
Dear Hiring Manager,

I am writing to express my interest in the position available at your airport facility. I hold an Air Ticketing and Reservation diploma, and my hands-on experience as a Ticketing Agent has allowed me to develop the skills necessary to thrive in a fast-paced and customer-focused environment. While working at a reputable travel agency, I gained extensive knowledge of ticketing systems, booking processes, and the complexities involved in ensuring smooth travel experiences for customers.

As a Ticketing Agent at Okab Travels and Tours, I managed client inquiries, handled flight bookings, and ensured that all ticketing details were accurate and processed on time. I also played a key role in assisting clients with various travel needs, including flight changes, cancellations, and upgrades. My ability to remain calm and professional, even in high-pressure situations, has helped me build strong relationships with customers and colleagues.

My experience, in addition to my passion for travel and customer service, will make me a valuable addition to your team. I am excited about the opportunity to contribute to the smooth operation of your company and look forward to discussing how my background and skills align with your needs.

Thank you for considering my application. I look forward to discussing my qualifications in further detail.

Sincerely,
Orevaoghene Praise Efeagwolo