

### Basic questions for 'Internationals', 'Localities' & 'Travellers'

1. What is your name?
  - To identify each and every person.
2. What is your age?
  - From this parameter, we want to discriminate problems with different age groups.
3. What is your Gender?
  - To make sure we have users based on their gender diversities.
4. Are you a student? Or working professional?
5. What is your educational background?
6. What are you studying here? (if student)
7. What is your occupation? (if working professional)
  - (Questions - 4,5,6,7) Just to have basic information about our users.
8. How frequently you need to go to clinic for your health issues?
  - To find out how often user will use our application (need of the user) (to take decision for building app or web-site)
9. How difficult it is for you to find new Doctor/clinic/medical store for your specific health problem?  
Difficulty level 1. Easy 2. Moderate 3. Difficult.
  - To get an exact idea where people are facing problem in finding doctors and how difficult it is for them.
10. How do you find a new clinic /Doctor/medical store in your nearby area?
  - If user is already using some application for this task or to know exact process user follows to overcome the problem he/she is facing.
11. For searching new doctor what will you prefer? Mobile phone or laptop/desktop computer?
  - To ask people with which device they are comfortable with to take decision about developing mobile application or web application.
12. Would you like to read health articles on our web application?
  - This is one functionality we are adding in our project so we wanted to take feedback about it, to see if people would like to read some health articles on our application.
13. In the recovery phase would you like to consult your doctor for some minor issues via email?
  - To get an idea if this feature is useful for people, to get to know does this solve their minor issues over one message rather than taking appointments of doctors or actually calling them.
14. Do you use any web-based/ mobile application for searching Doctor/medical store/clinic? if yes, what are its advantages or disadvantages?
  - Just for comparison, to state how our application is different from other applications or what additional functionality we are providing.

15. We would like you to give us feedback on the idea we just presented.

To get an overview of what our users want our application to do for them to make their needs or searching easy and effective. To add some more ideas what we can implement and to see if user is satisfied by the idea we presented.

#### Special questions for traveller-

1. Do you have any insurance here?
  - To see if traveller has appropriate insurance in the country, because sometimes they have only traveller insurance which does not cover the medical expenses while they are staying in the country.

#### Special questions for Localities-

1. How much time does it take to find specialist?
  - As per our basic knowledge, we know usually localities first go to 'Haus Artz' for diagnosing the problem. But we wanted to know how much time does it take to find doctor, when someone needs to go to see some specialist doctor.
  
1. Would it help you to find a specialist doctor faster than the traditional ways using our website?
  - We want to see if this functionality will serve the required purpose, in cases of emergency or any other scenarios we can save precious time by directly going to a specialist doctor.