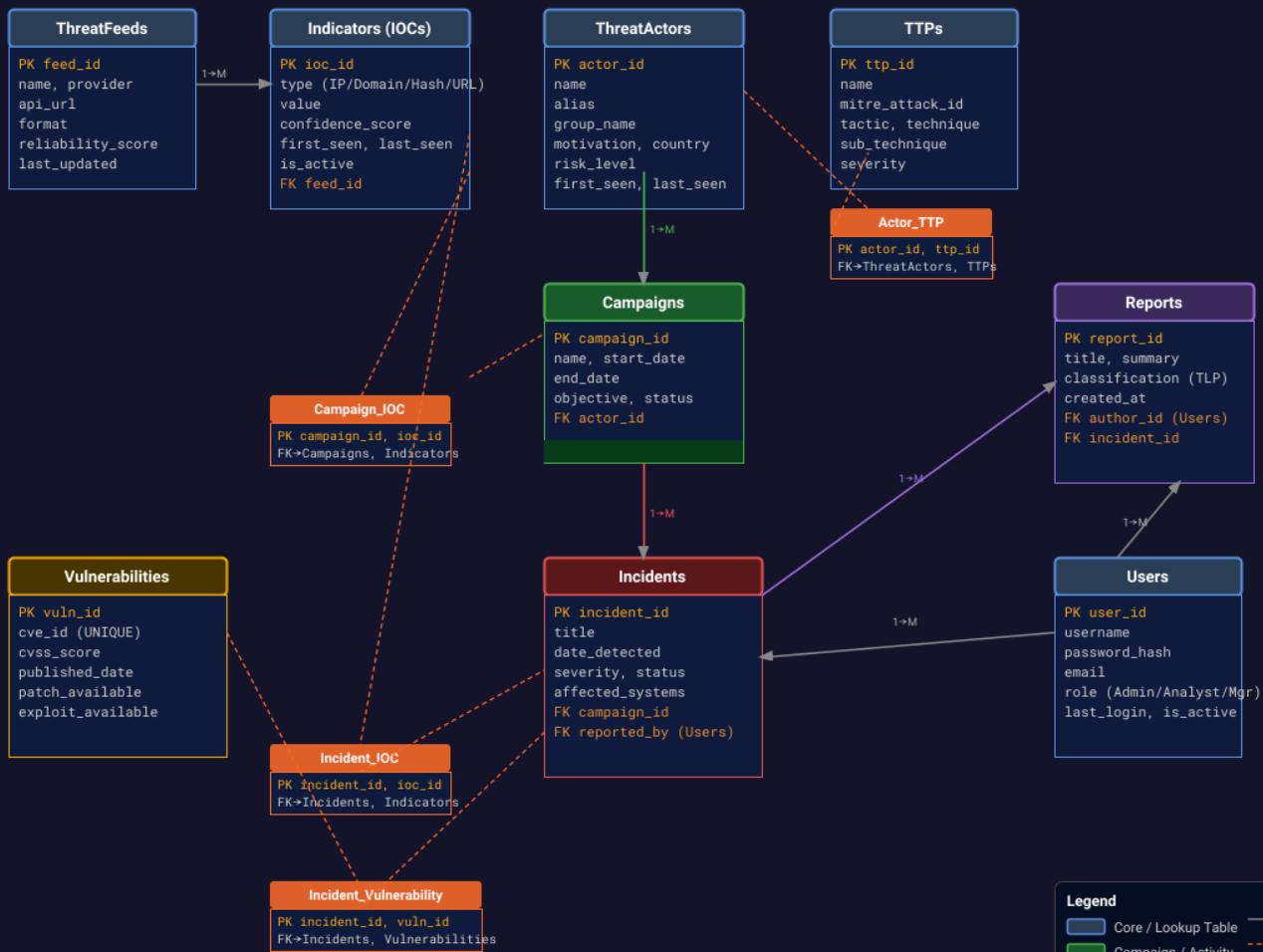


CTI Platform – Database Schema



Legend

- Blue Box: Core / Lookup Table → 1:M FK
- Green Box: Campaign / Activity
- Red Box: Incident / Event
- Orange Box: Junction Table (M:M)