Daniel Pike

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Certifications

AWS Certified Cloud Associate	Aug 2023
ITIL 4 Foundations	Oct 2024
CompTIA Security +	Feb 2025
CompTIA A +	Apr 2025

Education

Western Governors University: Dallas, TX | Bachelors of IT Management Estimated:	Dec 2025
Per Scholas | AWS re/start	Mar 2024 - Jul 2024
Blinn College: Bryan, TX| Associates of Liberal Arts & Sciences	Sep 2018 - Feb 2020

Experience

Patmos Hosting - Level 2 Support- Richardson, Texas   Aug 2025 - Current
- Provide Tier 2 escalation support for hardware, networking, and virtualization systems.
- Perform server rack installations, fiber termination, and switch configuration for enterprise clients.
- Assist with ticket triage, maintenance scheduling, and datacenter efficiency management.

Pike's Customs Paint & Body - Chatfield, Texas   Mar 2022 - Feb 2024

Go Cloud Careers - Student - Dallas, Texas   Apr 2021 - Mar 2022
- Studied advanced cloud architecture principles with specialization in AWS services and best practices.
- Executed mock migrations to simulate seamless transitions to optimized cloud solutions.

FiberTown - Network Operations Center Technician - Bryan, TX   Feb 2020 - Apr 2021
- Responsible for customer support and monitoring of all data center systems, including:
- Servers (Linux/Unix, Windows, etc.)
- Network Hosts (Cisco, Juniper, etc.)
- DC Infrastructure (UPS, PDU, Chillers, Generators, etc.)
- Datacom/Telecom installation (CAT6, Fiber, etc.)

Red Oak ISD - Intern - Red Oak, TX   Feb 2016 - Sep 2016
- Work in a team-based environment to reimage all campus PCs
- Performed a checklist to ensure all equipment was operational