# **Douglas Peterson**

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## **Objective**

To obtain a position that is both challenging, and rewarding that allows the opportunity to use my current skill set to provide improvement and efficiency for software needs.

## **EXPERIENCE**

FCB Banks - Automation Consultant

March 2019 - Present

- Function as a technical expert across multiple project assignments of software implementation
- Identifying software application weaknesses and target areas
- Collaborating with departments on software faults to formulate plans for improvement
- Reviewing software bug reports and highlighting problem areas
- Provide support for implementation of new software among various departments
- Improve automation in current software to increase productivity

## Batteries Plus Bulbs - Assistant Manager

September 2015 - March 2019

- Meet sales goals by training, motivating, mentoring, and providing feedback to sales staff
- Ensure a high level of customer satisfaction
- Ensure store administration and compliance with policies and procedures
- Maintain outstanding store condition and visual merchandising standards
- Report on inventory, buying trends, customer needs, and profits

#### **EDUCATION**

**Washington University** - Coding Bootcamp

Certificate of Completion from the Technology & Leadership Center Completion January 2022

Edwardsville Highschool, Edwardsville, IL - Graduated May 2015

# **Relevant Skills**

# Technical:

• Visual Studios Code, Javascript, React.js, Express.js, HTML, CSS, Python, Java, Go

# **Professional:**

• Soft skills, Business Acumen