

Date 6th January, 2020

Dear UBA CFC,

My name is **Ademujimi Temitope Oyinkansola** and I would like to make a formal complaint about a/some debit card transaction(s) on my account **2108618248**, which was **not** successful.

My card details are:

Name on Card: No name on Card

Last 4 digits of Card Number: 8968

Transaction Date	Amount Taken	Description of Item(s) Purchased	Merchant Terminal Used/Transaction narration
16 th Dec. 2019	₦ 3700.00	POS Pur @ 2214W7LE-OG	POS

On discovering this/these debit transaction(s), I hereby make my complaint to you.

Please tick appropriately

a. The transaction declined

☒

b. I transferred through another means (...)

☐

c. I paid cash to the merchant

☐

d. I have not been refunded till date

☒

Please investigate this incident as I require your assistance in recovering my funds.

Thank you.

Ademujimi Temitope Oyinkansola
6th January, 2020
Signature & Date

******Please send the declined receipt along with this letter**