Tips for Mobile App for Doctors

Getting Started with DoctorCom

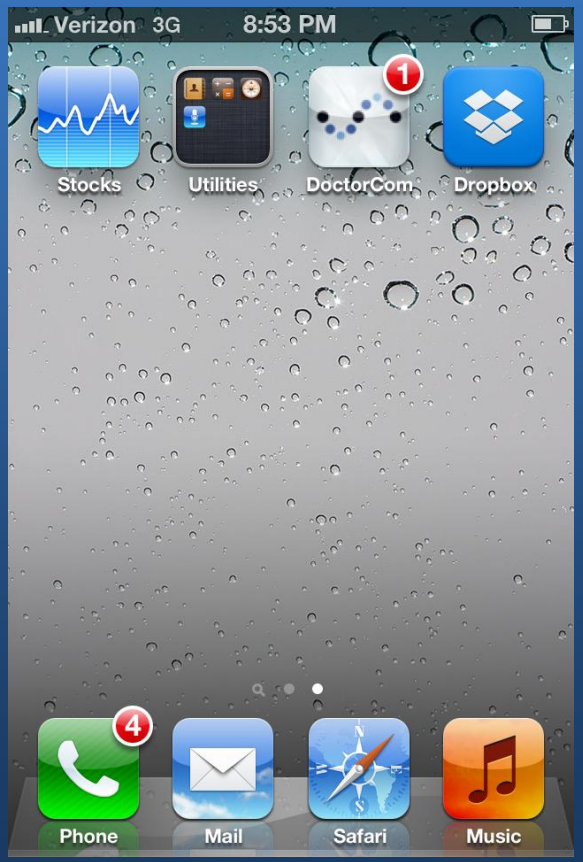
- **Step #1:** Register with the web link you received
- **Step #2:** Once you have registered log-in via computer once
  - You will pick an area code for your DoctorCom number
  - This number is a number you can give out to nurses, patients and colleagues
  - Your DoctorCom Number feeds into the app – unless you direct it elsewhere – and allows you to be connected to others without ever giving out your real contact information
- **Step #3**: From your mobile device call into your "DoctorCom Number" you established when you registered and set up the voicemail greetings

Step #4: Installing the App

- For the iPhone app go to the iTunes store and search “doctorcom1”

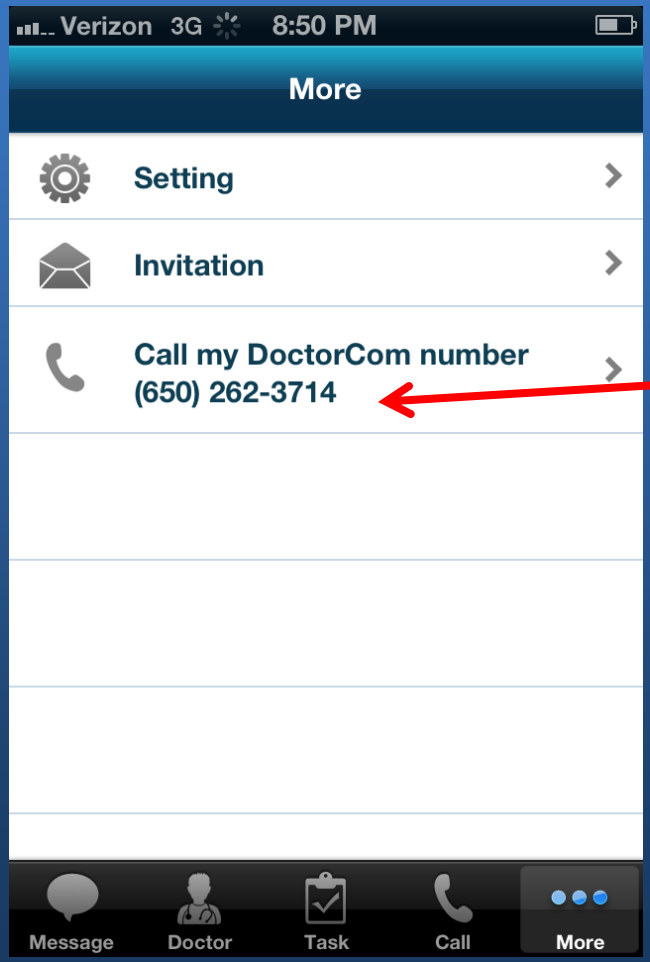
- For Android: Go to GooglePlay or “PlayStore” and search “DoctorCom” ** case sensitive

App is Second Phone Within Your Phone



- Firewalls Private & Professional Communications
- Has its own Phone Number that you can give out
- Call, message and share photos securely
- Voice messaging
- Call forwarding
- Answering Service Capabilities

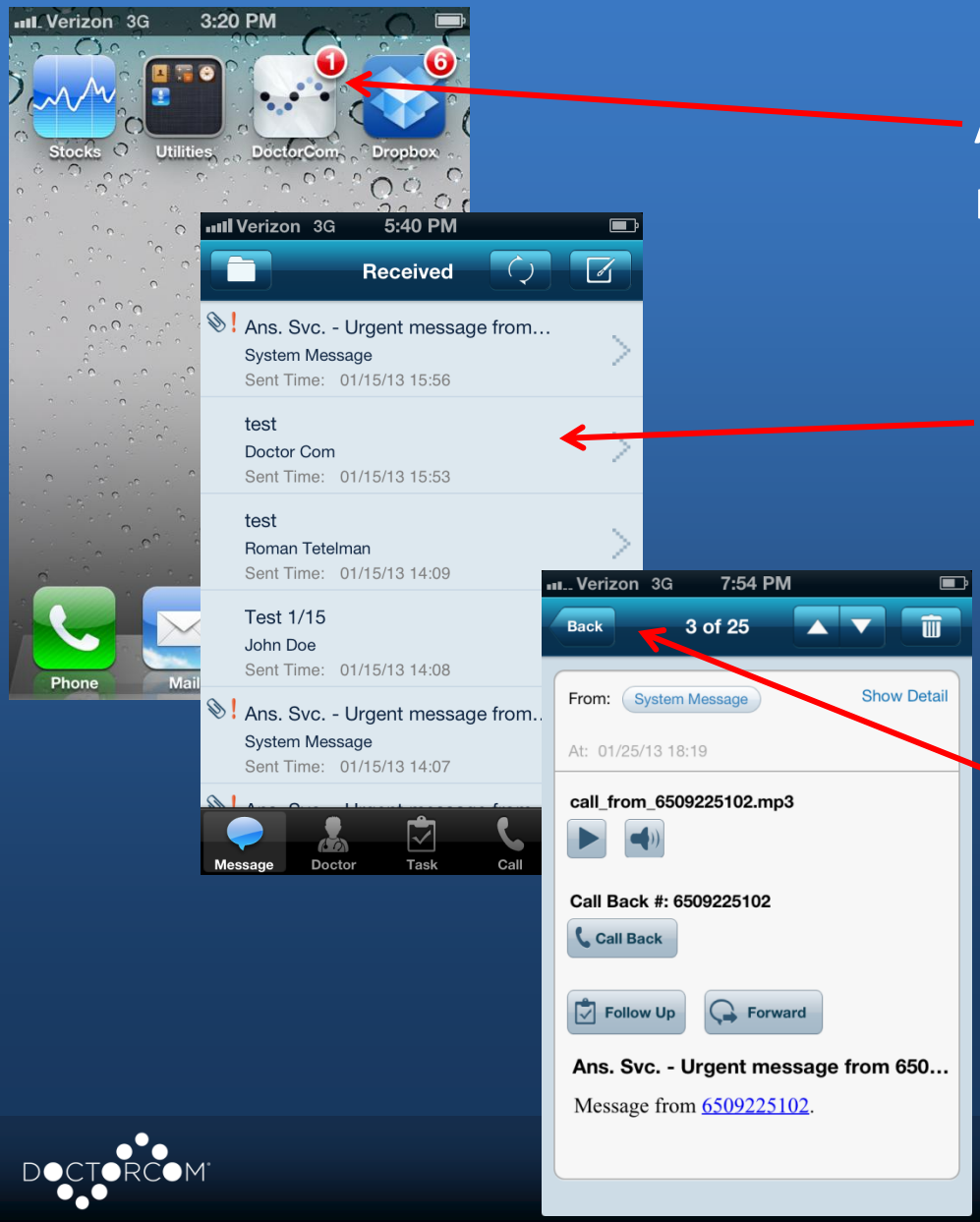
Protect Your Privacy



Your “DoctorCom Number” is real and can be given out to staff, patients and colleagues instead of your real number.

Incoming calls ring like any other. If you don’t answer, app has its own voicemail system, keeping professional messages separate from private

Retrieving Messages



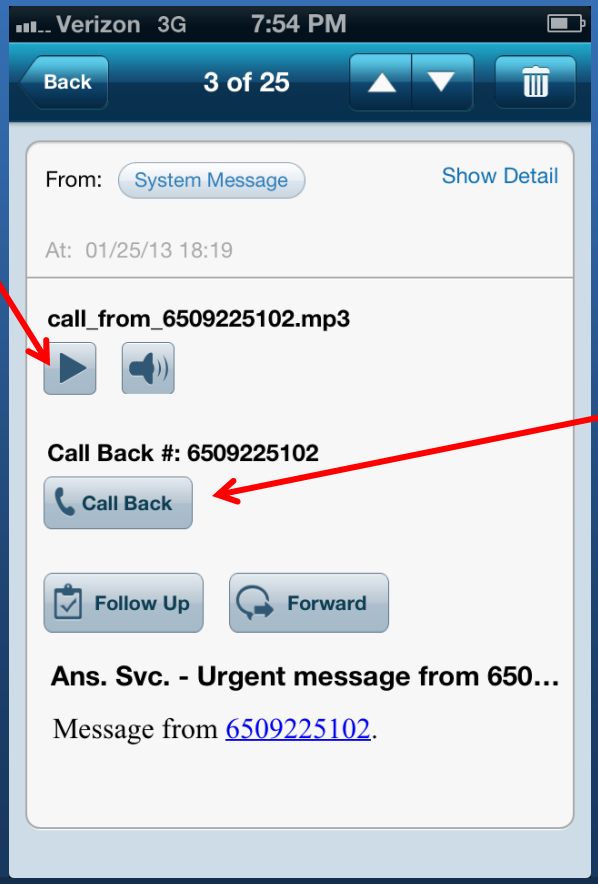
App chimes and flag displays number of messages

Tap on desired message to read.

"Back out of Message" back to message list

Answering Service Messages

Step 1: **Hit Play**



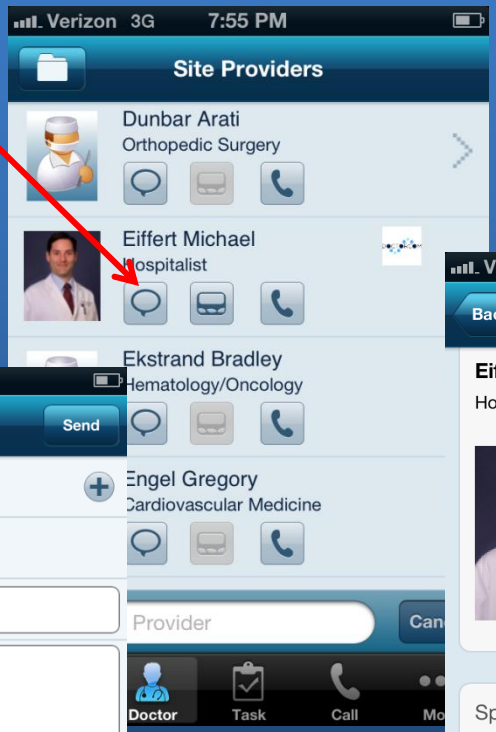
Step 2: Tap on "Call Back" button to call back patient, protecting your real cell number

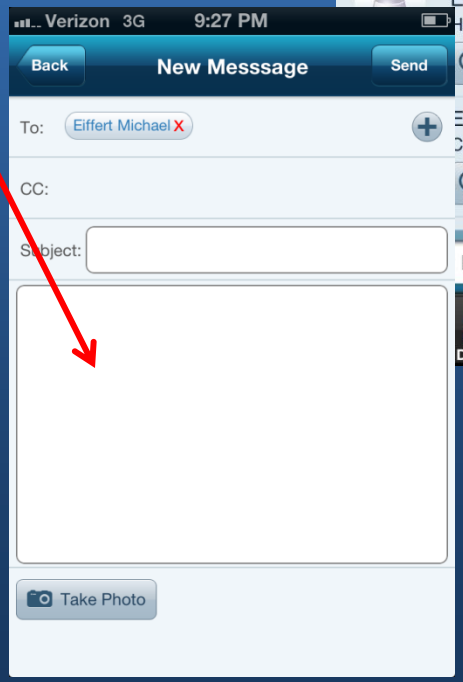
Sending Messages

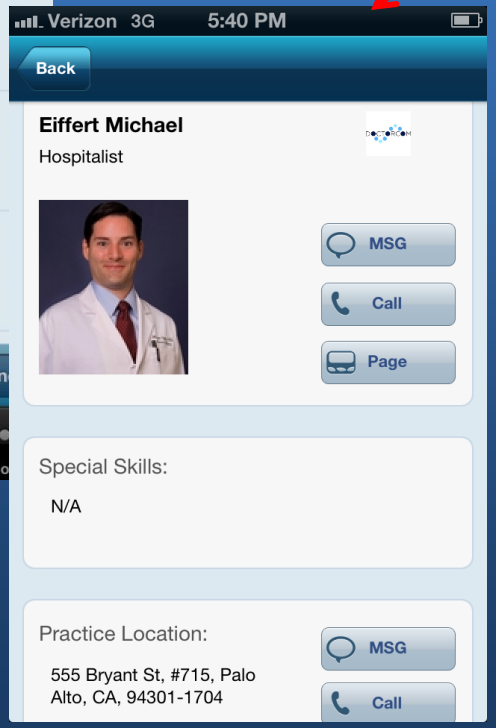
Tap on Message Icon

Field Appears

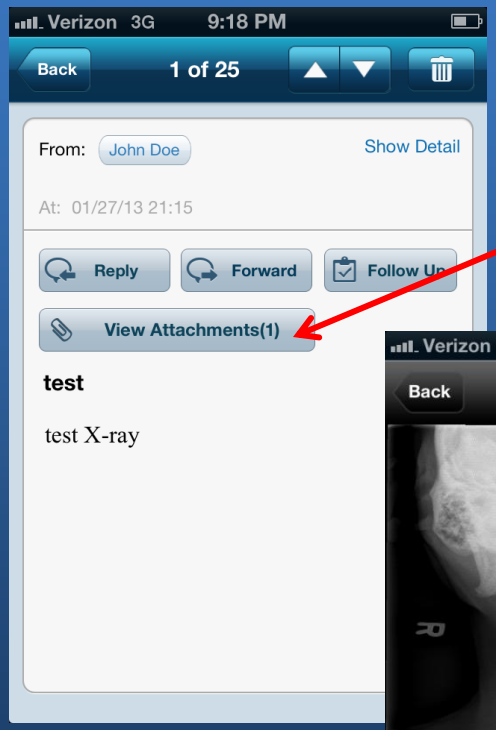
Click on Name of Colleague for Full View







Images Open as Attachment



To View Click on the "View Attachment" Button

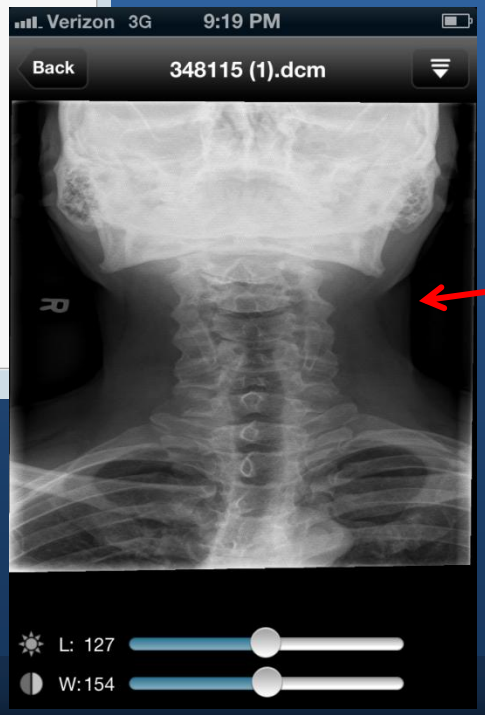
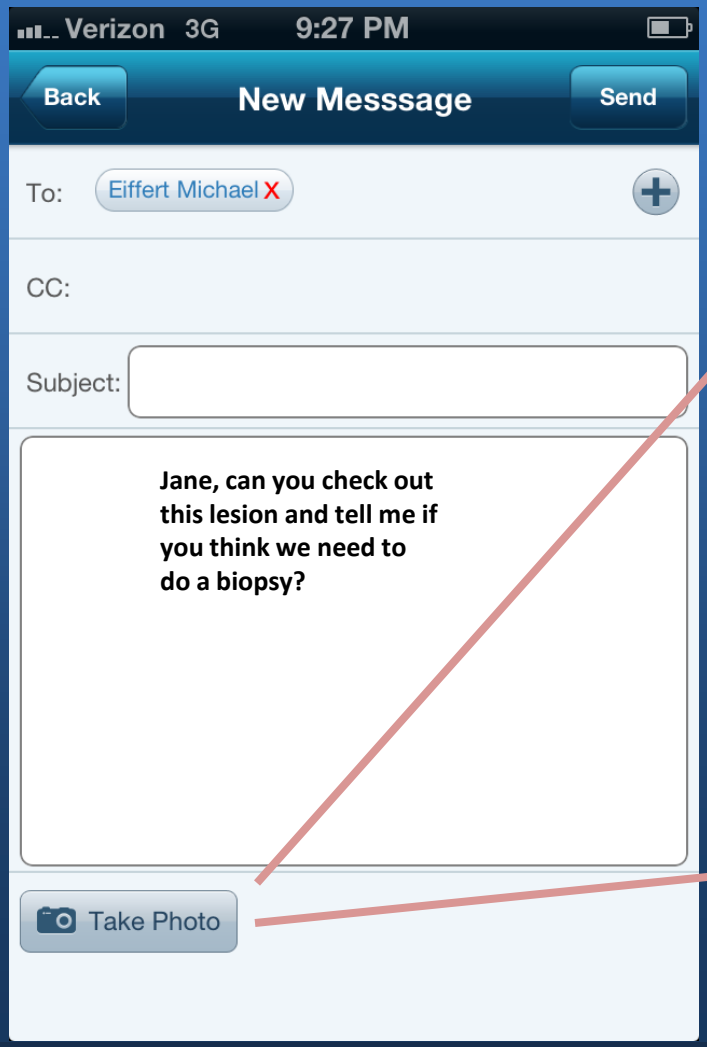
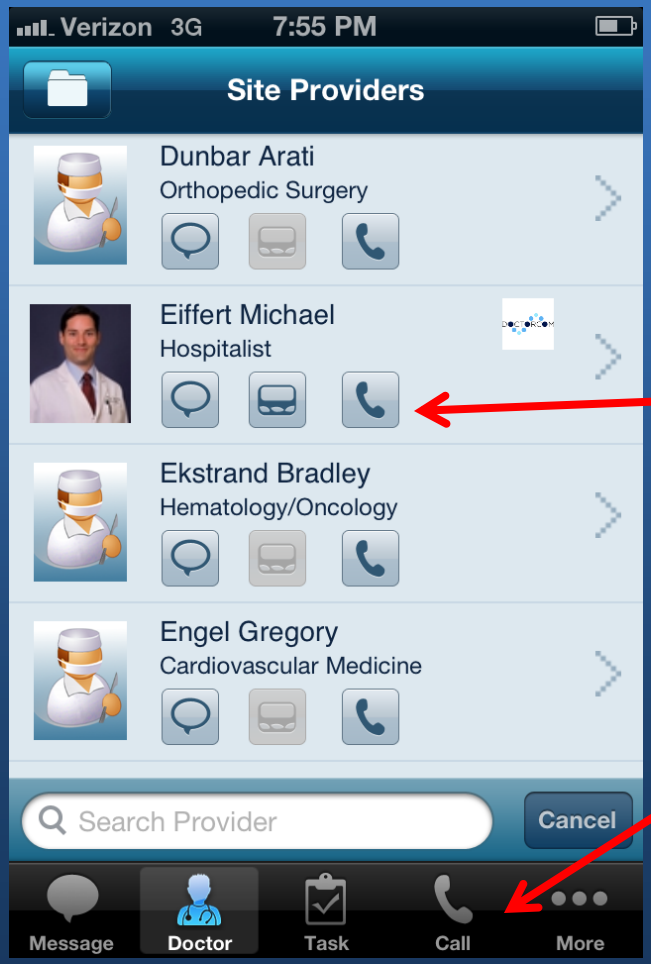


Image Opens in Viewer

Photo Upload Feature Connects Consultants for Quicker Diagnoses



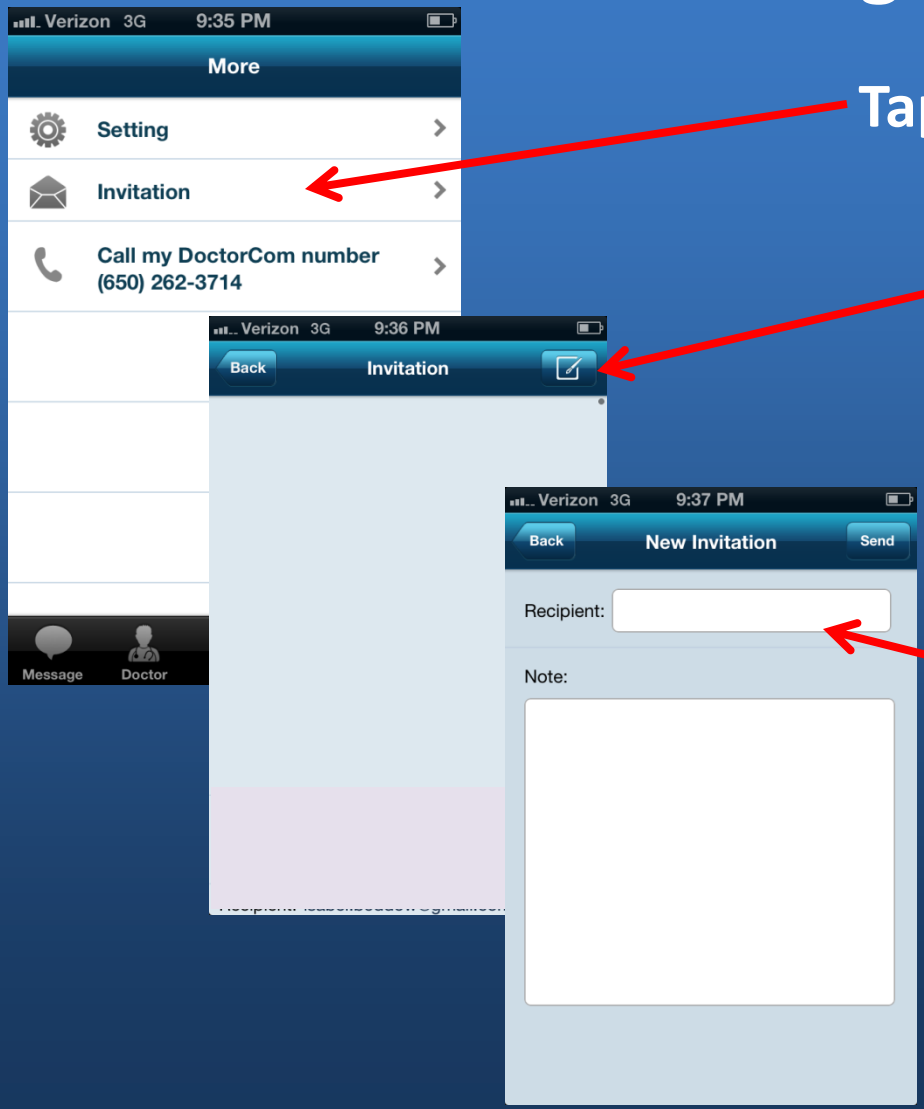
Calling Features



To connect with colleagues just select the colleague and tap the "Call" icon

Enter any domestic number to call via the app. This protects your real cell phone number from being exposed

Invite Colleagues – It's Free



Tap On "Invitation"

Tap the "Pen and Pad" to bring up the invitation field

Enter the Email Address of Your Colleague (MD, DO, DDS, DMD, PhD, NP, PA)

DOCTORCOM®