

Privacy Policy

Effective Date: April 6, 2025

Welcome to **Paper Snap** – where we turn cluttered academic documents into concise, intelligent summaries. Your trust means everything to us, and that begins with transparency about how we handle your information.

This Privacy Policy (“Policy”) explains how **Paper Snap** collects, uses, and protects your information when you visit our website or interact with any services that link to this Policy (collectively referred to as the “Site”).

By using our Site, you agree to the practices described here. If you disagree, we kindly ask you not to use the Site.

What We Collect

We collect information to provide you with a smooth, secure, and personalized experience. This may include:

- **Contact Details:** Such as your name, email address, or other info you provide when signing up or contacting us.
 - **Device & Technical Info:** Including your IP address, browser type, operating system, and device type.
 - **Usage Data:** Such as the pages you visit, actions you take, and the time you spend with us.
 - **Uploaded Files:** Your uploaded documents (like PDFs) are processed securely and automatically deleted after processing.
 - **Cookies & Trackers:** We may use cookies and analytics tools to understand usage patterns and enhance user experience.
-

How We Use Your Information

We use the collected data to:

- Deliver, improve, and maintain our summarization services.
 - Personalize your experience and remember your preferences.
 - Communicate updates, respond to your inquiries, and support your account.
 - Analyze trends and usage to keep improving.
 - Detect, prevent, and address misuse or fraud.
-

Sharing Information

We do **not sell** your personal data. However, we may share information under the following conditions:

- **Service Providers:** We may work with trusted vendors who help operate our platform (e.g., hosting, analytics).
 - **Legal Compliance:** When required by law or legal process.
 - **Protection:** To safeguard the rights, safety, and property of Paper Snap, our users, or others.
-

Your Choices

You have control over your data:

- **Cookie Preferences:** You can disable cookies in your browser, but this may affect some features.
 - **Communication Settings:** You can unsubscribe from non-essential emails using the link in our messages.
 - **Account Access:** You can update or correct your information through your account dashboard.
-

Data Retention & Security

We retain data only as long as needed to provide services or meet legal obligations. We apply industry-standard security practices, including encryption and secure data deletion. However, please remember that no system is completely immune to breaches.

Policy Updates

We may revise this Policy occasionally to reflect improvements or legal requirements. When we do, we'll update the "Effective Date" above and notify you when necessary. Continued use of the Site means you accept those changes.

Contact Us

Got questions or concerns? We'd love to hear from you.

Email: support@paper-snap.com