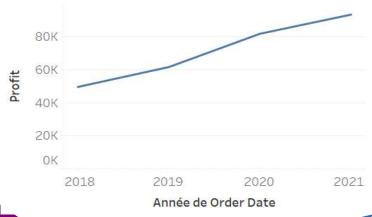


### KPI 01 : Annual profit



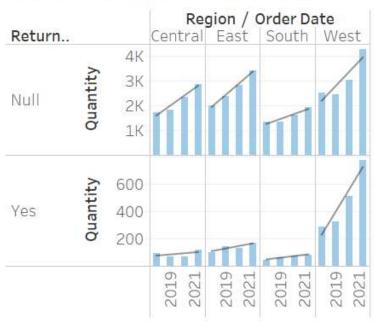


KPI 02 : Sales by region

KPI 03: Sales by year

KPI 04: Articles returned by region KPI 05: Articles returned by year

> Product sales and returns (no. of items)



## KPI 06 : Sales by customer catgory

### Sales by customer category



# KPI 07: Customer Loyalty

#### **Customer Loyalty**

