

# Mohammad Abu Mailiesh

+962 7 8997 2731

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[Ma'soum Circle, Az Zarga', Jordan](#)

**Computer engineer** looking forward to making a position for myself in the competitive corporate systems world and contribute to achieving the goals on both professional and personal levels. To work in an engineering environment that challenges me to improve and constantly thrive for perfection in all the tasks allotted to me



## Experience

05/2021 to Present

### IT Engineer

**Cubic Art Technologies**, Amman - Jordan

- Providing software deployment to airports using Symantec Altiris & ITCM using two shortcuts approach
- Testing and troubleshooting airport's applications
- Configuring and troubleshooting WSUS console
- Installing Microsoft patches to airports' servers
- Troubleshooting failing patches and providing step-by-step solutions
- Taking snapshots of servers on VMware Vsphere Client
- Resetting hanged servers to bring them up using iLO
- Investigating log files to find the root cause of failure
- Providing automation scripts for routine work using Python & PowerShell
- Assuring completion of day-to-day tasks
- Providing guidance, support, and following up with WSUS related incidents

01/2021 to 04/2021

### Technical Support Analyst

**Gistec**, Amman - Jordan

- Outsource for Esri support
- Providing full support to ArcGIS Enterprise products
- Configuring, maintaining, and installing ArcGIS Enterprise products
- Achieving highest customer satisfaction levels
- Attending IT and computing training
- Attending Online training (AGOL)

## Information

- Birthdate: 19/09/1999
- Residence Location: Az Zarga', Jordan
- Driving license: Yes

## Highlights

- Decision maker
- Leadership skills
- Creative thinking
- Teamwork skills
- Delivering assignments and projects before deadline and within budget
- Documentation
- Research & Professional Writing

## Education

Bachelor of Engineering:  
Computer Engineering, 81.47% –  
(2017 to 2021)  
Tafila Technical University

General Secondary School  
Certificate: Scientific Field, 80% –  
(2016 to 2017)  
Al-Shamleh Secondary School

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06/2020 to 01/2021

## Web Developer (Freelance)

**Bright Minds**, Az Zarga' - Jordan

- Monitoring Social Media Accounts
- Building and Monitoring Desktop Website and E-Shop
- Building and Monitoring the Mobile website
- Configuring domain hosting and files management
- Configuring and managing .htaccess & SSL installation

08/2020 to 10/2020

## Technical Support Engineer (University Trainee)

**General Computers & Electronics Co.**, Amman - Jordan

- Configuring, Monitoring and Troubleshooting Windows Server 2016
- Configuring, Updating and Troubleshooting Active Directory
- Creating and Monitoring Active Directory Users
- Configuring Networking Technologies such as DNS and DHCP
- Understanding of LAN/WAN/VLAN, TCP/IP, UDP
- Installing and Configuring Windows Exchange Server 2019, WSUS, Backup EXEC, Hyper-V (inside VMware) and Symantec Backup
- Configuring and Joining New Users on Domain
- Installing, Configuring and Using VMware and Hyper-V

## Projects

- AutoWOMA | Jul 2021 – Sep 2021
- AutoMAIL | Aug 2021 – Sep 2021
- Driver Behavior Recognition | Feb 2020 – Jan 2021
- Doorbell Camera System | Feb 2020 – Apr 2020
- Shortest Path Algorithms | Jan 2020 – Feb 2020
- AoG-Progression | Jan 2020
- Unix Shell Script | Sep 2019 – Oct 2019
- Bright Minds Website (Desktop and mobile) | May 2020 – Jan 2021

## Courses

- AZ-104: Prerequisites for Azure administrators
- MCSA - Windows Server 2019
- Git Basics. Commits, code merges, GitHub repository
- PHP & MySQL - Certification Course
- C Programming for Beginners - Master the C Fundamentals
- The Complete Python 3 Course: Beginner to Advanced
- HTML5 - Basics to Advanced
- CSS - Basics to Advanced

## Skills

- Systems Administration
- Microsoft Patches
- Automation & Scripting
- Front-End (HTML5, CSS3)
- Back-End (php, mysql)
- C, C++, C# and Python
- Machine Learning & Image Recognition
- OOP & Data Structures & Algorithms
- Embedded Systems (Control Systems)
- Networking (CCNA)
- ArcGIS Products (Esri)