

How might we boost financial inclusion for low to medium income families through comprehensive solutions (e.g., micro-finance, micro-payments, micro-pension, micro-insurance, micro-savings and micro-investment) that enable them to be have better access to financial services?

#### The Business Model Canvas

Designed for:

Designed by:

Date

Version:

Key Partners

Insurers (to protect against default risk)

Cooperatives and Self-help groups (to assist to intro app to the families under its care)

**Key Activities** 

Contract but need legal enforcement

Marketing support Sourcing of lenders

App development

Key Resources

App developer Legal on contract

Business development

Money Lending Licence

Value Propositions

 Accessibility of financial services

- Reverse the position of the poor and middle income and provide a profitable income stream for the "peer-to-peer" lending

-Aim to give the marginalized group an opportunity to become self-sufficient

Customer Relationships

-ChatBot

**Customer Segments** 

"Low to medium income" Families in Singapore

Channels Online (App via cooperative and Self-help groups)

Marketing collaterals (with OR Code)

Social Media (demographic - targeted marketing)

There is no definition on "Low to income Families" in Singapore. For lower income, it is usually 1. Total Monthly Gross Household Income of \$3,400 & below OR 2. Per Capita Income \$850 & below. Based on SingStat.gov.sg, we will base "Low to medium income" Families as the lower 20% of the population (ie per capita income of \$1,179 & below)

Cost Structure

Marketing cost Cost of development Cost of default of borrower? (insurance)

-lender (package insurance in the "micro-investments" against default risk)

Revenue Streams

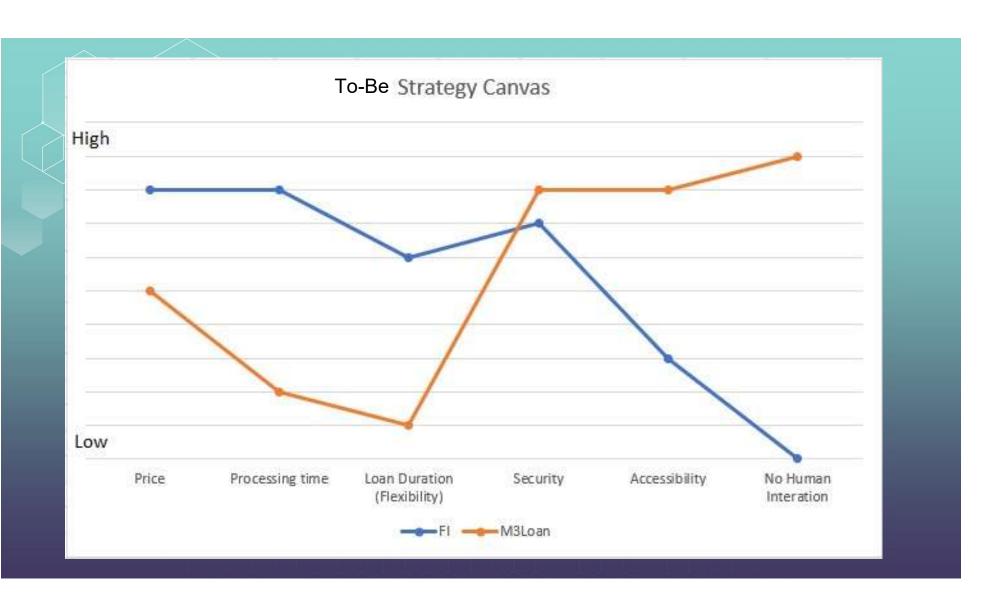
Difference in borrowing and lending interest rates (spread)

(C) (D) (D) (A) (D) | This work in like

DESIGNED BY: Strategyzer AG

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strategyzer.com







# OUR START-UP

m³Loan Inc. is started by five Technology evangelists with each averaging 20 years of Fintech and Business experience under his or her belt. Building from their vast experiences in banking and finance, engineering and technology from all around the region, m³Loan is born, to create and provide micro-lending solutions to people that have little or no access to mainstream financial institutions via a P2P platform.









Platform is the middleman

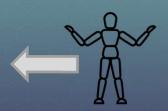
Supply Side → Lenders

Demand Side → Borrowers



Lender Borrower smart application to be marketed through to Co-operatives and Self- Help Groups









### PRODUCT FEATURES

Platform is the middleman

24/7 availability

User-friendly interface

No hassle of paperwork

Chatbot function for Lender and Borrower



Via normal bank

\$2.26 0.226027%

Via m3Loan's App

Investment Rates Interest Earn \$1,000 0.287671% \$2.88

**APP** 

M3Loan earns the spread

\$9.45

Adopting 3mLoan's

Solution, Lender will earn additional per month

\$0.62

**BORROWER** 

Interest Paid \$19.72 \$1,000 1.971781%

Loan Rates Interest Paid \$1,000 1.232877% \$12.33

Adopting m3Loan's

Solution, Borrower will save per month

\$7.39



<u>Via normal bank</u> Lender will earn per year	\$27.12	<u>Via normal bank</u> Borrower will pay per year	\$236.61
<u>Via m <sup>3</sup> Loan's solution</u> Lender will earn per year	\$34.52	Borrower will pay per year	\$147.95
Lender will earn additional per year	\$7.40	Borrower will save per year	\$88.67

Assume a BORROWER takes a \$1000 loan for a month

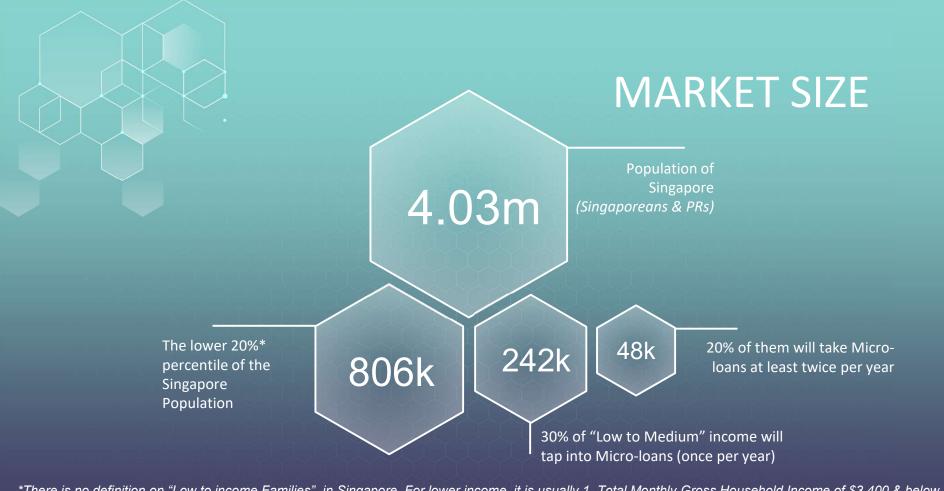
	<u> </u>	Published Ra	<u>ites</u>						
Competitor	<u>p.a.</u>	<u>daily</u>	Monthly	<u> </u>	<u>Amount</u>	pr	<u>epayment</u>	Inter	est Paid
DBS Cashline	20.05%	0.06%	1.82%	\$	1,000.00	\$	1,018.16	\$	18.16
Onehour Loan			4.00%	\$	1,000.00	\$	1,040.00	\$	40.00
OCBC Cash									
Advance	28.92%		2.41%	\$	1,000.00	\$	1,024.10	\$	24.10
CashLender			4.00%	\$	1,000.00	\$	1,040.00	\$	40.00

m3Loan

1.233% \$1,000.00

\$ 12.33

Most **Favourable** 



\*There is no definition on "Low to income Families" in Singapore. For lower income, it is usually 1. Total Monthly Gross Household Income of \$3,400 & below OR 2. Per Capita Income \$850 & below. Based on SingStat.gov.sg, we will base "Low to medium income" Families as the lower 20% percentile of the population (ie per capita income of \$1,179 & below)

### POTENTIAL MARKET REVENUE

40% 60%

By Potential Users

20 -

60

AGE



\$\square\$ 2,000

**MAXIMUM SPEND PER CUSTOMER** 

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30% of "Low to Medium" income to tap micro-

financing (once per year)

\$2,285,507

\$457,101

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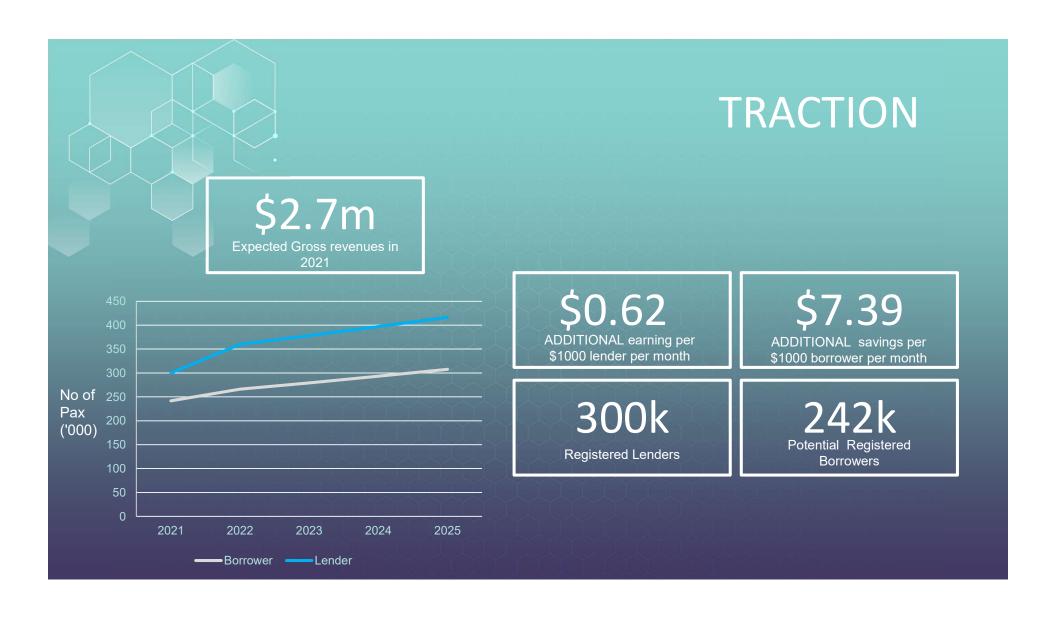
20% of them will take Micro-loans and Micro-

Financing at least twice per

year

m<sup>3</sup>Loan Inc Annual Revenue

\$2,742,608





### **FUNDING**



Angel Round

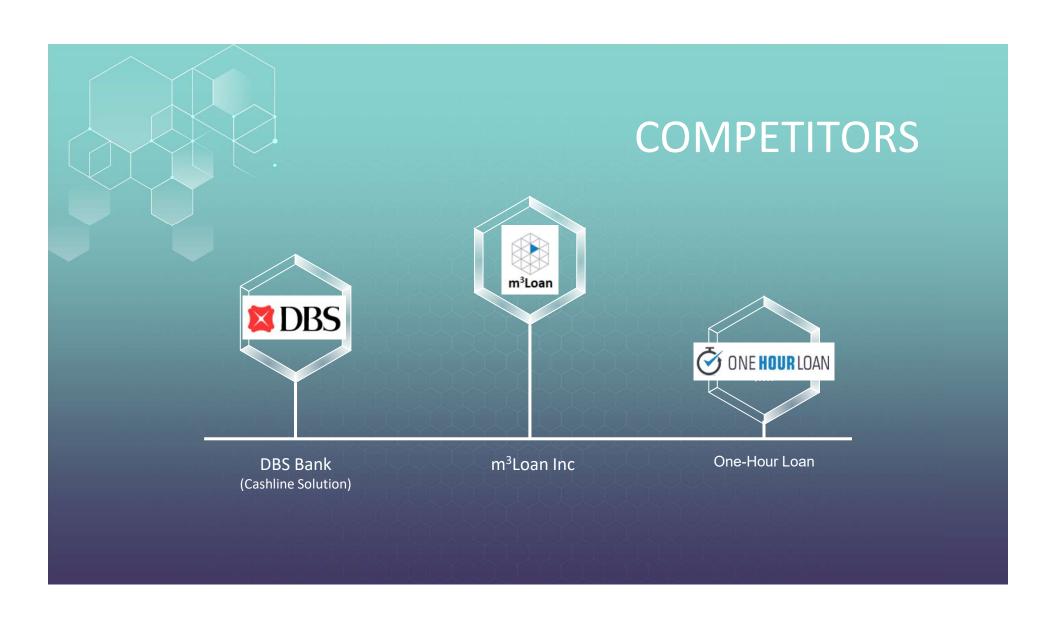
30% = \$258k

Independent Investor



Enterprise Singapore

Total Initial Outlay \$860k





#### A Cleaner

27 years old, hawker centre cleaner. Need extra money to pay clinic bills.

#### Scenario

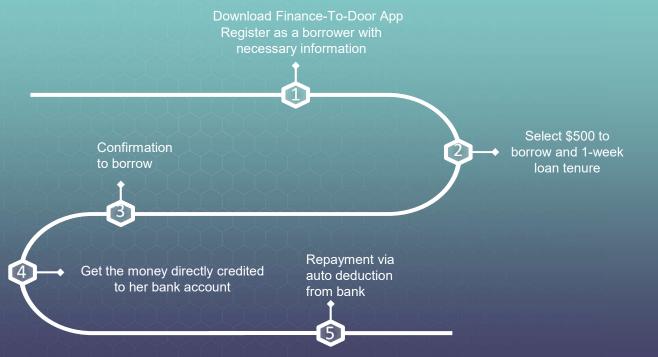
Trying to get a loan by approaching a Self-Help group in the neighbourhood.

#### Goals & Expectations

Keen to take a loan with no hassle. Wants a loan with low interest rate but with short tenure.

### **CUSTOMER JOURNEY**

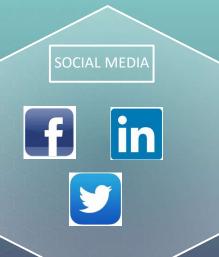
Taking a \$500 loan











## PREDICTED GROWTH

Stage 3: Expand to regional markets

(Malaysia, Indonesia, etc)

Stage 2: Expand apps to target mass

market and add more micro-

financing products

Stage 1: Bring out Finance-to-door app to

all cooperatives' and self help groups' members and their

referrals



## DEMO





# CONTACT

#### m³Loan Inc

CORPORATE CONTACT INFORMATION

m3Loan.com

Address 500 Dover Road

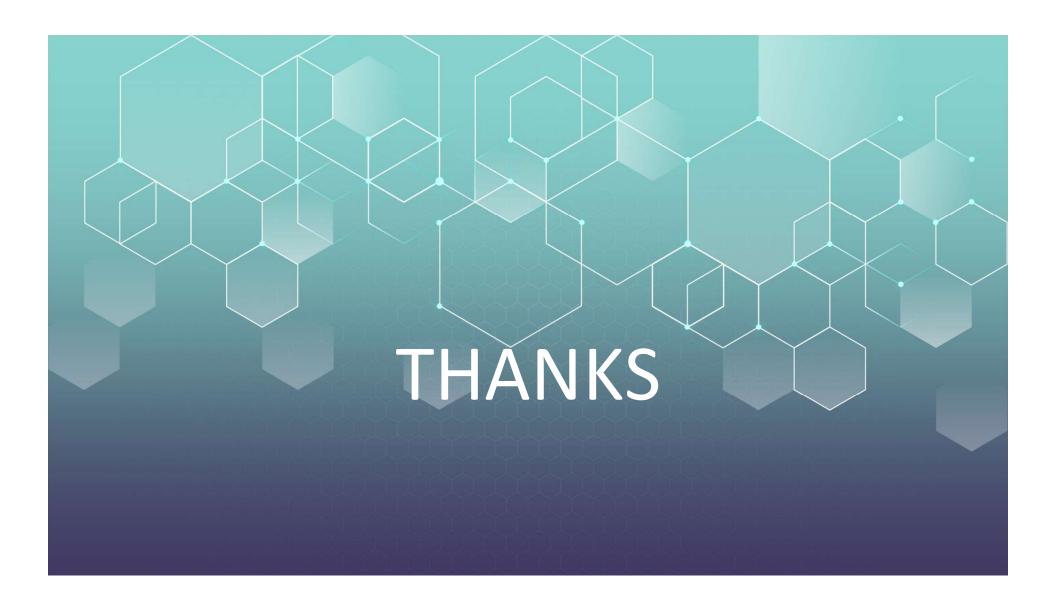
Singapore 139651

Enquiries/Feedback 67751133

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	S\$ ('000)	S\$ ('000)	S\$ ('000)	S\$ ('000)	S\$ ('000)	S\$ ('000)
Projected Revenue*	0	2,743	3,292	3,456	3,629	3,810
Development Cost	200	100	0	100	0	0
Payroll	300	300	300	300	300	300
Marketing Cost	100	100	100	100	100	100
Cloud and Software Maintenance	10	20	20	30	30	30
Product Insurance Cost		150	165	182	200	220
Licence and Compliance Fee	50	50	50	50	50	50
Administrative Cost	200	200	200	200	200	200
Initial Cash Outlay	860					
Total Expenses		920	835	962	880	900
Projected Profits		1,823	2,457	2,495	2,749	2,911
Less: Dividends to Shareholds (50%	atrributed)	912	1,228	1,247		
Projected Profits (after SH returns)		912	1,228	1,247	2,749	2,911

Return to Investors (dividends)						1	<u>otal</u>	ROI	
40% angel	344	57%	521	702	713		-	1,936	5.6
30% Enterprise Singapore (grant)	258	NA					-"		
30% Independent Investor	258	43%	391	526	535	0	0	1,452	5.6

<sup>\*</sup> Revenue is to grow 20% in 1st year and 5% in years following

# Borrowers' Eligibility Criteria

Singapore Citizen or Singapore Permanent Resident Age between 21 and 60 years old Earning a minimum monthly basic salary of \$800 Preference given to referrals from CDAC, Sinda, Mendaki and Co-operatives