Introduction

Chatbot is programmed to have conversations with human users to understand the user input that provides readable and sensible responses. There are three types of chatbots. Menu Button chatbot uses the pre-defined responses, Keyword Recognition chatbot generates the responses based on the keyword of the user input. At last contextual chatbots understand the context of the conversation remembering the pervious chats and giving meaningful responses. These chatbots uses Natural Language procession(NLP) and machine learning methods to understand user input and provide the output based on it.