

Donya Elbanna

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🎓 Education

- Mar 2021 – Aug 2021 **Web development Specialization degree, University of Michigan - Coursera**
Skills achieved: HTML5 - CSS3 - JS - Web accessibility - Responsive Web Design.
- Sep 2013 – Oct 2018 **B.S. in Physics, Zewail City for Science and Technology**
Graduated with a double major in Astrophysics and High Energy physics.

📖 Courses & Certificates

- Feb 2022 – Mar 2022 **React Development Cross-Skilling Nanodegree, Udacity**
Skills included: JavaScript - React - Redux - React Native - Webpack - Agile.
- Mar 2022 **Database Fundamentals course - HTML & CSS course, Maharatech**
- Jul 2021 – Aug 2021 **Advanced Front End Web Developer Nanodegree, Udacity**
Designed & implemented web applications using JavaScript libraries like React.
- May 2021 – Jun 2021 **Professional Front End Web Developer Nanodegree, Udacity**
Implemented HTML5, CSS3, JS and Node.js in creating responsive web apps.

📁 Personal Projects

Poll game (would-you-rather) web application 🔗

- Designed and developed a 5-page web app with React and Redux with an authentication feature.
- Users can submit and answer questions, view poll results, and a leaderboard for users' performance.

MyReads library web application 🔗

- Created a 2-page library web application with the JavaScript library; React, and a books library API.
- The user can filter through and categorize books into 3 shelves; Read, Reading, or Want to Read.

Evaluating websites with NLP 🔗

- Developed a 1-page web app with Webpack, Express to run the server and the Sentiment Analysis API.
- The API analyzes articles or blogs through NLP with 75% accuracy displaying output analysis results.

Weather Journal web application 🔗

- Coded an asynchronous 1-page web application in HTML5, CSS3 and plain JavaScript.
- Used the Web API to dynamically update the UI with weather data based on the entered zip code.

Organizer web application 🔗

- Deployed a 1-page responsive organizer web application with a calendar and a to-do list.
- Coded with JavaScript and used local storage to store events in the calendar and to-do list items.

💼 Experience

- Feb 2019 – Apr 2021 **Senior Call Center Agent, Careem**
- Managed calls, chats, and emails in 5 accounts, both locally and globally.
 - Awarded agent of the month 3 times for efficiency and exceeding team target.
 - Coached a team of 5+ agents in handling cases, company systems and policies.

🧠 Technical Skills

HTML | CSS | JavaScript | ES6 | React.js | Redux.js | Git | Webpack | Bootstrap | Node.js