

Luis Llamazares

SOFTWARE ENGINEER

MASTER OF SCIENCE IN SOFTWARE DESIGN WITH AI



Mary street, Dublin



lugonllamazares@gmail.com



+353 (87) 438 1690



[luis-llamazares-gonzalez](https://www.linkedin.com/in/luis-llamazares-gonzalez)



github.com/Douriel

PERSONAL PROFILE

For the past three years, I have been employed at SAP Dublin as a support engineer.

During that period, I have earned a master's degree in Software Design using AI with honours. This, along with my background as a developer, makes me a strong contender for any new challenges involving the creation of cloud apps.

I see myself as a hard-working, honest, and communicative individual who is particularly keen to learn new things.

LANGUAGES

- **English** - Business Proficiency (B2 Cambridge certificate) .
- **Spanish** - Native speaker.

EXPERIENCE



(Dublin, 2021 - Present) **Product Support Engineer**

- Provide technical solutions for **Cloud** (BTP CF and NEO or **On-Premise** (NW) environments to incidents via **ServiceNow**, Specialized in Output Management and ADS.
- Conduct thorough **ABAP debugging**, analysing programs, modules, and classes to efficiently identify and resolve issues.
- **KCS Methodology**, I have Documented solutions and guides in Knowledge Base Articles (KBAs).
- Coordination & Cross-Functional teams Collaboration.
- **Knowledge Transfer & Mentoring**: I have mentored new colleagues teaching technical and soft skill.



(Madrid, Spain: 2021) **Full-Stack developer**:

- Developed and maintained web services using HTML5, CSS, JavaScript, and Bootstrap.
- Implemented **REST** services with Java and **Spring Boot**.

EDUCATION



MSc in Software Design With AI (First Honour Class)

Technological University of Shannon (TUS) - Athlone (2024)

- Developed a **Large Language Model** (LLM) based on Llama-2 that improves the readability of medical reports for patients.
- Applied **Data analysis** techniques and algorithms to identify patterns across different datasets. Representing them in a comprehensible way.
- Refined my coding skills through Object-Oriented Programming (**OOP**) courses, focusing on Oracle's **1Z0-808** certification.



Bachelor of Science in Software Engineering

+ Dipl. Robotic Expert course

Francisco de Vitoria University (UFV) - Madrid (2016 - 2021)

- For my final thesis I developed an **Neural Network** which was able to detect fire outbreaks on real time. I collected the dataset of photos and videos of fire to train the net myself.

CERTIFICATIONS

SAPTEC - March 2022



Cambridge B2 English - September 2019



TECHNICAL SKILLS

Programming Languages:

ABAP
Java



C++/#
Python



Web development

HTML5
CSS



JavaScript
Bootstrap



Control version:

Cit



Databases:

SQL



MISCELLANEOUS

- I have worked with **charitable organizations** taking care of disadvantaged children and participating in food drives.
- **Available to relocate.** I hold a EU driving license: cars and motorcycles.
- I practice climbing and I really like outdoor activities.