

At FutureSmart Tech Store, we stand by the quality of our products and aim to provide our customers with a seamless post-purchase experience. Below are the details of our warranty policy.

Warranty Coverage

- All products sold by FutureSmart Tech Store come with a **minimum 1-year manufacturer warranty** unless otherwise specified.
- Warranty coverage includes manufacturing defects and hardware malfunctions under normal usage conditions.

Exclusions from Warranty

The warranty does not cover:

- Damage caused by misuse, accidents, or unauthorized modifications.
- Normal wear and tear, including scratches, dents, or cosmetic damage.
- Products with tampered or missing serial numbers.
- Software issues or third-party accessories.

How to Claim Warranty

1. **Contact Customer Support:** Reach out to us at support@futuresmarttechstore.com or call us at +91-XXXXXXXXXX with your order details and a description of the issue.
2. **Provide Proof of Purchase:** Ensure you have a copy of your invoice or receipt.
3. **Inspection and Approval:** Our team will guide you through the inspection process. If eligible, the product will either be repaired or replaced as per the manufacturer's policy.

Manufacturer Warranty Process

- Some products may require direct warranty claims with the manufacturer. In such cases, our team will assist you in contacting the manufacturer's service center.

Extended Warranty

- Extended warranty plans are available for select products. These plans can be purchased during checkout for added coverage beyond the standard warranty period.

Important Notes

- Warranty claims are subject to approval based on the manufacturer's terms and conditions.
- Shipping costs for warranty claims may be borne by the customer unless stated otherwise.

- Warranty does not cover replacement of consumable parts such as batteries unless specified.

For further assistance with warranty-related queries, feel free to contact our customer support team. We're here to help!