

SAXOBANK CAPITAL

PRIVACY POLICY

Data Protection & Privacy

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1. Introduction

SaxoBank Capital Limited ("we," "us," or "our") is committed to protecting your privacy and personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our platform.

This policy complies with the General Data Protection Regulation (GDPR), the California Consumer Privacy Act (CCPA), and other applicable data protection laws.

2. Information We Collect

2.1 Personal Information

- Full legal name and date of birth
- Contact information (email, phone, address)
- Government-issued identification documents
- Financial information (bank accounts, tax ID)
- Employment and income information
- Investment preferences and risk tolerance

2.2 Technical Information

- IP address and device identifiers
- Browser type and operating system
- Usage data and interaction patterns
- Cookies and similar technologies

3. How We Use Your Information

We use your information to:

- Provide and maintain our services
- Process your investments and transactions
- Verify your identity and prevent fraud
- Comply with legal and regulatory requirements
- Communicate with you about your account
- Improve and personalize your experience
- Send marketing communications (with your consent)

4. Information Sharing

We do not sell your personal information. We may share your information with:

- Service providers who assist in our operations
- Financial institutions for payment processing
- Regulatory authorities as required by law
- Professional advisors (lawyers, accountants)
- Business partners with your consent

5. Data Security

We implement industry-standard security measures to protect your data, including:

- 256-bit SSL/TLS encryption
- AES-256 encryption for data at rest
- Multi-factor authentication
- Regular security audits and penetration testing
- Employee training on data protection
- Access controls and monitoring

6. Data Retention

We retain your personal information for as long as necessary to provide our services and comply with legal obligations. After account closure, we may retain certain information as required by law or for legitimate business purposes.

7. Your Rights

Under applicable data protection laws, you have the right to:

- Access your personal information
- Correct inaccurate or incomplete data
- Delete your personal information
- Restrict or object to processing
- Data portability
- Withdraw consent at any time
- Lodge a complaint with a supervisory authority

8. Cookies and Tracking

We use cookies and similar tracking technologies to enhance your experience. You can control cookie settings through your browser. Essential cookies are necessary for the platform to function properly.

9. International Transfers

Your information may be transferred to and processed in countries other than your own. We ensure appropriate safeguards are in place, including Standard Contractual Clauses approved by the European Commission.

10. Contact Information

For privacy-related inquiries or to exercise your rights, please contact our Data Protection Officer:

Email: privacy@saxobankcapital.com

Address: SaxoBank Capital, Data Protection Office