

# Introduction to Reliability & Maintenance

[https://github.com/Dr-AlaaKhamis/ISE518/tree/main/3\\_R&M](https://github.com/Dr-AlaaKhamis/ISE518/tree/main/3_R&M)

Lecture 4 – Wednesday 3, 2025

# Outline

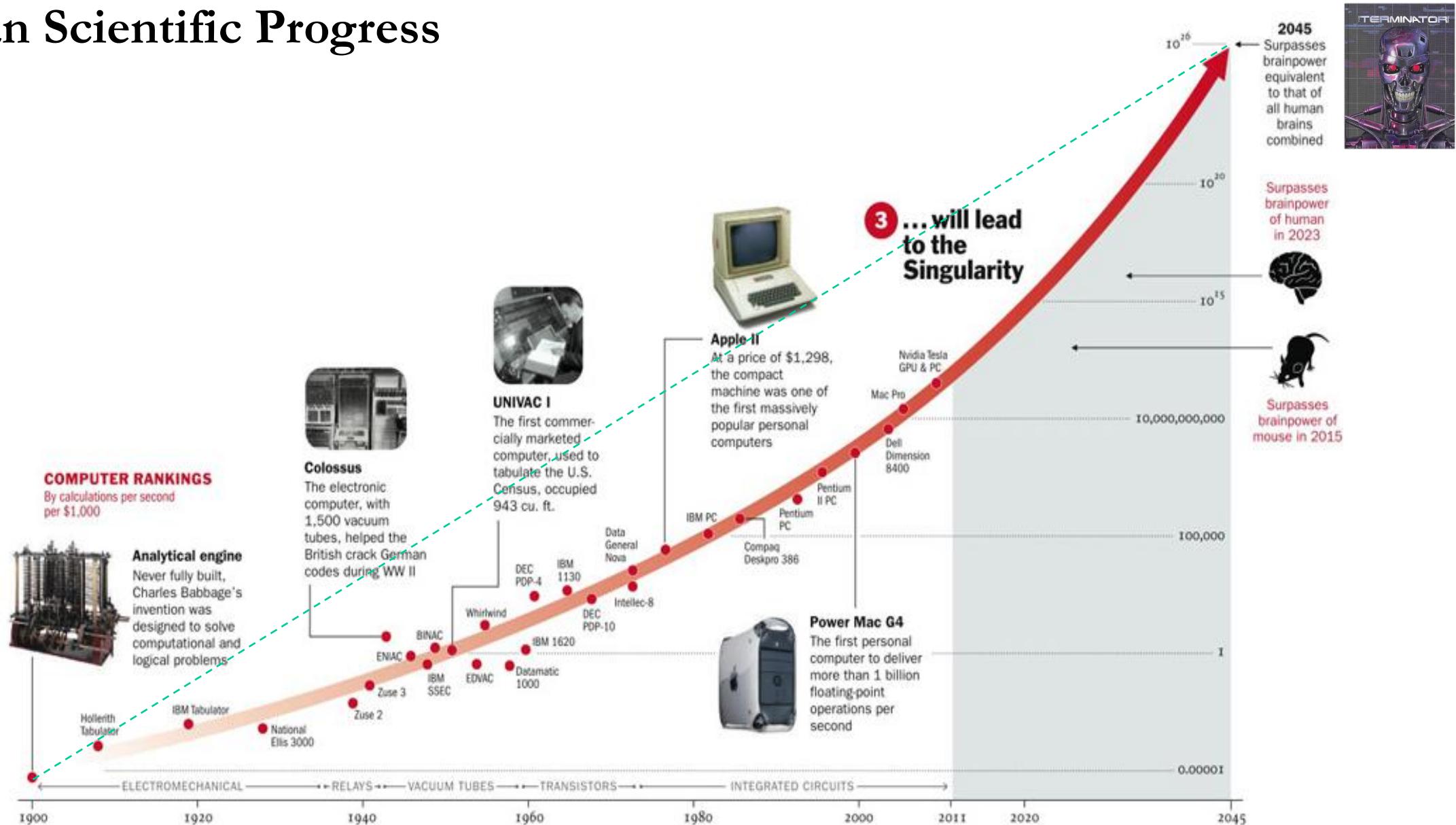
- What is Industry 4.0?
- Why Industry 4.0?
- Challenges
- Reliability Engineering
- Maintenance Engineering

# Outline

- What is Industry 4.0?
- Why Industry 4.0?
- Challenges
- Reliability Engineering
- Maintenance Engineering

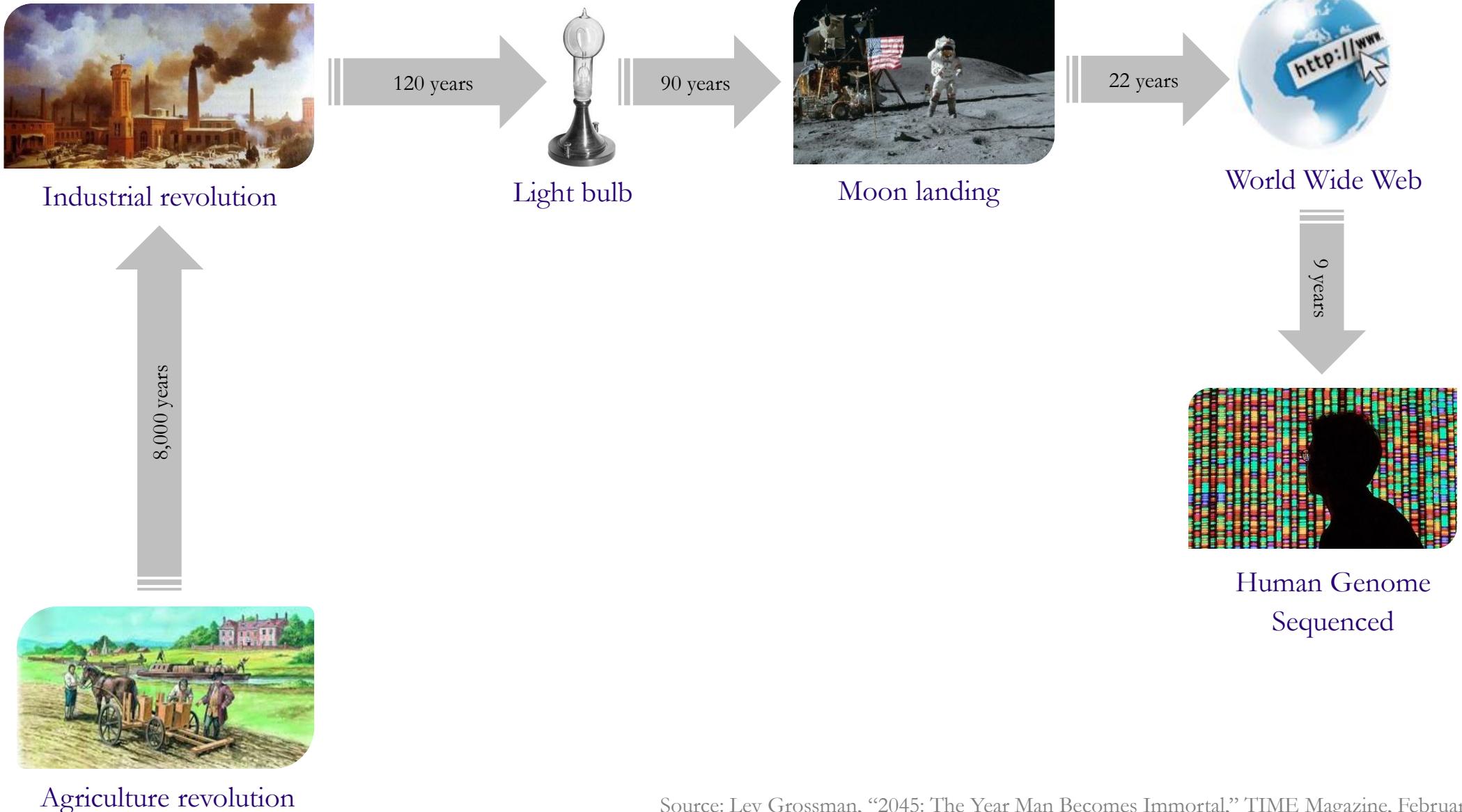
# What is Industry 4.0?

## • Human Scientific Progress



# What is Industry 4.0?

- The accelerating pace of change

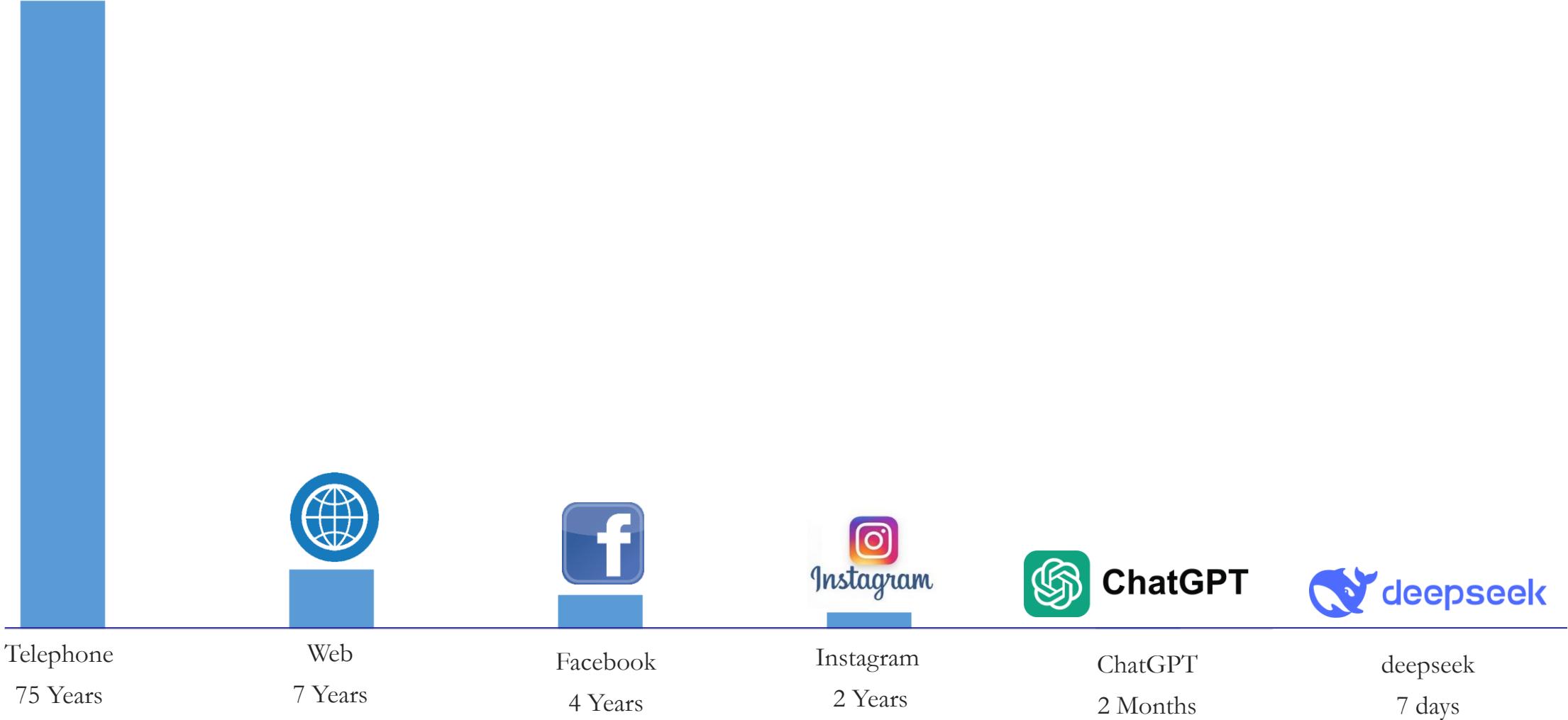


# What is Industry 4.0?

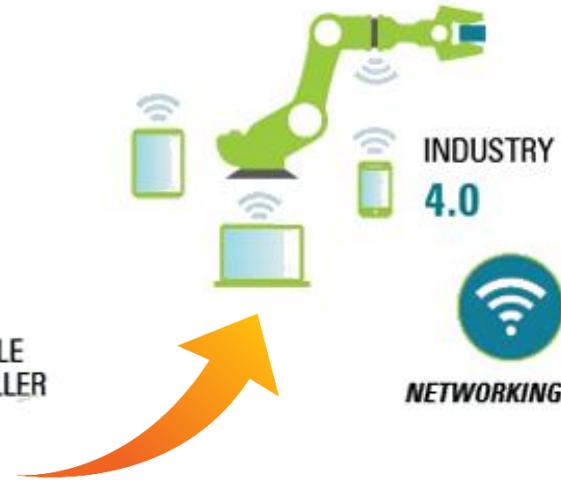
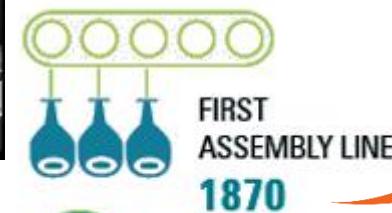
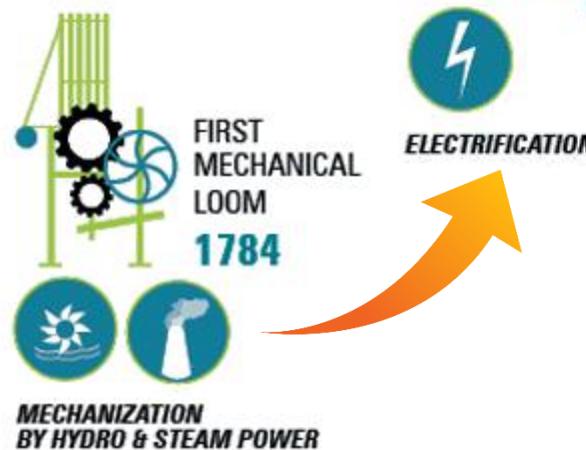
- The accelerating pace of change



Time to reach 100 Million customers



# What is Industry 4.0?



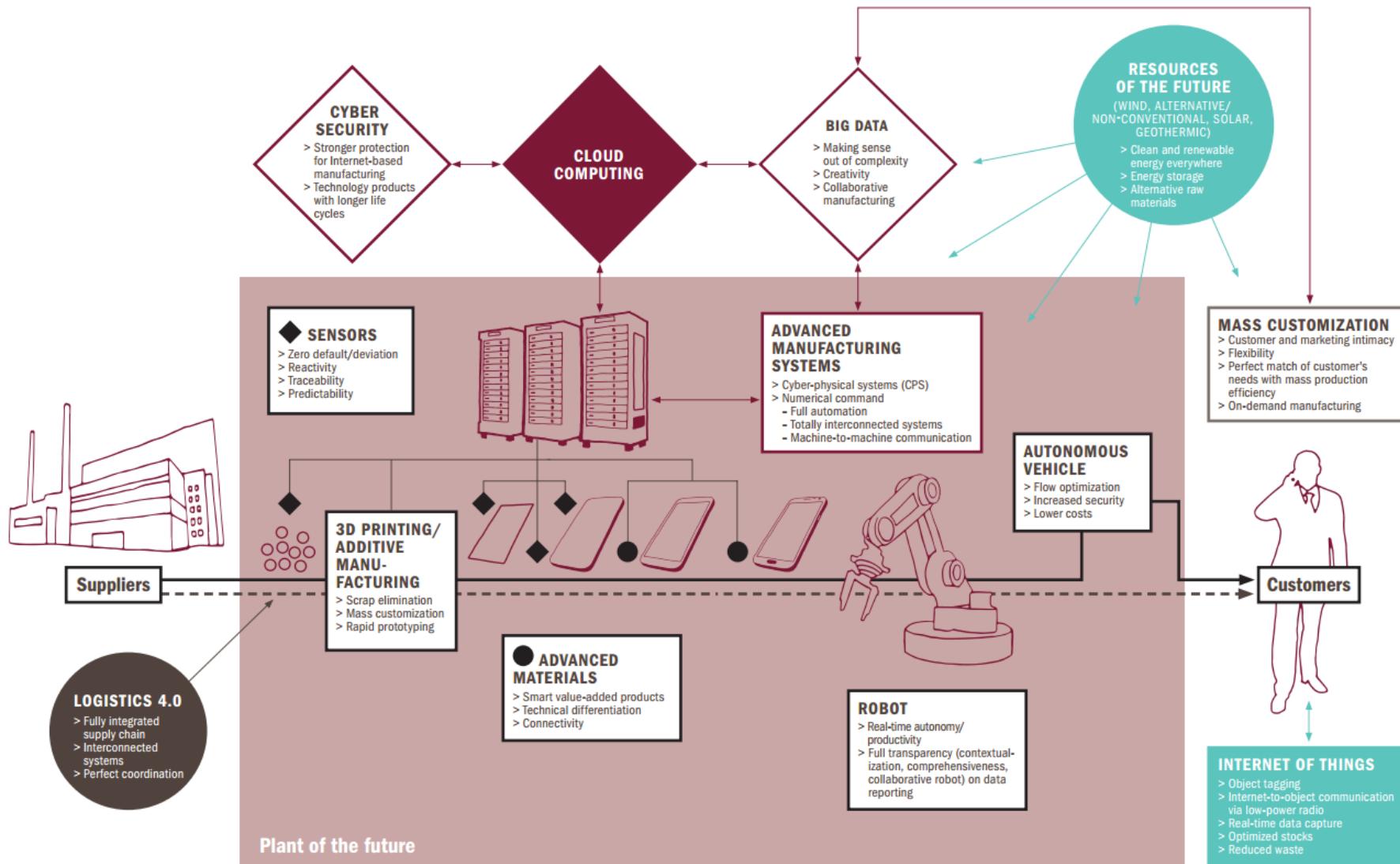
# What is Industry 4.0?

## Digitalization

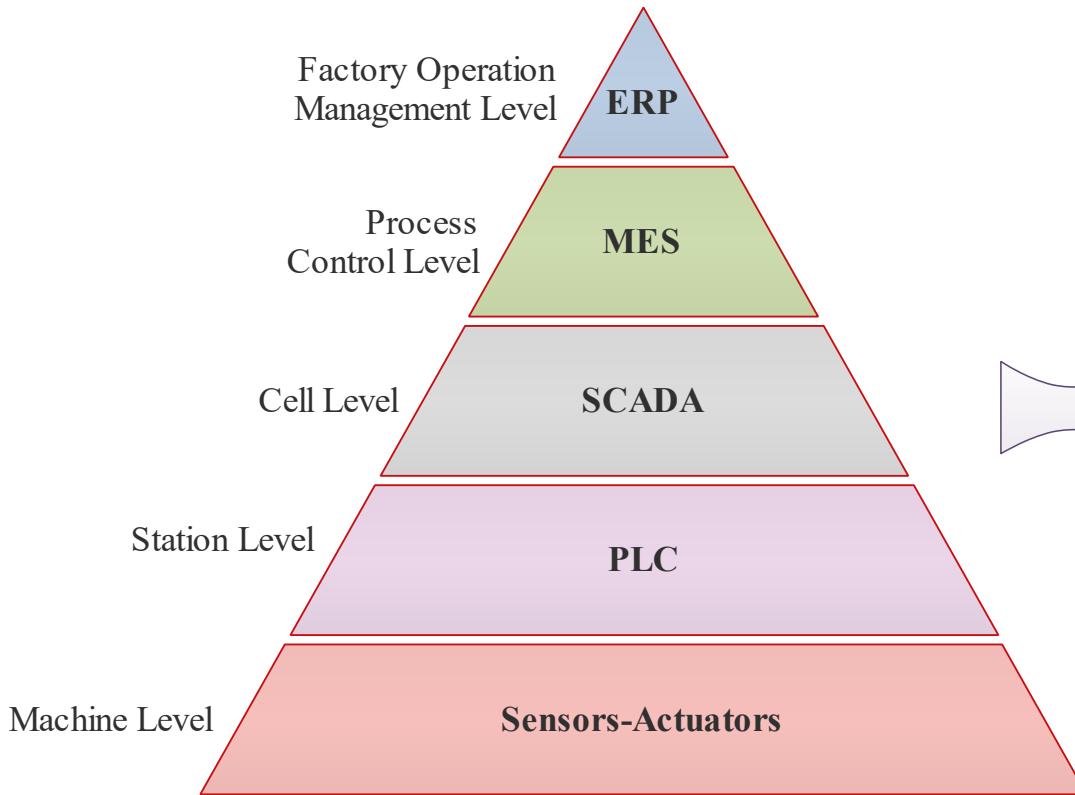
## Automation

## Connectivity

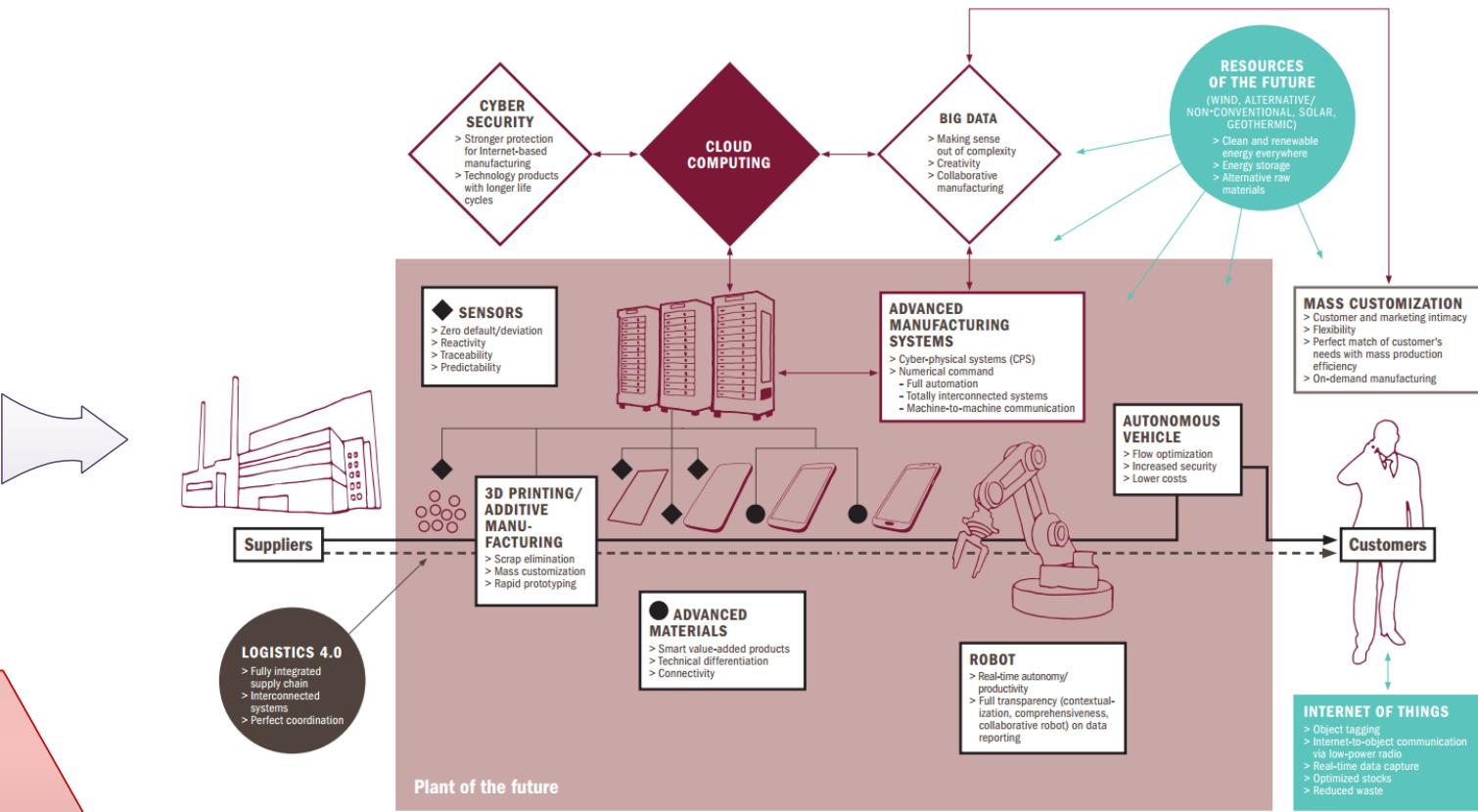
## Analytics



# What is Industry 4.0?

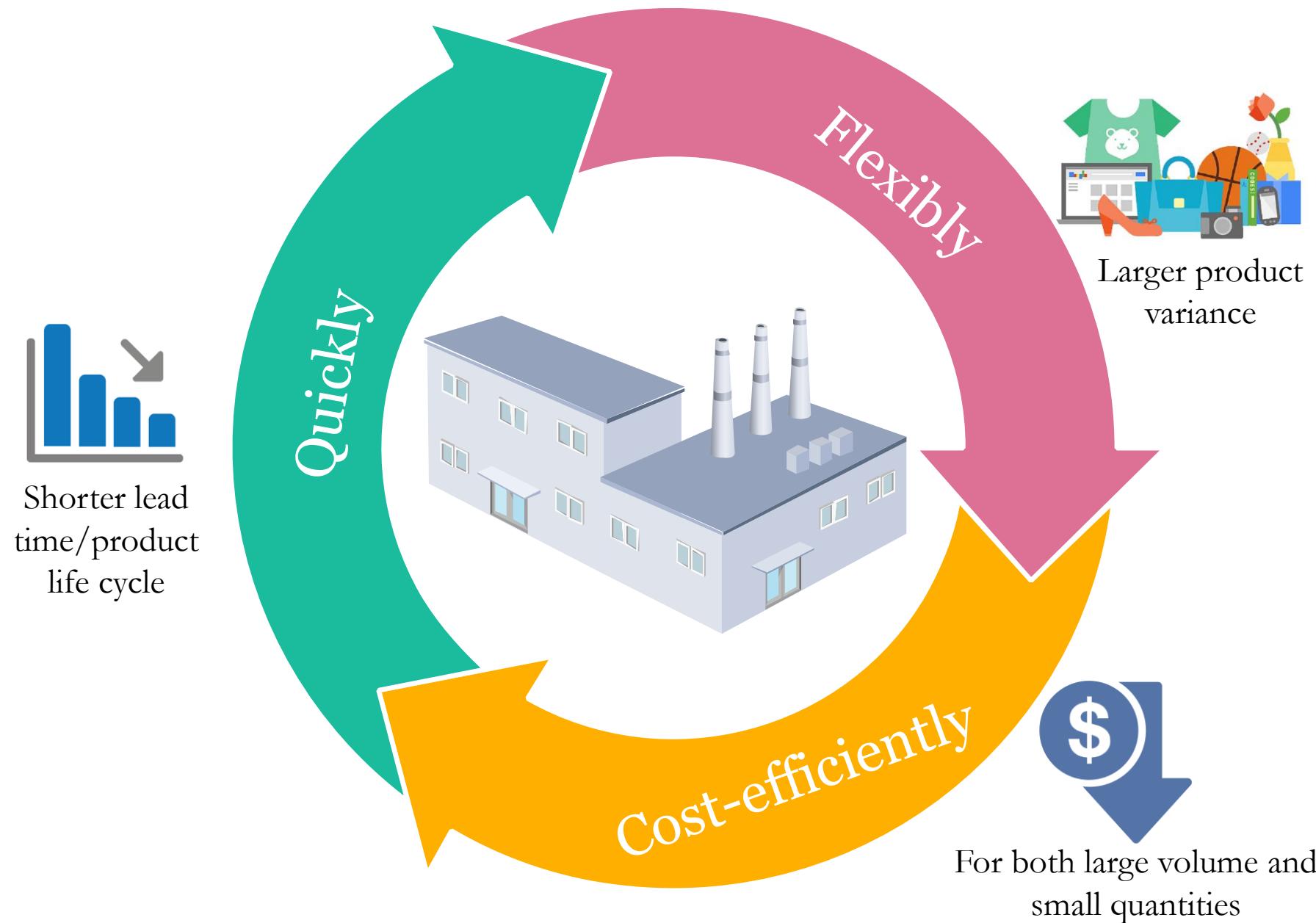


Classical 5-Layer Automation Architecture



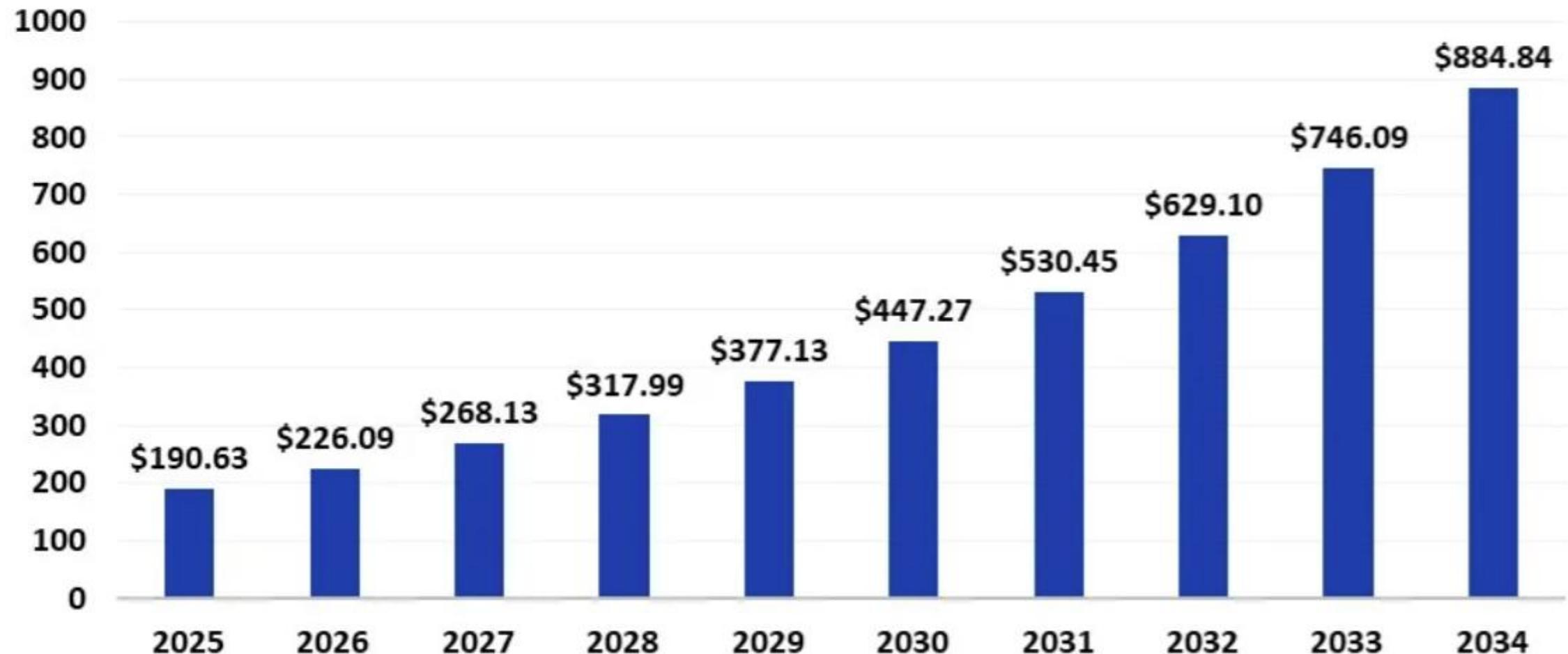
Emerging Cyber Physical System-based Automation

# What is Industry 4.0?



# What is Industry 4.0?

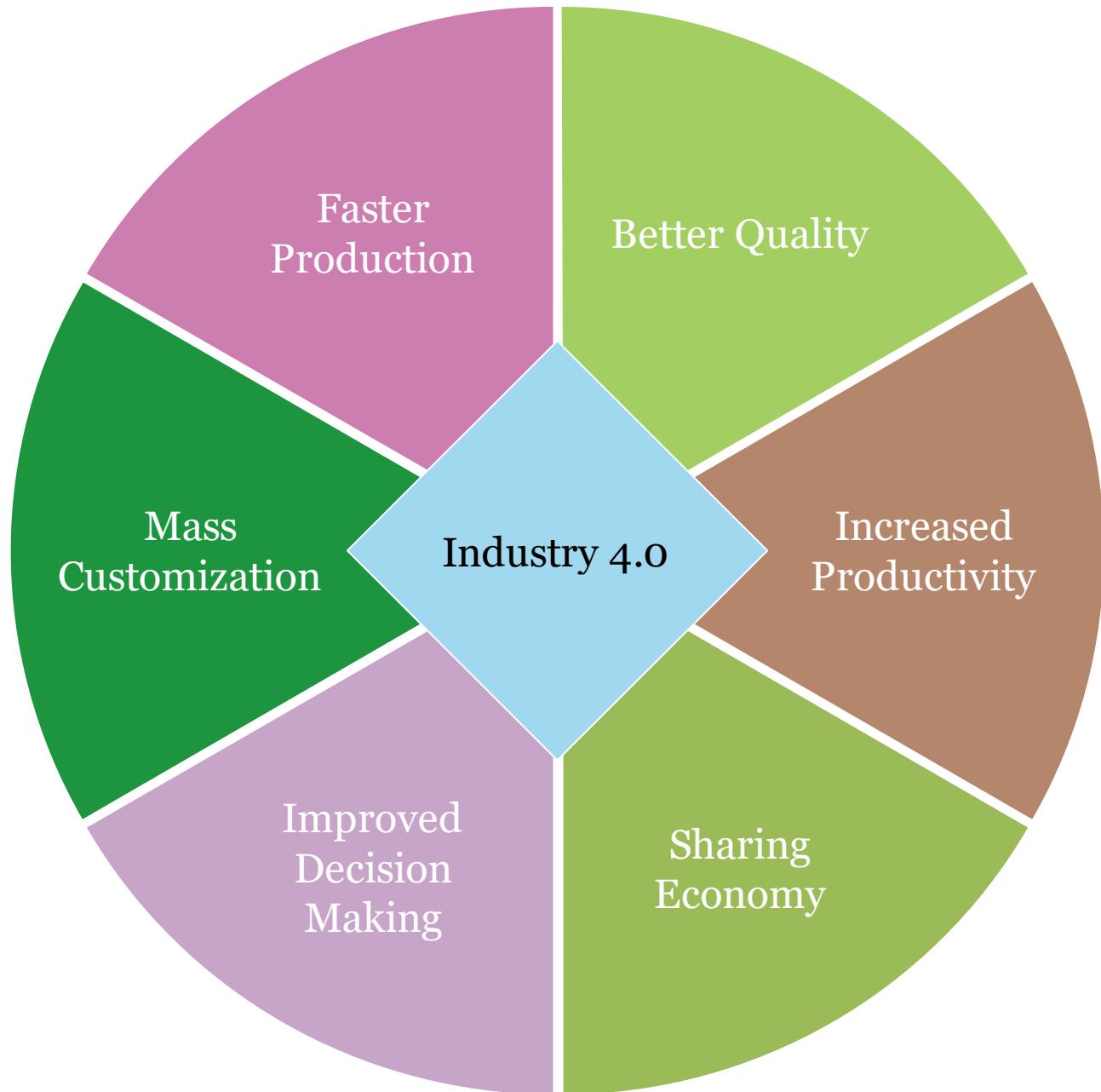
The global Industry 4.0 market size was valued at USD 160.74 billion in 2024, estimated at **USD 190.87 billion in 2025** and is expected to reach around **USD 884.84 billion by 2034**, expanding at a CAGR of **18.6%** from 2025 to 2034.



# Outline

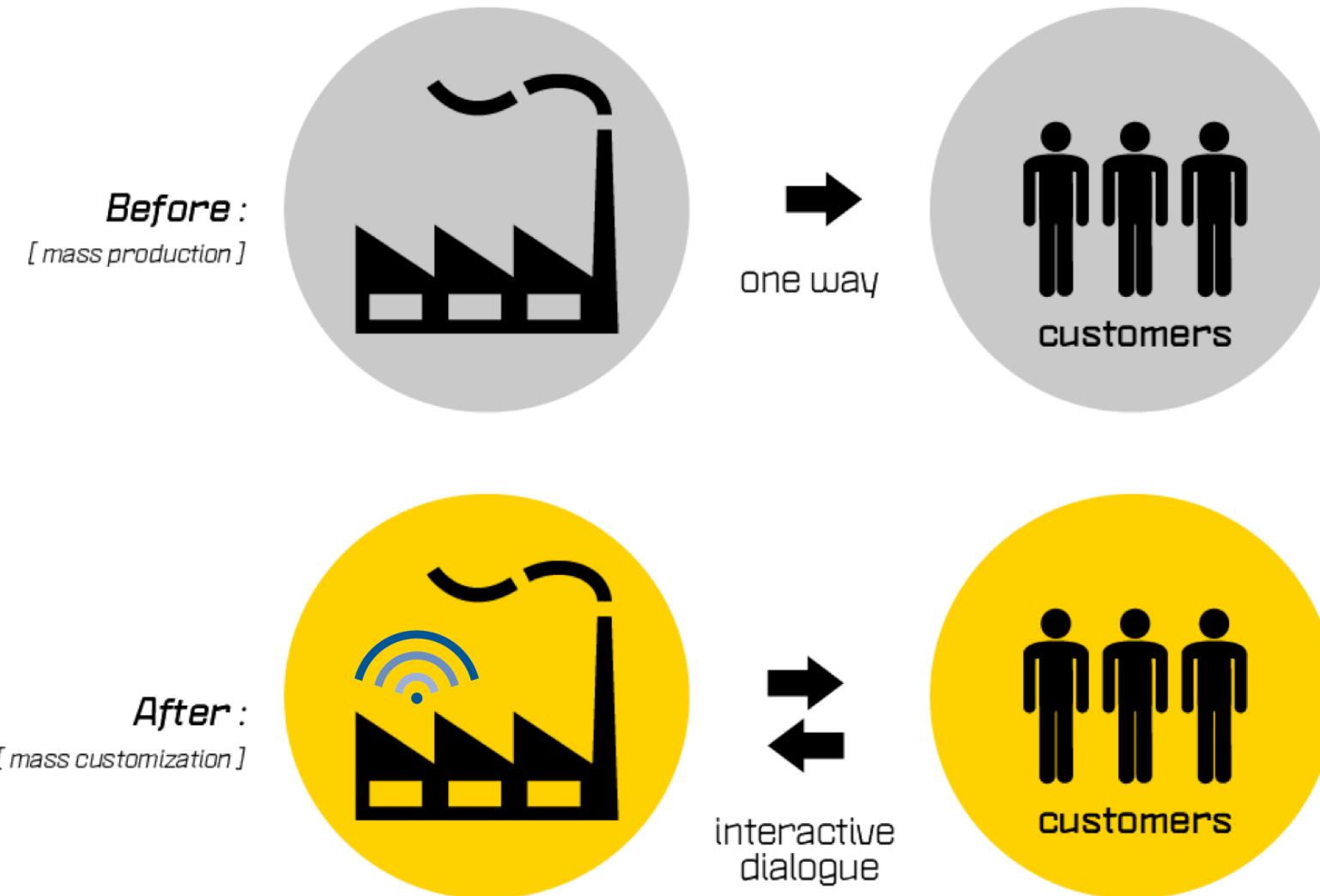
- What is Industry 4.0?
- **Why Industry 4.0?**
- Challenges
- Reliability Engineering
- Maintenance Engineering

# Why Industry 4.0?



# Why Industry 4.0?

- Mass Customization

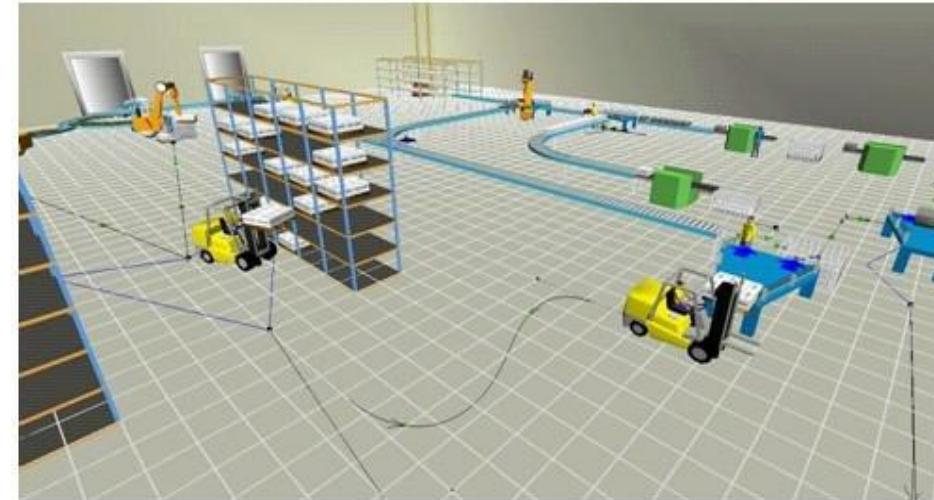


Build your own car: <https://www.chevrolet.com/shopping/configurator>

Increased flexibility in production and manufacturing on demand

# Why Industry 4.0?

- Faster Production



**Speed up the manufacturing process :**



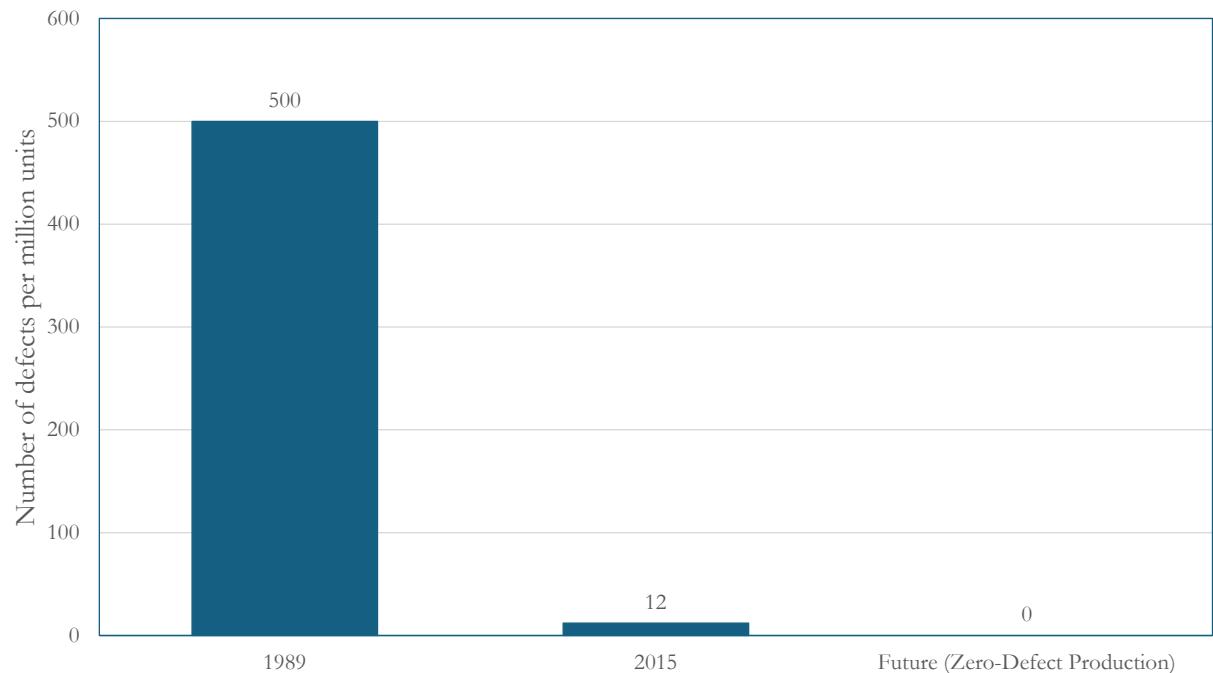
120% in time needed to  
deliver orders



70% in time to get  
products to market

# Why Industry 4.0?

- Better Quality



Siemens Smart factor for custom Programmable Logic Controls (PLCs)



Top 100 European manufacturers could save an estimated **€160 billion** in the costs of scrapping or reworking defective products if they could eliminate all defects.

# Why Industry 4.0?

- Increased Productivity



Lights out/Dark factories work 24/7

# Why Industry 4.0?

- Increased Productivity**

Predictive maintenance avoids machine failures on the factory floor

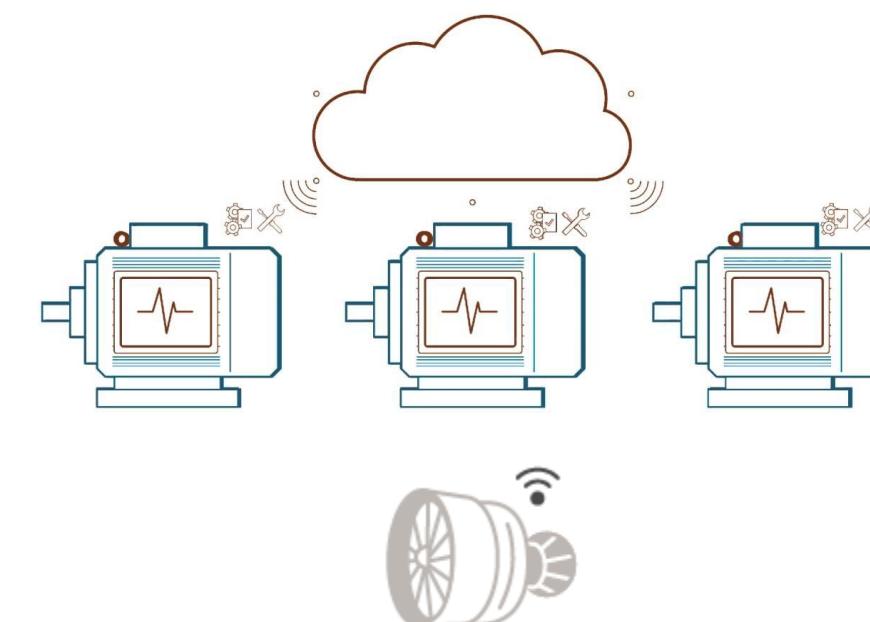
↓ **50%** decreased downtime

↑ **20%** increased production



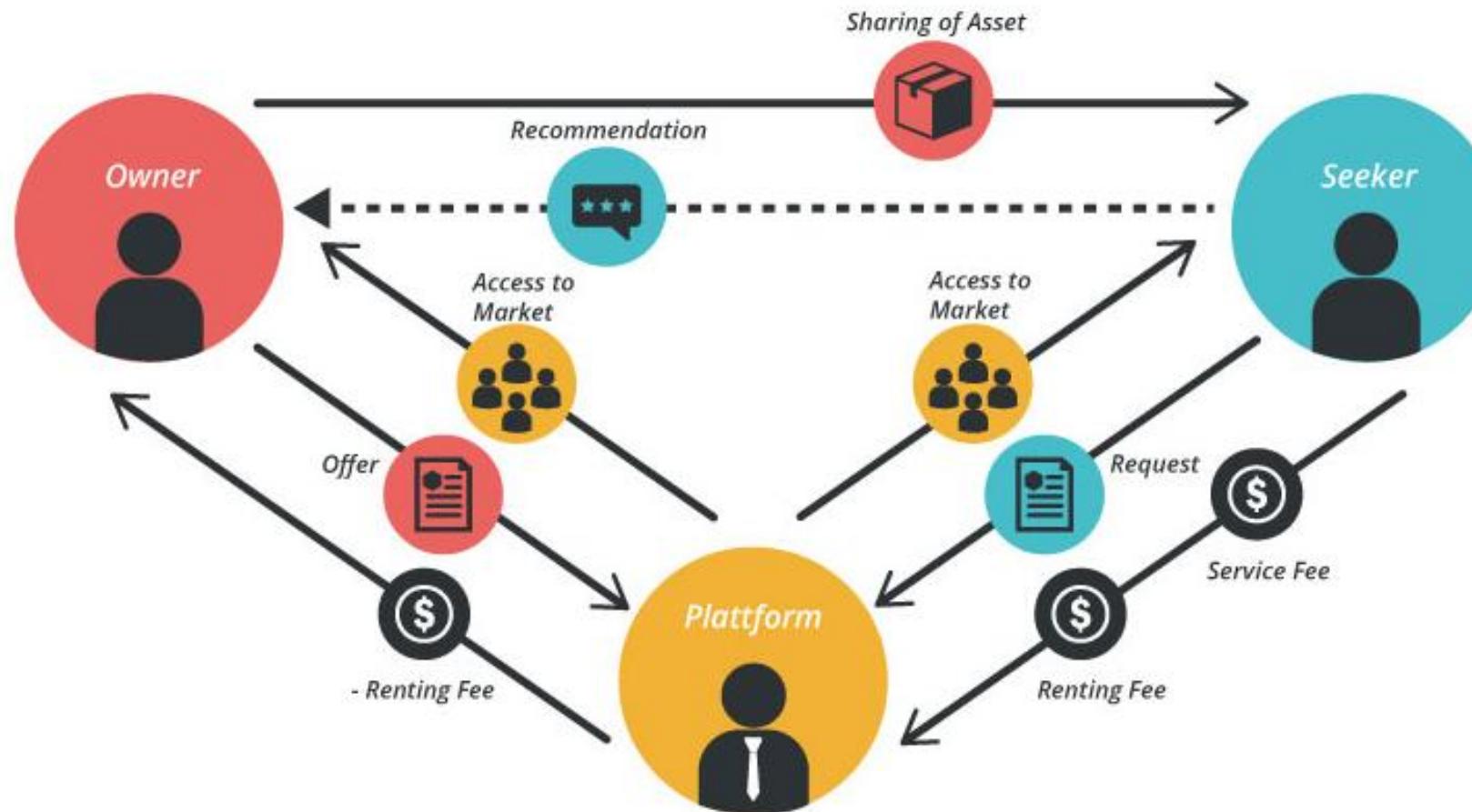
Predictive maintenance will help companies save \$630 Billion by 2025 [McKinsey]

Corrective Maintenance	Planned Maintenance	Predictive Maintenance
Repair it after it breaks	Repair it before it breaks	Do not repair it, eliminate the root cause
High cost, overtime	Scheduled, coordinated	Life extension, labor time reduction



# Why Industry 4.0?

- Sharing Economy



## Examples:

- **3D printing:** 3DOS,Hubs, Treatstock, Xometry
- **Toots:**  
RentMyTool,ToolShare,Toronto Tool Library
- **On-demand labor:**  
TaskRabbit, Ajeer
- **Transportation:** Uber, Careem
- **Coworking spaces:**  
WeWork
- **Hospitality:** Airbnb

# Why Industry 4.0?

- Sharing Economy: Car Sharing



We use our vehicles only 5% of the time, while for the remaining 95%, they are parked or sitting idle somewhere.



<https://www.youtube.com/watch?v=sb7snDtKwJE>

# Why Industry 4.0?

- Improved Decision Making



With access to factory and cross-market data, decision makers can **predict**, **response**, and **adapt** to factory needs and market trends

# Outline

- What is Industry 4.0?
- Why Industry 4.0?
- **Challenges**
- Reliability Engineering
- Maintenance Engineering

# Challenges

## Technical Challenges

- Communication reliability and QoS
- Cyber security
- Maturity of machine intelligence
- Handling big data
- Data-driven AI models

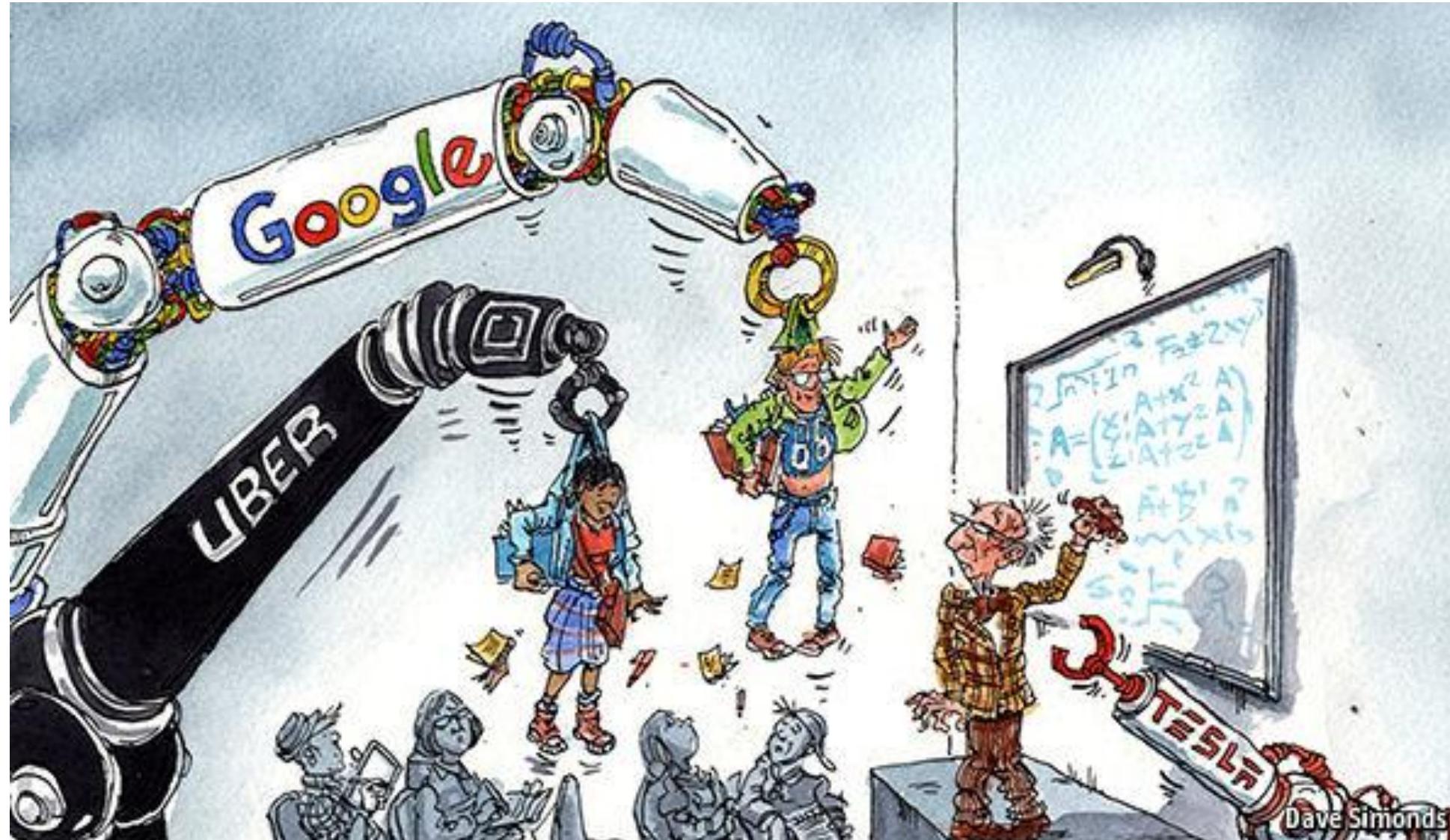
## Social Impact

- General reluctance to change by stakeholders
- Lack of adequate skill-sets
- Unemployment

To be covered throughout the course...

# Challenges

- Social Impact



# Challenges

## • Social Impact

We can expect a wave of structural unemployment to spring from the technology in the medium term.

- 30% of current U.S. jobs could be automated by 2030; 60% will have tasks significantly modified by AI.
- 49% of companies using ChatGPT say it has replaced workers.
- By 2030, 14% of employees globally will have been forced to change their career because of AI.
- AI's impact is expected to be most disruptive in the next 10–30 years, with a possible 50% of jobs automated by 2045.



# Challenges

- Social Impact

Robots find applications in  
“4D tasks”



Dull

Dangerous

Dirt

Dumb



# Challenges

## • Social Impact



Machine

- ⌚ Faster
- ⌚ More precise
- ⌚ Able to work in harsh environments
- ⌚ Higher initial cost and lower running cost



Human

- 🧠 Creative
- 🧠 Lower initial cost and higher running cost

# Challenges

## • Social Impact



AI = Augmented Intelligence



AI will not replace you, but the person using AI will



AI is a means to an end



AI is a Good Follower, but a Dangerous Leader

# Outline

- What is Industry 4.0?
- Why Industry 4.0?
- Challenges
- **Reliability Engineering**
- Maintenance Engineering

# Reliability Engineering

- What is Reliability?

Reliability is the probability that a product or system will operate as intended, under specified operating conditions for a specific period.

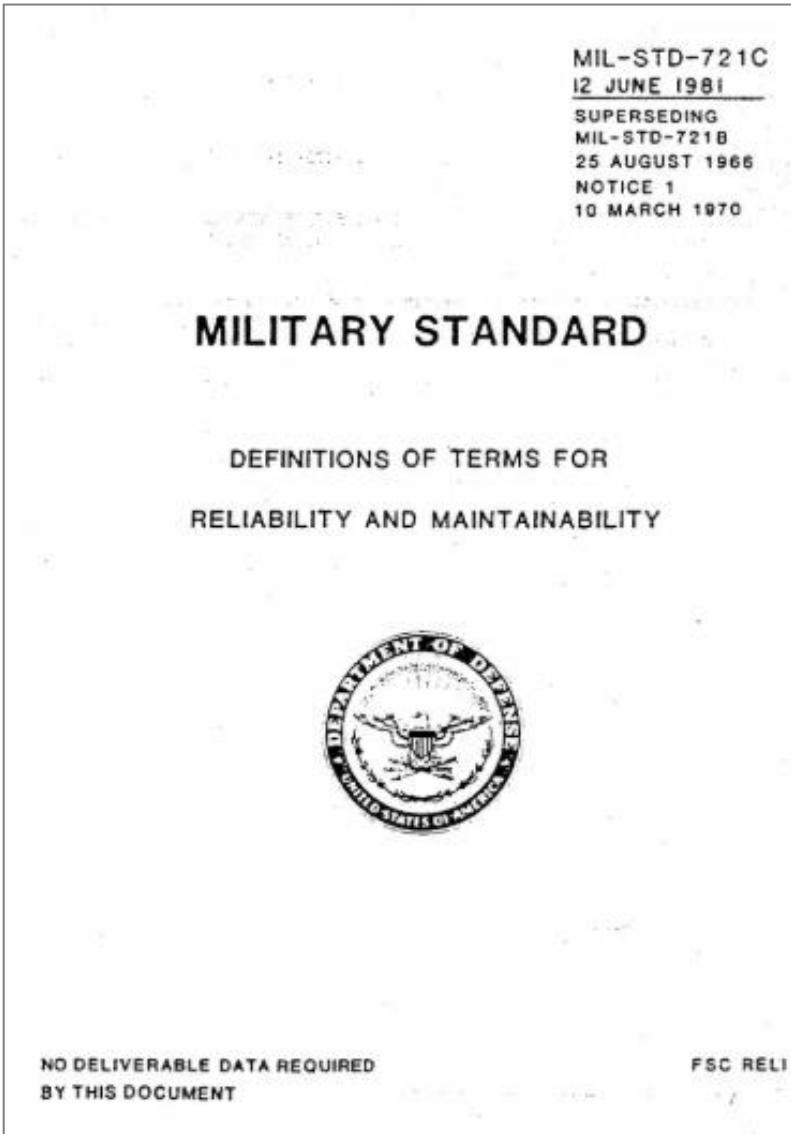


**Reliability is consistent quality over a specified period.**



# Reliability Engineering

## • What is Reliability?



Reliability is the duration or **probability** of failure-free performance under **stated conditions**.

Reliability is the **probability** that an item can perform its intended function for a **specific interval** under **stated conditions**.

# Reliability Engineering

## • What is Reliability?

Reliability is the **probability** that an item can perform its intended function for a **specific interval** under **stated conditions**.



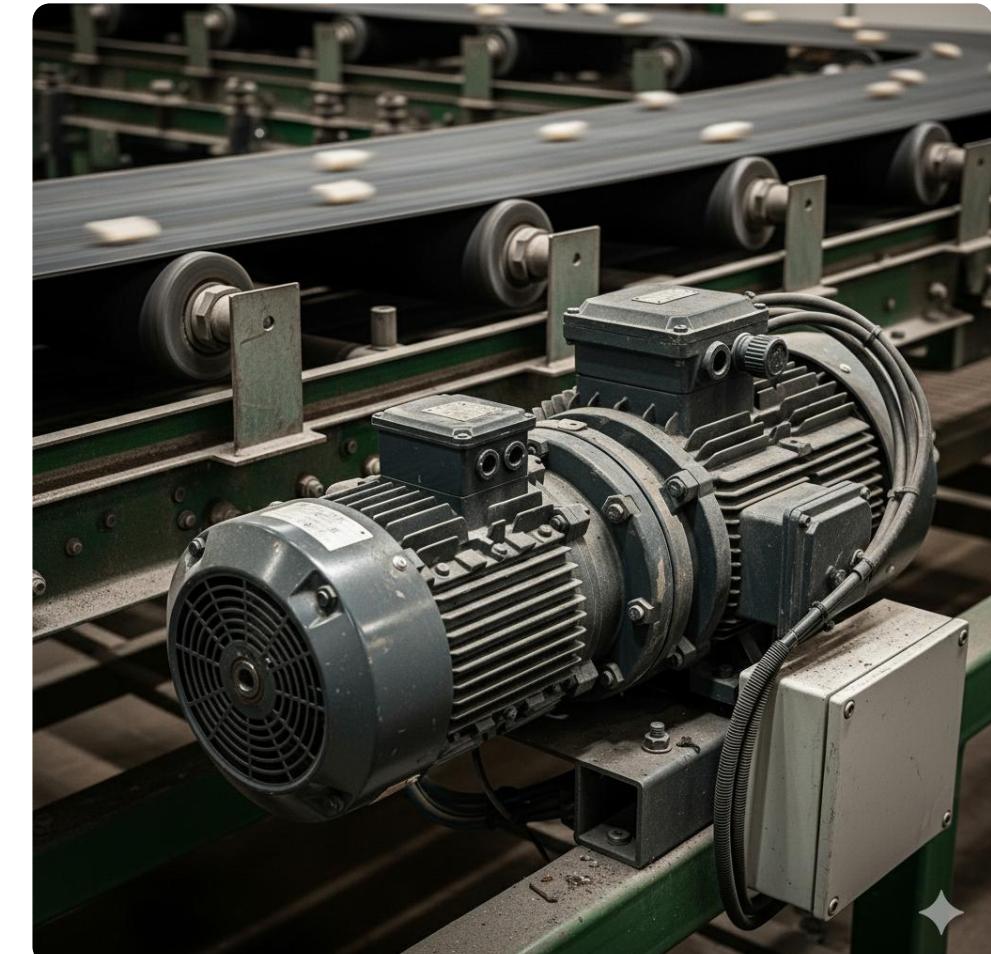
Reliability depends on stated conditions.

For example, a **conveyor motor** in a plant is more reliable when run under **normal load and good lubrication**, but less reliable under **overload and poor lubrication**.



Reliability is also time-bound.

The same motor under overload may run safely for **10 minutes**, but running it for **10 hours** greatly increases the chance of failure.



# Reliability Engineering

## • What is Reliability?

Reliability is the **probability** that an item can perform its intended function for a **specific interval** under **stated conditions**.



Probability



Stated Condition



Time



- The conveyor motor has a reliability of **95%** to operate for **two 8-hour shifts** under **normal load and proper lubrication conditions**.
- The same conveyor motor has a reliability of **only 40%** to operate for **two 8-hour shifts** if run under **overload with poor lubrication**.

# Reliability Engineering

- How is reliability calculated?

Euler's number=2.7182

$$R(t) = e^{-\lambda \cdot t}$$

Reliability for time interval  $t$

Failure rate =  $\frac{\text{No.of failures}}{\text{Total operating time}}$



Failure rate =  $\frac{50 \text{ failures}}{10,000 \text{ hours}} = 0.005 \text{ failures/hour}$

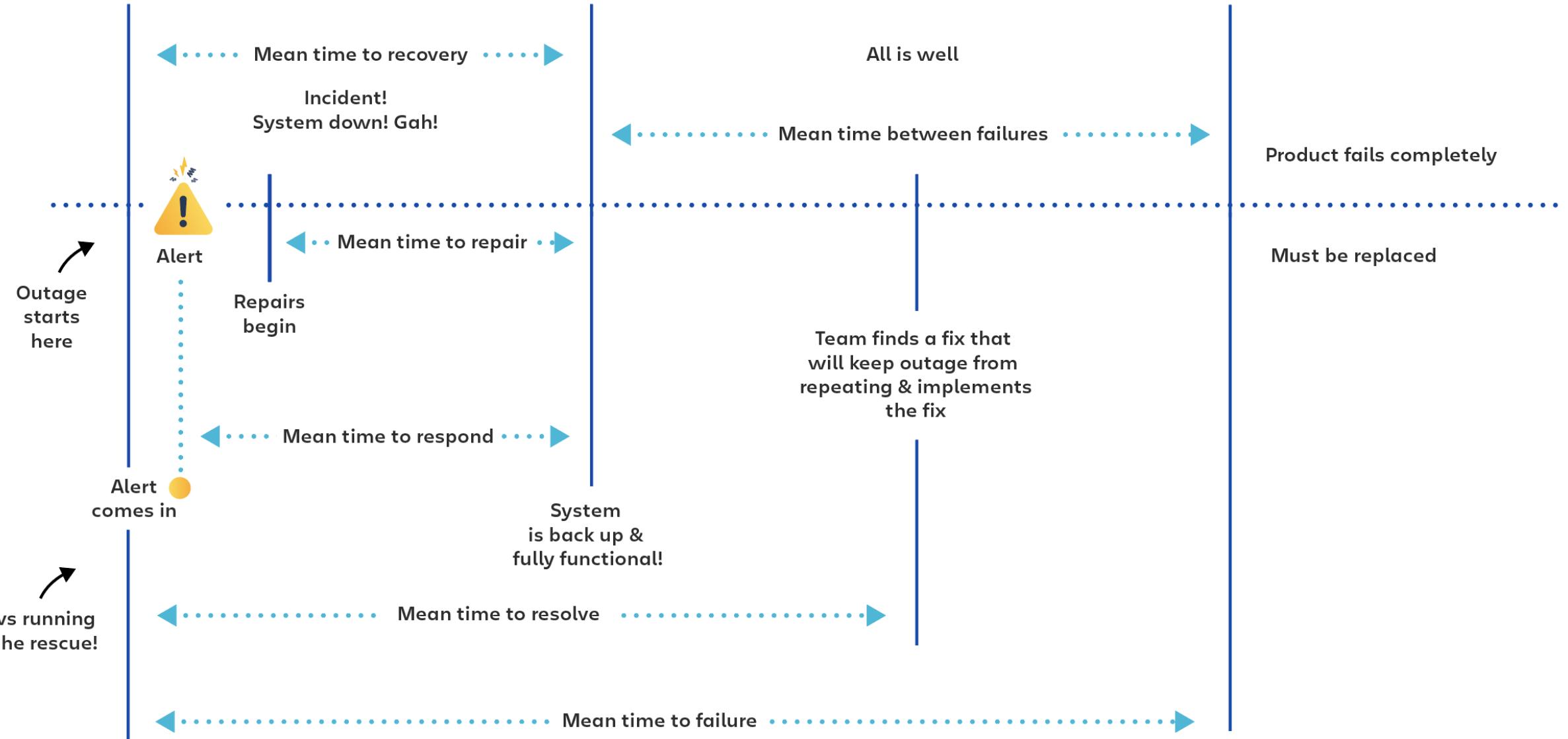
**Q: What is the reliability of the motor to run for three 8-hour shifts?**

# Reliability Engineering

35

2025 KFUPM © Alaa Khamis

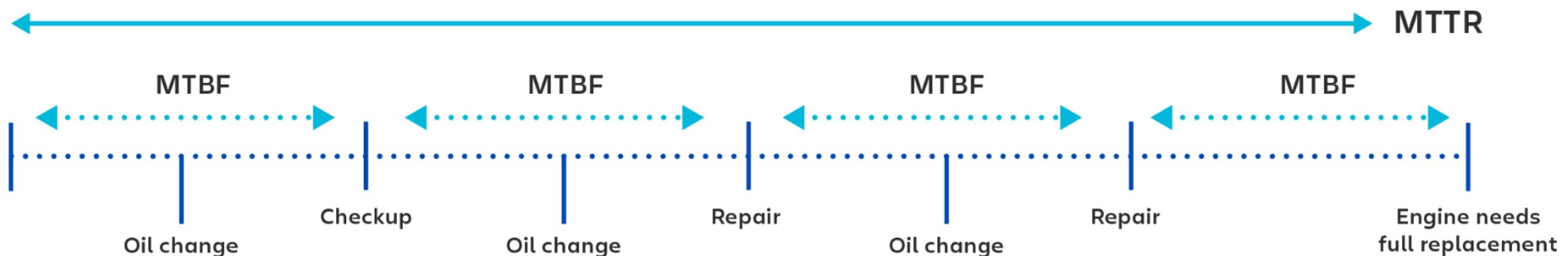
## • Reliability Indices



# Reliability Engineering

- Reliability Indices: Mean time between failures (MTBF)

**MTBF (mean time between failures) is the average time between repairable failures of a product.** The metric is used to track both the availability and reliability of a product. The higher the time between failure, the more reliable the system.



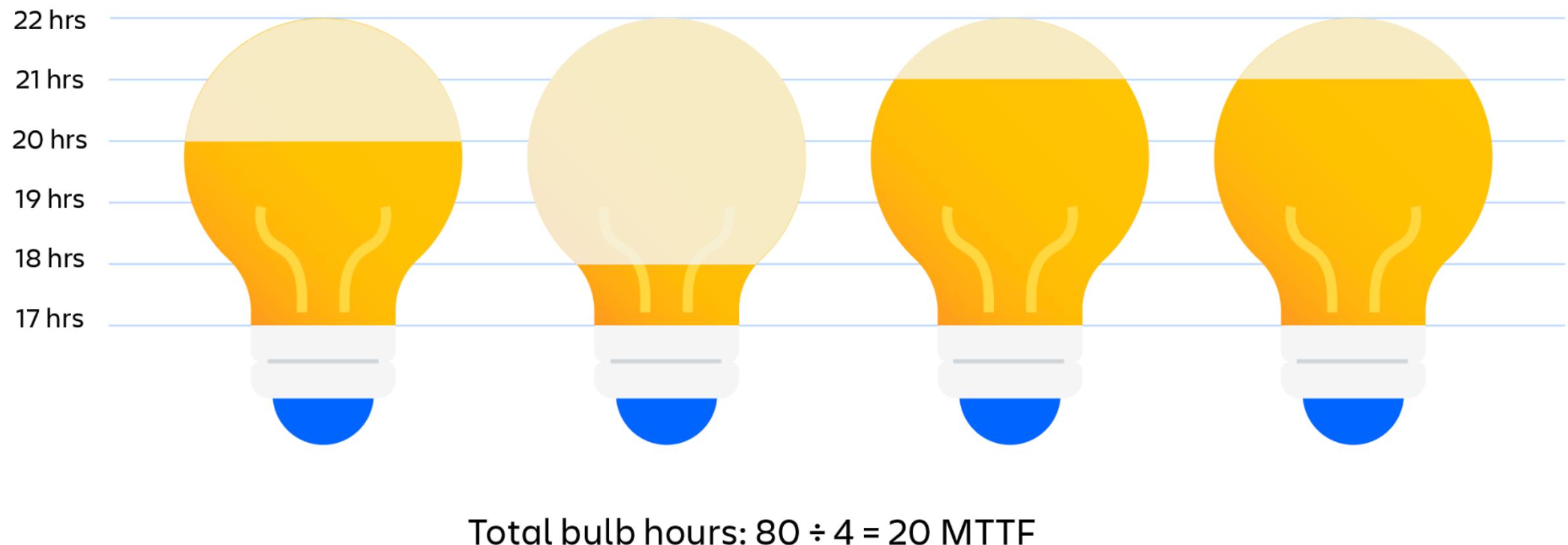
$$\text{Failure rate} = \frac{50 \text{ failures}}{10,000 \text{ hours}} = 0.005 \text{ failure/hour}$$

$$\text{MTBF} = \frac{1}{\text{Failure rate}} = \frac{\text{total operating time}}{\text{No.of failures}} = \frac{10,000}{50} = 200 \text{ hours/failure}$$

# Reliability Engineering

- Reliability Indices: Mean time to failure (MTTF)

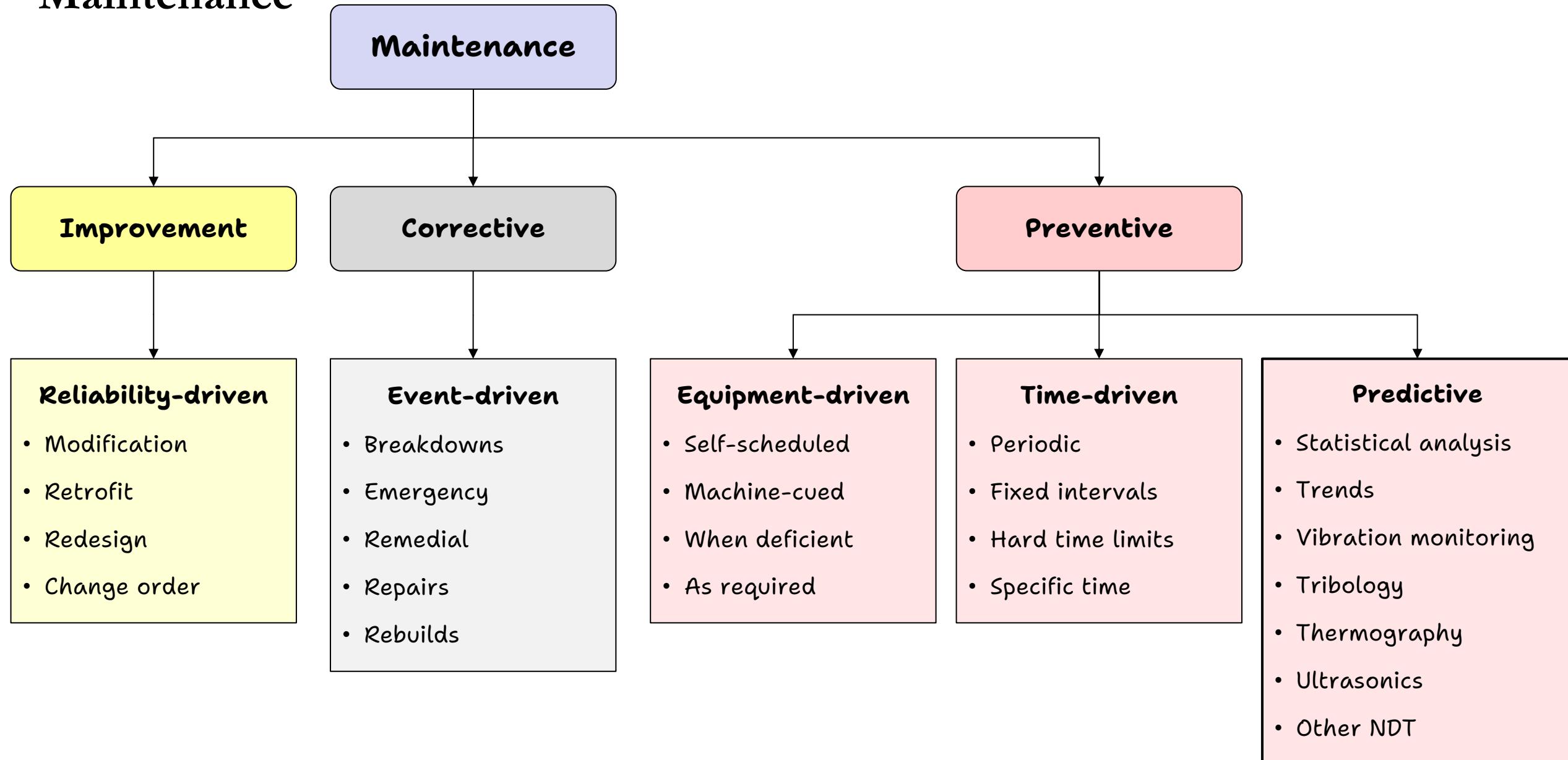
MTTF (mean time to failure) is the average time between non-repairable failures of a product.



# Outline

- What is Industry 4.0?
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- Challenges
- Reliability Engineering
- **Maintenance Engineering**

## • Maintenance



# Maintenance Engineering

- Predictive Maintenance

Electro-mechanical equipment does not break without warning



Minimum vibration

Apparent noise

Heating up

Smoke

Months

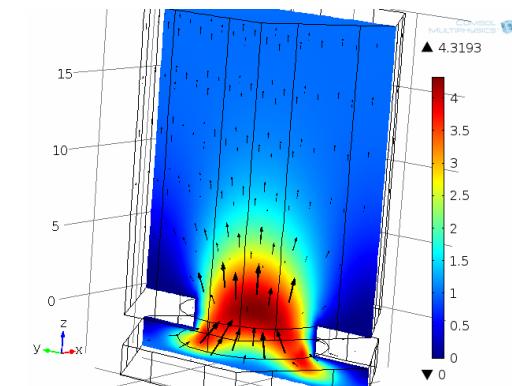
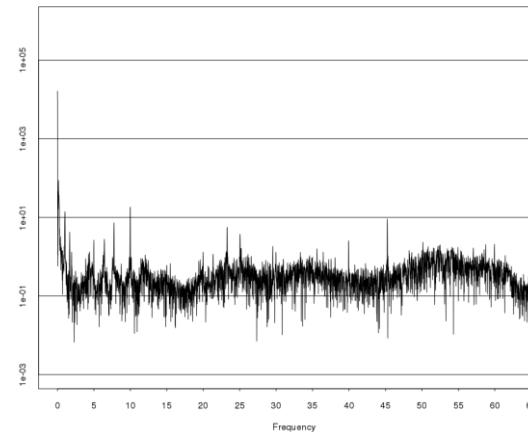
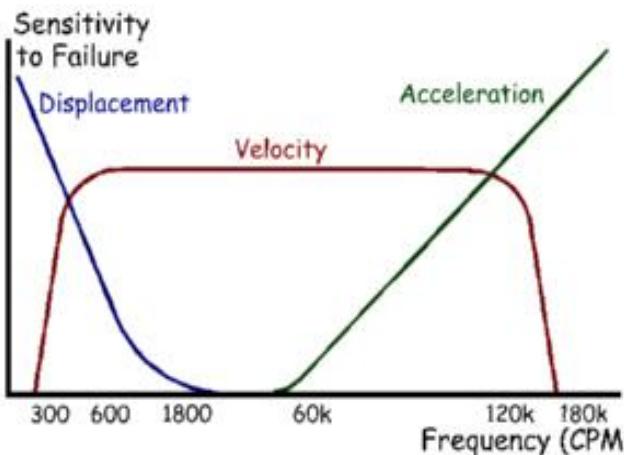
Weeks

Days

Minutes

Time

before the  
faults



# Maintenance Engineering

## • Condition Monitoring

### Diagnostics

#### Fault Detection

Detecting abnormal condition

#### Fault Isolation

Identifying failing component

#### Fault Identification

Estimating the nature and extend of the fault (Failure mode)

### Prognostics

#### Remaining Useful Life Prediction

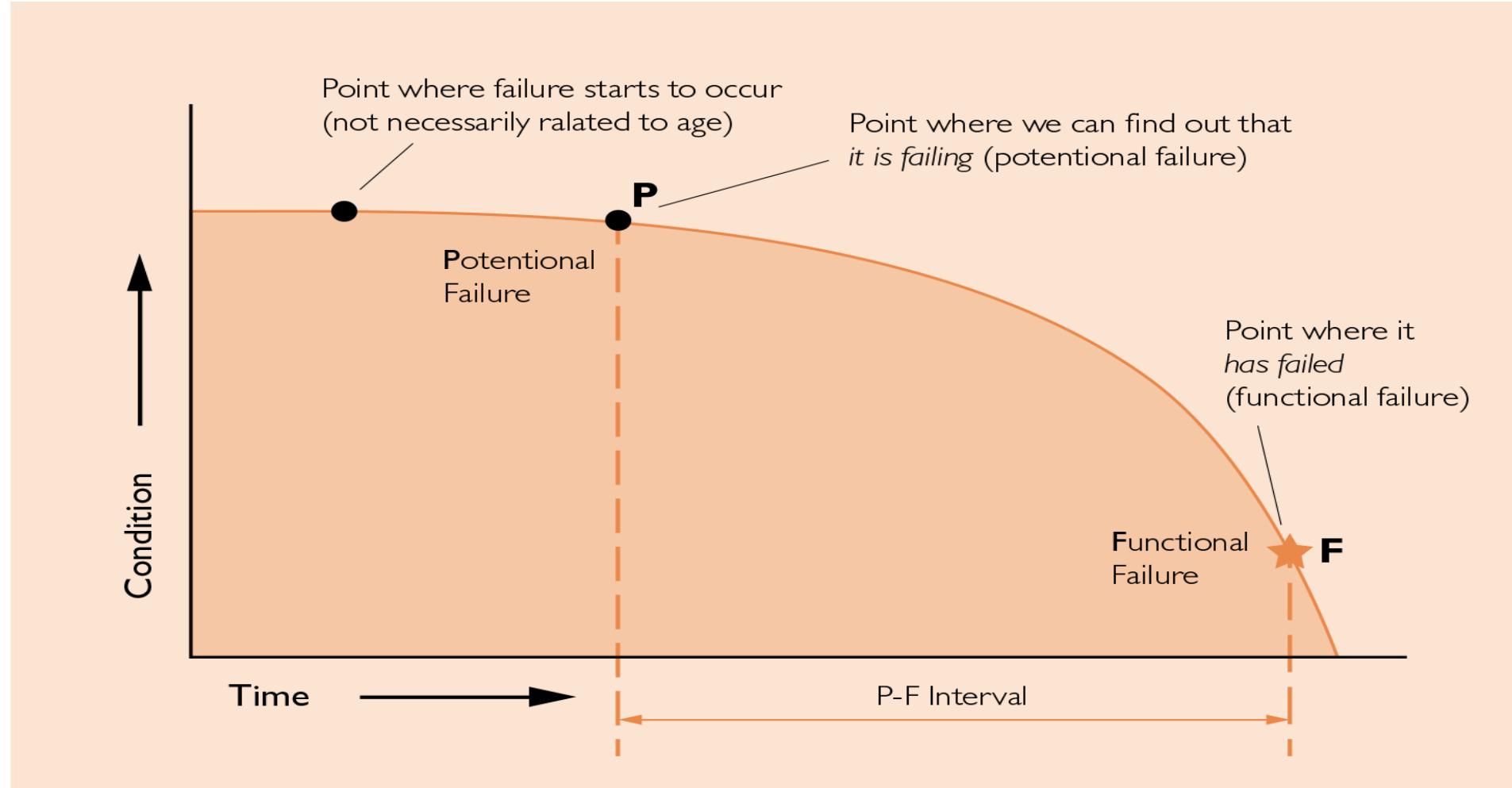
Identifying the lead time or probability to failure

#### Confidence Interval Estimation

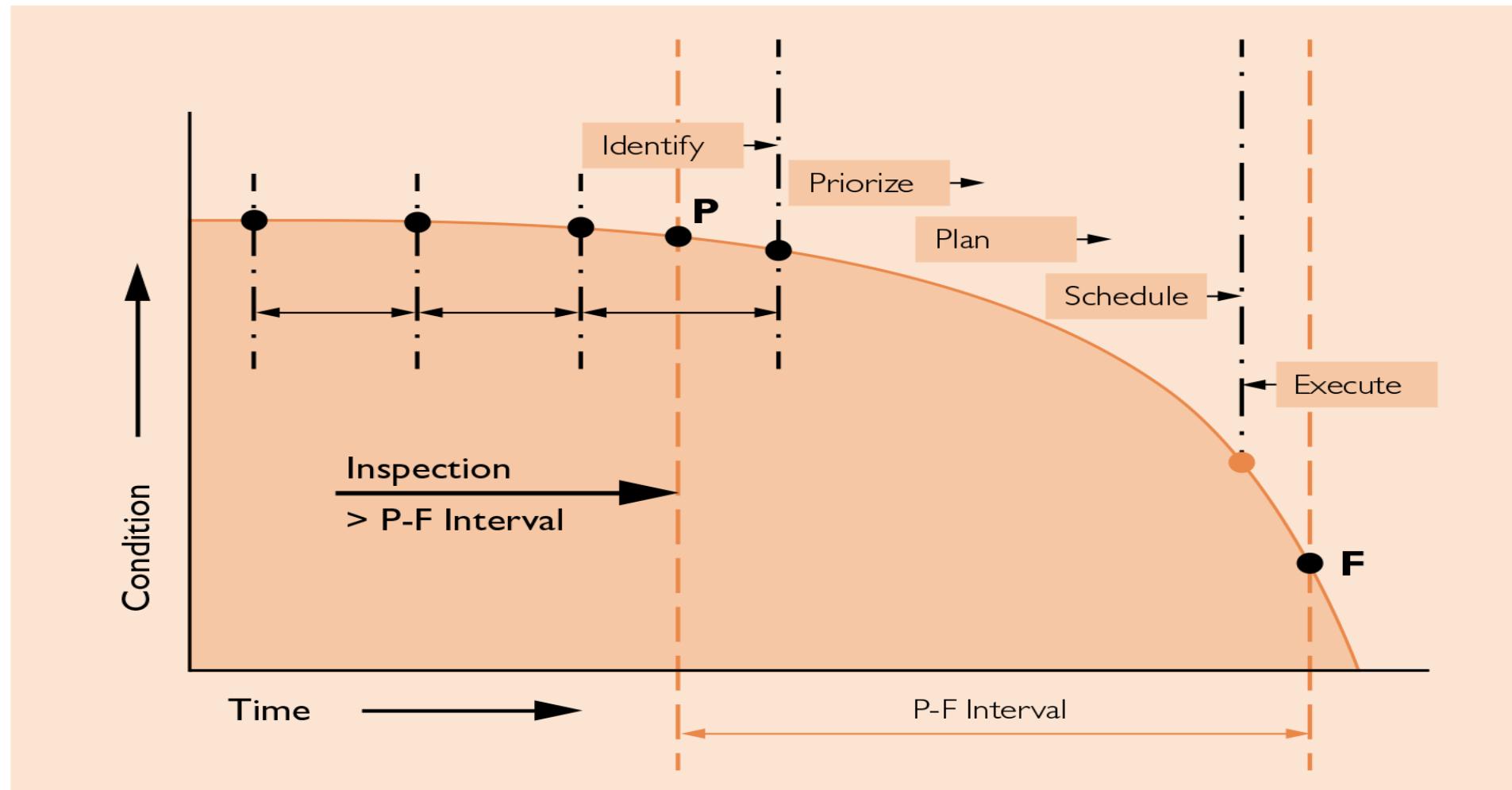
Estimating confidence interval associated with the RUL prediction

# Maintenance Engineering

## • Condition- based Maintenance (CBM)

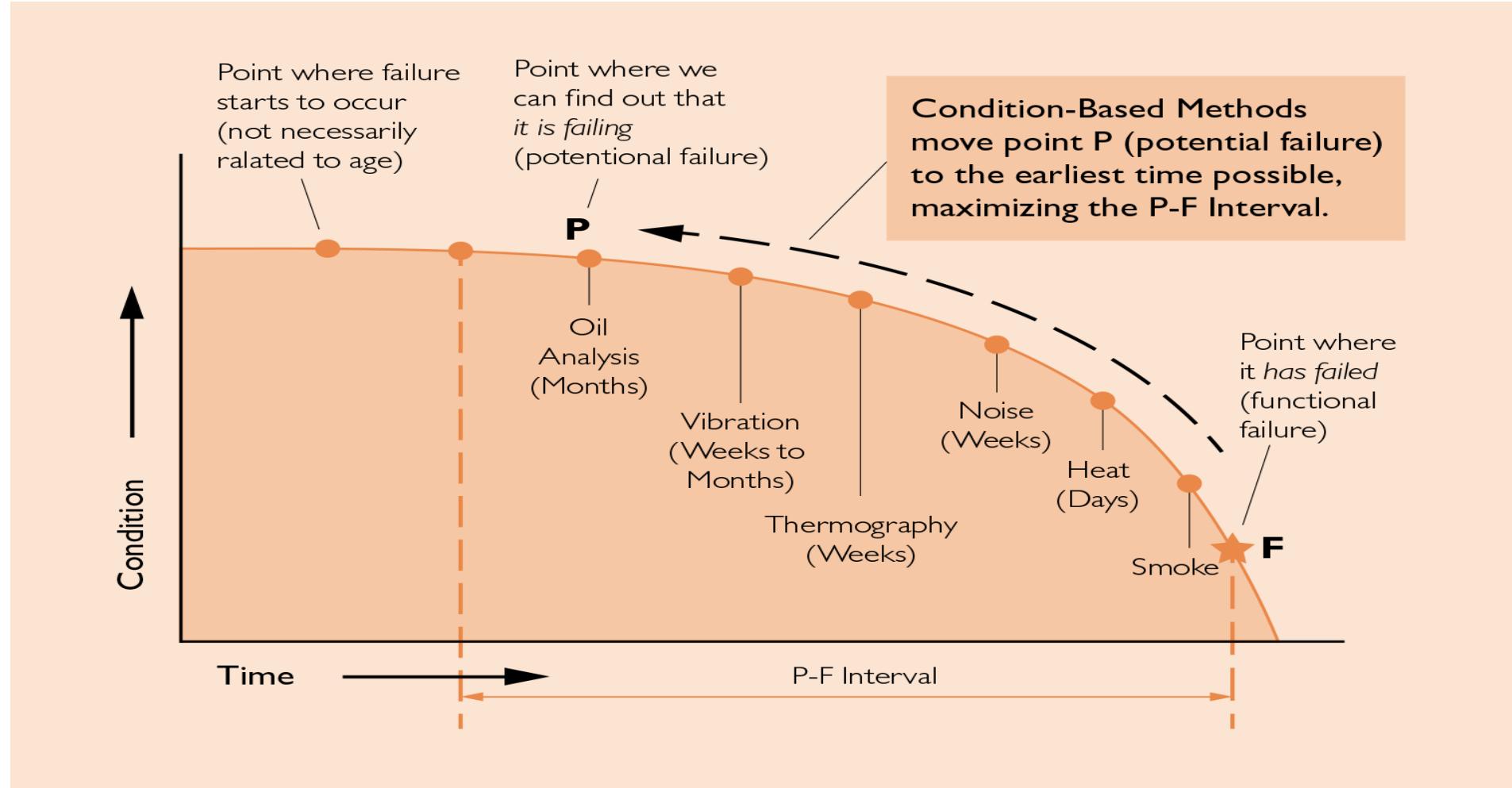


- Condition- based Maintenance (CBM)



# Maintenance Engineering

- Condition- based Maintenance (CBM)



# Maintenance Engineering

## • Condition- based Maintenance (CBM)

When implemented properly, Condition- based Maintenance (CBM) has the ability to:

- Reduce both the time between maintenance activities (TBM) and time to repair (MTTR)
- Resultant savings in labor costs
- and reduction of downtime losses.

These benefits are achieved from predicting potential failures ahead of time,

- Providing the maintenance staff with time to
- Prioritize, plan and execute the work most efficiently and economically.
- Spare parts inventories and/or expediting costs are reduced as well when there is sufficient lead-time to order parts on an “as needed” basis.

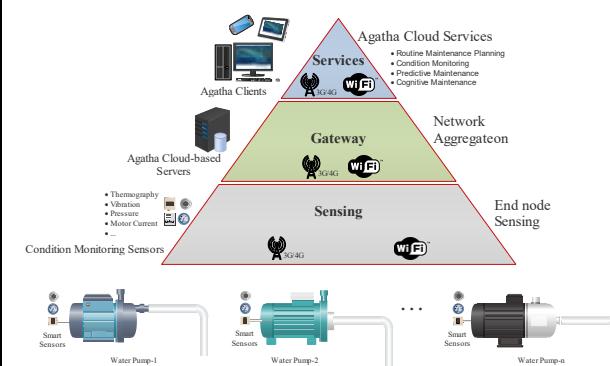
Furthermore

- Prevention of catastrophic failure eliminates excessive damage to equipment, both direct and collateral, potentially increasing the useful operating life of equipment
- Reduction in capital replacement costs.

# Maintenance Engineering

## • Condition- based Maintenance (CBM)

The screenshot shows the Agatha software interface. On the left is a sidebar with navigation links: Agatha (Head of TS), Users, Sites, Units, Machines, and Sensors. The main area is titled "Sites" and shows a map of Cairo, Egypt, with numerous locations marked by green and red pins. Labels on the map include: سقلي (Saqila), بحيرة موسى (Lake Moses), ورافق الحضر (Orfaq Al-Husn), ورافق العرب (Orfaq Al-Arabi), بحيرة البراجيل (Lake al-Brajil), إمبابة (Imbaba), الجزيرة (Al-Jazira), الهرم (Al-Haram), كفر طهرمين (Kfar Tahermin), صفتالين (Safat Al-Layn), الدقى (Al-Dakhiya), الاباجية (Al-Abagia), الإمام الشافعى (Al-imam Al-Shafawi), الفسطاط (Al-Fustat), العصبية الوسطى (Al-Ushbiyah Al-Wastadiyah), الطبي الدارى (Al-Tiby Al-Darri), طرق التصر (Tariq Al-Tasir), طرق سالم (Tariq Salm), مسجد الحسين (Masjid Al-Hussein), قلعة صلاح الدين الأيوبي (Qal'at Al-Salih Ayyub), قصر القيبة (Qasr Al-Qibah), منشيه البكري (Manshiyah Al-Bakri), قصر البارون (Qasr Al-Baroun), عين شمس (Al-'Ayn Al-Shams), مصر الجديدة (Al-Masrah Al-Kadima), شبرا الخيمة (Shobra Al-Khima), شبرا نوب (Shobra Al-Nub), وليلي (Waleeli), بحيرة نوب (Lake Nub), and ترعة إسماعيلية (Tariq Al-Esmailiyah). To the right of the map are buttons for "+ New Site", "Region", "Status" (All, Normal, Faulty), and workspace navigation.



<https://www.youtube.com/watch?v=Ewnr-lS58eE>

Alaa Khamis. Cognitive IoT-based Predictive Maintenance System. US, 62819700, 2019.

- Hands-on

## Sensory data

- Vibration
- Noise
- Thermography
- Smoke

