

Dorothy Hung

Bellevue, Washington | (425)362-7655 | dorothyh0602@gmail.com | www.linkedin.com/in/dorothyhung1
Website: dorothyhung.net

Experience

DATA SERVICE OPS INTERN | COSTCO IT | DATES FROM 1/2023 To PRESENT

- Troubleshoot report and data jobs with multiple application tools and ticket system
- Develop and maintain automation processes to schedule jobs
- Azure DevOps, Alteryx, Tableau, Power BI, Informatica, Cognos

LEVEL 1 TECHNICIAN | LTD BROADBAND | DATES FROM 2/2021 TO 9/2021

- Designed residential and business equipment configurations
- Recorded documentation after each client interaction
- Addressed and solved a variety of hardware and software related issues across a network

PROGRAMMING & MATH TUTOR | BELEVUE COLLEGE | DATES FROM 3/2021 TO PRESENT

- Helped my peers with programming and math assignments/projects

Projects

- Fully developed Flask website to hold personal projects made with Github, Bootstrap, Python, HTML, CSS, Jinja

Education

BAS, SOFTWARE DEVELOPMENT | BELLEVUE COLLEGE | 9/2022-6/2024

- | | | |
|--|-----------------------------------|----------------------------------|
| • Server-Side and Client-Side Web Develop. | • Mobile App Development | • Application Architecture |
| • Enterprise Data Apps | • Software Testing | • Data Structures and Algorithms |
| • Project Management | • Information Security Essentials | |

AAS, BUSINESS DATA ANALYSIS | BELLEVUE COLLEGE | 9/2020-6/2022

- | | | |
|-------------------------------|-----------------------------|--------------------------------|
| • SQL Fundamentals | • Web Development | • Business Analysis Techniques |
| • Networking Basics | • Systems Analysis & Design | |
| • Database Theory | • SQL Database Programming | • Intro to Business Analysis |
| • Object Oriented Programming | | • Statistics |

Skills & Abilities

- Experience with Tableau, PowerBI, Excel
- Basic SQL, HTML, Java, C#, Python
- Experience with database design, data visualization and modeling
- Experience with CS fundamentals, algorithms, software design
- Experience with Github source control and merging