

At FutureSmart Tech Store, we are committed to delivering your orders swiftly and securely. Below are the details of our shipping policies to ensure a smooth and transparent shopping experience.

## Shipping Locations

- We currently ship across **India**.
- International shipping is not available at this time.

## Shipping Charges

- **Standard Shipping:** Free for orders above INR 1,000.
  - Orders below INR 1,000 will incur a shipping fee of INR 50.
- **Express Shipping:** Available at INR 150 for eligible locations.

## Delivery Timeframes

- **Standard Shipping:** 3-7 business days.
- **Express Shipping:** 1-3 business days.
- Delivery times may vary based on location and availability.

## Order Processing

- Orders are processed within **24-48 hours** of payment confirmation (excluding weekends and holidays).
- You will receive a confirmation email with tracking details once your order is shipped.

## Tracking Your Order

- All orders are shipped with a tracking number. You can monitor the progress of your delivery via the link provided in your confirmation email.

## Undeliverable Packages

- If a package is deemed undeliverable due to an incorrect address, recipient unavailability, or other reasons, it will be returned to our warehouse. In such cases:
  - A re-shipping fee may apply.
  - Refunds will exclude shipping charges.

## Damaged or Missing Items

- If your order arrives damaged or incomplete, please contact our customer service team within **48 hours** of delivery with the following details:
  - Order number

- Photos of the damaged item and packaging

## **Important Notes**

- Delivery timelines are subject to delays due to unforeseen circumstances such as weather, strikes, or public holidays.
- We do not ship to P.O. boxes or military addresses.

For any shipping-related queries, please contact us at [support@futuresmarttechstore.com](mailto:support@futuresmarttechstore.com) or call us at +91-XXXXXXXXXX. We're here to assist you!