Engineer   *March 2014 - July 2014*

Developed web applications and internal frameworks using Agile.

- Participated in scrum feedback loop to improve processes and efficiency.

Ingage (Previously ScrollMotion) - *San Diego, CA*

Software Engineer   *February 2011 - February 2014*

Built large-scale web applications in an agile environment.

- Identified and reported blockers to Team Lead and Product Manager, ensuring development was completed in a timely manner.
- Taught external and internal users how to use SmartStudio software, enabling customers to reach their goals and strengthening customer support across the company.
- Worked through the adoption of Agile development from no process at all.

CERTIFICATIONS

Professional Scrum Product Owner (PSPO I) - *Scrum.org*

Professional Scrum Master (PSM I) - *Scrum.org*

EDUCATION

Bachelor of Arts – Creative Writing & English, 2019
Southern New Hampshire University, Manchester, NH