

User Requirements

- All users must sign in to use the website's functionalities. Employees are given an account by the administrator while customers have to sign up themselves.
- Customer has to sign up using his ID and driver's license. He can browse the catalog, reserve the car and pay using a credit card. He can see the reservations log and also provide ratings and feedback.
- Car maintenance operator can view actual reservations and report on cars deliveries, damages and fines.
- Rental agent can manage reservation contracts, take payments from customers and check car location through gps. They also notify customers about updates.
- Administrator has the most privileges. He can do every thing above while also managing user accounts and employees, manage the cars catalog, generate and view reports and set rental rates.