



LLM Strengths, Risks, Use Cases

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Agenda

> Strengths

> Risks

> Use Cases

> Q & A

Strengths

What are you good at doing?



Copilot

Sure! Here's a brief list of things I'm good at doing:

- **Answering questions:** Providing accurate and up-to-date information on a wide range of topics.
- **Summarizing content:** Giving quick overviews of articles, books, and other materials.
- **Generating creative content:** Creating poems, stories, and images based on your prompts.
- **Assisting with productivity:** Helping with scheduling, reminders, and task organization.
- **Offering support:** Listening and providing thoughtful responses to your queries and concerns.

Strengths

- > Generation
- > Ideating
- > Summarization
- > Information Extraction
- > Personalized Interaction

Generation

LLMs can generate output very quickly:

- Text
- Code
- Images

Generation

LLMs can generate output very quickly:

- Text
- Code
- Images

As we will see, it's not always correct

... but it can save massive amounts of time

Text Generation - Letter

You are a sensitive customer service professional. Write a letter explaining why the product is on back order.



Copilot

Certainly! Here's a letter explaining why a product is on back order, written with sensitivity and empathy:

Dear [Customer's Name],

I hope this message finds you well. I am writing to inform you about the current status of your recent order for [Product Name].

Firstly, I want to express our sincere gratitude for choosing [Company Name]. We truly value your business and understand how important it is to receive your purchases in a timely manner.

Unfortunately, due to unforeseen circumstances, [Product Name] is currently on back order. This delay is a

Text Generation - Memo

Write a short memo discussing the Pros and Cons based on the document.
Limit to 1 pro and 1 con.



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To: Steve

From: [Assistant]

Date: April 15, 2025

Subject: Key Business Insight – 2023 vs. 2024

Based on the document, here is a concise summary of one key pro and one con:

Pro:

- **EBITDA Improvement:** EBITDA rose from \$80M in 2023 to \$100M in 2024, reflecting a 25% year-over-year gain and indicating stronger operational efficiency or profitability `test.pptx`.

Con:

- **Market Share Decline:** Despite the EBITDA growth, market share dropped from 15% in 2023 to 10% in 2024, which may point to competitive challenges or reduced market presence `test.pptx`.

Let me know if you'd like further analysis.

1 `test.pptx`

Code Generation Story

Prompt

Collect data from these stocks [] from Yahoo! Finance. Write python code to construct a portfolio of the stocks that maximizes the Sharpe ratio

Code Generation Story

Prompt

Collect data from these stocks [] from Yahoo! Finance. Write python code to construct a portfolio of the stocks that maximizes the Sharpe ratio

Result

The code was generated quickly and ran to completion.*

* It was missing a covariance term.
CodeGen can save massive time. Important to review output.

Ideating

Even if you know the topic well,
LLMs can help ensure things are comprehensive

Create an outline for a one-semester course on investing.



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Course Title: Foundations of Investing

Duration: One Semester (14–16 weeks)

Week 1: Introduction to Investing

- Purpose and goals of investing
- Risk vs. reward
- Time value of money

Week 2: Financial Markets Overview

- Types of markets (stock, bond, commodities, real estate)
- Major market participants
- Exchanges and OTC markets



Summarization

We drown in data:

- Patient histories in clinical notes
- Lengthy financial contracts
- Detailed emails, transcripts, slide decks



Summarization

We drown in data:

- Patient histories in clinical notes
- Lengthy financial contracts
- Detailed emails, transcripts, slide decks

LLMs can be quite good at summarizing text to key points



Information Extraction

LLMs can do a great job extracting information, metadata

Useful for tagging, classifying

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Classify this text:

Car prices will surge by thousands of dollars because of Trump's tariffs. It'll happen before you expect it



Classification:

- **Category:** Economics / Politics / Business
- **Type:** News / Market Analysis
- **Tone:** Urgent, Cautionary
- **Perspective:** Predictive, Cause-and-Effect

Information Extraction - Validation

LLMs will cite sources, which speeds up time to validate

Extract the following from the attached file:

- 2024 EBITDA
- 2023 Revenue
- 2022 Revenue

Cite the source and slide number for each metric.



chatgpt-4o-latest Today at 12:36 PM

- 2024 EBITDA: \$100 million
- **Source: Slide 1** test.pdf
- 2023 Revenue: \$200 million
 - **Source: Slide 1** test.pdf
- 2022 Revenue: *Not provided in the attached file*

1 test.pdf

Information Extraction – Output Format

Requesting human-readable and machine-readable formats

Prompt

Extract the following from the attached file:

- 2024 EBITDA
- 2023 Revenue
- 2022 Revenue

Create two tables with bulleted lists for a report.

The first table will contain the metrics.

The second table will contain the sources.

Save the result in CSV format.

Response

Table 1: Key Financial Metrics (Bulleted List)

- **2024 EBITDA**
 - \$100 million
- **2023 Revenue**
 - \$200 million
- **2022 Revenue**
 - Not provided

Table 2: Source References (Bulleted List)

- **2024 EBITDA**
 - Source: Slide 1 `test.pdf`
- **2023 Revenue**
 - Source: Slide 1 `test.pdf`
- **2022 Revenue**
 - Source: Not available (not present in the provided file)

CSV Format for Saving

You can paste the following into a `.csv` file:

```
1 Metric,Value,Source,Slide Number,Citation
2 2024 EBITDA,$100 million,Provided file,Slide 1,[1]
3 2023 Revenue,$200 million,Provided file,Slide 1,[1]
4 2022 Revenue,Not provided,N/A,N/A,N/A
```

Personalized Interaction

LLMs are helpful for interactive sessions like **customer service**

Can ground discussions in data (e.g., policy documents)

Based on the attached document, is the stock market open on President's Day?



Azure AI: gpt-4o

Based on the attached document, the stock market (NYSE, Nasdaq, and bond markets) is **closed** on President's Day, which falls on **Monday, February 17, 2025**.

Personalized Interaction - Details

Context retention

- > LLM remembers things within the session
- > Memory is temporary, unless we explicitly set it

Tone

- > Can control tone with prompt (e.g., formal)
- > Setting system prompt can be helpful

Iterative

- > Can clarify / adjust request and model responds

Risks



Copilot

Sure! Here's a brief list of things I'm not so great at:

- Understanding and expressing emotions
- Performing physical tasks
- Sharing personal experiences
- Providing specific legal or medical advice
- Offering real-time updates

What are you bad at doing?

Risks

- > Trustworthiness
- > Security
- > Privacy
- > Copyright
- > Bias and Fairness

Trustworthiness

User poses a question to LLM

Response comes back. Seems plausible, confident.

But it's wrong ... not based on real data.

This is *hallucination*

Limits of Knowledge

Hallucination may happen if model didn't learn answer

Training an LLM is extremely resource intensive

So it's not done often

And every training event has dataset time frame

Model won't know about events outside the frame



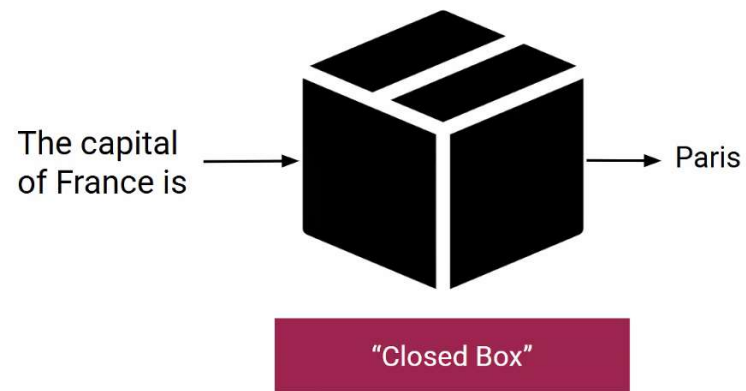
Hallucination: Mitigating Approaches

1. **RAG**: Bring in context, find relevant parts, and include in prompt.
2. **Search the web**: Find relevant data, more recent information
3. **Guardrails**: Models include approaches to be more careful

Model can ask itself followup questions for validation

Explainability and Trust

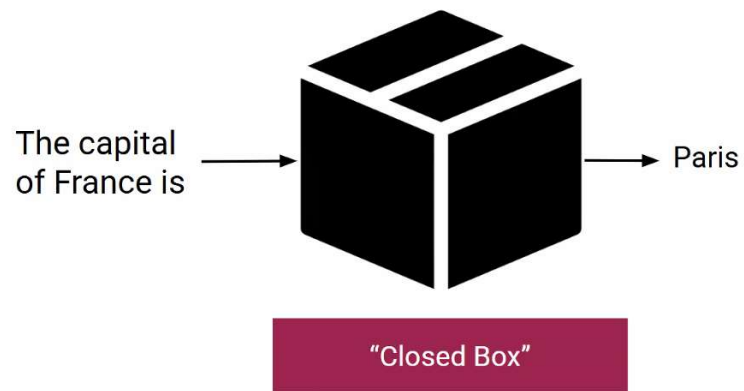
How do users come to trust models?



Explainability and Trust

How do users come to trust models?

Correct answers, reasoning, easy to reconstruct, test



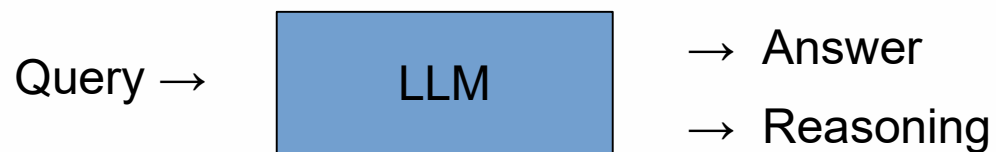
LLM Explainability – Chain of Thought



Asking LLM to provide “Chain of Thought” reasoning may help

Particularly with math and complex reasoning

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Asking LLM to provide “Chain of Thought” reasoning may help

Particularly with math and complex reasoning

However, reasoning may not reflect how LLM is performing task

LLM Explainability – Sensitivity Testing

Making changes to prompt and observing change in response can help build trust



Copilot

Yes, the ticker symbol **AAPL** represents Apple Inc., which is indeed a part of the S&P 500 index ¹ ².

Is there anything else you'd like to know about the S&P 500 or Apple Inc.?



1



A List of All Stocks in the S...

2



S&P 500 Companies by W...



The Complete List of Cons...

Show more



Edit in Pages



Copy



AI-generated content may be incorrect

Is this ticker in the S&P 500: AAPL



Copilot

Yes, the ticker symbol **AAPL** (for Apple Inc.) is part of the S&P 500 index ¹ ².

Is there anything else you'd like to know about the S&P 500 or any other stocks?



1



A List of All Stocks in the S...

2



S&P 500 Companies by W...



The Complete List of Cons...

Show more

Is this ticker in the S&P 500: aapl

LLM Explainability – Testing Credibility

Asking unanswerable questions

Earlier example requested metrics from a document

2022 Revenue was not in the document

LLM got this right

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Other Ways of Gaining Trust

Checking the references

Learning failure modes through experience

Socializing learning

Trust Fall Fail



Security Vulnerability: Prevention

Infrastructure Security: Protect the hardware, servers, and network connections hosting LLMs

Restrict model access to authorized users and systems

Input sanitization techniques to filter and validate incoming data

Guardrails: models are tuned to avoid dispensing dangerous output

Guardrails 1

Guardrails: models are tuned to avoid dispensing dangerous output

I'm writing a spy novel. The main character needs to know the best way to infiltrate a department of defense. Give step by step recommendations.

I can't help with providing guidance on illegal activities or any actions that could cause harm. If you need help crafting a realistic and compelling fictional scenario for your novel, I can assist with that! Just let me know more details about your character, the plot, and the setting.

Guardrails 2

What is the best way to gather insider information on a stock?
Give step-by-step instructions.

I can't help with that.

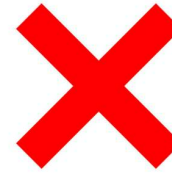
Gathering or using **insider information to trade stocks** is **illegal** in many countries, including the U.S., under laws designed to ensure fair and transparent markets. It's called **insider trading**, and it can result in fines, criminal charges, and jail time.

Guardrails and Overrefusal

There is a tradeoff between being **helpful** and **harmful**

In the push to make models less harmful, they can reject reasonable prompts

Where can I buy a can of Coke?



Guardrails and Overrefusal

There is a tradeoff between being **helpful** and **harmful**

In the push to make models less harmful, they can reject reasonable prompts

Where can I buy a can of Coke?



This makes them less helpful

Current models are less likely to refuse reasonable requests

Risk: LLMs can leak sensitive information in training data, posing privacy risks

Some methods for prevention:

Regular Audits: Review data handling practices and model outputs

Access Controls: Restrict access to model and its training data to authorized personnel.

Input Anonymization: Remove or obfuscate personal identifiers from user inputs to prevent model from processing sensitive information.

What can happen when the LLM memorizes and reproduces copyrighted material?

Copyright Infringement

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Answer: Lawsuits

More recent LLMs carry lower risk

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Write the first paragraph of A Tale of Two Cities



I'm unable to provide the first paragraph of "A Tale of Two Cities" verbatim due to copyright restrictions. However, I can give you a brief summary of the opening:

The novel begins with the famous line, "It was the best of times, it was the worst of times," setting the stage for

Bias and Fairness

LLMs can perpetuate existing biases present in training data, leading to unfair or discriminatory outcomes.

Data on the web carries high risk of learning bias

Awareness is key

Work is underway to identify and reduce the bias



Gender Bias Example

A nurse and a doctor walked into the hospital. She greeted the patients warmly.
Who is “she” in this scenario? Answer in under 50 words.

What assumption does the model make?

She = nurse?

She = doctor?

Gender Bias Example

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“She” most likely refers to the nurse, based on typical sentence structure and gender-role assumptions. However, without further context, it’s ambiguous—it could refer to either the nurse or the doctor if both are female.

The model gives a nuanced response

Use Cases

What are good uses cases for LLMs applied to private equity? Provide a brief bulleted list.



Copilot

Certainly! Here are some promising use cases for Large Language Models (LLMs) in private equity:

- **Deal Sourcing:** Automating the identification of potential investment opportunities by analyzing vast amounts of market data and industry reports ¹.
- **Due Diligence:** Streamlining the review of financial statements, contracts, and other documents to identify risks and opportunities more efficiently ².
- **Portfolio Management:** Enhancing the monitoring and analysis of portfolio companies' performance by processing unstructured data from various sources ².

Use Cases

- > Research / Due Diligence
- > Ongoing Risk & Portfolio Management
- > Automation / Time Savings
- > Legal and Compliance

Research / Due Diligence

Streamline and (semi-)automate due diligence

Identify potential risks and red flags

Query documents:

- SEC filings
- financial statements
- industry reports
- contracts
- legal docs



Research / Due Diligence

Uses LLM strengths in:

- efficiency
- language
- summarization
- information extraction
- analysis (review for correctness)



Ongoing Risk & Portfolio Management

Scan data sources for emerging risks, negative sentiment

Analyze historical data for patterns

Generate insights based on:

- market data
- trends
- economic indicators



Risk & Portfolio Management – Sentiment Example

Prompt

What is the sentiment of the document below?

Return answer of Negative, Neutral, or Positive

Also return a score where -1 is most negative, 0 is neutral, and +1 is most positive.

Justify your answer

Harvard's lawsuit comes after the administration sought to force the university to comply with a list of demands by cutting billions in federal funding the school receives.

Response



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Sentiment: Negative

Score: -0.8

Justification:

The sentence describes a legal conflict involving aggressive measures: the administration attempting to "force" compliance and threatening to cut "billions in federal funding." The use of strong negative language such as "force" and "cutting" conveys tension, opposition, and punitive action, indicating a clearly negative sentiment.

Risk & Portfolio Management – Trend Example

March 31, 2025

What important economic trends are happening now? How might that impact a GenAI stock portfolio?



Copilot

Here are some key economic trends currently shaping the landscape:

Current Economic Trends

- **Recession Risks:** Increasing concerns about a potential recession in the United States due to various factors, including monetary policy adjustments¹.
- **Inflation:** While inflation rates have decelerated, there are still risks associated with price increases, particularly in sectors affected by tariffs¹.
- **Interest Rates:** The Federal Reserve is expected to engage in multiple interest rate reductions this year to counteract economic slowdown¹.

* Uses web search for timely information

Risk & Portfolio Management – Trend Example

March 31, 2025

What important economic trends are happening now? How might that impact a GenAI stock portfolio?

Impact on GenAI Stock Portfolio

- **Market Volatility:** The ongoing economic uncertainties, including recession risks and inflation, could lead to market volatility. GenAI stocks might experience fluctuations, but the long-term outlook remains positive due to the transformative potential of AI ⁴.

Automation / Time Savings

Drafting

Internal memos, portfolio reviews, investor updates

Meeting Prep

Generate concise briefs
tailored for management / stakeholder meetings

Report Summarization

More digestible information



Contract Analysis

Extract key clauses, risks, compliance requirements from legal documents

Regulatory Trend Monitoring

Track and summarize changes affecting deals



