**Anton Maynard**

230 Timber Mill Circle Carrollton, GA, 30116 (404) 287-4423 Dowee24@gmail.com



# CERTIFICATIONS

* Cisco Certified Network Associate (CCNA)

# EDUCATION

## University of West Georgia

## Carrollton, GA

## Computer Science - Computer Science Candidate (Expected graduation Dec 2023)

# WORK EXPERIENCE

**Southwire LLC, Carrollton, GA**

***I.T Professional, Jun 2021- Present***

* Answer user inquiries regarding computer software or hardware operation to resolve problems.
* Generate incident tickets and provide support and follow up to users.
* Educate users on common software/hardware issue to allow for self-troubleshooting.
* Install, configure and troubleshoot user endpoints and workstations.
* Map company networks and network issues using parsing software.

## US ARMY RESERVE, Atlanta, GA

## Information Technology Specialist, Oct 2018 – Present

* Configure security settings or access permissions for groups or individuals.
* Communicate, document and debrief network support activities and issues.
* Identify the causes of networking problems, using diagnostic testing software and equipment.
* Perform routine maintenance or standard repairs to networking components or equipment.
* Provide telephone support related to networking or connectivity issues.
* Train others in procedures related to network applications software or related systems.
* Configure wide area network (WAN) or local area network (LAN) routers or related equipment whilst in a team environment or solo.
* Collaborate with foreign entities to perform and execute combat network installation procedures.

**TANNER HEALTH SYSTEM, Carrollton, GA**

***Service Desk Analyst, November 2019 – December 2019***

* Answer user inquiries regarding computer software or hardware operation to resolve problems.
* Generate incident tickets and provide support and follow up to users.

## KROGER CO, Atlanta, GA

## Meat and Seafood Clerk, Aug 2016 – Jan 2019

* Prepare and place meat cuts and products in display counter, so they will appear attractive and catch the shopper's eye.
* Receive, inspect, and store product upon delivery, to ensure product quality.
* Estimate requirements and order of requisition product supplies to maintain inventories.
* Supervise other butchers or meat cutters.
* Interact with customers and recommend meal ideas to utilize products in.