



DONOVAN LO

SOFTWARE DEVELOPER

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```

< SKILLS >

- Advanced
 - HTML5 and CSS3
 - ColdFusion
 - Microsoft Office
 - Data Structures
- Intermediate
 - SharePoint
 - JavaScript
 - jQuery
 - Bootstrap
 - Python
 - SQL
 - Ajax
- Novice
 - GitHub
 - Flask
 - Restful API
 - JSON
- Soft Skills
 - Strategic Planning
 - Critical Thinking
 - Analytical Skills
 - Problem Solving
 - Logical Thinking
 - Multitasking with GTD
 - Collaboration
 - Detail-oriented
 - Business Sense
 - Mind Mapping
 - Project Management
 - Adult Training and Assessment

< WORK EXPERIENCE >

Stroke Support Station Centre Director

Aug 2015 – May 2017

Assist in setting up Stroke Support Station (S3), Singapore's first dedicated wellness centre to meet the gap in post stroke care of stroke survivors and their caregivers.

It partners organization of statutory and other volunteer welfare organizations caring for stroke survivors to offer a unique platform for providing innovative programs, support services, education and training for stroke survivors, caregivers, volunteers, relevant professionals, and the general public to enable stroke survivors achieving a better quality of life through step-down rehabilitation, social-emotional support, rebuilding confidence and independence. Took care of IT aspect of the organisation during my tenure and continued volunteering as IT admin after leaving my position.

**Cheng Hong Welfare
Service Society**

General Manager

Jan 2014 – Apr 2015

A mission to straighten up the accounts in preparation for audit and renew the charity's IPC status turn into a fulfilling journey of setting up Pro Bono Afterlife Memorial Service, including structuring the process and funding it with a government administered trust fund.

Action for Aids Singapore

Executive Director

Apr 2011 – Dec 2013

**Senior Programme
Manager**

Jan 2010 – Apr 2011

Programme Manager

Oct 2008 – Dec 2009

An enriching journey of building up capacity and capability of the organisation, increasing trust of the statutory board and funding to implement programme needed to make an impact. Collaborated with HPB to launch an island wide campaign for destigmatised HIV and reduce discrimination of people living with HIV. HIV was a taboo word, but now people can discuss about HIV openly without whispering.

Volunteered as web designer and administrator before joining officially.

Junocube Ptd Ltd

**Web-based Application
Developer**

Oct 2004 – Oct 2008

Responsible for prototyping, coding, testing, debugging, documenting, implementing, and maintaining moderate to complex web-based applications using Adobe ColdFusion.

**Teletech Customer
Management Pte Ltd**

**Senior IT&T Analyst
Programmer**

Oct 2001 – Jun 2004

Developed CRM for helpdesk with ColdFusion used by Customer Service Representative and clients (including SIA, Amex, Hay Group, SingTel)

< EDUCATION >

- **Bachelor's Degree BSc (Hons) in Computing, Upper Second Honours,**
Coventry University (2003-2004)
- **Advanced Diploma in Computer Studies**
University of Cambridge (2001-2002)

< CERTIFICATE >

- **WSQ Advance Certificate in Training and Assessment (ACTA)**
Institute of Adult Learning Singapore (Jul 2018)

< MEMBERSHIP >

- Mensa Singapore

