

Car Rental Franchise

Group 6

Description

The focus of this web-based software will be to manage a car rental franchise. Some *key components and functionalities* are:

- The software will have a four-level user system: Administrator, Car Rental Agent, Customer, Driver. Each will have different views and usage of the software.
- The software should keep data about all the cars in the catalog.
- We need to keep track of the reservations by date, time and location.
- All the available cars will be listed to the customer and he can choose which to rent.
- A customer can rent a car online, or in person via the car rental agent.
- The software can track the rented cars.
- The software should take care of processing encrypted transactions.
- Keep track of transactions.
- The software should be able to provide statistics about cars and finances (admin).

Stakeholders

- **Software Developers**
- **Owner**
- **Customers**
- **Employees**
- **Car dealerships and suppliers**
- **Financial Stakeholders:** Investors, shareholders, or lenders who have a financial interest in the success of the software and the franchise operations it supports.
- **Payment Processing companies (VISA MASTERCARD)**
- **Banks**
- **Marketing Platforms**