

# Callum Hull

---

## Callum Hull

5 Aielsbury Street  
Sunderland, SR4 6EW

07984722330  
cahull2005@gmail.com

---

## Summary

---

Dynamic and resourceful professional with a strong work ethic and proven expertise in interpersonal communication, team collaboration, and customer service excellence. Demonstrates exceptional skills in time management, multitasking, and attention to detail, ensuring high-quality service delivery. Adept at conflict resolution and problem solving, with a calm demeanor under pressure. Committed to continuous learning and leadership development, aiming to leverage hospitality standards knowledge in advancing career goals within the industry.

---

---

## Experience

---

### The Bunker/ Volunteer

FEB 2024 - PRESENT, Sunderland

- Carried out day-to-day duties accurately and efficiently.
- Quickly learned and applied new skills to daily tasks, improving efficiency and productivity.
- Successfully delivered on tasks within tight deadlines.
- Demonstrated respect, friendliness and willingness to help wherever needed.
- Kept abreast with latest trends in music education through continuous professional development courses.
- Demonstrated versatility across multiple music genres, catering to diverse audiences.
- Improved brand visibility through creative video content creation.
- Captured high-quality footage for various events.
- Managed lighting setups for improved video quality.
- Coordinated with the production team to create a smooth filming process.

### Queens Cafe/ Kitchen and Front Staff

JAN 2021 - MAY 2025, Seaburn, Sunderland

- Prepared potatoes, fish, and sauces to ensure timely meal service.
- Maintained kitchen cleanliness to uphold hygiene standards.
- Took customer orders accurately, enhancing satisfaction.
- Welcomed guests warmly, creating a positive first impression.

- Washed dishes and cleared tables to support efficient operations.
- Communicated effectively with kitchen staff to streamline order fulfilment.
- Collaborated with team members to achieve project goals.
- Consistently arrived on time, demonstrating reliability in all shifts.

### **McDonald's / Crew Member**

MAR 2024 - SEPT 2024, Boldon Colliery

- Welcomed customers warmly, ensuring a sense of value and appreciation.
- Accurately processed customer orders at both counter and drive-thru.
- Executed cash and credit card transactions with precision and efficiency.
- Prepared and cooked menu items in accordance with company standards.
- Assembled food orders meticulously, ensuring completeness and presentation.
- Maintained food safety guidelines for proper preparation and storage practices.
- Regularly sanitised workstations, kitchen equipment, and dining areas to uphold cleanliness standards.
- Resolved customer complaints promptly, restoring confidence in service quality.

### **Stadium Of Light / Steward**

NOV 2025 - CURRENT, Sunderland

- Welcomed customers warmly, creating a positive and professional first impression
- Assisted guests with seating, directions, and general enquiries
- Ensured crowd safety by monitoring stands and concourse areas
- Responded calmly and effectively to customer concerns or incidents
- Worked closely with team members to maintain a safe and enjoyable environment
- Followed stadium policies and safety procedures at all times

---

## Education

---

### Newcastle College / Level 3 BTEC National Extended Diploma

2024, Newcastle College

Music Production

### Boldon School/ GCSE

SEPT 2016 - 2021, Boldon Colliery

- English 6
- Maths 5
- Science 6
- Art 4
- Business Studies Pass
- Computer Science Pass

---

## Skills

- 
- Interpersonal communication
  - Team collaboration
  - Customer service excellence
  - Time management
  - Multitasking
  - Attention to detail
  - Critical thinking
  - Conflict resolution
  - Adaptability
  - Strong work ethic
  - Leadership
  - Learning agility
  - Calm under pressure
  - Problem solving
  - Communication skills
  - Public speaking
  - Team building
  - Resourcefulness
  - Upselling and item bagging
  - Cash handling and reconciliation
  - Dependability and reliability
  - Hospitality standards knowledge
  - Customer service
  - Food safety
  - Order fulfillment
  - Problem resolution
  - Customer engagement
  - Problem-solving
  - Active listening
  - Analytical and critical thinking

---

## Language

---

English- First language

---

## **Certifications**

---

Level 2 Food Hygiene and Safety for Catering

Level 3 Emergency First Aid at work

Level 2 Certificate in Retail Knowledge

Level 1 PERSONAL DEVELOPMENT, CONFIDENCE BUILDING  
AND SELF-CARE

Level 2 Spectator Safety

---

## **Hobbies and interests**

---

My hobbies consist off;

Making Music, CD Making, Coding, Drawing, Collecting Vinyls and  
Cassettes.