

DESIGN WORKSHOP 2020

IN TAMACHI

THE FUTURE A.I. WILL CREATE

Design Workshop 2020 in Tamachi

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Epilogue

Outline of Workshop

THEME

There is one theme(A.I.) and 13 keywords for this workshop.

A.I.

Within the theme of 2020 A.I., thirteen Teams(1-13) of graduated and undergraduate students randomly selected one keyword of the thirteen (Leisure, Education, Entertainment, Dating&Love, Trip&Tourism, Eating&Dining, Relaxation, Making Human-Relation, Foreign language, Mobility, Health&Beauty, Fashion, Design).



SCHEDULE

	2/5(Wed)	2/6(Thu)	2/7(Fri)	2/8(Sat)	2/9(Sun)	2/10(Mon)	2/11(Tue)	2/12(Wed)	2/13(Thu)												
10AM		Imaging Theme / Project Planning	Research (Field work / Free time)	Definition - affinity diagram / diagrams / persona...	Ideation	Prototyping scenario storyboard L-F prototyping	Prototyping scenario storyboard L-F prototyping	Test Preparation for PT													
11AM																					
12PM																					
1PM	LUNCH TIME																				
2PM		Preview - themes	Culture Experience (KMU only)	Company tour & Lecture (DoHyung Kim) (IDEO)	Mid-check	Prototyping scenario storyboard L-F prototyping	TEST UT Role-playing	Presentation (Panel) Documentation	Day-Off												
3PM	Orientation	Research - desk.R. / observation...																			
4PM	Grouping & Ice breaking, team name																				
5PM	Welcome party																				
6PM																					
7PM																					
8PM																					



Memories

Orientation & Welcome Party



Field Research

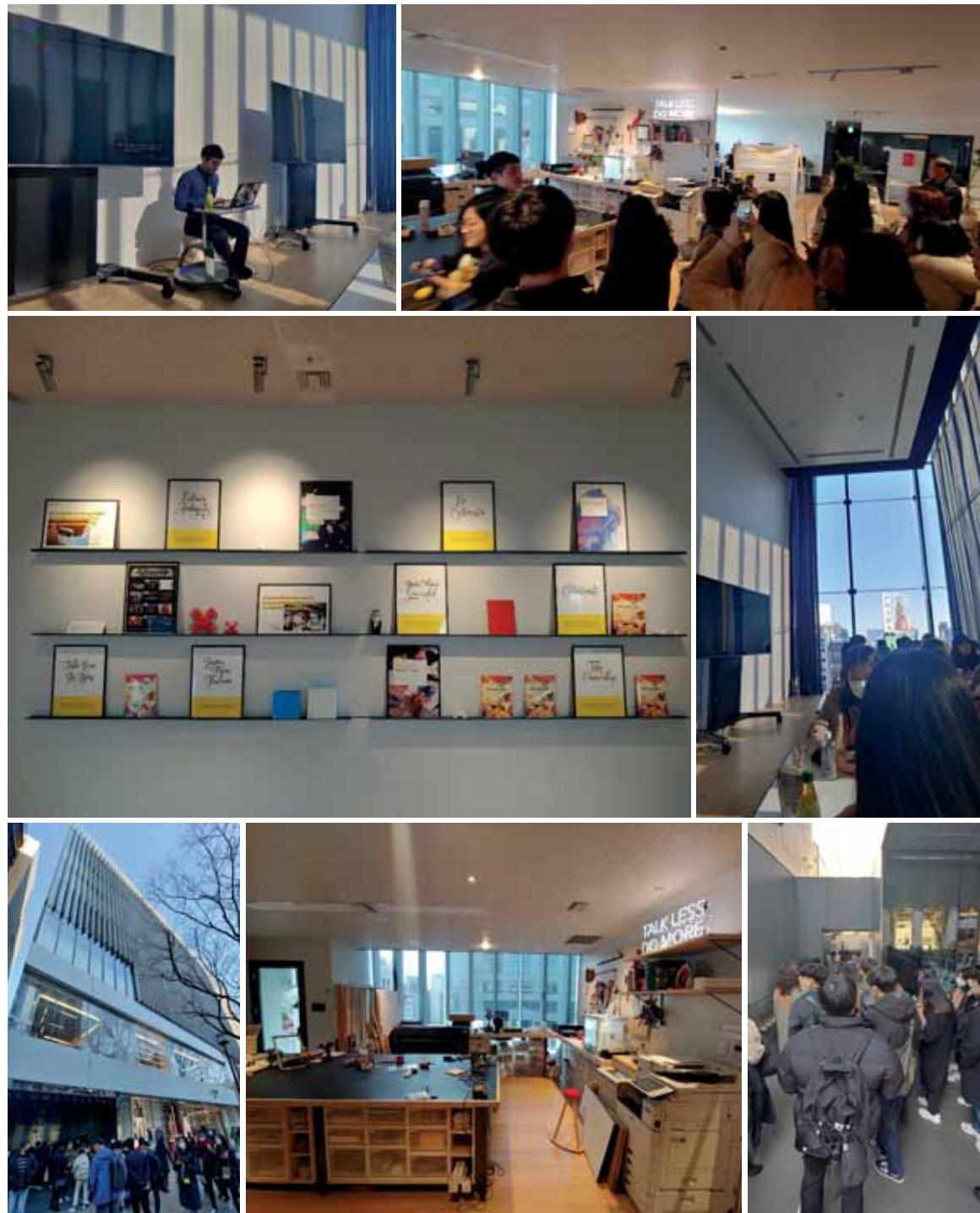


Design Work



Memories

Company Tour_IDEO



Cultural Experience



Memories

Mid-Check



Final Presentation



Farewell Party



TEAM PROJECT

THE FUTURE A.I. WILL CREATE

Team 1	HanA Izzi
Team 2	Team II Kannji
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HanA Izzi

A.I. x LEISURE

Tani Naoki

Oshima Takuya

Shimizu Genryu

Park Juyeon

Park Hyeongwoo

CHoi Harim



Concept



change mood



New Friends



A.I

Cotch



We Change the mood with new friends in the first place

Our products and services offer fun meeting new friends through games.

Users can enjoy new games provided by the service in the nearby park

A.I of our service provide a new game to understand the environment and user status of the day and to play with new people around

Through the game, User can easily meet new friends by making awkward and uncomfortable atmosphere into pleasant and comfortable atmosphere

Brainstorming



First, we thought about leisure. We used the idea of leisure to pick keywords and choose the main theme. Second, we thought about products and services that applied A.I technology to the main idea, and we came up with the final idea through user scenarios and idea sketches.

Field Research



We visited Siba Park, a nearby park near the Tamachi campus of the University of Sibaura. Through an idea meeting the previous day, we decided on the place as a park, visited a nearby park, and took pictures of the park with the users. Through Field Research, we could see that the park's vast space was being wasted, and that each person was far away in the park.

Persona



age : 80
family : live alone
personality : active, positive

problem :
1. have little opportunity to engage in outside activities
2. limited amount of exercise to do

features :
1. exercise often for my health
2. want to live an active and healthy life
3. want to know another generation



age : 6
personality :
Easy-going, Mischievous, Curious

problem :
1. can't play alone in the park
2. he has no peers to play with during family picnic

features :
1. want to go out alone and play with friends in the park or playground
2. want more fun during playing



age : 45
Personality : negative, rational

problem :
1. tired of company life
2. don't have much time to spend with family.

features :
1. relieve stress through external activities.
2. want to find an activity that can do with son
3. want to do something new



age : 18
personality : Sensitive, Stressful

problem :
1. have a stress in University entrance exam
2. boring relationships

features :
1. want to release stress
2. want to make new friends



age : 20
personality : Introvert, Shy

problem :
1. few opportunity to play with friends
2. difficult to gather people when he do sports in outside

features :
1. want to be involved with a person one doesn't usually have access to



Coach brings all generations together

Service Scenario

want

want to know another generation

want to go out alone and play with friends in the park or playground

relieve stress through external activities

value in making new friends

want to be involved with a person who doesn't usually have access to

elder



younger



worker



students

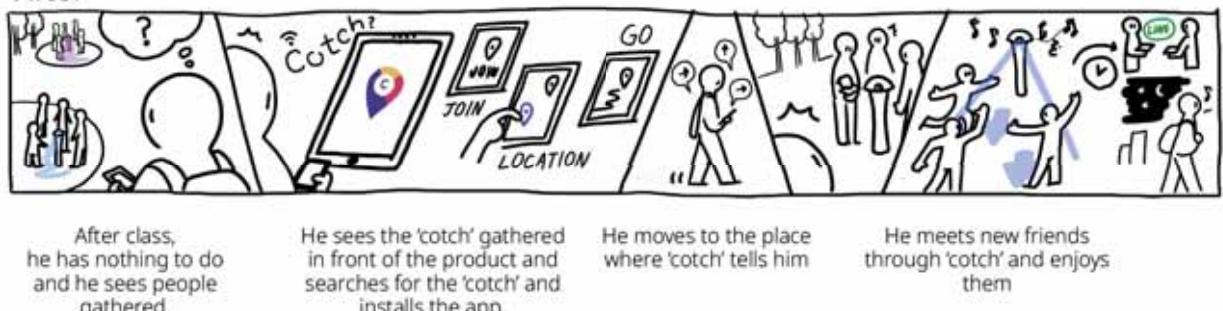


User Story Board

Before



After



Branding



こっち

come here, gather here



creative, imagination



energetic, man, fresh



woman, emotional



map
gather in this place

Product



UI Prototype

■ Sign In

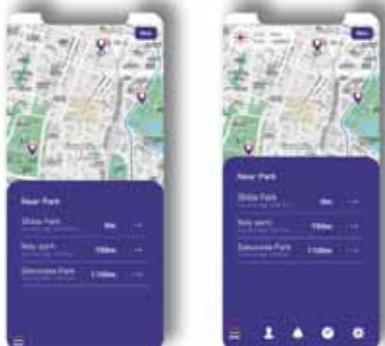


■ Map

In the park



Switch between the park map and whole. User Know where it will be held. Check Rule explanation.

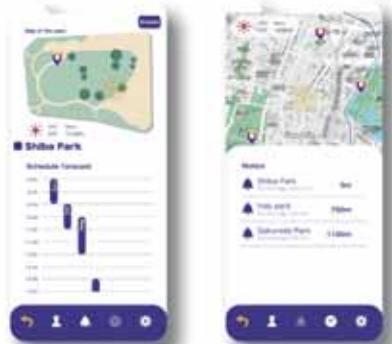


Outside the park

AI gives us a new experience

This APP recommend user the new game and connect user by the new game created by AI

■ Notification/Plan



user in the park send notification when the game is decided. Check game plans in the park.

After workshop



Tani Naoki

This workshop was a very exciting experience for me. Knowing the knowledge and values of different cultures has broadened my thinking about design. Thinking of idea proposals from stories requires various techniques. So it was a good opportunity to test my skills. Korean technology are amazing. I was inspired by them and I did my best. Thank you!

Oshima Takuya

In this work shop, I could know a lot of new thing. I haven't ever experienced this process, so I learned a lot. Korean students are capable and I relieved this group work. And I realized English skill poor. I experienced the difficulty of communication. I can apply to future activities. It was more fun than anything.
Thank you !!



Shimizu Genryu

Group member can do things I don't know, can't do and and can't do well. I realized that my experience, knowledge, and abilities were still poor. It was not easy to communicate, but I learned a lot of fun. It was a very good experience for me.

Park Juyeon

I enjoyed this workshop with my friends from other cultures. There was much to learn from Korean students and Japanese students who had different ideas. It was a good time to understand and learn about other cultures during the workshop.



Park Hyeongwoo

Working with Genryu, Naoki, Takuya was great experience. I'm really surprised about their great work during this workshop, and I got inspired by their high passion. I hope to see them again in Tokyo. :)

Choi Harim

The most memorable thing is to do gestures and use English to explain korean ideas to Japanese friends properly. I can understand the japanese culture while eating and working together. It was 最高 time!



Team II Kannji

A.I. x EDUCATION

Lim Juhyeong

Hirabayashi Kento

Tanaka Issei

Fujisaki Hikaru

Yakawa Kana

Oh Minkyu



BrainStorming

A.I. x EDUCATION

What comes to mind when you see the word "EDUCATION"



ECONOMY

What comes to mind when you see the word "ECONOMY"



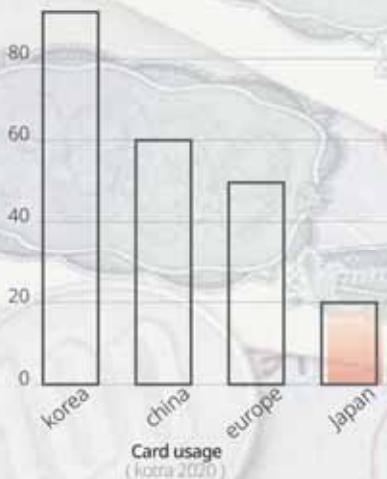
Keyword

After selecting a keyword, start desk research.

Let's research about

Cash & Card

- Japanese card use rate is 18% (korean 89%, China 60%, Europe 50~30%)
- Japan government intends to increase the Japanese card usage rate by 40% by 2027.
- people worry that personal information will be leaked if they make cards.
- People do not feel uncomfortable using cash.**
- Due to the nature of Japanese people, purchasing in cash is common.



Anxiety
that seems to waste



Why are you anxious about using your card?
(ask 69 uni students)

Problems & Goal

PROBLEMS

- People do not feel comfortable using CASH.
- People think that if they use a card, they will waste money.

GOAL

to Highschool Student

Give **an experience of Using Card**

Let people know how comfortable it is to use CARD.

Reduce the anxiety that people are likely to waste.

Encourage card use and eliminate stereotypes.

Persona



Ikuda Ikan / 17
High school 3rd grade

Character

Active —————— passive
Conservative —————— challenging

Behavior

- Receive allowances in cash from parents.
- I have used SUICA and have never used a card other than it.

Context

- There is no inconvenience to spend cash now.
- Carry a big wallet and a card holder with a suica.

Activities of Highschool Student

What they do and what is pleasant activity?



Make a Small Society at high school Festival

Why did we pick the Festival and what it mean.

At high school festivals, people become sellers of merchandise that sells takoyaki on their own, service providers who prepare for performances and offer them in front of people, and buyers who buy yakisoba.

In conclusion, the cultural festival is a small society created by students.

Cashless

A.I. helps, coexist,

Create a small Society

Activities at Festival

Step	> Prepare	> During the Festival	> Remove
Activities	Shopping, Installation, Making, Prepare change, ...	Meet Friends, Take Pictures, Get brochure, Watching a movie, Visit girlfriend's class program, Buying Takoyaki, Throw away trash, Change T-shirt, Walking around, Selling Things, Make Food, Doing a Contest, ...	Removing installation Trash cleaning Income calculation ...
Bad Experience		Too long waiting line / Products sold out / When and where the contest begin / Lack of money / Want to play more / Hard to find Trash bin / ...	Hard to calculate income
How to solve		Provide updated information in real time(Map, Utilities, Time Schedule, ...) Provide status information and warnings based on your balance Recommendation based on user's status and needs	Card Use

| Provide Card case with A.I.

Rapid change from cash society to cashless,
it **gives anxiety** to japanese who are sensative to change.

**it changes Thicker and thinner
as how much they have**

| DoDon

DoDon

A small Society with Cashless & A.I.



Product Design



If the balance of the card is large, the product swells and thickens.

If the balance of the card is light, the product becomes thin.

GUI Prototype



Storyboard



School Festival

Two months ago
Ikuda's class decided to play takoyaki.



Import

Enter data such as price, inventory, location, shift, etc. in advance



Getting

The cards are given to each student. It is said to give to customers.



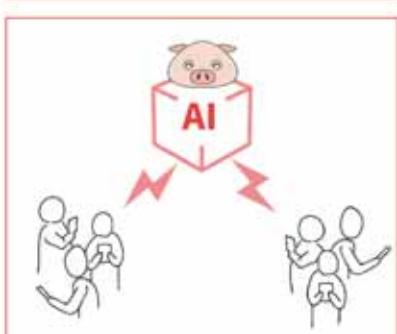
Payment

Make a payment with a touch. DoDon sounds when touched.



Be smaller

Then, as the amount of the card decreased, the bulge of the card case became smaller, and he realized that he spent the money.



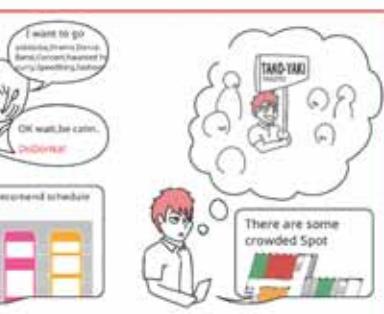
AI Gathering

He is a 3rd grade student who goes to "IKAN! High School". The test is pretty good and I will take an examination this



Shop

When they are hungry, they will introduce you to a vacant store.



Schedule

Girlfriend will tell you the best course when girlfriend wants to go around.



He can learn

Ikuda Ikan learned about the convenience of the card through the school festival. And he decided to use aggressively the card.

After workshop



Lim Juhyeong

It was great to be able to share a variety of ideas through different Japanese students and Korean students. I hope that this good exchanges will continue in the future.

Hirabayashi Kento

At first, I was worried that I would be able to get into a single high school student group and be able to do it properly, but since the seniors were kind to me, I was able to enjoy my activities. It was a good experience because I would do the same thing when I entered college.



Tanaka Issei

Before PBL, I heard bad stories about Koreans. But the Koreans were kind, nice and the same as the Japanese. PBL has given me a good image of Koreans.

Fujisaki Hikaru

It was my 4th time and last workshop, but I was able to work on this workshop with a fresh feeling thanks to young energy of everybody. I think that our team is good team. Our members have a different characters ,specialty fields, good at doing each person. I want to participate in a workshop again... (I'll graduate next month)



Yakawa Kana

This time gpbl was very valuable to me majoring in product design. In everyday classes, emphasis has been placed on the structure and shape of objects, but this time it was the first field to challenge such as AI and GUI. At first, I was confused by differences in way of thinking and values, but I was glad to finally understand a little. In addition, I wanted to be a designer who can do a wide range of designs with this opportunity.

Oh Minkyu

In japan, everything was different when I did the design that I always did in Korea. Different approaches to the way they think, the order of importance, and the approach to the problem have made my thinking flexible. I think this valuable experience will be a big foundation for my design in the future. It was a really good time.



A1OK

A.I. x ENTERTAINMENT

Hada Kohei

Yoshidomi ayano

Nakao Kaede

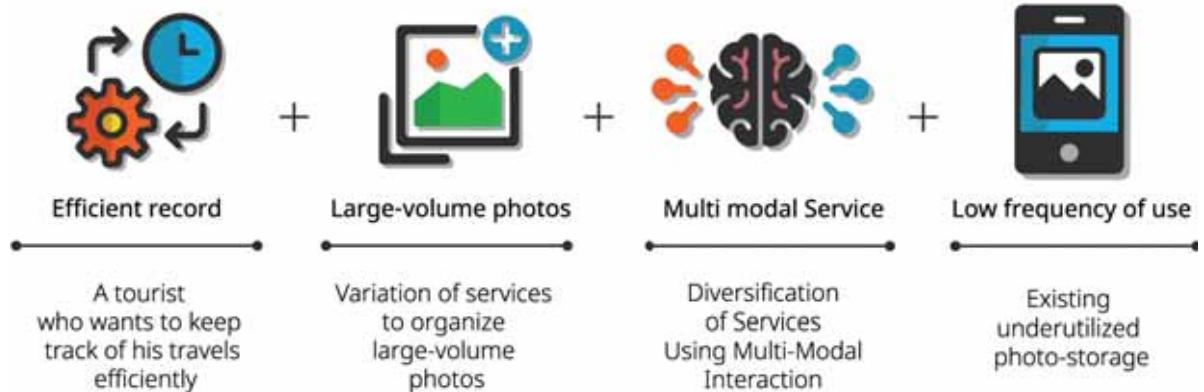
Kim Yejin

Kim Hyunjin

Kim Jihyang



Background



Multimodal Interaction-Based Data Editing and the Activation of Travel Data through Synesthesia



Our team was feeling tired of managing the photos and video data generated during the trip, and basically had questions about why tourists were filming. We used very little data from the gallery, and we tried to solve this problem. The main purpose is to efficiently edit the data and increase the frequency of data usage.

Efficient editing of data after travel

+ Data that is over time but feels real

Our team focused on these two concept ideas.

Persona

Persona #1 : Food Trip

Profile



A place of residence	Tokyo, Japan
Sex	Woman
Age	27
Occupation	Patisserie

Personality

Character	<ul style="list-style-type: none"> The spirited show-off who can make friends with anyone full of curiosity immediately Like to be in the limelight (Attention seeker) Relieve stress by eating
Values	<ul style="list-style-type: none"> She values quality and the boundaries between work and life must be clear (Work-life balance) To be recognized by others
Goals	<ul style="list-style-type: none"> Want to eat everything other do Want to feel the memories of trip Want to be compensated for investment

Persona #2 : Landscape Trip

Profile



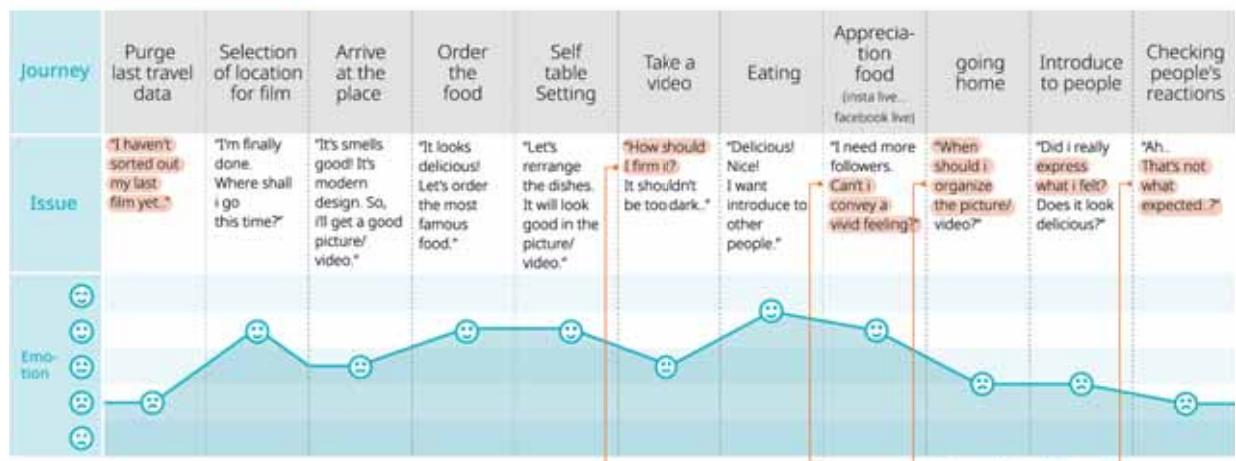
A place of residence	Busan, Korea
Sex	Man
Age	22
Occupation	student

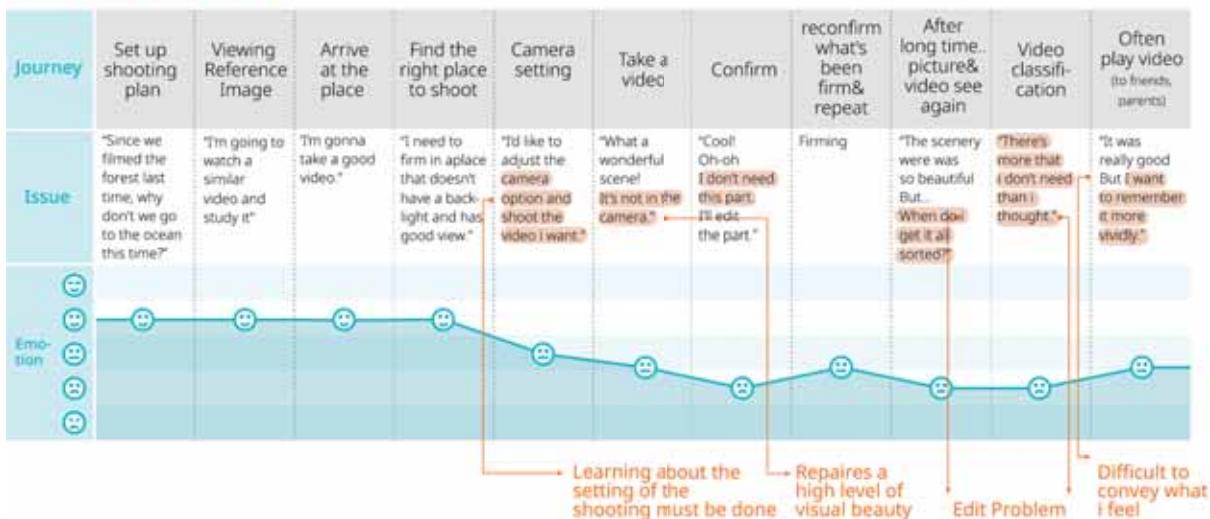
Personality

Character	<ul style="list-style-type: none"> Emotional, Sensitive, Meticulous, Be-self assertive
Values	<ul style="list-style-type: none"> Old photographs Memories of travel Beautiful sight
Goals	<ul style="list-style-type: none"> Want to open picture/video exhibition Want to share the memories I felt Want to increase the efficiency of the trip memories

Customer Journey Map

Persona #1 : Food Trip



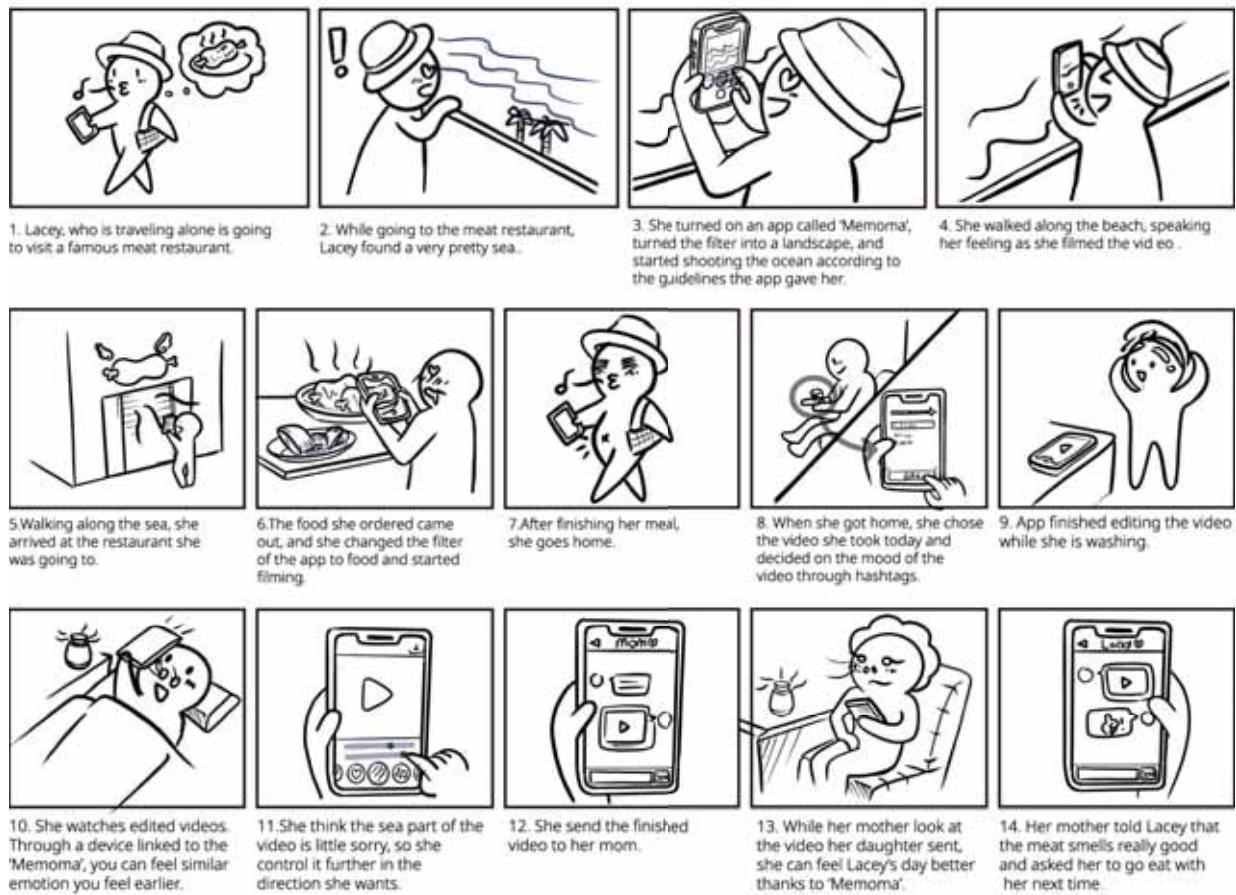
Persona #2 : Landscape Trip**Brainstorming**

Our team conducted the data around the major Pain Points from the Customer Journey Map. Since then, we have collected similar ideas and selected the main functions. Then, prototyping was carried out around key functions.

Service Model



Service Scenario



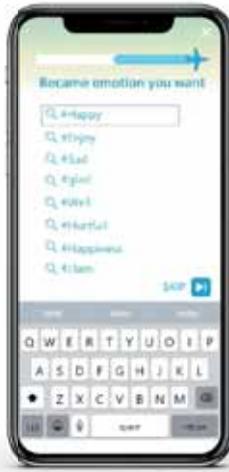
UI Prototype



Home menu



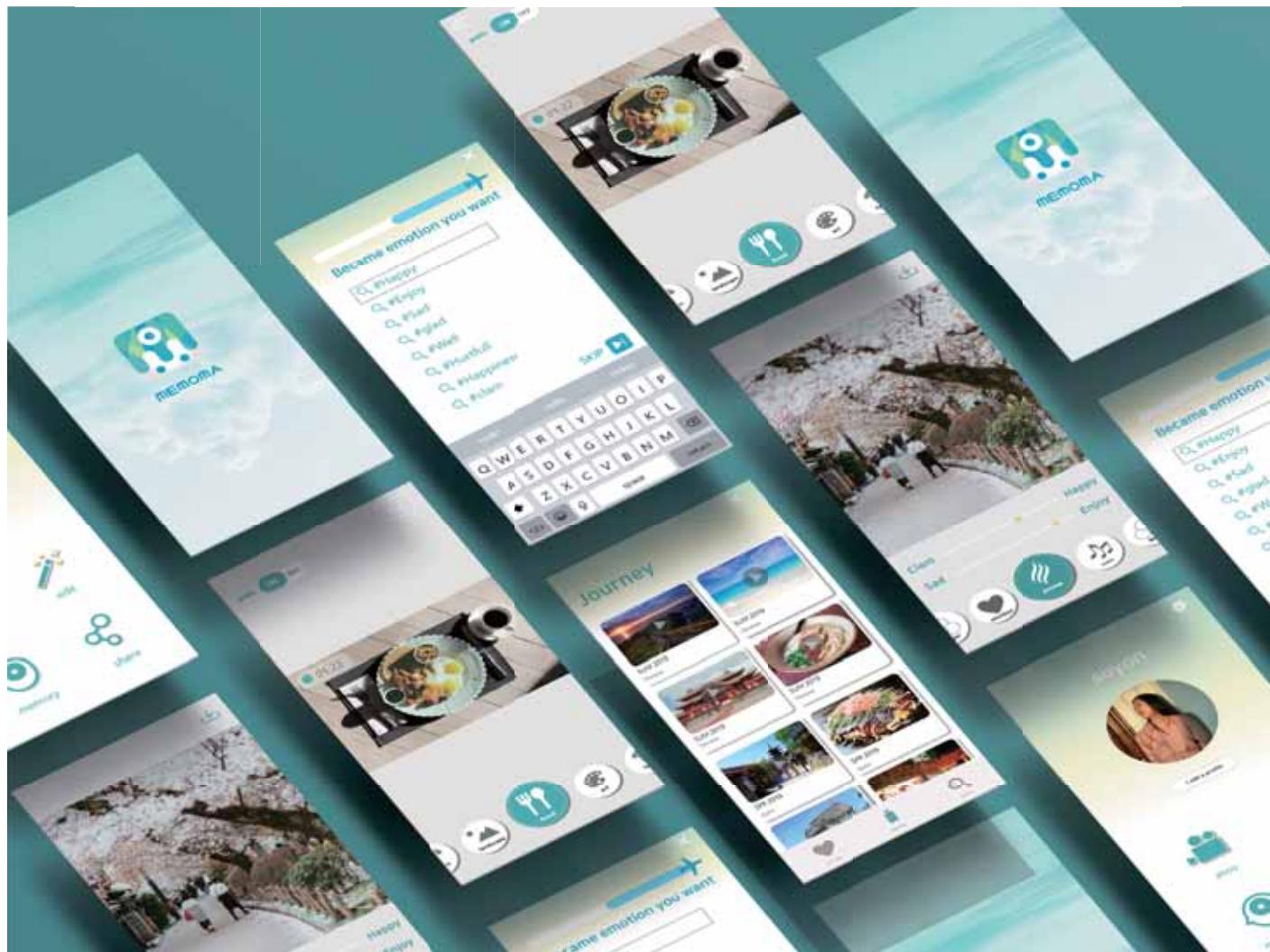
Firm guide



Hashtag search



Keyword kategorie



Product Prototype



reference image



2D Sketch

Remember
Your
Travle memory
By synesthesia



After workshop



Kohei Hada

The language barrier made it difficult to communicate and the theme definition was too broad, but it was a fresh and good experience.

Yoshidomi ayano

It was uneasy, but was able to work thanks to everybody happily without being able to speak English. Will was strengthened for a future activity.



Nakao kaeda

I was surprised at the high level of design skills of Korean students. Good stimulation from the workshop.

Kim Yejin

In fact, it wasn't easy to do team work with people I didn't know at all. Even the time to work was short. There was a misunderstanding because communication was not easy. But the process of work was very interesting. It was interesting to look at the same problem from different perspectives. I bring many good memories from Japan.



Kim Hyunjin

At first, I felt that working with other people in foreign countries was very difficult. Over time, however, things went smoothly as each of them started to share their roles well and actively come up with their ideas. This workshop will be very memorable and I want to do it again if I have a chance next year.

Kim Jihyagn

The early part of the workshop was hard because of communication, but I was impressed by the ideas of the Japanese students. Thank you for the opportunity to interact with Japanese students.



AIAI

A.I. x LOVE & DATING

Shin Jina

Tabei Kosuke

Kang Suji

Unotsu Ami

Osato Reina

Ha Seonghyeon



Background



Kokoro Sappari Sento is an emotional interaction space using AI that helps people who are struggling with pain of love to start their next love with a fresh heart.



* kokoro(心) : heart
sappri(さっぱり) : refreshing
senso(銭湯) : public bath

Brainstorming

We brainstormed the problem of the theme in the team, and investigated the existing service to solve the problem, and noticed that there were not many existing services related to the broken heart.

We designed AI to help people who had a broken heart, interested in the combination of human and AI after a broken heart.



Persona



AIKO

- _Female
- _24 years old
- _Office worker
- _recently broken up with boyfriend

She has been dating a college junior for 3 years and recently broke up. She has done a lot to him but she doesn't know why she said that

Aiko's 1day after broken up



people who had lost love would be able to improve by looking back on their past love experiences and sorting out their feelings.

ideation



Concept

Farewell

- services that focus on a broken heart doesn't exist.
- We designed AI services to help people who had a broken heart.

Cleaning

- people who had lost love would be able to improve by looking back on their past love experiences and sorting out their feelings.

Space

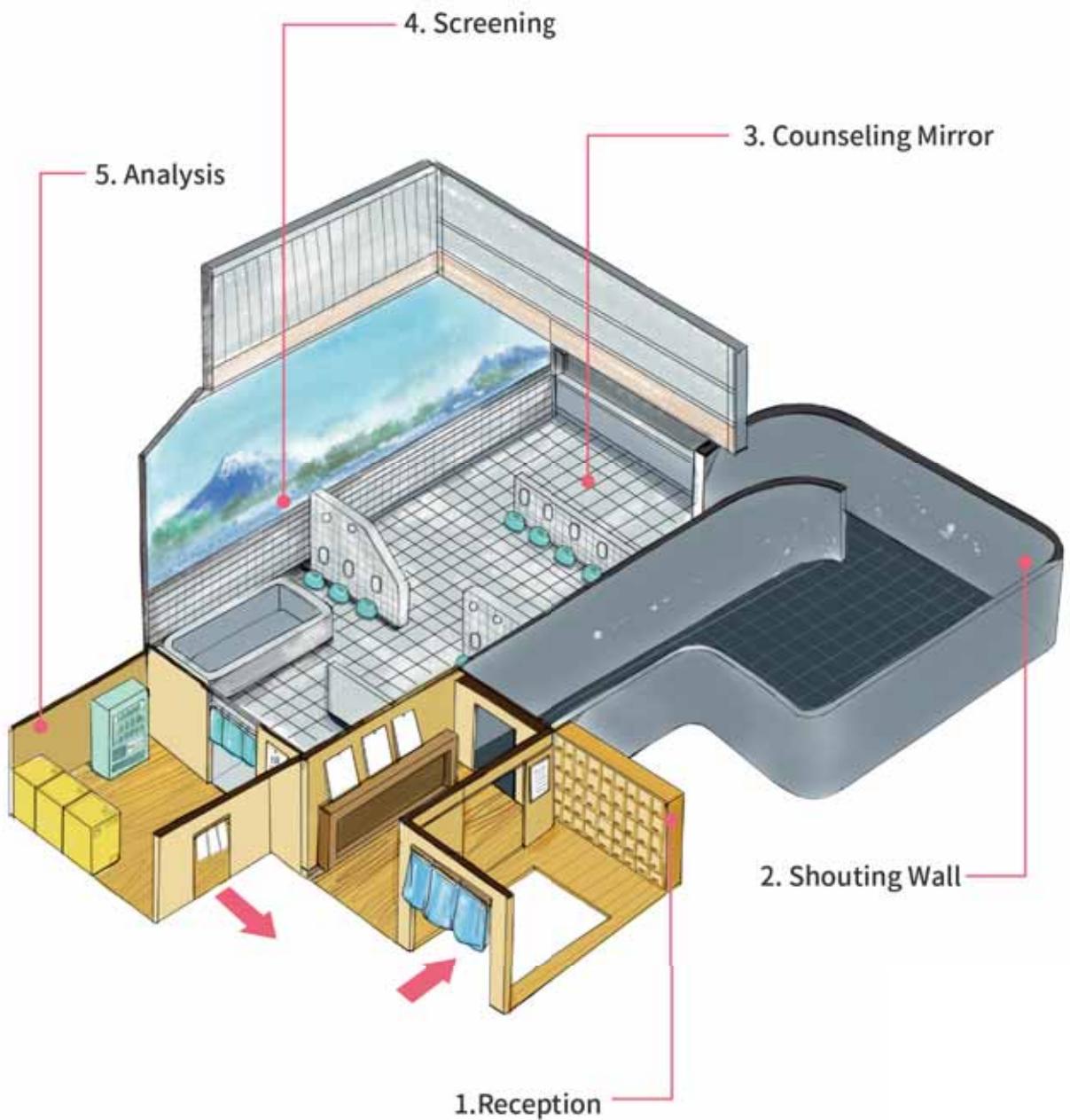
- Space provides the refreshing experience which cannot be done in house.
- Space can appeal to the five senses of the person and it offers more comfortable experience.

Sento

- Sento make it easier to imagine what they are going to do.
- Sento provide users more emotional interaction rather than mechanical one.

Make Feel Better & Meet Better Experience

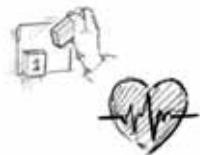
Service Flow



The perspective view of Kokoro Sappri Sento



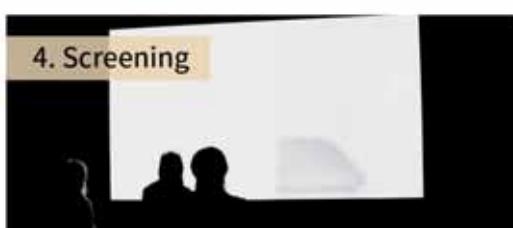
The user receives an introduction to this space (service) and a card to recognize the user's location.



The space that responds to the user's voice, relieves the user's emotions and collects data on the state of emotion.



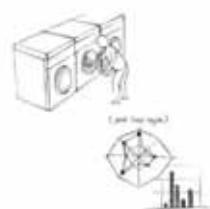
The user interacts with A.I (interface or virtual character) in the mirror and provides more specific information



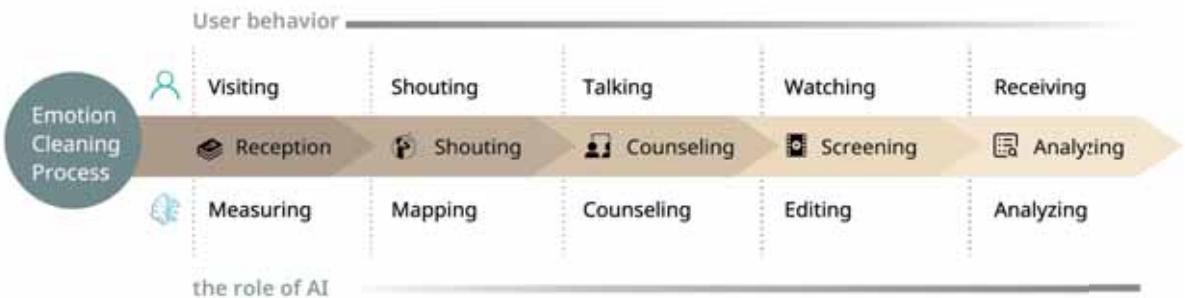
A movie edited by AI is screened that base on the information obtained in (3).



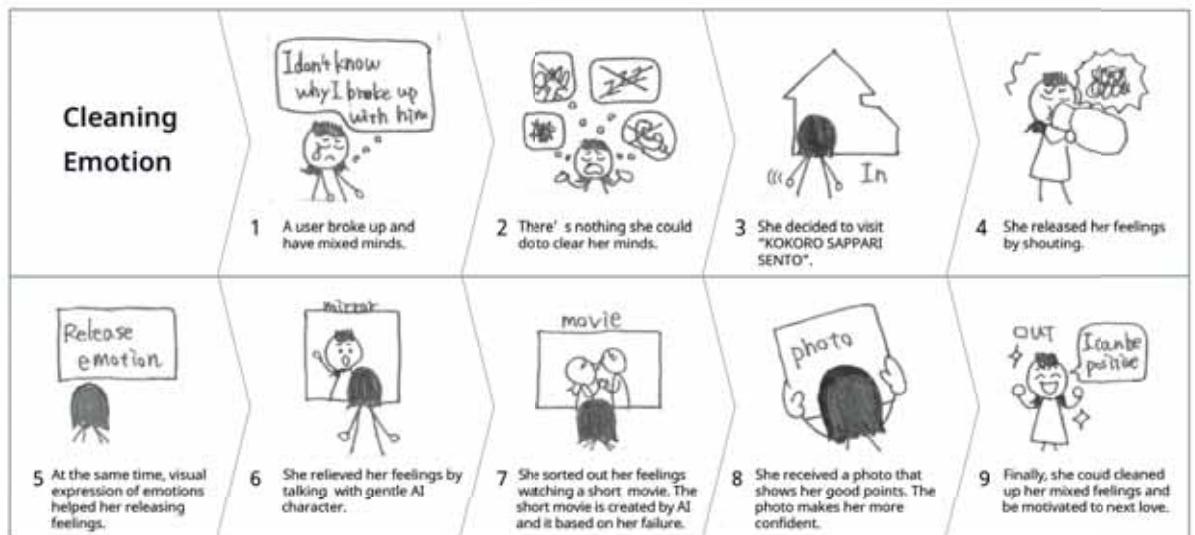
When the user puts the paper received in (1) into the washing machine, the AI analysis results such as the user's dating patterns, advantages, and advice.



Service Process



Service Scenario



After workshop

**Ha Seonghyeon**

Learning the difference in design process between Japan and Korea, I could to think again about the direction and process of design. It was a great opportunity. Team members, thank you a lot!

Kang Suji

I think I had a really valuable experience through this workshop. The process of working with Japanese friends was new and fun. Even when communication is not done smoothly due to language, it will remain a good memory to try and communicate with each other.

**Osato Reina**

It was my first time to do everything I did, and it was a fresh experience and it was fun. During the discussion, We went back to the beginning many times, stopped, and had difficult situations, but I had a sense of accomplishment that we were able to go through to the end, and it was a very unforgettable memory for me to interact with people who grew up in different cultures, Japan and Korea.

Shin Jina

The workshop was meaningful beyond the differences of language and culture, and I am pleased to be able to proceed with experimental and fun concepts. Thank you to all the members of the team for their hard work during the workshop.

**Tabei Kosuke**

I was motivated to develop my skills in a week-long workshop. Having friends in Korea was also one big meaning for me.

Unotsu Ami

I am now a member of society since April, and it was good to be able to have a great workshop at school before I graduated. I am happy to make good memories with my Korean friends.



SeoulTama

A.I. x TRIP&TOURIST

Jo Wonheung

Mochizuki Miyu

Muto Takumi

Yoshida Keigo

Mun Hyunhun

Jang Jaepil



Concept

REPIC IMAGE 3 ELEMENTS



Technology:Horogram

We are inspired the idea of "Hologram" by Love Death and Robots.

Product:Column

We thought about product in the image of flower.



Users's Perspective:collection fun

We went to Akihabara and realized there was a demand for collection.

Branding

1,You can make world with your own memory.

AI three-dimensionalize your picture.
Our product "REPIC" mixes your picture with "Pic".

2,REPIC will bring back your memories.

Your memories that are made into three-dimensions will be more vividly remembered than the two-dimensional images.

3,You have only one "REPIC".

If you have one, you can use a lot of "Pic".

Persona

Brainstorming



We started by listing out keywords related to our topic "Trip/Tourism. Randomly each of us choose 3 words to ideate an idea then posted on a white board. Subsequently, the brainstorming overall, destroyed the language barrier, allowed us to share our ideas much more easily.

Brand Logo

Remember + Picture



Field Research



AKIHABARA-TOY SHOP



OMOITESANDO-LUSH

Since our design was related with souvenir and collectable figures/ toy.

We initially visited Akihabara (one of the biggest downtown in Tokyo). We were able to find out the average cost of figures and how toys were being packed up. The lush store inspired us with the size and shape.

Persona & Journey Map



Ayumi

Gender : female Info : Young Son +5years
Age : 32

Customer needs

Record child growth

Vivid / Clear memories

Anytime, Anywhere Memorable

To Prepare gift

STEP	arrive Souvenir Shop	buy	use our product	give present	1 year later
ACTION	I need to buy gifts for my daughters and friends but don't know what to buy (reasonable price)	find out how to use our product	View the product by sending pictures to our product	share photos by our product	remember past moments
WHAT WE SHOULD DO	Let customers know the unique selling point	give a manual	guide to use app		
SOLUTION IDEA	In-store functional experience	user centered App design	our own app and smart photo analysis	video letter	alarm today's last year



Yong Jun

Gender : male Info : Wealthy, Loves going abroad, Social network Star
Age : 35

Customer needs

Want to decorate his room

Self Satisfaction

Want to show off

STEP	arrive Souvenir Shop	buy	use our product	show off	1 year later
ACTION	looking for souvenir to collect (Recognizing things to collect)	find out how to use our product	to place in a cabinet	share in social network service	Searching for next trip to buy our items
WHAT WE SHOULD DO	Let customers know that this is a collectible product	provide manuals	guide to use app	easily upload in Instagram	
SOLUTION IDEA	show other item's virtual silhouette	user centered App design	Light energy	Provide short video with 3D modeling	Recommend other countries to buy our items

Final Concept



Get a 'Pic' that can only be bought in tourist attractions.

Place the 'Pic' on top of 'Repic'.

Use the app to send pictures taken from the trip to the product.



Function

Remember Together



You can remember the moments you have travelled.

Share the moments with your close friends.



Implement hologram of a person who you haven't been with. As if, you are with that person.

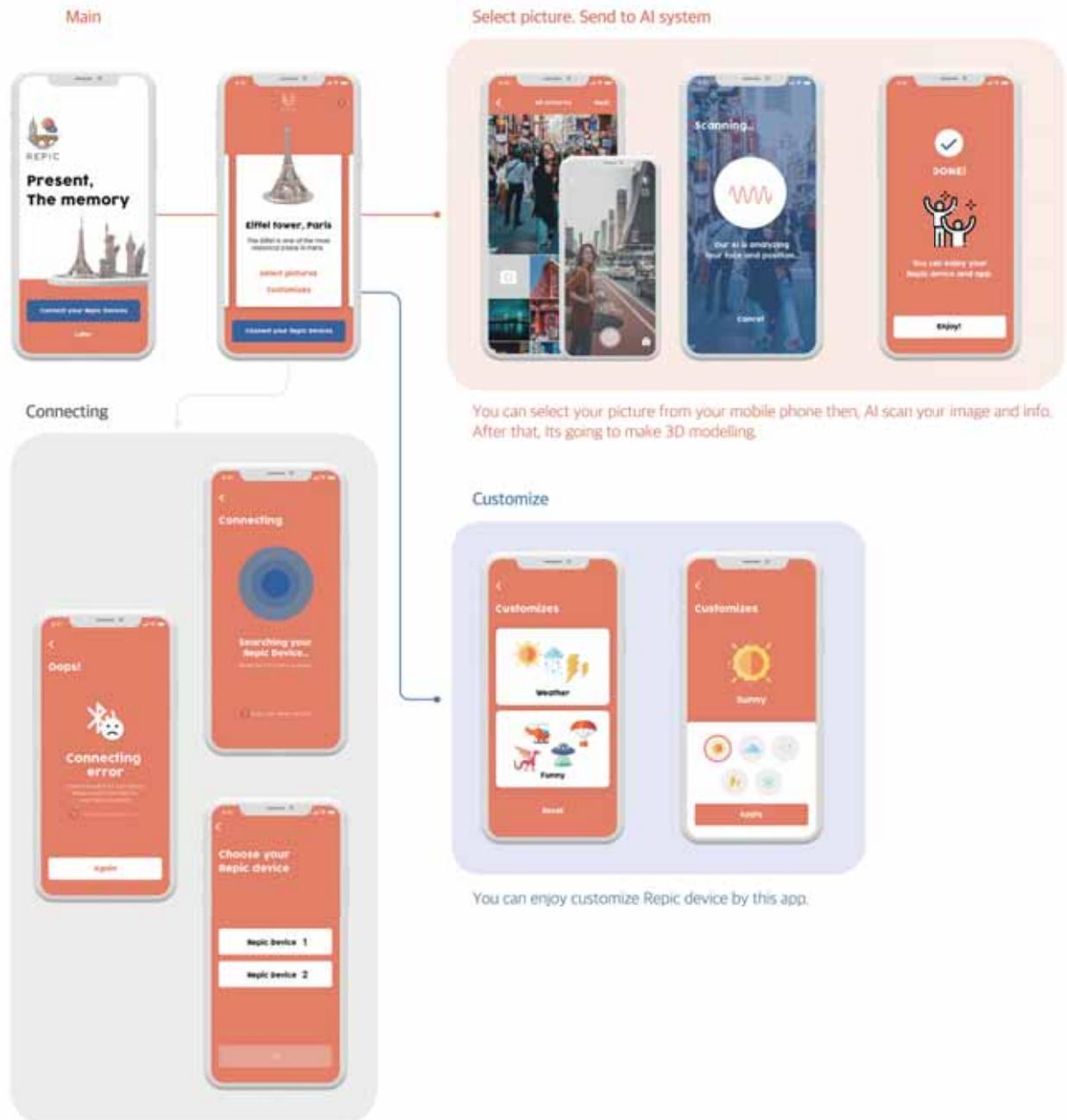
Enjoy our AI



Users send data (face, place, body, weather) to our AI server. Our AI system reads the data and analyzes photos.

After that, it returns to Repic product as a 3D data.

Application Prototype



After workshop



Jo Wonheung

I'm really happy to meet new friends to work together in other fields. I was able to learn new inspiration and skills from them. It's very proud to learn Japanese culture through this Japanese workshop and complete a project with them. And thanks for our team members! I love you guys!

Muto Takumi

It was hard to think about service planning using AI technology. Yet, it was nice to work with Korean students skillfully. We got along so well with each other and actively discussed about our design. It's such a difficult gPBL.



Yoshida keigo



I was very happy to be our group in a short period time. Moreover, I also had gain huge improvement and motivation. Thank you all.

Mochizuki Miyu

Participating in this program was such a great experience. I was overwhelmed by the skills of Korean students, which stimulated me to learn more. I was also very happy to get along with everyone in our groups



Jung Jaepil



It was a great experience for to work on the project with everyone. The university students in Japan, the closest country, were a new opportunity to know how it was and a workshop was a good opportunity for me and my teammates to develop.

Mun Hyunhun

We all had struggled from a same problem "Language" Yet, throughout the end of this workshop, language wasn't such a barrier. Our team really did a great job and strived a lot to accomplish the task. Thank u guys & Hope to see you again



6 PEACHES



A.I. x EATING & DINING



Chiu Enyi

Ozawa Yuka

Kim Dohee

Nagasaki Aika

Kan Hyeyeong

Kazuho Takei



Overview

Sometimes we have no choice but have to separate from our loves (family, friends, or lovers) and living alone. Living alone has its pros and cons, it's easier to feel lonely sometimes.

Although not everyone who lives alone is lonely, those who are lonely can become anxious and depressed. Moreover, most of them eat alone and eating alone may affect how much we eat, what we eat, and our mood.

We would like to make service by enjoying tasty- food and keep a relationship with those we always miss but not staying beside us.



Process



Research

Background
User analysis



Define

Persona
Customer journey
Brainstorming



Develop

Service concept
Service flow
Service Scenario
Prototype

Background

We did some research and found out there are some problems that might be faced while people living alone. First is health problem, second is dining problem.

Health Problem



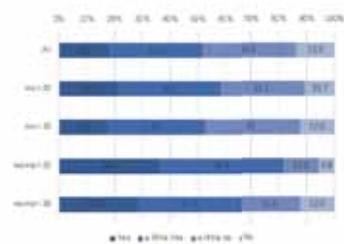
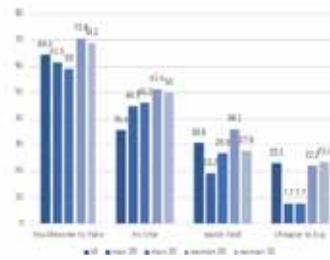
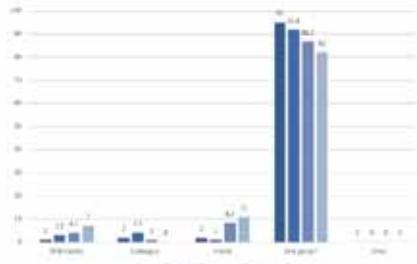
A couple of studies noted increased health problems among people who live alone. In the REACH study, people with or at risk for atherosclerosis (the cause of most heart attacks and many strokes) were more likely to die if they lived alone than if they shared a home.

Another study found that people who were lonely (regardless of their living situation) were less able to care for themselves and more likely to die.

Dining Problem



There is a research about the dining problem for people who living alone in Japan that indicated that most people feel it's annoying to cook at home and always have dinner alone. Also, this research showed that over 70% of people would like to eat with friends.



Whom do I usually eat with

The graph shows that most people eat dinner alone.

The reasons that I don't like to cook

The biggest reason people don't cook is because it's annoying. Following by no time and not want to waste food.

I would like to eat wth friends

It showed 88.3% of women in their 20s want to eat with someone and men are 58.3%.

* Reference: <https://www.health.harvard.edu/mind-and-mood/the-challenges-of-living-alone>
https://foodfordays.jp/wp-content/uploads/2018/01/research_201801.pdf

User Analysis

We have interviewed some people who are living alone and the age are around 20-30, students. We asked them about what kind of problems they are facing while living alone. The following is our insights.

Their painpoints



Easy to feel lonely.



If cooking meal,
it always happens food waste problem.



Being lazy and
don't like to do
household things.*



80% don't like to eat alone
since there is no one can talk to or
it make they look like lonely person.



Difficult to deliver the food
for one person because
it cost much and food amount
is too much.



It's not easy for couple to maintain the
long distance relationship since the time
difference was a challenge.

Persona & Customer Journey



Kazuho



Yuka

He is
University student
22 years old

His background is
Live alone (His hometown is far from school)

He needs
He has a girlfriend from his high school
but cannot meet often

His mom's cook

He loves
Eating with friends
Eating a lot

She is
Office lady
28 years old

Her background is
Her company sent her to other city to work

She needs
She wants to make more friends
Getting the promotion

She loves
Fashionable things
Eating healthy food



the young student Kazuho's journey

What are their journey?

stroy	He went to conviniience store after school	He bought food for his dinner	He goes home eats dinner alone	He cleans up the desk after finishing the meal	He calls his girlfriend
needs	He needs home made food	He needs some one to recommand food to him	He wants to eat with girlfriend	He needs some one to clean up for him	He needs his girlfriend beside him
mood					
problems	He wants to have home-made food but cannot eat	He had no idea what to eat at conviniience store	He miss his gf but they have long distance	He feels tired because he needs to do everything by himself	He felt empty again after finishing the call with his gf



the office lady Yuka's journey

What are their journey?

stroy	She is going to have lunch	The restaurant she wants to go is full of people	She goes to other restaurant	She chooses the menu	She finishes lunch and go back
needs	She needs someone to recommand restaurants near by company	She needs to know the restaurant is full or not	She needs to know other restaurants information	She wants to have more different meals	She wants to make friends who can have meal with her
mood					
problems	She feels lonely because she has to eat alone	There is no way to know the information of restaurants (including waiting time)	There are more dishes for 2people set but she cannot choose	She is shy does not know how to make friends	

Brainstorming



Service Concept



Let's Eat Together and Talk !

Use AI technology

AI Beam Projector



3D Food Printer



3D Environment



Food Maker



Charger

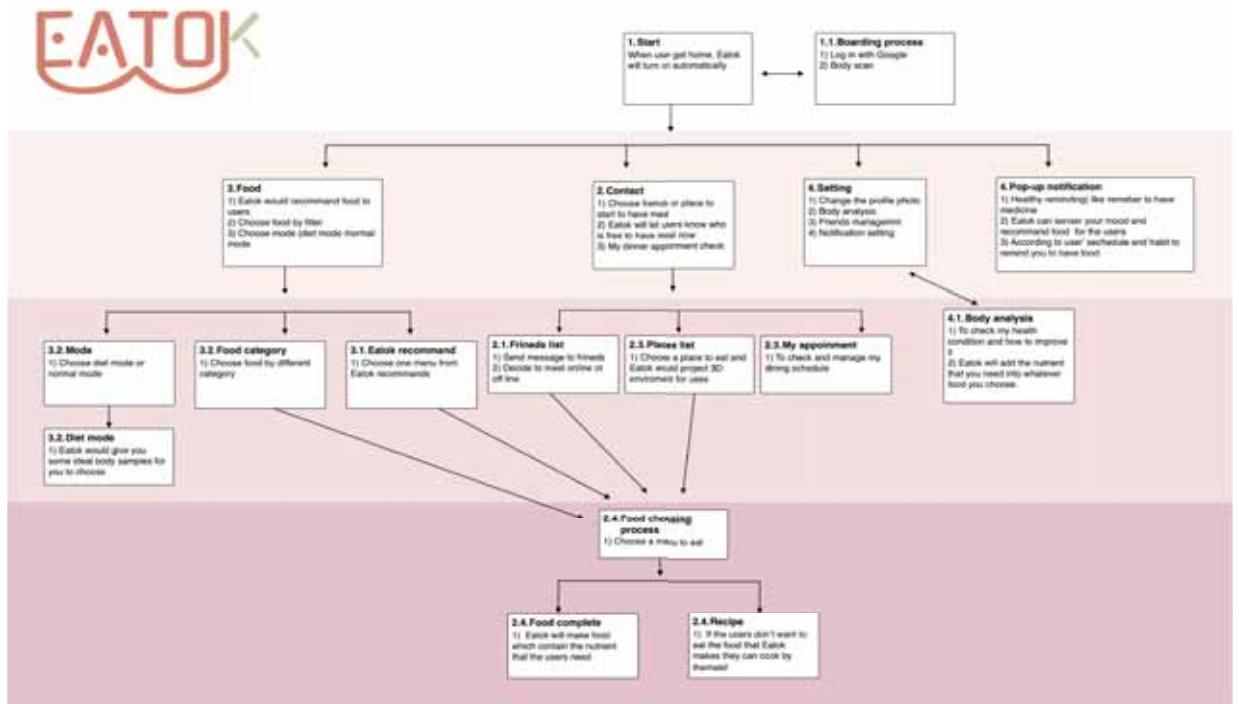
Use AI Beam projector to project 3D environment and 3D food printer to make healthy food.

People could stay healthy and make them feel like beloved people are beside them which help them not only better their body healthy but also mental healthy

Backside



Service Flow



Service Flow



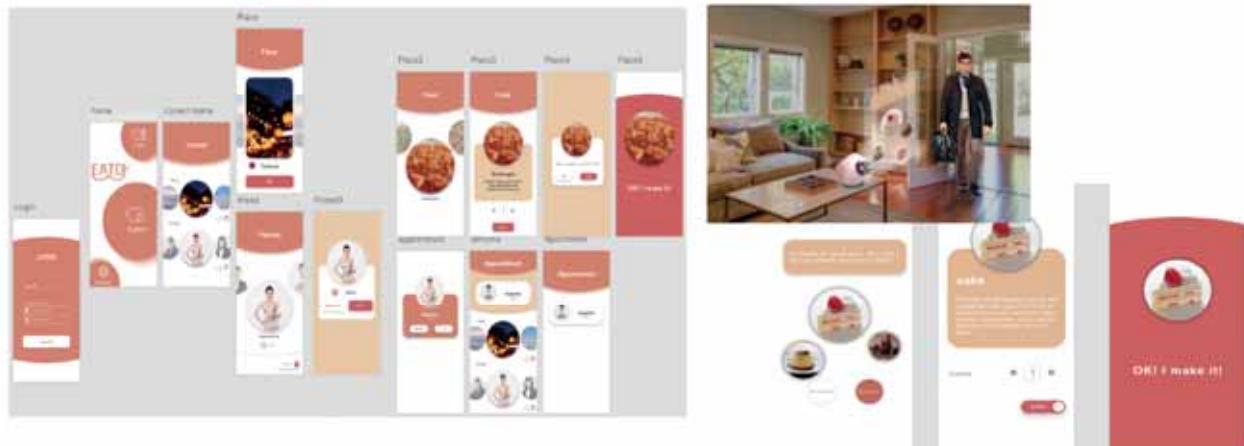
Function Prototype

Contact

1. Choose friends or place to start to have meal
2. Eatok will let users know who is free to have meal now
3. My dinner appointment check

AI notification

1. Healthy reminding(like remember to have medicine)
2. Eatok can sensor your mood and recommand food for the users
3. According to user' sechedule and habit to remind you to have food



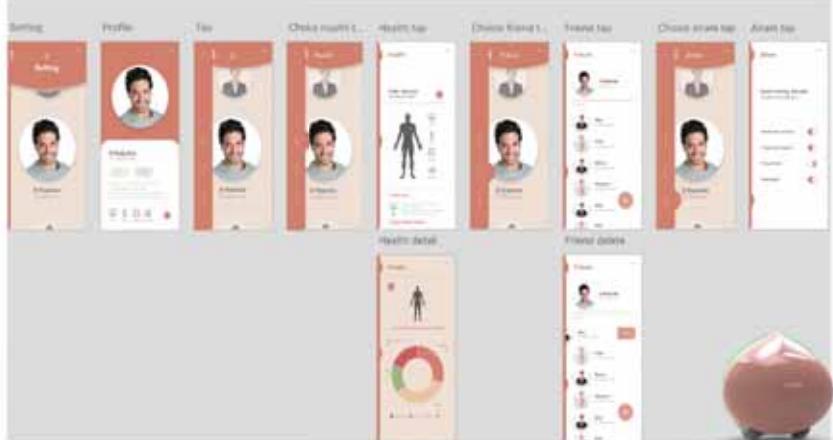
Food

1. Eatok would recommand food to users
2. Choose food by filter
3. Choose mode (diet mode /normal mode)



Setting

1. Change the profile photo
2. Body analysis
3. Friends management
4. Notification setting



After workshop



ENYI CHIU

I have participated in some workshops before but this is the first time for me to be a team leader. It means a lot to me, from this workshop I learned how to lead a team. From brainstorming the problems to develop our service, each part is a challenge for me. However, since having lovely teammates, everything went fluently. I appreciated having team members like this :D

AIKA NAGASAKI

I was nervous to participate in PBL for the first time, but it was fun to have a workshop with everyone. It was even more difficult to do it in English, even though it was difficult to conclude or convey opinions during regular discussions. I wanted to study English more. It was very helpful that enyi spoke. I appreciate it very much. It was a lot of hard work, but it was a very good experience.



KAZUHO TAKEI

We should think about AI. Our suggesting is good, I think.
but in point of AI, our suggesting is not good.
we should have more time to think about "What AI is?" and what can AI do? (I think that
this schedule is very tight, it can not be helped)
I'm very satisfied with this project! I have much benefit!

YUKA OZAWA

It was very difficult to give an opinion or convey ideas in English.
I am looking forward to the future in which the services we have considered will be implemented.



DOHEE KIM

During the workshop, it was the most difficult part to communicate because of language barrier, but I think it was a great experience because it was time to understand friends from other cultures..

HYEYEONG KANG

Doing this project, I felt fresh and happy to have a new experience. Although the discussion was prolonged or misunderstood due to communication problems, it was a meaningful experience to exchange many ideas while talking with students with diverse minds.



Kyuky

A.I. x RELAXATION

Seokjoon Seo

Yejin Ma

Younggok Moon

Shiraishi Miku

Maejima Nana

Uematsu Daichi



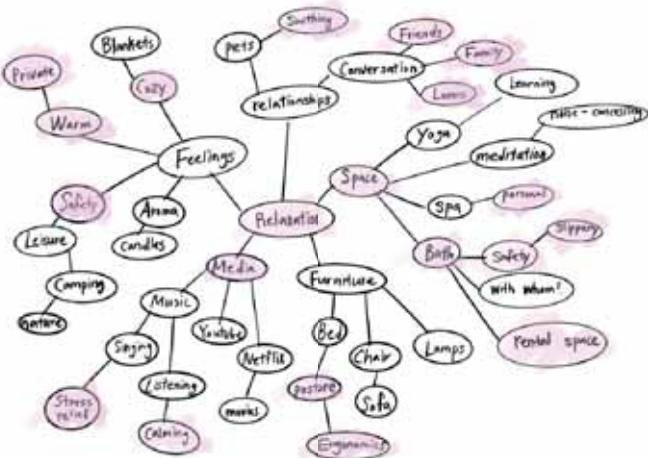
UI Prototype



Totonou
x
Relaxation
x
Yu

How can people experience better relaxation with the help of AI? We constructed a rental space for private baths for individuals, friends, families, and even couples. From the entrance to the exit,

Brainstorming



Concept x Keyword

the AI will provide the best **relaxation process** customized to each users.

Proper relaxing is not only crucial for stress relief, but it is also an inevitable factor in improving work efficiency.

Through the brainstorming process,

...e.g., the brainstorming process), we could come up with several keywords for relaxation.

Our team decided to focus on building a relaxing **spa experience** which the users are able to **interact with artificial intelligence**.

The main keywords are rental space, private, soothing, safety, and ergonomics.

Field Research



Mori museum

We went to an exhibition on AI technology, and we were inspired by works using AI.



Hologram

The AI learns and reproduces the voice and appearance of the singer.



Face recognition

The camera recognizes the face and determines the person's attributes.

Persona

Nomura family



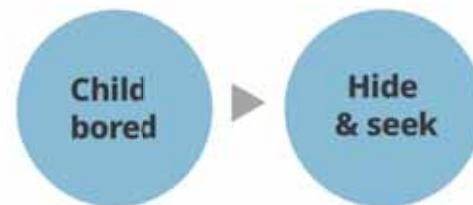
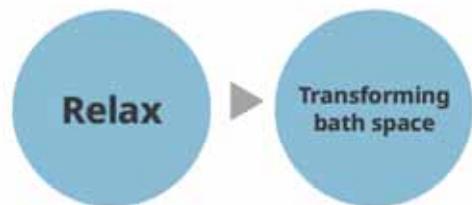
Purpose

Reflesh

Scenario

Wife likes hot spring, spa and massage, because she tired by childcare of son. Husband work weekday, so he would like to heal work fatigue.

Needs & Solutions

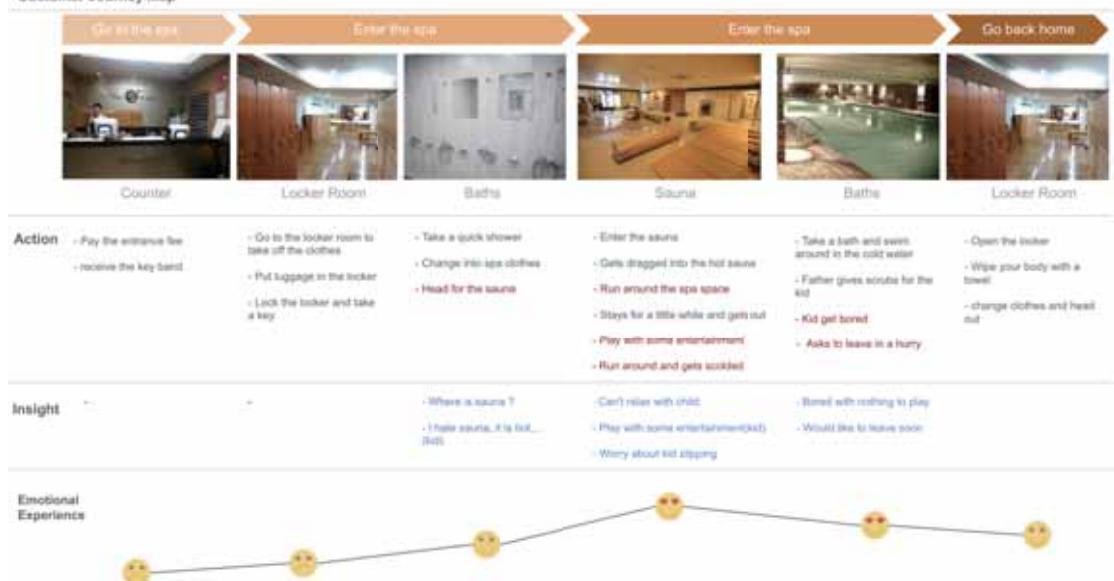


Ideation

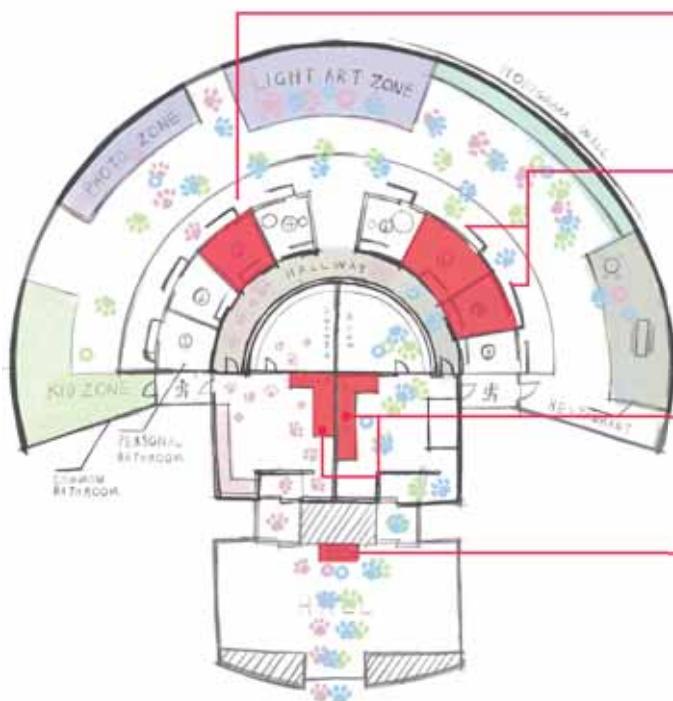


User Journey Map

Customer Journey Map



Prototype



- **Bath**

- Take a quick shower
- Change into spa clothes
- Head for the sauna

- **Sauna**

- Gets dragged into the hot sauna
- Run around the spa space
- Stays for a little while and gets out
- Play with some entertainment
- Run around and gets scolded

- **Locker**

- Open the locker
- Wipe your body with a towel

- **Counter**

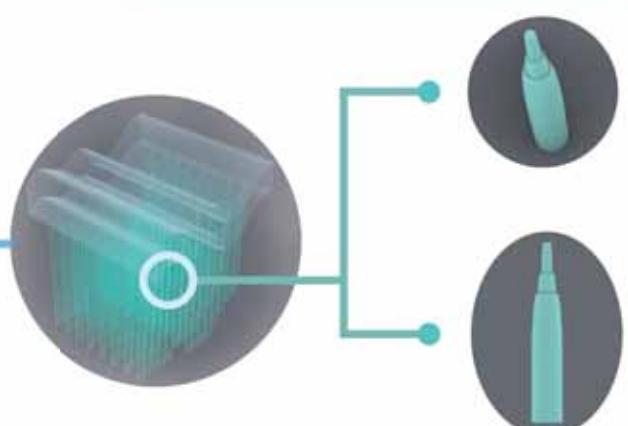
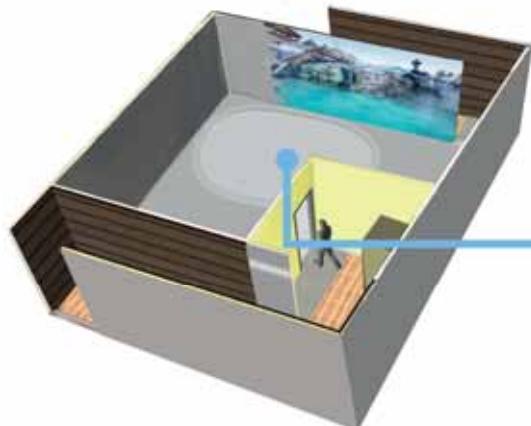
- Pay the entrance fee
- Receive the key band

Hologram walls

The walls of the personal space are redesigned to create different atmosphere that can satisfy the users' tastes.

Transformative bathtube

The tube is constructed with numerous pillars that are able to customize the tub for the best seating posture for users of different physical condition.



Prototype



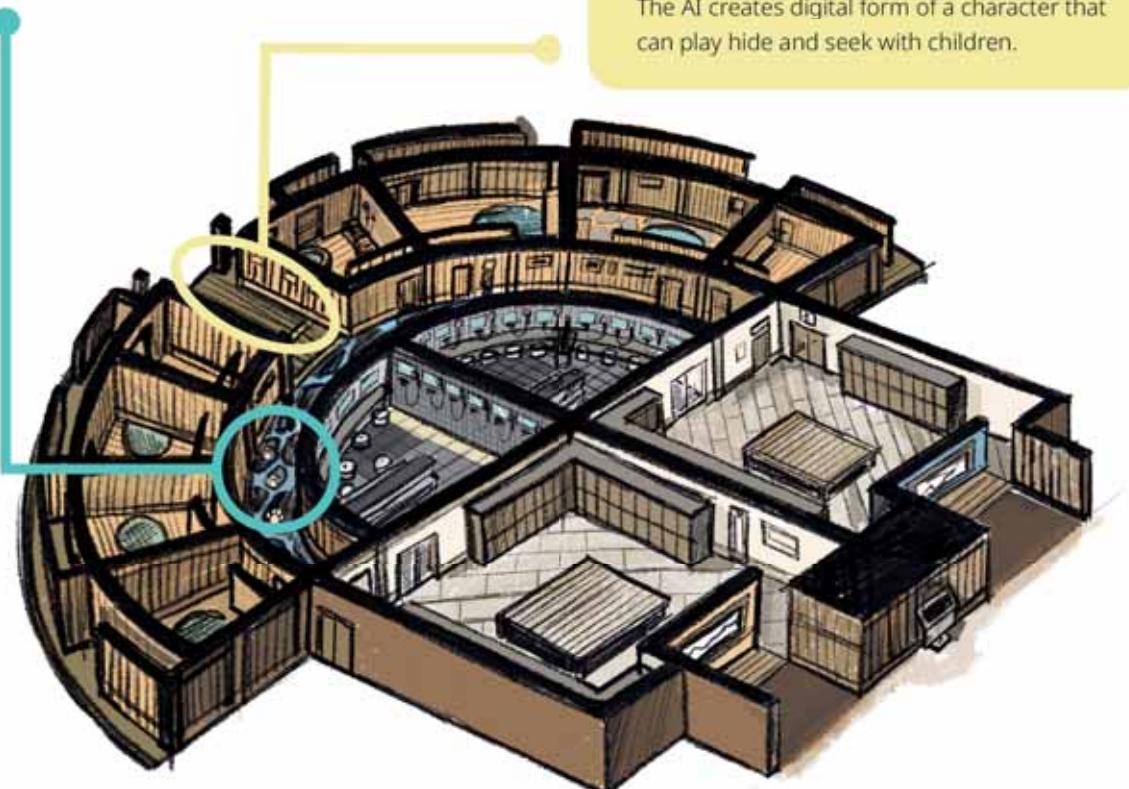
Footsteps Guiding Systems

Footprints are displayed on the floor to guide each user to their destination.



Hide-and-seek

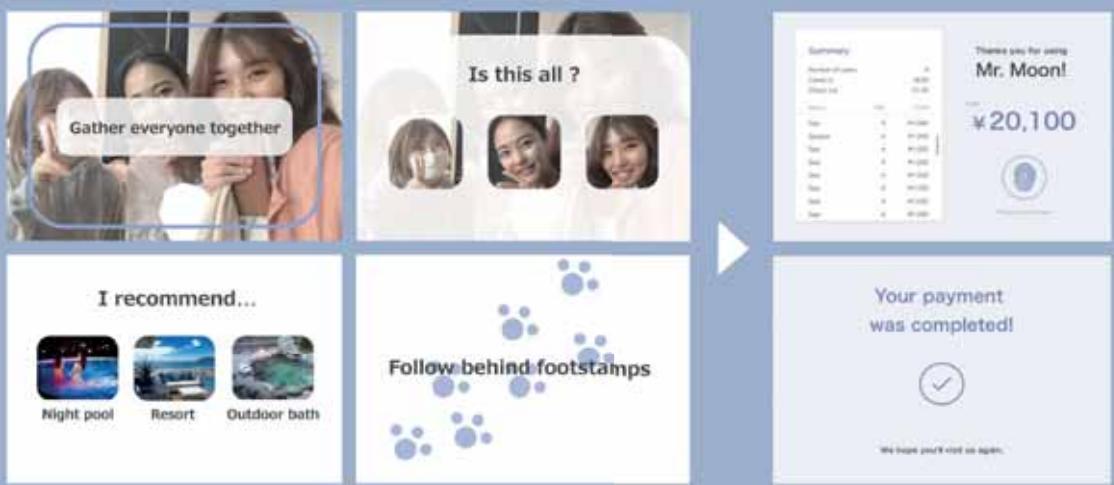
The AI creates digital form of a character that can play hide and seek with children.



Service Model

AI Kiosk

The kiosk scans the customers' biological data from the entrance, and recommends various activities that are customized for the users.



After workshop

**Ma Yejin**

Sharing ideas with students in different cultures was an amazing experience. I look forward to having our Japanese friends in Korea!

Uematsu Daichi

We did our best. It was very fun to spend with these members. The time we spent together was very short, but it was nice to be able to meet. I hope to meet you again someday. Thank you Friends.

**Seo Seokjoon**

Thanks to the Japanese students, the workshop had been so much fun. I wish you all the best of luck.

Shiraishi Miku

I could get to know not only AI but also intercultural communication in this workshop. We grasped the meaning through own mother language and culture. I thought it is important to discuss well so as not to misunderstand each other.

**Moon Youngguk**

Cooperating with the Japanese students was a very exciting experience. I have learned so much, and I am thankful for that.

Maejima Nana

What the most difficult thing is changing my opinion into English words. But I could overcome the hardship by team members listening carefully to what I wanted to say. Thanks to them, I can have fun design workshop.



Octoperson

A.I. x MAKE HUMAN RELATIONSHIP

Kimura Atsuya

Hyun Donghee

Sato Akane

Im Yekyoung

Kim Hakyoung

Fukuda Seiya



このサービスはストレスフルな現代の電車通勤において、周りの同じ状況下にいる人々を認識し、同じ場所で同じことを共有することで、退屈な電車通勤をより楽しく感じてもらうモバイルサービスです。



霞ヶ浦
浅草橋
東日本橋
人形町

Background



We commute lonely by train.

Young person tend not to read books much.

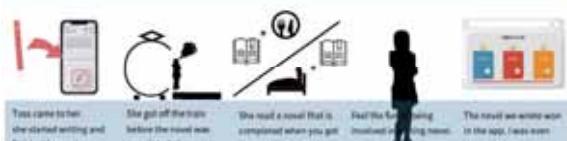
Persona

Name: Kim Arisa

- Age: 27
- Gender: Female
- Occupation: Business person(Design company)
- Status: Singleness
- Location: Chiba, Japan(Live alone)
- Hobby: SNS, Watching advertisement
- Personality: Shy, Creative, No plan, Receive passive
- Commuting: Chiba(Chiba) – Tamachi(Tokyo) <1hour>

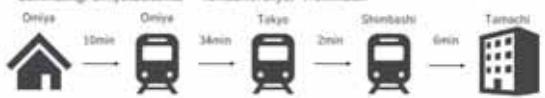


- Kim Arisa(Going to work)



Name: Matsushige Yutaka

- Age: 50
- Gender: Male
- Occupation: Business person(Executive)
- Status: Married(wife, son)
- Location: Saitama, Japan(Live family)
- Hobby: Eating delicious food, Sharing information, Light drinking
- Personality: No risk taking,
- Commuting: Omiya(Saitama) – Tamachi(Tokyo) <40minutes>



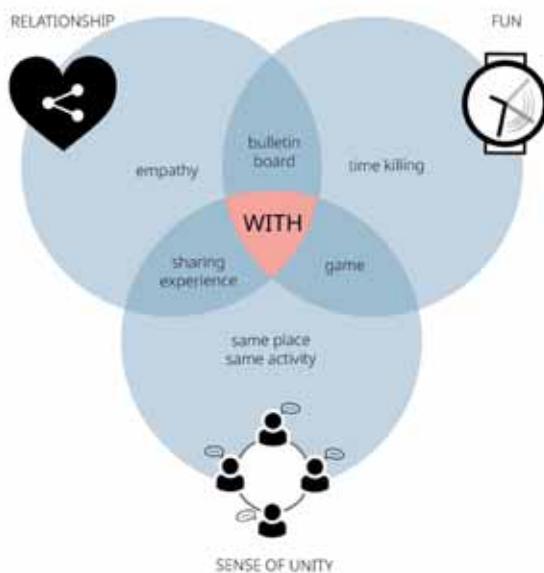
- Matsushige Yutaka(Way back)



Concept

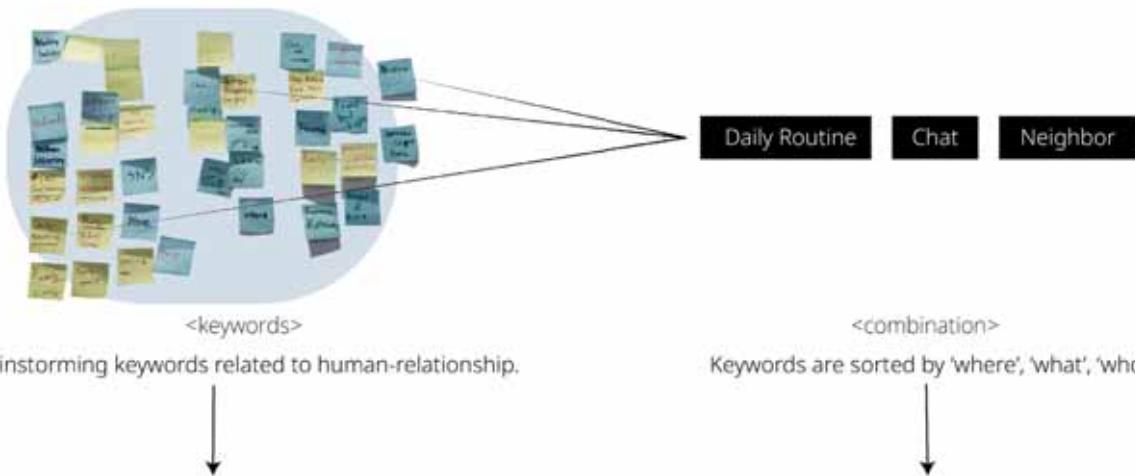
Our idea began on finding relationships that seems very weak or hardly can be established. We focused on how relationships are made in cities and the meaning of 'neighbor'. In cities, neighbors are not those who you live next to, but are those who you meet and be together on your daily routine. How can we relate those who rarely notice each others as their neighbors?

Write and share novels with people on the same train



Ideation

- Brainstorming



Make combinations that seem interesting or possible to further develop.

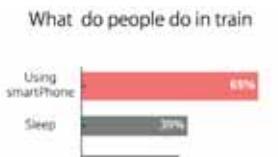
Field Work



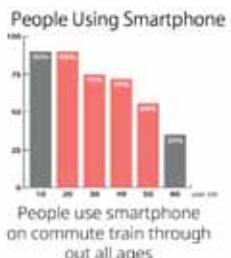
Field work in train station to investigate usual scenery of commuting train.



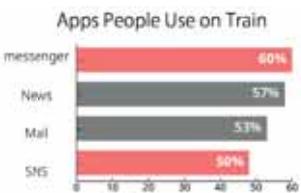
Research



Most people spend time using smartphone on commute train

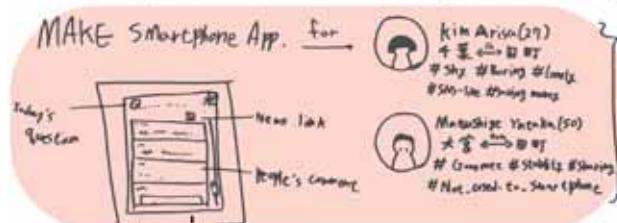


Target of our service :
20s-50s (those who commute)

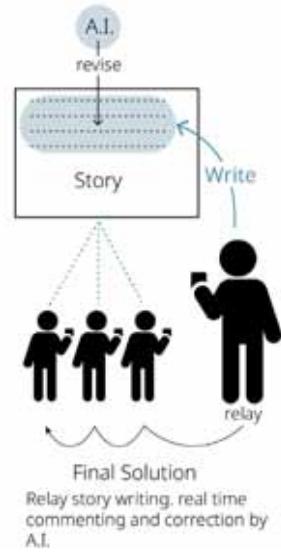
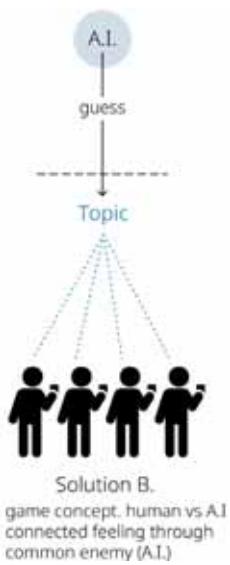
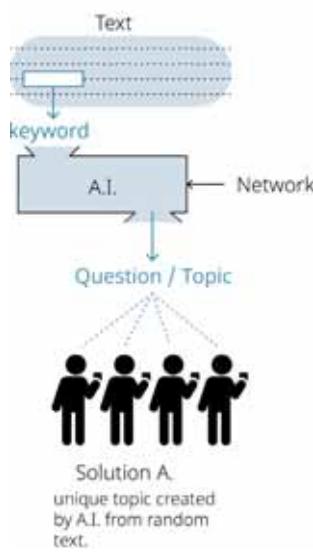


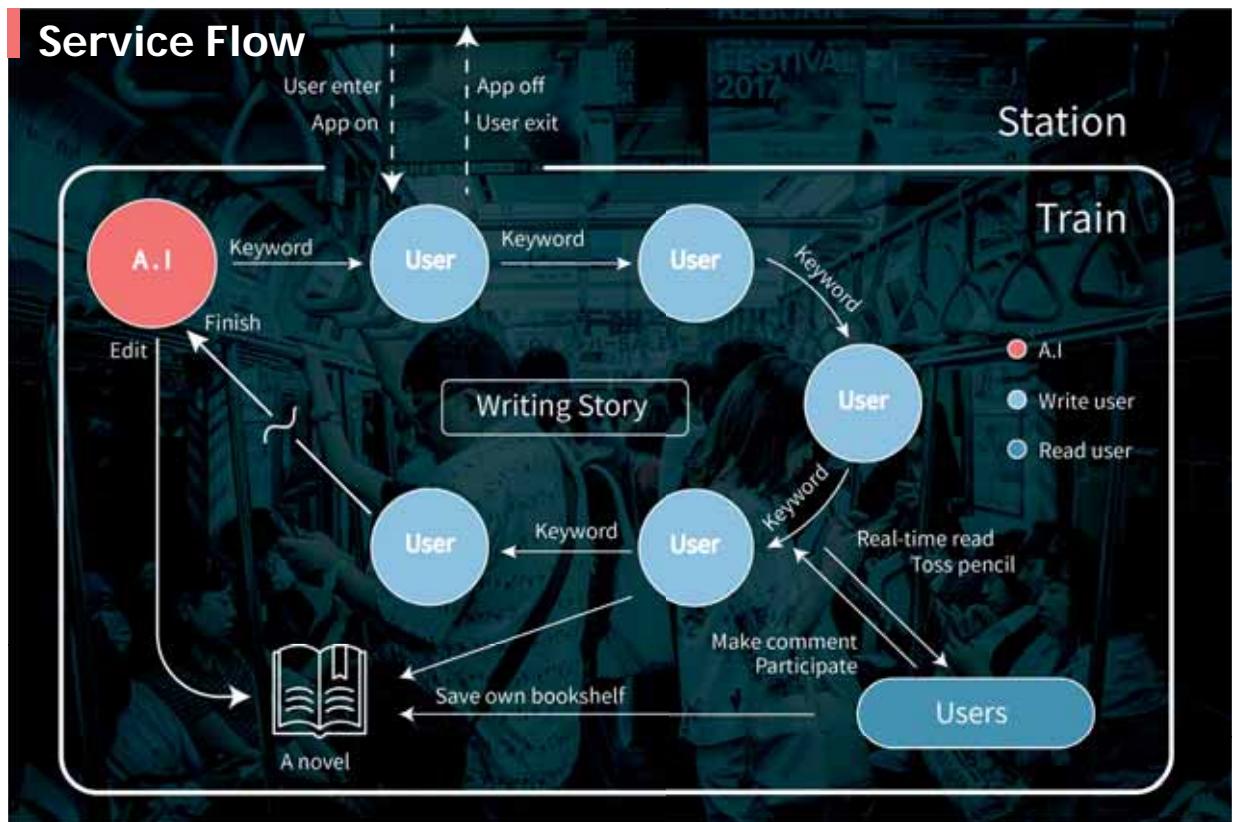
Social network service and messenger take a lot of percentage

Make a service that connects those who are on the same train. Find a way to connect



Solution





Service Detail



A.I makes first sentence with main keyword.



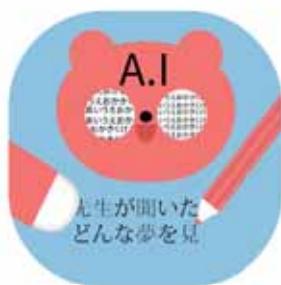
A.I passes the following keywords and sentences to the user.



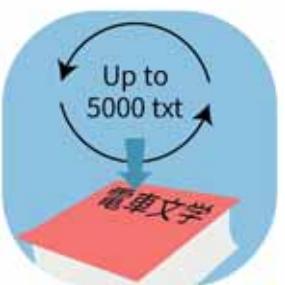
The user completes their own sentence in time.



The next user can join at the end of the sentence, taking over the keyword and turn.

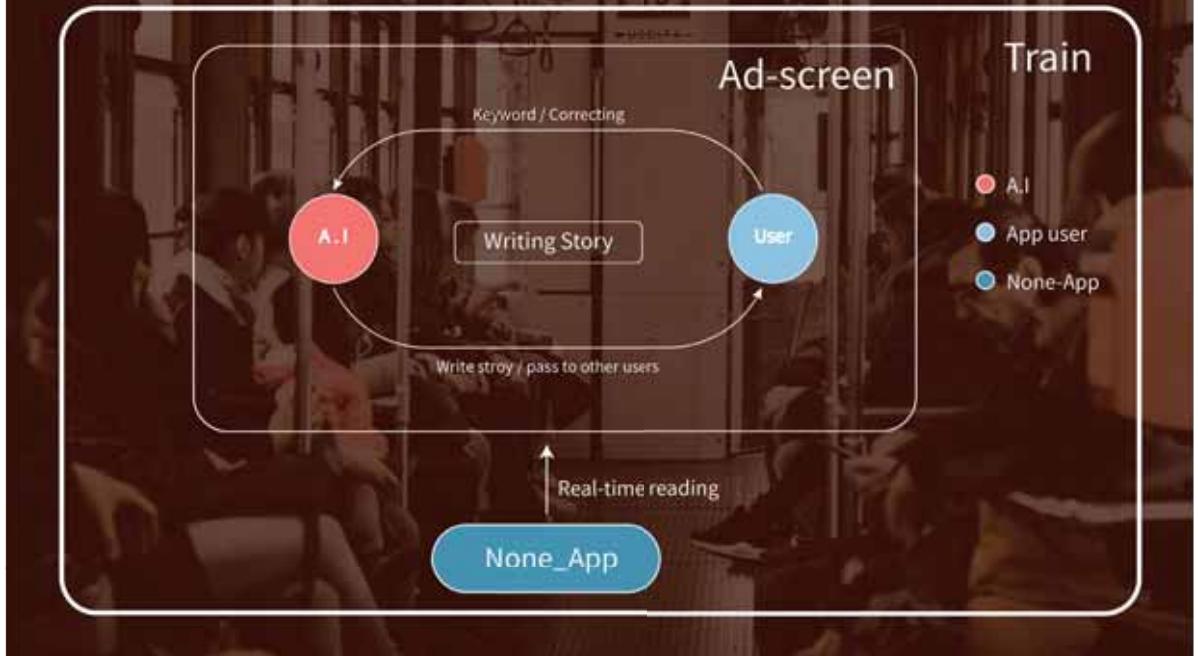


A.I corrects the user's sentences, analyzes the flow of the story and makes it natural.



After several repetitions, a subway literature consisting of the sentences of the user and A.I is completed.

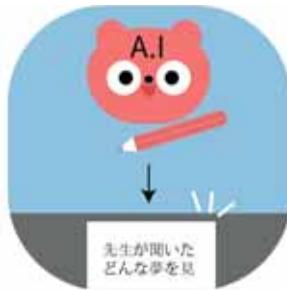
Service Flow (for none_App)



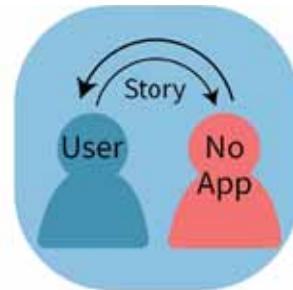
Service Detail (for none App)



In the Ad screen, a novel that is currently being written by a user appears.



Who has not downloaded the app will be able to read the novel after A.I corrected.



Even people who haven't downloaded the app will have the experience of sharing the same thing with people in the train.

Service Value



Unity

Act same in the same place.
So people can share experiences and feel unity to each other.



Relationship

People recognize that there is a 'person' by reading sentences that contain other people's thoughts and personalities.



Fun

A little fun that makes people little more happy on the commuting road.

A.I. Character Design



With

Designing cute characters with animal pandas motifs to encourage users to continue using apps with friendliness.



UI Button design

Application UI



Splash

Designing a screen with a logo. With is a sign of commutes' thoughts gathering together to write a novel.



The beginning of a novel by AI

AI character appears to present the first part of the novel



Toss

Users are enabled to continue writing novels by pressing the button most quickly, which means handing over the AI character pencil.



Writing a novel

The first person to press the button can write a novel with 20 letters in less than 40 seconds.



Chatting

Even if you don't write a novel yourself, you can read a novel that's going on in real time and express your thoughts in the chat room.



Bookshelf

Because novels written on the train are gathered on the bookshelf every day, you can see novels written on the train that have gone out of time, and novels that have been written on the train that I don't take.

After workshop

**Kimura Atsuya**

I was fun to have a workshop with a great team.
This workshop was too short. So I want to meet again!

Im Yekyoung

I was so happy during the workshop. I think it's all thanks to the team members.
I'd like to thank my team so much. I hope we can meet again if we have a chance.

**Hyun Donghee**

Week was short, but meaningful. Got to know good people and had
a really fun time with my teammates.

Kim Hakyoung

I had a great week thanks to my lovely teammates.
The week seemed too short. Be happy, everyone. I'll see you soon.

**Sato Akane**

I really enjoyed this program and I was inspired by their high level.
Thank you so much!

Fukuda Seiya

I feel lucky to have such great members.
I'm glad I met you guys! Let's go out for a drink sometime.



YABA2

A.I. x FOREIGN LANGUAGE

Park Hyunwoo

Sakurako Holikawa

Kim Yelin

Kurei Natsumi

Lee Yumin

Saika Kohei

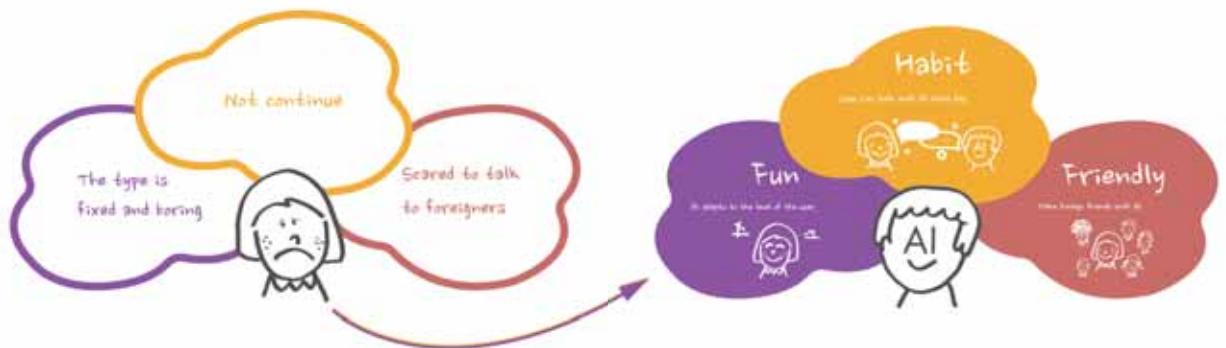


Background

We wanted to develop an application that would allow people to learn a foreign language more efficiently. But We felt that just learning a foreign language was not interesting and that it was difficult to continue. So we thought that it needs a function that allow user to enjoy communicating in a foreign language. So we decided to develop the concept that would give users a very interesting experience that they had never experienced before.

Main Concept

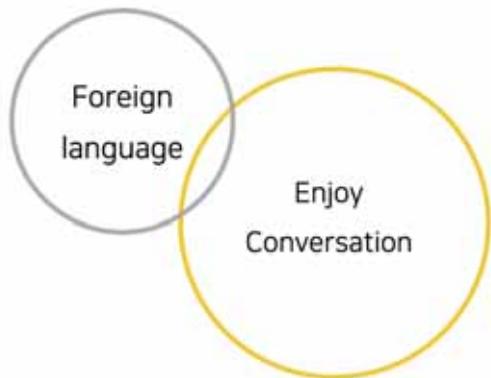
Through conversations with the user, they understand the user's language level and what they like, and change accordingly. Users can learn at their own pace.



Working Images



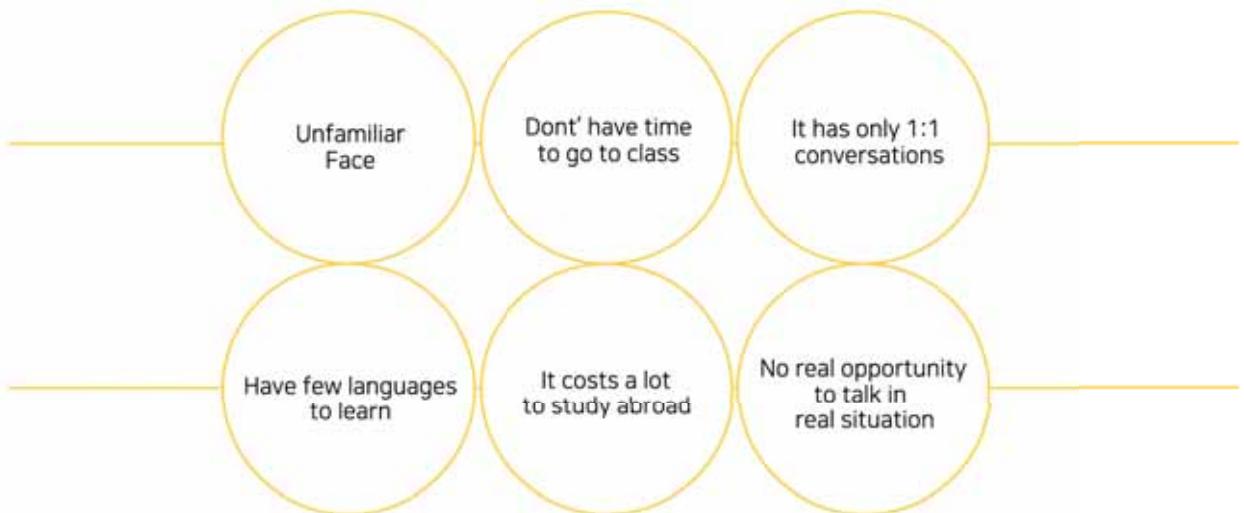
User Needs



- Free of charge
- Can enjoy conversation
- Anytime, Anywhere
- Can learn languages from all over the world
- Have a practical conversation
- Don't want to feel pressure of being wrong

Survey

It is when we researched existing services the biggest problems that users felt. We thought about the needs of people using our services.

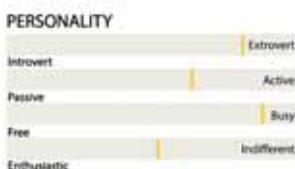
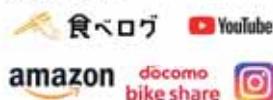


Persona



NAME YAMAZAKI KENTO
AGE 30
WORK Shibuya Bartender
ADDRESS Tokyo Shibuya-1-2-59

RECENTLY USE



NAME Lee ChaeKeyong
AGE 25
WORK Majored in Violin
ADDRESS Korea, Seoul, Secho

RECENTLY USE



I want to talk with my foreign customer

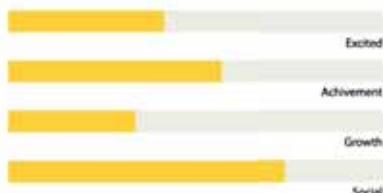
Yamazaki, who runs a small bar in Shibuya, has recently welcomed many foreign tourists. Posts uploaded through Instagram seemed to be gaining popularity. English menus are available, but speaking English is often needed to respond to numerous liquor explanations and customer questions.

He understands that he needs to speak English in order to thrive, but he doesn't have enough time due to the business. He's looking for a way to use artificial intelligence to simulate the situation of talking directly with customers.

PAIN POINT

- (1) A typical learning program cannot be used because of differences in living patterns with others.
- (2) He didn't have much time to study because he operation of the bar.
- (3) I feel a barrier in communication when dealing with foreign guests.

MOTIVATED



NEEDS

- (1) Study at his own pace.
- (2) He can learn fields of interest with AI.
- (3) Practice conversations with customers at the bar

GOAL

Yamazaki wants to have a pleasant conversation with guests who have visited the bar, so he wants to effectively learn greetings or simple conversation from various countries in a short time.

I want to study foreign languages in a new way

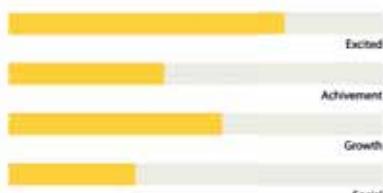
Chae Kyung recently took a leave of absence and is preparing to study abroad. She would like to go to a university in Germany to learn a bit more of her major violin. In addition to the entrance examination, she wants to study conversation in order to live abroad alone. She tried a variety of apps or services quickly, so she used a popular English conversation app on the market, but she

was not satisfied. She has heard that the English Conversation Study Group works well, but she was uncomfortable talking with strangers in English and constantly looking for other ways. As a conversational person, she wants to improve her skills easily and fun rather than studying hard.

PAIN POINT

- (1) There are many conversation study apps on the market, but most of them are similar and don't match her personality.
- (2) It is frustrating to study hard even conversation.
- (3) Conversational skills increase with conversation with people, but it is burdensome to meet and talk with strangers directly.

MOTIVATED



NEEDS

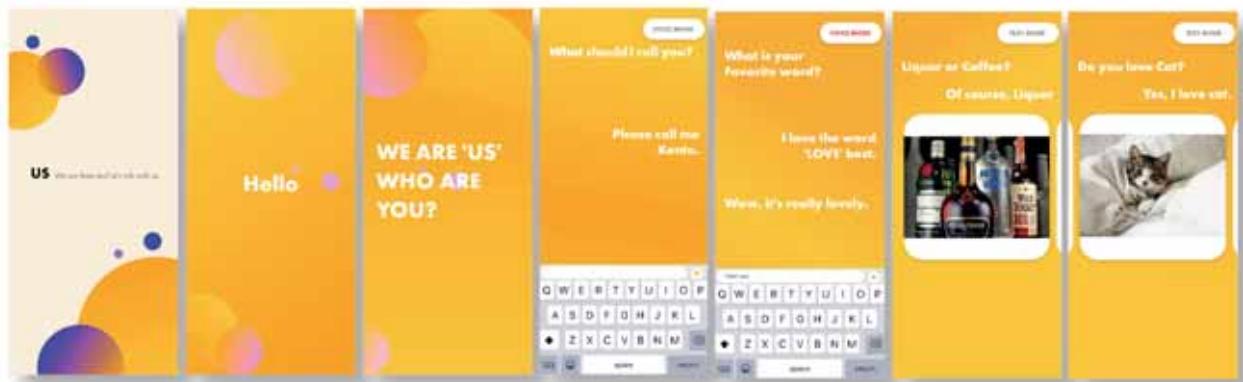
- (1) She wants a new and fun service
- (2) Find an easy way to increase her skills alone
- (3) In addition to English, she hopes to study relatively less popular foreign languages like German.

GOAL

ChaeKyung wants to improve her conversation skills without having to meet people. And for that reason, you want a fun and easy service than many of the learning applications you've already used.

User Scenario

01



The most important consideration at this stage was to design people to feel like they were talking to friends, not robots.

When 'US (artificial intelligence)' ask a question to find out about Kento, it designed to ask questions that can help you build relationships, not just a hard question and answer. At this stage, 'US' collect and analyze informations about Kento to make friends that Kento wants:



- 😊 It's feels like talking with real friend!
- 😢 It's too robotic

02



At first meeting, US asks Kento some questions. It's not just about entering information, it's about finding which friend will best suit to Kento. They talk about how he's doing and where he's eyeing these days and make Kento's 'main friend'.

The call comes from 'Jessica', her first friend and his 'main friend'. Jessica will have many conversations with Kento from now to get to know each other. Talk about what Kento sees and thinks in the language he wants.

03

While talking to kento, jessica finds out that he needs another friend. When more than a certain level of conversation comes about a topic or interest, jessica introduces Bob who knows the topic better.



04



Even when kento were sleep or didn't talk to 'us', we talk a lot. Based on the conversation we had with kento, we exchange information and create new stories.

05



Say hello to Seisei! While Kento is talking with us, we also greet with the other 'us' he encounters. Invite another 'us' as a friend of Kento who grew up in conversation with other users. He will encounter new conversations that we have not shared with us. If he wants, in someone else's language!



- ⌚ Never be bored because kento can listen live reaction.
- ⌚ Kento can be irritated of too talkative friends.

- ⌚ Glad to meet another user and his friend.
 - ⌚ Surprised by sudden event.
- If Kento wants, they can share their AI friends with other user (to experience new language or make new friends.)



WE ARE HERE AND LET'S TALK WITH US

After workshop



Park Hyunwoo

I had a great time meeting nice team members. While I was working on the project during the workshop, each day seemed like a trip to me. Personally, it was even more meaningful because it was my first time attending an official event with our class mates. I was strange and worried because it was the first time, but I met many good friends and talked a lot. It's a pity that the project is nearing the end. I hope everyone can meet again someday.



Lee Yumin

It is hard to talk each other in different languages at first. Interestingly enough, our group's theme just happened to be set in a foreign language.

So we talked as much as we could, asking questions about each other's language. In the process, I learned that I could communicate with people with different languages without necessarily speaking the perfect sentences. While working together, I was able to experience the same thing. The process of working was really different, but nevertheless, it was interesting to work in concert with each other. I think I had a good experience.



Kim Yelin

At first when I get here, I didn't think that I will learn many things. But when I get here, I learned that working as one team with people who are in other culture and different thought is not an easy thing. It was great experience to be with you. When I look back after time, I think it'll be a good memory. And I was happy to meet good team member, especially Yelin. Thank you for your compliment and cheering me up! It was a real help for me. Thank you everyone!



Kurei Natsumi

At first I was anxious because I was not good at English, but Koreans student seemed to speak slowly and easily, and they was kind and I hard to speak English. I think it's a good idea to be able to communicate my opinion! I was able to feel a sense of accomplishment. The student of the group were also interesting and very fun pbl!!!



Holikawa Sakurako

At first I was very nervous, but the group members ware kind, so I enjoyed working on the project. I realized the difficulty of creating new things. However I think it was a very meaningful time.



Saika Kohei

I have been very happy for these 8 days. I was not good at English and couldn't speak velly well. But my team members were so good at understanding my poor English, so it was great to be able to communication. Thank you very much. I want to study more English and speak more. See you again.

dAIski

A.I. x MOBILITY

Kwon Soonwoo

Choi Hyukjin

Jeong Yaejin

Yuzakino Fumiya

Tauchi Itsuki

Ehara Ryota



Background

In the spare time on the lift

coaching



dAIski suggests new play and advice for improvement ski or snowboard technique.

pleasure



dAIski takes video of our ski and snowboard scene and show us the video and we can get video of memories.

dAIski can do this also



Brainstorming



Definition of Mobility

first of all, we define "What is Mobility?"



Various approaches

We thought about the various forms that occur when AI and mobility combine.



Affinity Diagram

We categorized various types of mobility according to specific situations and forms.

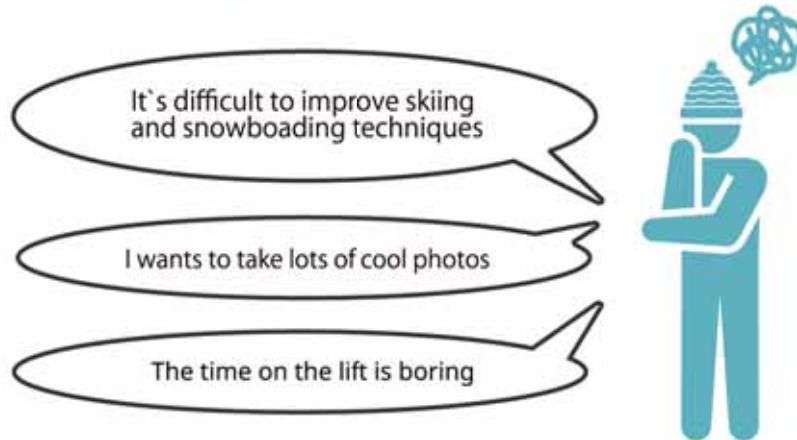


Problem Recognition

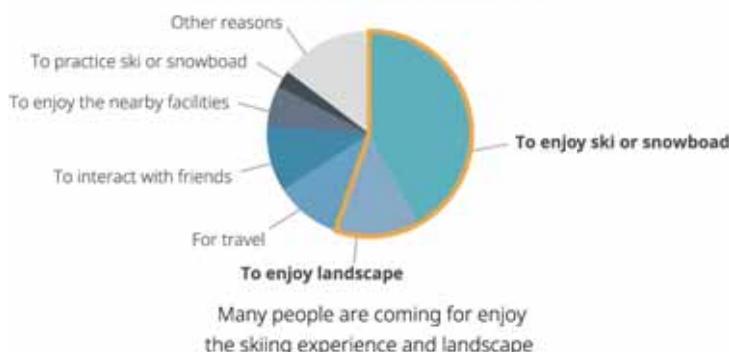
We analyzed about the problem of using mobility

Research

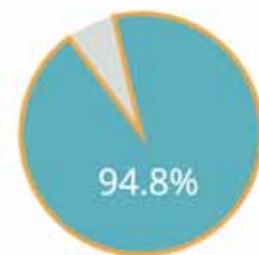
Dissatisfaction at a ski resort



Purpose of visiting the ski resort



Rate of people who want to record memories at the ski resort



Almost everyone wants to record their memories

Technic Research



LG LAT240DT

This transparent LED signage module can be installed on various glass structures.
It can provide new types of display



SLOW SHOT-3

This camera is for tough outdoor activities.
It can take videos even moving objects in various modes (like slow motion)

A.I. Character Design



Lee Suk Hee/male/18y-o/Korean

He is a Korean student who has completed college examination. In commemoration of becoming an adult, He planned a trip to Japan with my friends.

Goal of visit-Having fun and make memorieess with his friends.

stage	interest	Collect data	Participate			Continuous contact and share
scan/place	home or school	Internet Cafe	First lift	Second lift	Riding after AI assistant	Home
channel	smartphone	PC or smartphone	Lift	Lift	Slope	Smartphone
touth point	advertisement	Website	Display	Display	Ski	SNS
activity	Making plan for visiting ski resort with his friends. He saw AD about ski resort that have new lift facility. He informed it to his friends.	Learn about system. Check the options and money, place, etc. He should talk with friends about the options.	He and his friends answer questionaries analysing user's level, situation.	He and his friends watch Lee falling down and laughing. (He also see AI coach suggestion to improve his skill) They decide to play game.	He wants to win the game so he tries his best. (He tried to improve his skill.)	Using app/he downloads the videos that he skied, and posts them on his account. Through app, he receives alarm of the ski resort. (He analyses his videos to do better next time.)
thought / feel	It is interesting. Because this system helps us make memories easily.	With this system, we enjoy various activities like race. Systems can help beginner to ride well.	We first time seeing an app get a little bit nervous. But also excited because he is with his friends.	He feels it funny and useless since he is making memories with his friends.	He has a lot of fun. He loves ski more.	He has confidence and wants to visit the resort later again.

Application UI



Aoyama Saori/female/26y-o/Japanese

She is an office worker who likes sports. Interested in self-realization, she has been skiing since winter two years ago and visits the ski resort every year.

Goal of visit- Improving her skills of ski.

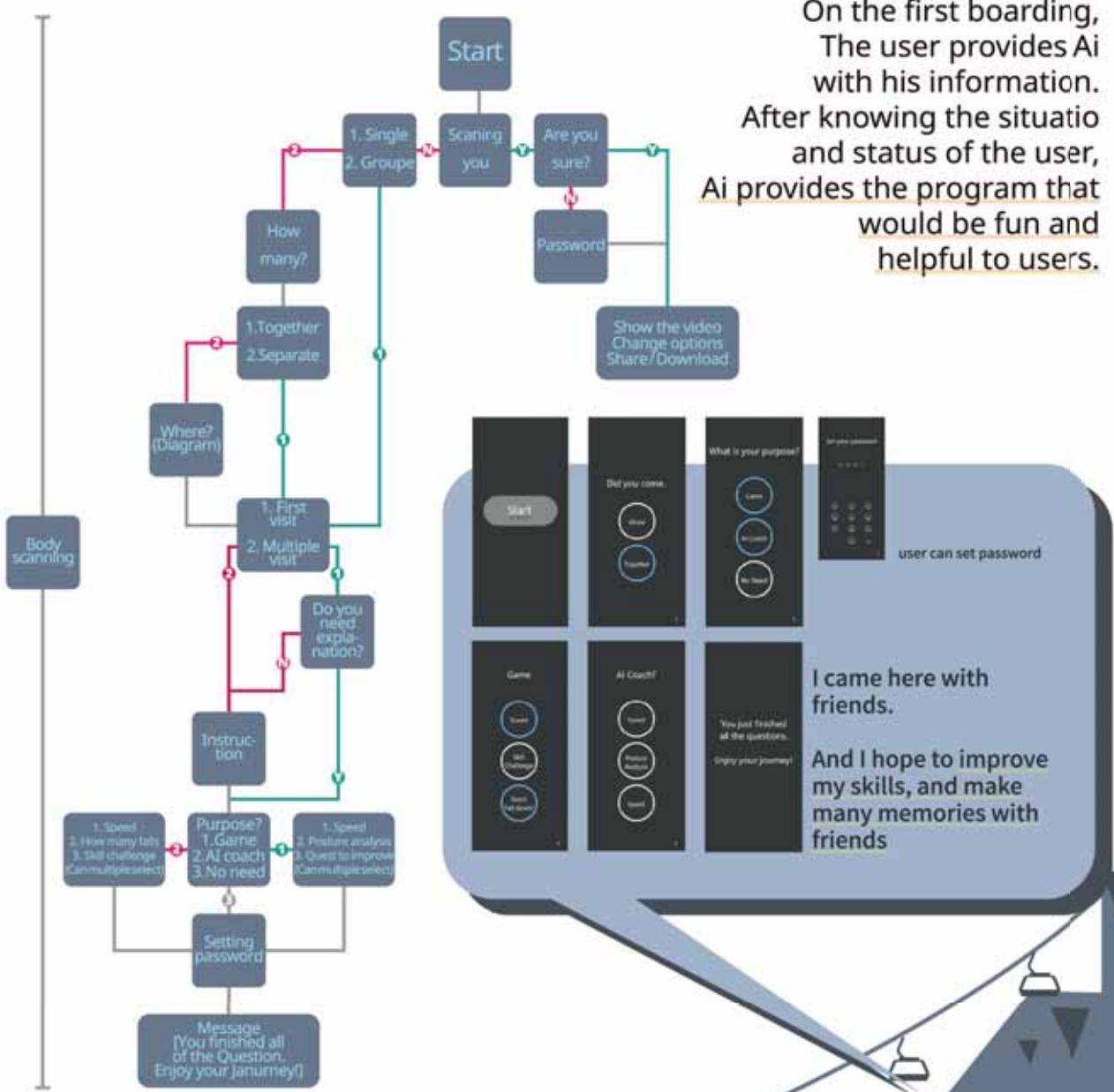
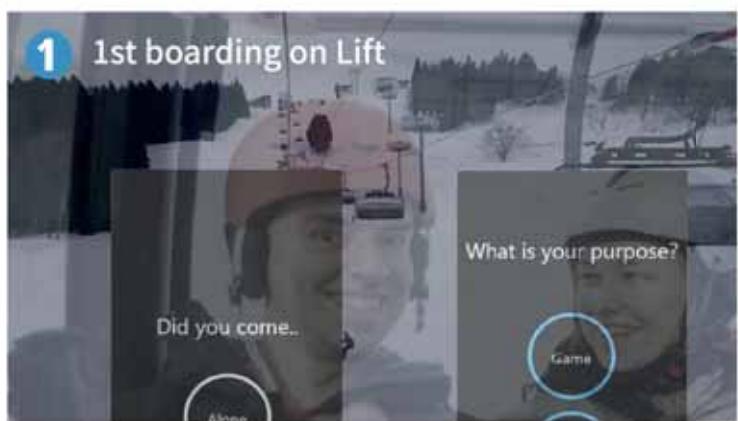
stage	interest	Collect data	Participate			Continuous contact and share
scan/place	home or work place	Work break time in work place	First lift	Second lift	Riding after AI assistant	Home
channel	PC or smartphone	PC or smartphone	Lift	Lift	Slope	Smartphone
touth point	SNS from friendos	Link from SNS	Display	Display	Ski	SNS
activity	The app sends push alarm that attracts her attention. When she goes inside the app, she sees the progress of her last year skiing and reminds her to visit again.	Learn about system. Check the options and money, place, etc. She should think about what level is the best for her.	She answer questionaries analysing user's level, situation.	Check her skiing with advice from AI. She downloads videos of her favorite skiing.	She progress conscious of what she was taught by AI.	Using app, he downloads the videos that he skied, and posts them on his account. Through app, he receives alarm of the ski resort. (He analyses his videos to do better next time.)
thought / feel	It is interesting. Because it would be fun to see skiing myself.	I can improve my ski skill.	Let's do my best to be better than last time.	This is my bad point? I have to be careful.	Today's my skiing is great!	He has confidence and wants to visit the resort later again.

User Journey Map

1 1st boarding on Lift

2 Riding Ski

3 2nd boarding on Lift





A user arriving at the top of the slope
Enjoy skiing as usual
Ai tracks the user.

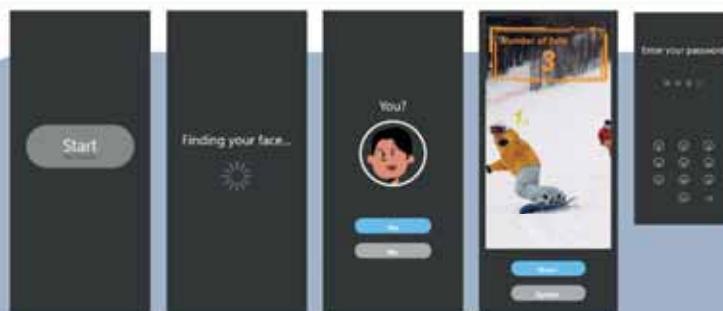
Ai uses the user's appearance
to identify users.



The person who came down on
all skis ride the lift again.

On the lift to the top of the slope,
users are recorded and analyzed
in various ways by Ai.

Users will be able to use
the application later on.
It can hold videos and use them in various ways.



If Ai cannot recognize you,
You can authenticate yourself with password.

After first riding, I ride a lift with my friends again.
Then We can watch ourselves.

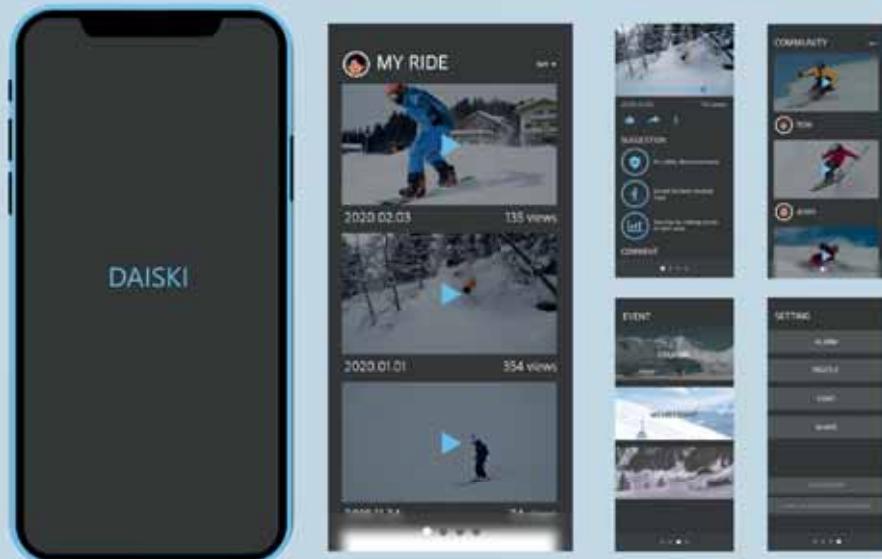
The Ai measured our speed, and make ranking among us.
My speed was 2nd, but My ranking was 3rd,
because I fall down 3times.

Ai show me riding also.
Ai analysis my posture, and give some advise for me.
(Lower your center of gravity)

I downloaded it through the application.



A.I. Character Design



dAlski App

With this app, the users can download their own skiing moment recorded by Ai. It helps users possess their memoris, and improve skills. And they meet various service (community, events..)

It Induces user continuous activities



A.I. Character Design

After workshop



Fumiya Yuzakino

This was my third PBL, but I had a hard to speak English. This time the theme was difficult and it took time to decide on our idea, but we were good to come up with a great idea. And we were able to make panel and mockup quickly. I think member of this group is "dAIsuki" !

Hyukjin Choi

It was a good experience to work with people who have experienced different cultures and learn a different design process from Korea. Also, I could understand the importance of language and I wanted to work with people from many countries in the future.



Itsuki Tauchi

I'm glad we made lovely and new idea! It was fun to know Korean culture that I don't usually touch! I will definitely go to Korea! Thank you SHIBBAURA for a wonderful time !

Yaejin Jeong

It was a really memorable week! I was able to learn how to communicate, compromise, and reach the solution that we wanted. We have totally different mindset and thought, but getting over the obstacles was fun!



Ryota Ehara

At first I was a little nervous because it was my first gPBL. But once it started, I was able to have fun. In addition, I was able to work with members who could not easily interact, so I learned a lot and gained a very valuable experience. Thank guys!! dAIsuki 10baura!!

Soonwoo Kwon

It was tough time.

But I know it was a essential process for taking to the next level. Every time we communicate, enjoy, work together is precious experience.

And we became great friends each other. This must be most valuable .



MIRRAI

A.I. x HEALTH & BEAUTY

Bando Kotaro

Kanamaru Hinako

Tsuzuku Shunsuke

Kaoru Nagata

Park Hyowon

Ryou Jaekyeong



Background

How we can keep our motivation?



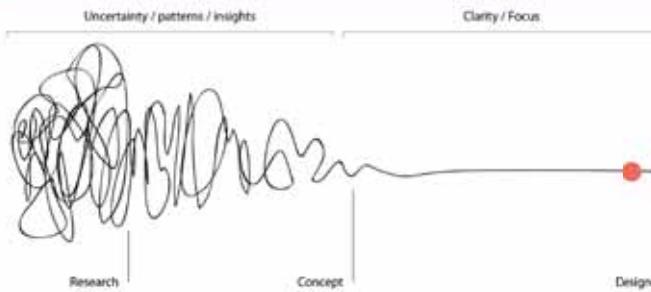
Many people face this situation every year.

But, they want to exercise for their ideal or healthy body. It's easy to get the shape you want through exercise, but staying at that level is more difficult than what you think. We looked at the factors that influence motivation through the differences in health populations between

Japan and Korea. And by applying that factors to our service, **we tried to solve the problems for those who had difficulty sustaining the movement.**

Design Process

The Process of Design Squiggle



The Double Diamond Framework

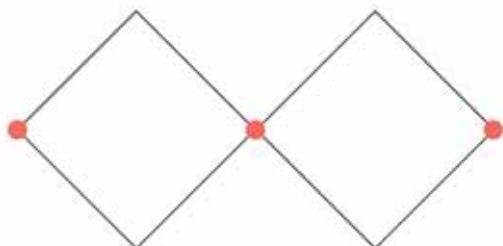


Image source by IKM

Combination of two types of Design Thinking Process

We spent a lot of time on identification, and this process allowed us to discover situations that were caused by cultural differences between Korea and Japan, but with the same essential problems.

Then through double diamond methodology, the concept and concrete function of service were defined by analyzing characteristics and journey of persona. The prototype was then tested to determine the final design.

Desk Research



① We think about the reason is,

Korean show off own body on SNS more than Japanese

Why is there a difference in the number of gym users in Japan and Korea?



② We think about the reason is,

Existances of familiar role model.
- such as K-pop stars

And maybe these help us to increase MOTIVATION!

Field Research



This step found some differences in gyms in Korea and Japan. (Picture above). And we got two insights.

One was about the right place to put a mirror. Another was that it would be nice to be able to see the results of exercise through a mirror.

Persona



Persona 1 | Advanced

Name: Back Gongzu
Job: Student
Age: 22
Height: 156 cm
Weight: 48.0 kg

I want to have a nice body shape like her!

Mobile Expertisement

Check everyday for SNS
ex) instagram, facebook

Behavior

- Have been played sports, a lot.
- Like outworks.
- Have high level motivation, but hard to keep it.

Gym Expertisement

Go 4days a week.
have been tried various sports.



Persona 2 | Beginner

Name: Lee Charming
Job: Office worker
Age: 37
Height: 172 cm
Weight: 89.4 kg

I want to loose weight for healthy body.

Increase motivation for exercise.

Mobile Expertisement

Use sometimes
ex) for contact with boss

Behavior

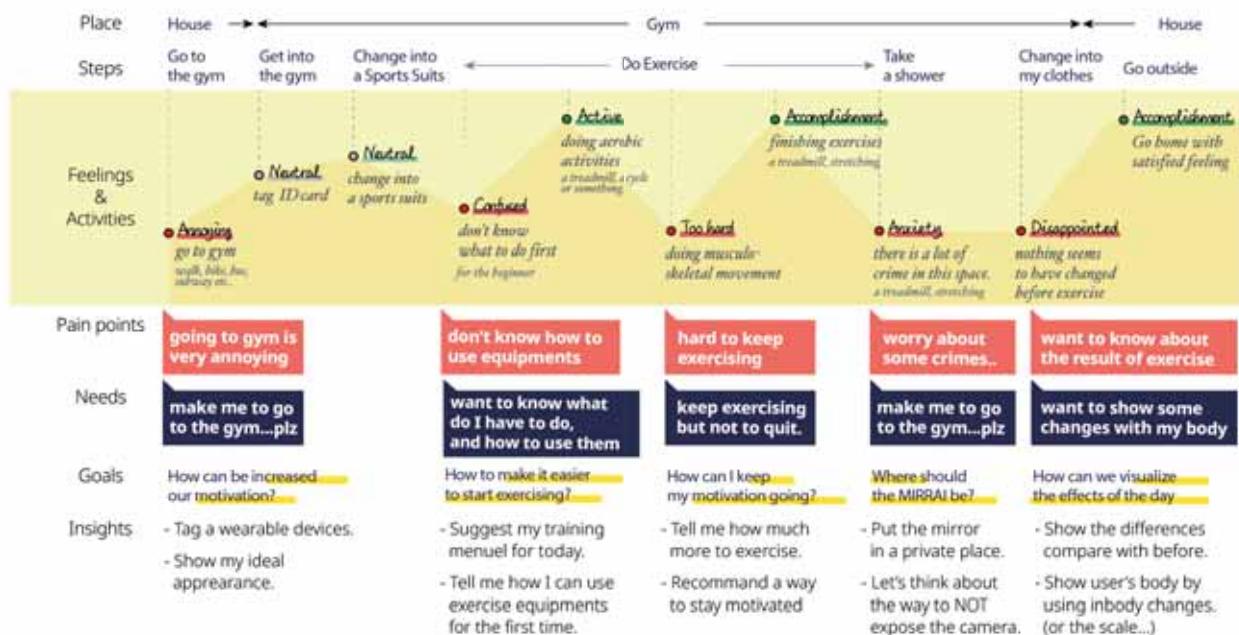
- Lack of exercise
- Heard "Go to Gym!!" by his wife, at least once.
- Have low level motivatlon. (Almost 0..)

Gym Expertisement

Never been before
NOT have been tried sort of sports....

Need motivation for starting exercise.

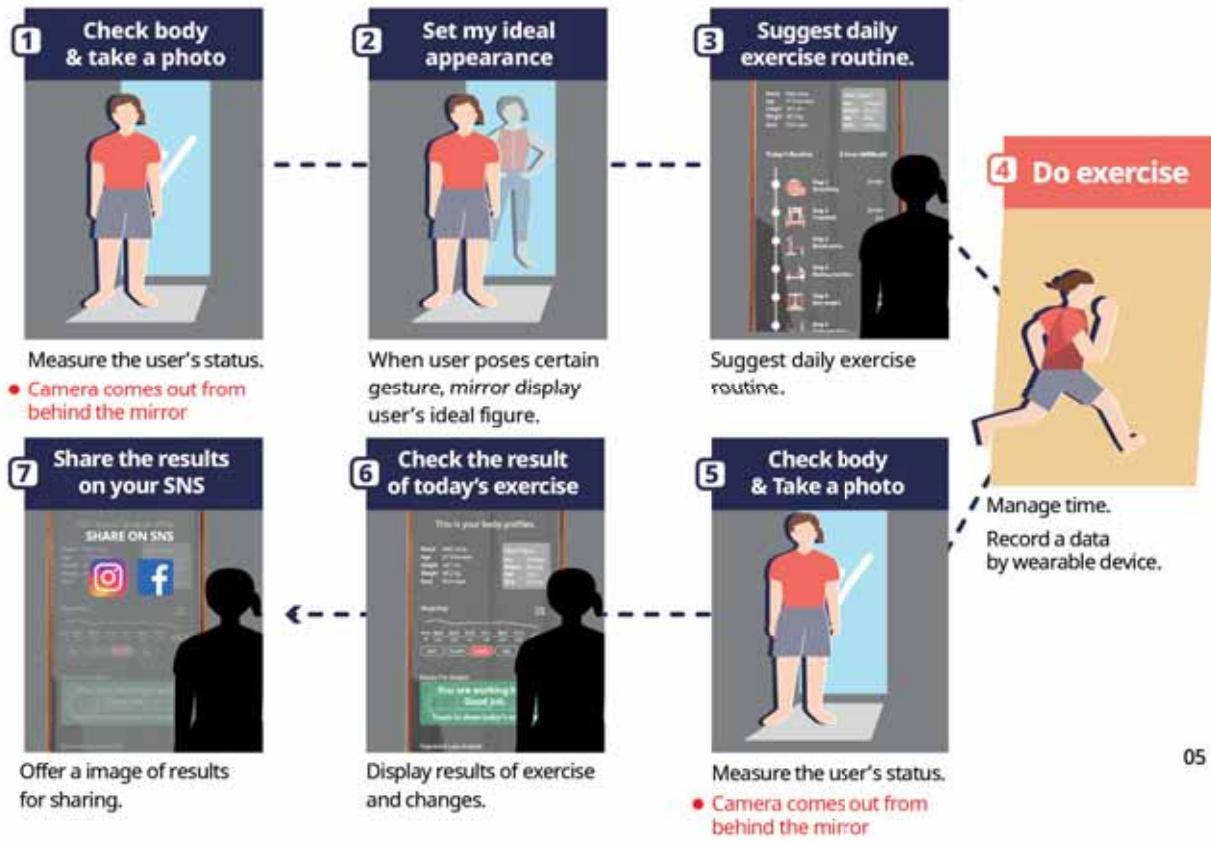
Customer journey Map



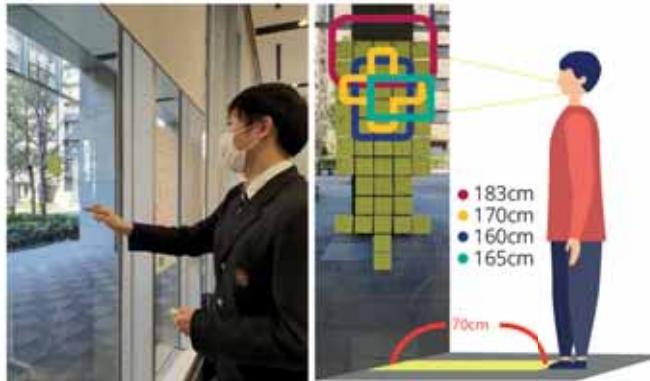
Service Concept



Service Scenario



Prototyping



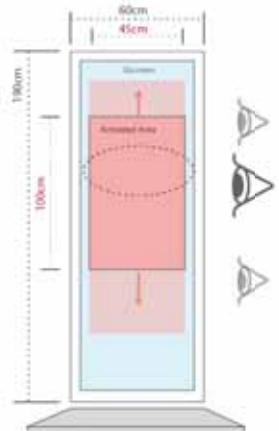
What is this?

We limit activation areas in the mirror throughout several tests.



How it works?

And this area will be moved to the proper position through gaze tracking.



How to Compare me with myself in the future quickly and easily?

You can see your inbody and your present self. (default mode)

If you make this posture, light will on and you can see your real body.

You can see your ideal body by using certain gesture.

If you make this posture, light will off and you can see your ideal body.



How to Use the wearable device in the gym?



1. Just put it at your wrist.

Then you can use this to tag in the mirror. And it check and helps you exercise using sensors to detect user movements.

2. Then, you will know everything.

The wearable device show users what exercise to do today. **The device can also check if the user has exercised.** This will help users make the ideal body they want.

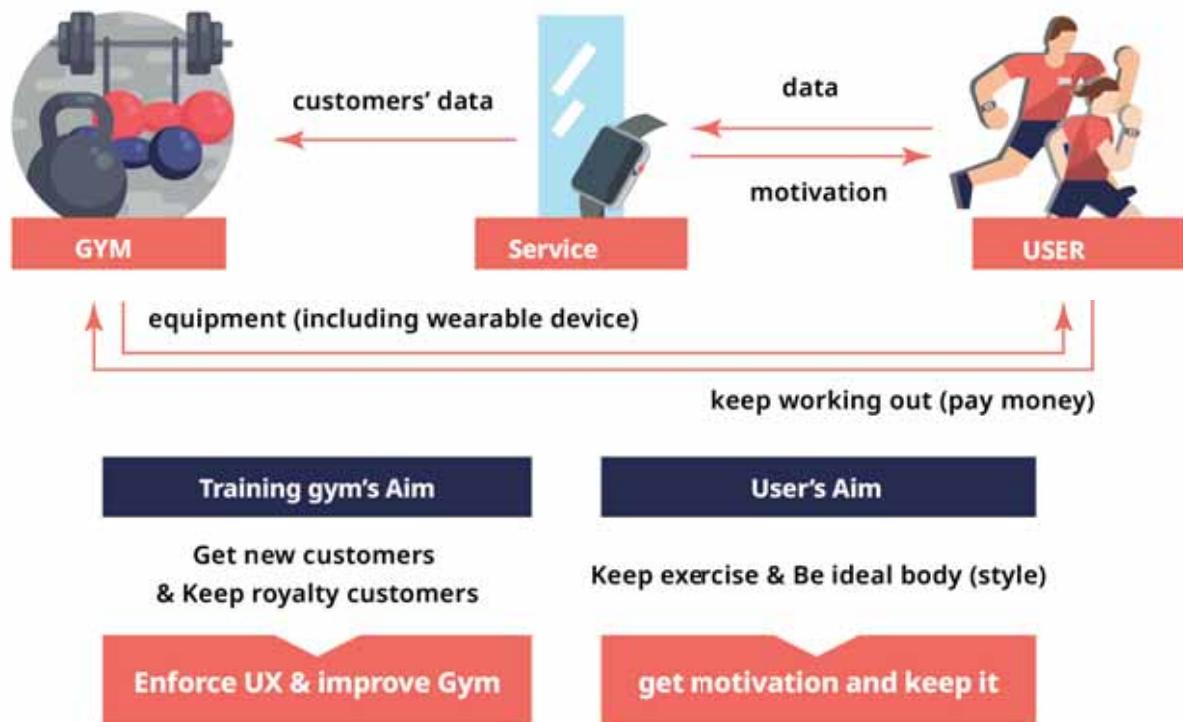
Technology for MIRRAI Mirror



In the first use, the user may set an exercise goal in consideration of an ideal body shape and duration. In consideration of this, Mirai Mirror recommends daily exercise routines to users. When the user's

data piles up a lot, a person with a certain exercise goal can calculate a certain plan and work out a steady exercise to suggest a more sophisticated exercise routine.

Business Model



After workshop

**Kotaro Bando**

Good work for a week! Everyone worked hard!
If JAEGYU and HYOWON come to Japan, let them know.
Of course, I'll contact you when I go to Korea.

Hinako Kanamaru

Thank you for your hard work! I feel that the high skills of students at Kookmin University and the completion of the program were really due to their strength. I'll be in the 4th grade now, so I'll do my best to be as reliable as Jaegyu :) It was a fun team with a variety of members! Thank you in Korea!

**Tsuzuku Shunsukev**

It was a wonderful experience. The process of bringing everyone together is a truly meaningful experience. Thank you for your support and I will go to Korea and contact you!

Kaoru Nagata

It was an interesting workshop. It was a great experience for me to learn a lot from the project with seniors and Korean students. I hope to join you in the next workshop. Well done everyone!

**Park Hyowon**

I was so thankful. And it was a very fun time. I want to see you all again. Thank you for the present - Bando, Tsuzuku, Kaoru, Hinako. Take care. Please contact me when you come to Korea.

Ryou Jaekyeong

Thank you for the gift and thank you for remembering the workshop as a fun experience! I'm very happy~! :) Please contact me if you come to Korea! I'll show you where you're having fun and buy you a drink.



Hong Shi

A.I. x FASHION

Kim Bora

Kubono Sayaka

Song Seohyeon

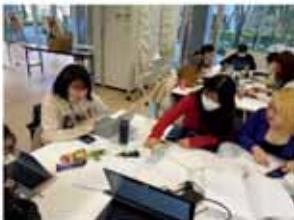
Sato Manaka

Sohn Joungim

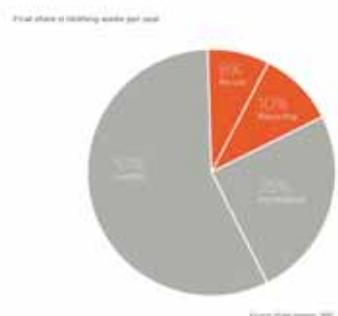
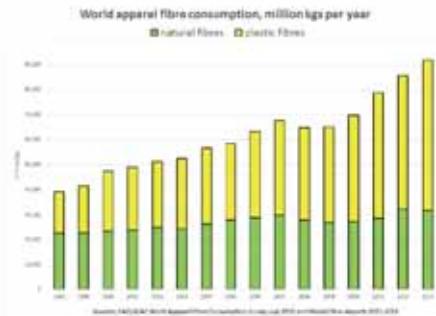
Noguchi Reina



Brainstorming



Background 1, Main Problem : Clothing Waste



Due to fast-fashion, there are too much clothing being thrown away. Every year about 90000kg of trash is being made, but only 10% is being recycled and over 57% goes to land fill. although many of them can be reused or upcycled, it is polluting the earth

Brainstorming

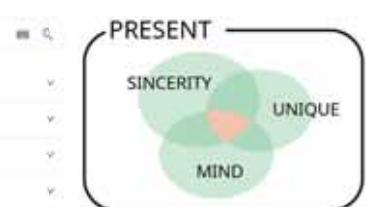


This is a advertisement of korean brand.
it says "when you are sick of same ordinary presents"

Google

- What do you get a woman in her 20s?
- What do 20 year olds want for their birthday?
- What is a good gift for a 21 year old boy?
- What is a good gift for a 30 year old woman?

you can easily see related search terms such as recommendation of gift for those in their 20s and recommendation of mother's birthday gift.



In fact, many people worry a lot when they give gifts to precious people. The true value of a gift goes beyond what money can buy, and includes sincerity. We are interested in the view of these gifts.

Field Research

2020.02.07 reDESIGN closet in 3-18-21 jingumae, shibuya-ku, tokyo



We went to repair shops & recycle factories in Harajuku.

We have learned how many machines are used in the current work site and how many can replace the human roles. We could also see what user's needs and what problems were not being solved at the moment.

User Needs



NEEDS

good-quality	Too expensive	present
Difficult design	up-cycle	
Combination	Inconvenient	memory of clothes
New Experience	Unique	
Sustainable	Low-interest	Donation eco

Concept

Problems of existing recyclce systems



Traditional recycling processes require users to invest high interest in the design process themselves. This made it difficult for users to recycle. Therefore, the concept is based on a platform that makes the recycling process easy. In addition, through the revitalization of the clothing re-form business, the entry barrier can be lowered in terms of price.

Solution



Usability of AI

In our platform, AI offers simple design suggestions, production processes and services. This increases efficiency and makes it easier for nonprofessional people to experience clothing redesign.

Field Research



present for loving people

reform result

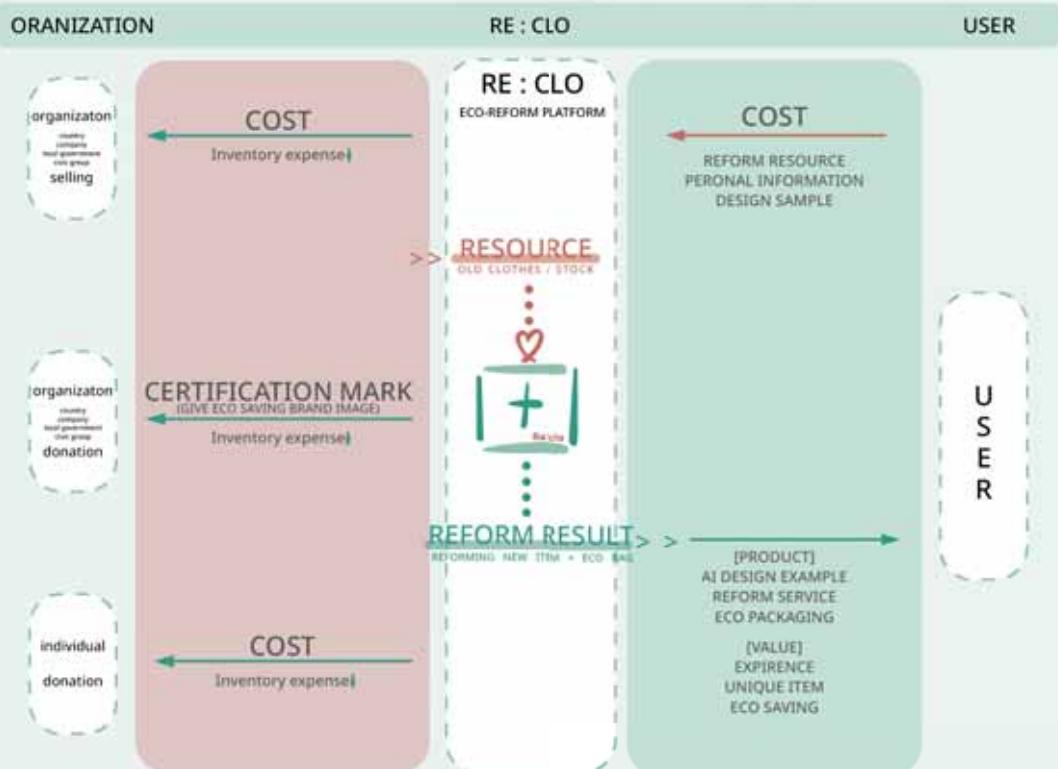
made of clothes that consumer's don't wear or old clothes

eco package

made of clothes that have already been thrown away.

Users get valuable results from their old clothes,
not only do they not make trash anymore,
but they also use packages as already discarded closures waste.
So, they experience two eco saving values.

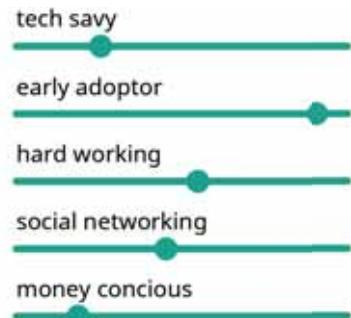
Business Model



Persona



Name : Rika
Age : 28
Job : housewife
Field of interest : family, child-rearing
Character : be bad at tidying,
Keywords : reform, arrangement
Needs : cherish someone's memory
Situation : Want to get rid of children's clothes that don't fit my size.



Before Problem

1. Hard to find reform shop
2. Difficulty of communication with reform designer
3. Hard to think of how to use old clothes & memories clothes
4. An increasing number of misfitting children's clothes

Solution

1. Application (easy access)
2. AI Design (human right expenses)
3. AI recommend - show idea of gift example
4. App UI help intuitive use



Scenario

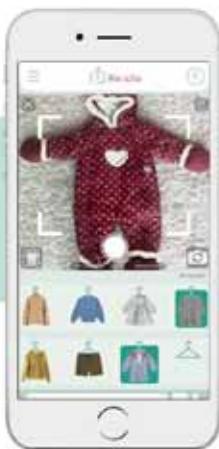


- 1 She is looking for her daughter's present. And she wants to use old clothes of her daughter.
- 2 She knew "Re:clo" on Instagram and installed app. First, she takes a picture of her daughter's used cloth and uploads the picture to the app.
- 3 Talk to app about memories of her and her daughter's clothes.
- 4 App recommends unique ideas. 「It's perfect idea or her daughter!!」
- 5 Go to Re:clo shop with the clothes. And decide details such as texture. And she chooses what kind of packaging she wants. The packaging used to be old cloth.



- 6 Wait until arrival!
- 7 She knew that some people only donated clothes through this. And she is troubled with a lot of clothes.
- 8 She brings old clothes to Re:clo shop.
- 9 Check the condition of clothes using machine. And she gets the money. The money depends on the condition of clothes.
- 10 Managed to resolve her dissatisfaction!!
- 11 And good for the environment!!

App Prototype



For reforming-

Users register their identity and clothes that they want to reform by scanning them.

Through a conversation with Ai, we analyze the information and taste of the person who will receive the gift.

Then, Ai shows simple reform design examples.

Of course, you can modify the details that describe your taste.

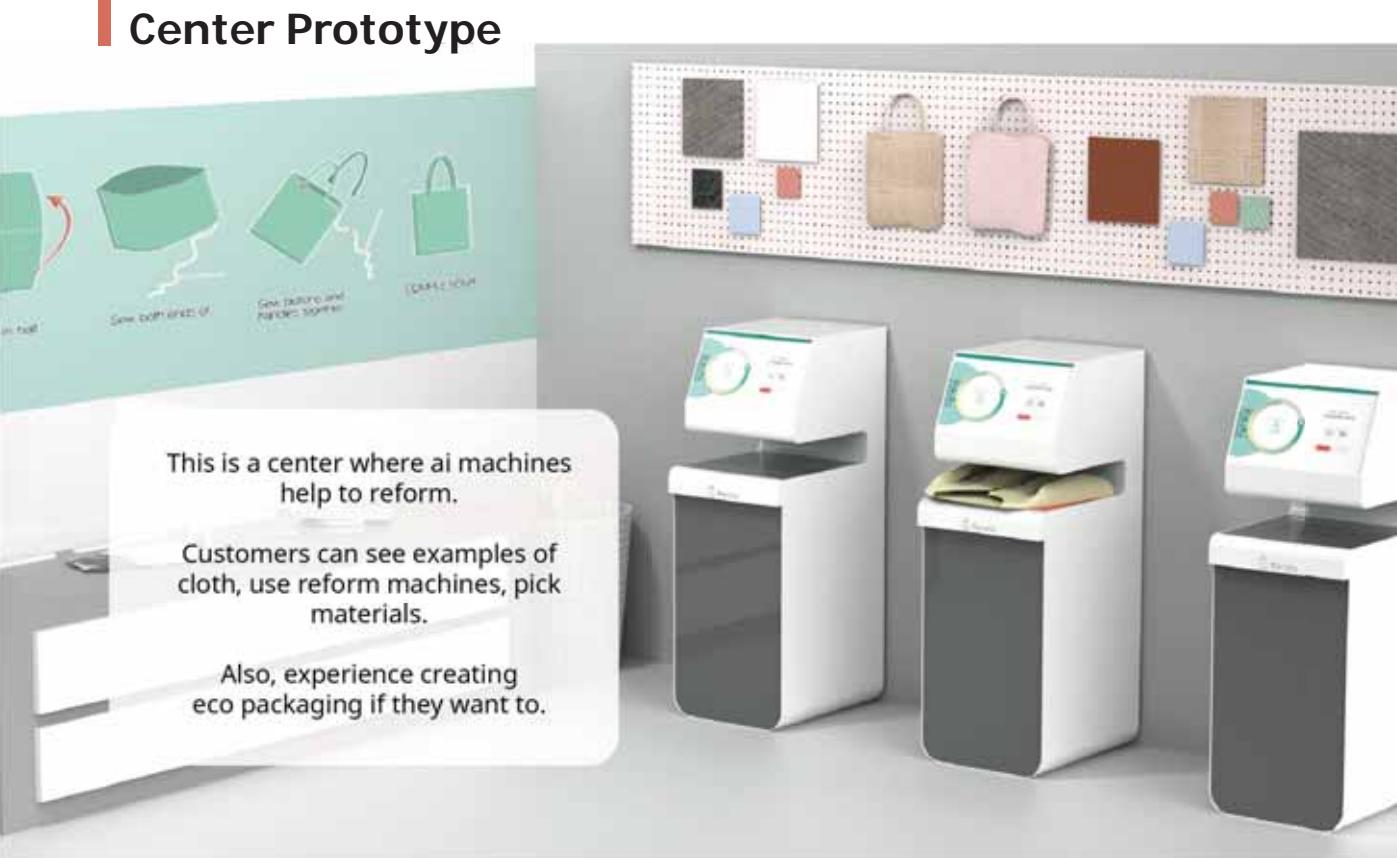


After this process, designs can be paid for at a lower price.

Visit the Reform Center or receive the reform result by delivery service- with eco packaging.

customers can also experience reform process and making eco package.

Center Prototype



Device Detail



After workshop



Kim Bora

It was an eye opening experience. I was shocked by different ways we approached the task. We exchanged thoughts and ideas and the result was nothing I imagined it to be. Although the journey was tough, especially communicating in different languages, the result was worth the trouble. I found new ways to improve my design abilities. I want to thank all my teammates for their hardwork. Thank you.

Manaka Sato

We focused on environmental issues with fashion as our main theme. Through this group work, Korean friends helped me many times. I was also surprised at the skills that Korean friends have. And I thought this experience would help my future. Through this group work, Korean friends helped me many times. I was also surprised at the skills that Korean friends have. And I thought this experience would help my future.



Sayaka Kubono

By attending this workshop, I learned that there are many ways to solve problems using design. I was also impressed by the wonderful skills of my Korean friends, and I thought I had to study more.

Sohn Jounghim

Workshop with people who use different languages and cultures was a great experience. I could get a variety of knowledge that I did not know, including the way I thought or the way I expressed myself. The result is disappointing, but not only the result, but it seems to be getting a lot. It's a short time, but I'm grateful to the team members for their hard work, and to the professor for giving me this opportunity:-)



Song Seohyeon

It was really fun to communicate with foreigners and complete the project. I felt that working together as I worked out the cultural differences was enormous. I was proud to be able to make even more new designs using Ai.



Reina Noguchi

Services using AI and fashion were very popular, so it was very difficult to come up with new services. There was a lot to learn from the Korean team. I want to make use of it in the future.

アンニヨンハセよろしく

A.I. x DESIGN

Anzai ryusei

Hasegawa Yukine

Kato Miyu

Won Gaeun

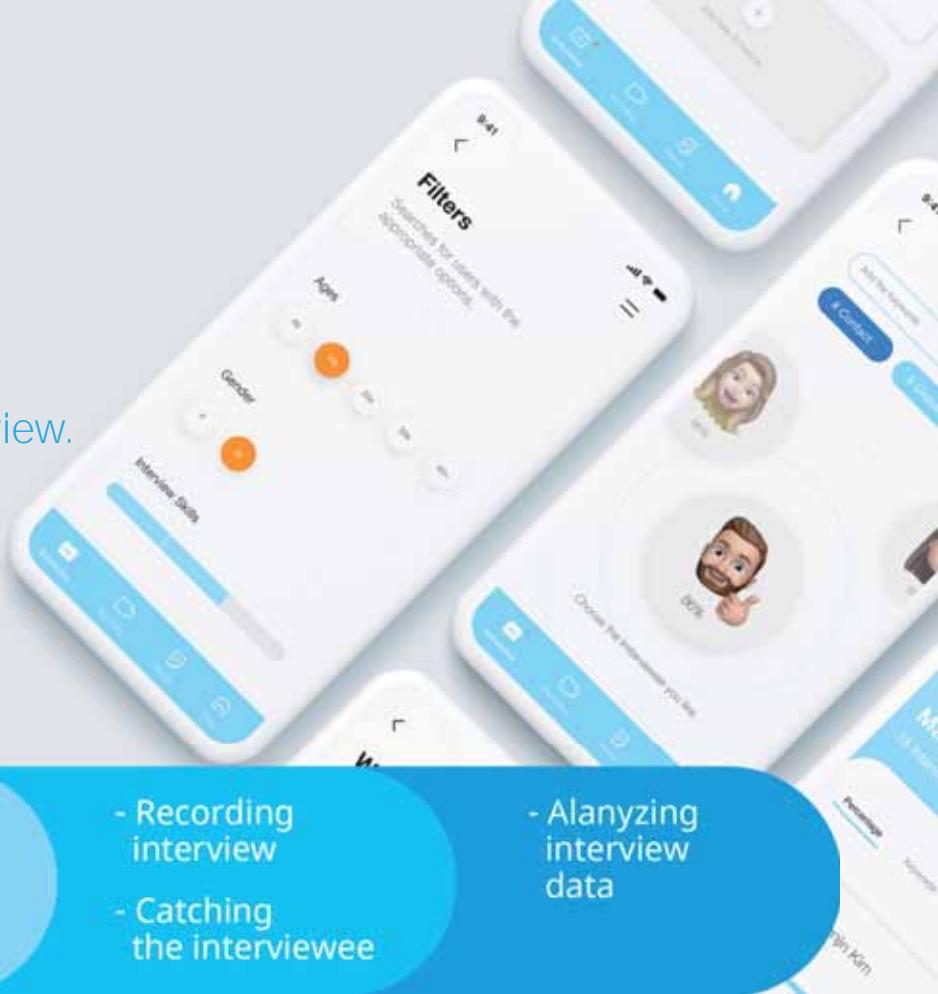
Kim Hyunjin

Bae soyoun



Overview

Our Service is to help designer's interview.



- Making Question
- Matching interviewee

- Recording interview
- Catching the interviewee

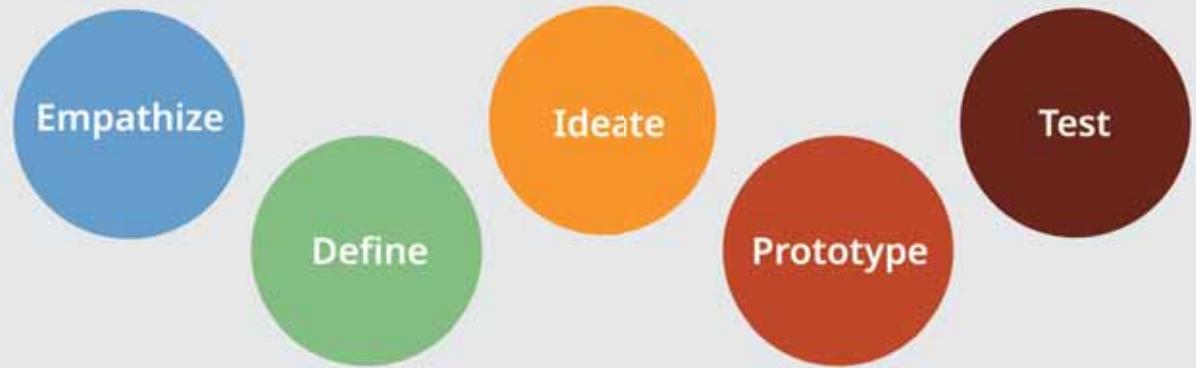
- Alanyzing interview data

Background



Designers often use a typical method of interviewing to get their needs. Designer needs to prepare questions before doing an interview, find people to interview, and then spend a lot of time and work to analyze the answer data after the interview. Our service goal is to help designers get quality interview results by reducing cumbersome steps, giving interview tips to inexperienced people, and getting insight.

Project Process



Research Survey

To find problems, we did desk researches and desk researches and did a survey.

Persona Journey map

Based on the answer from survey, we set up two type of persona and Journey maps about interview's steps.

Ideation

To offer the service which can solve the problem interviewers, we did ideation.

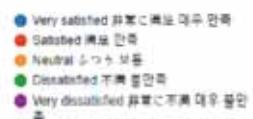
Design Prototype

After having specified the service, we made APP & product design. Also we made prototype to implement services.

Role playing

For user testing, the role-playing test is conducted. After testing, improve results.

Research



We surveyed designers and prospective designers to find problems with designers. The results of the questionnaire showed that 36.5 percent of designers were satisfied with the interview, while 45.5 percent of the others were usually dissatisfied and dissatisfied with 18.2.

Persona



Beginner

Current status

She is very shy and not good at talking to strangers.
But she wants a successful interview to create a better service.

Needs

- She is lack at the financial to compensate for interviewee
- It's hard to make the question
- It's hard to adaptation to circumstances(臨機應變)



Professional

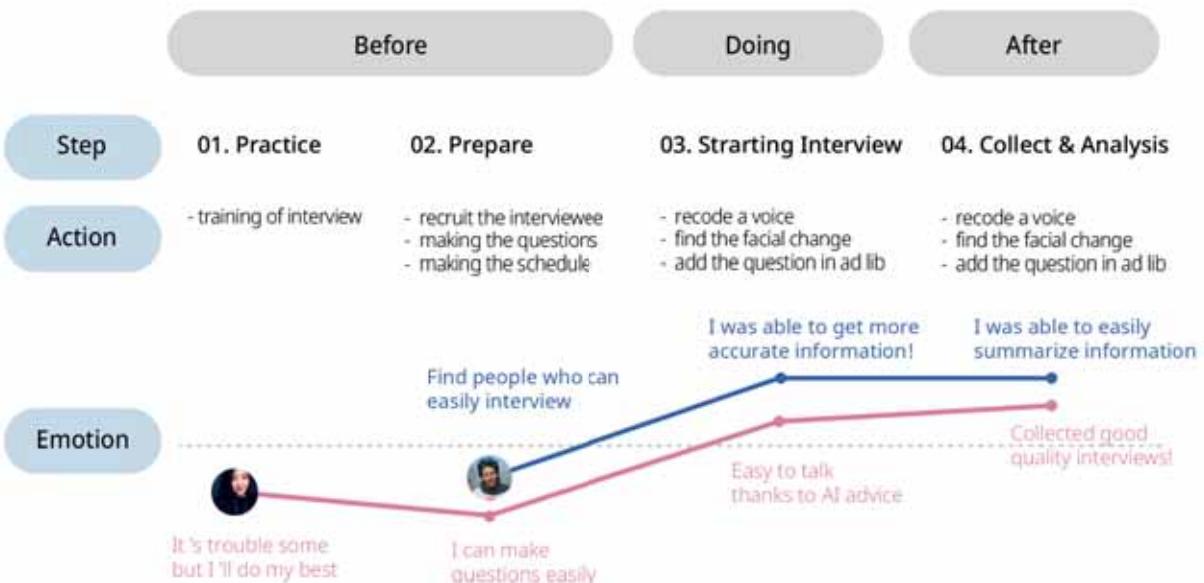
Current status

He is very friendly and good at interviews.
But he wants to conduct interviews more efficiently.

Needs

- It's hard to find an interviewee.
- It's hard to Analyzing & categorizing.
- It's hard to the feelings from face.

Journey Map

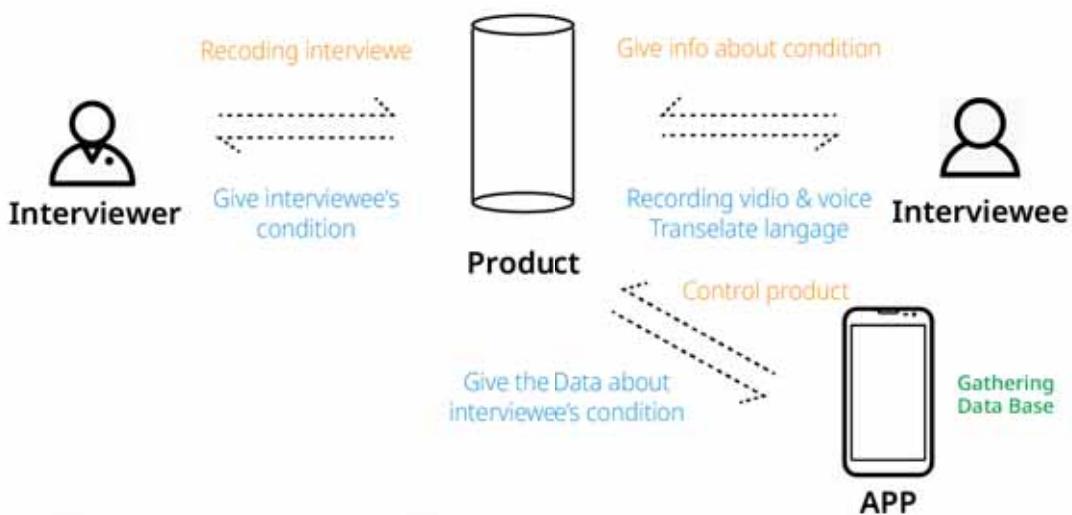


Service Detail

Planing interview



Doing interview



After interview



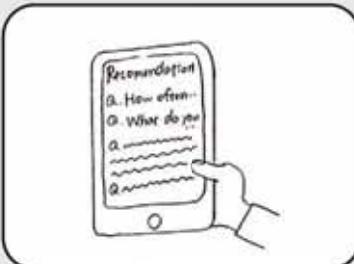
Service Detail

1. Find interviewee



AI find the best person for the interviewee, and recommended.

2. Recommend Questions



AI suggests questions that you will need when designing.

3. Training



Begainers of interviews can practice interviews against AI.

4. Recoding & Dictacting



AI records and dictates questions and answers.

5. Recognize interviewee's condition



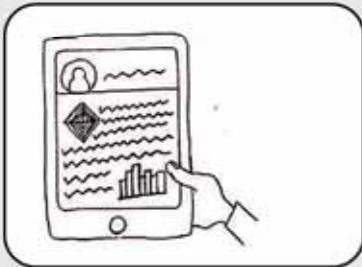
Check the condicition of interviewee and, if anxious or frustrated, tell the interviewee to relieve the condition.

6. Recommended Extra Question



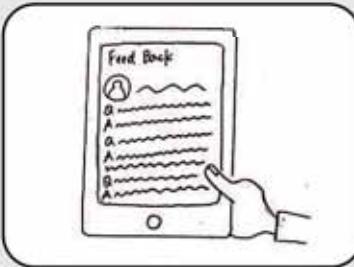
After answerong questions, AI suggest additional questions.

7. Analyzing Record



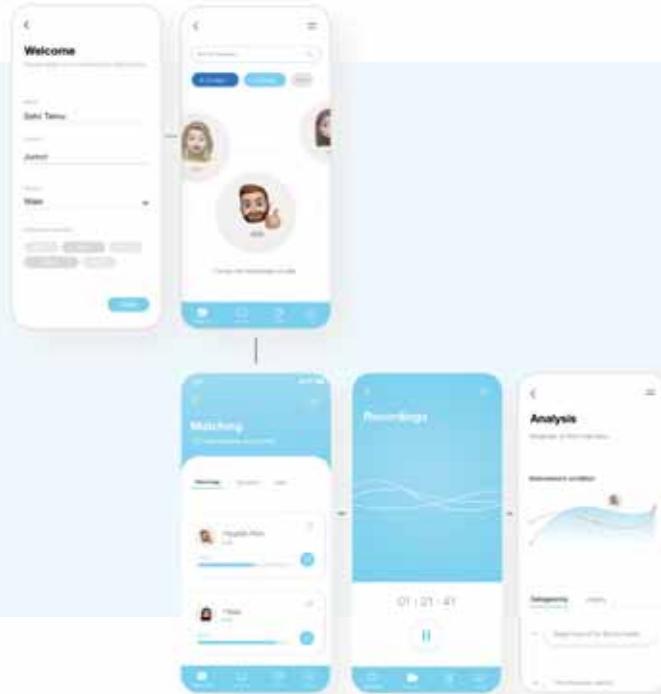
AI analyzes the characteristics of the person from the interviews results. Not only that, but also advice to improve the quality of the interview for beginners.

8. Feedback of interview



you can interview questions and answers. looking back, there may be new discoveries.

App & Product Design



There are many ways to find a suitable target for project, to select options or search for keywords. Once you find the suitable interviewee, you can organize schedule too.

And then, connect with the product to record the interview, and analyze interview. Before the interview, beginner designers can be recommended some tips by AI. Professional designers can also get new inspiration from keyword recommendations.



Our design concept is that the interview is as likely to interfere with the interview as possible.

It's to help you do the interview naturally without answering. We designed it in a simple and modern form.

Using this product in conjunction with Insight App helps both professional designers and beginner designers to conduct efficient interviews. This product is designed to record the interview situation so that the interviewer can develop further, but the interviewer is not too conscious.

After workshop



Bae Soyoung

It was a short time, but a useful time. I was able to experience the process of thinking together and having fun with friends from different cultures to produce results. Thanks.

It was a valuable time to think about and study the design process in detail. Also, I was very happy to collaborate with good friends. While working together, I learned a lot from Japanese friends, and also motivated too. I was thankful to making me a special experience.

Kim Hyunjin



Miyu Kato

Through this week's workshop, I learned the difficulty of designing something. Also, it was very fun to have a Korean friend. It was a fun week to learn about Korean culture and communicate in English.

Ryusei Anzai

I thought it would be fun on the theme of design, but at the same time I was worried. However, thanks to the strong support of the group members, we managed to produce the product well. Thank you!



Won Gaeun

Through this workshop, I think I have a better understanding of design and Japanese culture, and I am more skilled at working as a team. It was sometimes difficult but rewarding for different people who grew up using different languages to work on the design process with a single theme.

Yukine Hasegawa

I learned the importance of the brainstorm and the prototypes. It was the good experience because we rarely do design collaborations and we feel successfull with the project. And I was glad to communicate with students from other colleage or country. My English was Sophisticated as we make efforts in the project. I feel thankful to the members.



EPILOGUE

Epilogue

시바우라공업대학 학생에게 느낀 강점,
배울 점, 아쉬운 점, 특성은 무엇이었습니까?

학생들이 의견을 말할때나
그냥 일반적인 이야기를
하더라도 너무
조심스러웠던 점이
아쉬웠지만, 자신의 역할을
확실하게 알아서 열심히
해줬다는 점이 배울
점이었다고 생각합니다.

아무래도 자신들의 의견을
잘 말하지 않지만, 한번
말할때 신중하게 말합니다.
그리고 먹고싶다는 맛집을
다 데려가주는 등 너무너무
친절했어요..!

의견을 잘 경청해주며,
친절해요~ 배울점은 의견을
생각하는데 있어
타당성이나 논리가 좋은가
같아요. 아쉬운 점은 너무
원리, 루트대로 진행할려고
하는게 있는거 같아요.

주어진 업무를 해내야 하나의
과제로서만 보지 않는 것이
좋았습니다. 학년에 따른 차이일
수도 있지만, 쓰기 듯이 디자인을
하는 우리의 모습과는 달리 여유가
있었고 이로 인해 프로젝트가
길어져도 활기를 잃지 않았습니다.
이런 태도가 우리와는 다른
인사이트를 도출할 수 있는
힘이라고 생각합니다.

워크샵 팀 작업이 보다 잘 되게 하기위한
방법이나 제안이 있다면 무엇입니까?

한국학생들은 깔끔하게
정리된 판넬형식을 포기하지
못할것같다. 판넬로
보여주는것에 덜 집착한다면
더 좋은 아이디어가 나올수
있을것같다.

매번 같이밥먹다보면 언어가
통하지않아도 대화할수있는
능력이생기는것만 같았습니다
친해질수 있는게 가장 좋은것
같습니다

확실히 언어의 차이때문에 자신의
생각을 구체적으로 빠르게
소통하는 것이 어려웠습니다.
이런 점을 보완할 수 있었으면
좋겠습니다.

저는 글로 한 번 팀의
컨셉, 주제, 방향성, 논리를
정리해서 교수님과 논의 할
수 있는 시간이 있으면
좋을거 같습니다. 글로
정리해보면 팀원끼리도
프로젝트에 대한 이해도가
높아질 수 있다고
생각합니다.

이번 워크샵에 대한 소감을 적어주세요.

일본 학생들과 일주일간
같이 작업하며 친해지고
색다른 시각을 볼 수 있었던
점이 재미있었다. 한국과
일본의 문화를 비교하며
차이를 찾아내는 부분이
재미있었다.

아주 좋고 유익했습니다.
이런 기회가 앞으로도
계속된다면 학생들에게
큰 도움이 될 것
같습니다.

너무 즐겁고 많은 것을
배우는 워크샵이었습니다.
UX에 대한 흥미가 큰 편은
 아니었는데 더 큰 흥미를
 얻을 수 있었습니다. 한번 더
 참여하고 싶습니다!

韓国国民大学の学生から感じた強み、学ぶ点、特徴などの
気づいた点があれば教えてください。

向こうの大学の人の方がグ
ループワークの段取りがと
てもよく、またプロトタイプ
についてもアプリの画面だ
けでなく3Dの
ものまで作っていたり、場数
を踏んでいて手慣れている
印象を受けました。

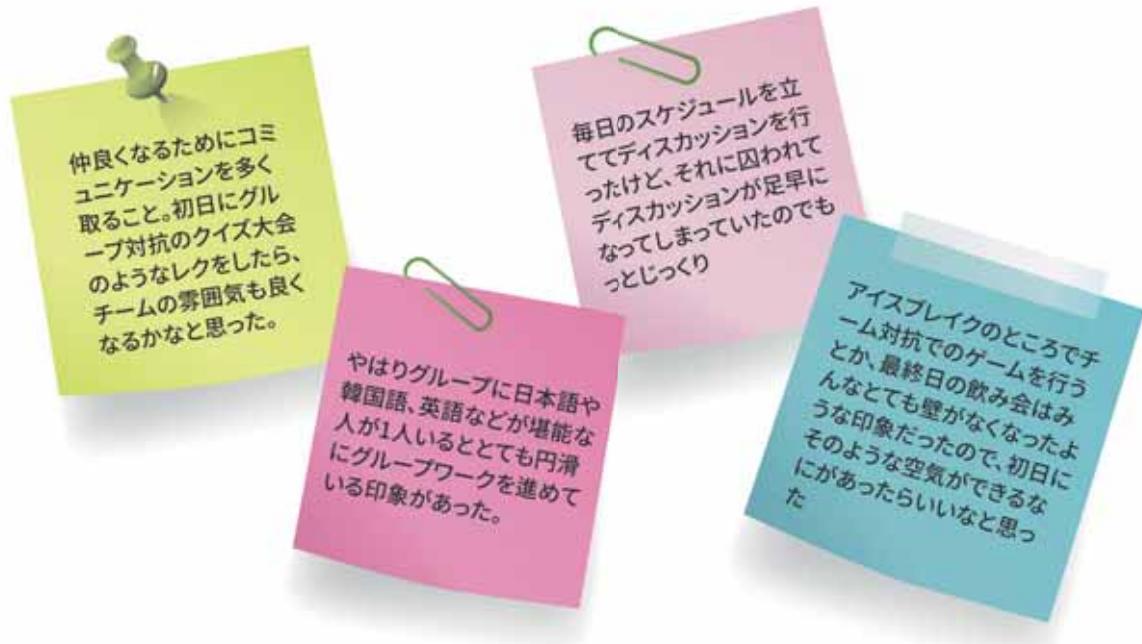
イラストレータの使い方や
早く質の高いものをデザイ
ンする力、発案する力など圧
倒的に韓国的学生たちより
劣っていたと思います。今ま
にあまりないものを考
えだそうとしているのが印象
的でした。

韓国の人達は私たちが時間
をかけて行うことをとても喜
んでいた。それとテンブ
ルレートなども多く利用してお
り無駄なことに時間をかけて
いなかった。

アイディアを出す際の、現状、実際
に起こることから問題を考えよう
とするところ、そのためアイディア
にリアリティができるところ。そのた
め、プレゼンの時は相手がイメー
ジしやすいが、既存のサービスに
似てしまう部分があった。また、単
純なイラレ や3Dモデルなどのア
プリに対する技術、英語力。
まとまってから相手に話し合いを
持ち込む

Epilogue

ワークショップにおいてチームワークがより上手く進められるために方法などの改善点があれば教えてください。



今回のワークショップについて全体的な感想を教えてください。

