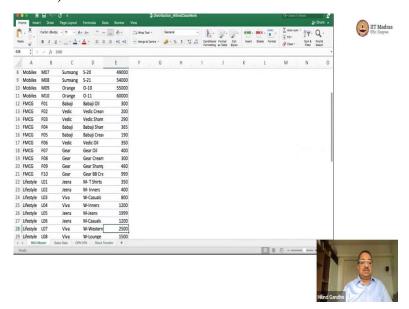
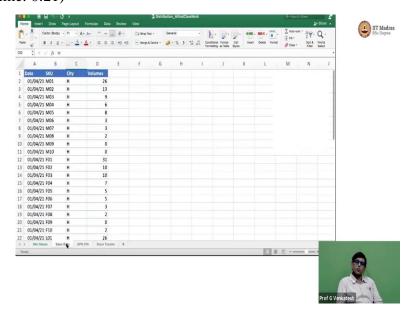
# Business Data Management Professor G Venkatesh Doctor Milind Gandhe Department of Humanities and Social Sciences Indian Institute of Technology Madras Lecture 5 Pareto Analysis I

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Professor Milind Gandhe: So, the first thing we need to do is to look at...

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Professor G Venkatesh: Which one is producing more revenue is I thought that is first one.

Professor Milind Gandhe: Yes.

Professor G Venkatesh: More volume unit volume and volume which one is producing the highest volume?

Professor Milind Gandhe: Before that I think G V what we said is we have to look at which is, how do we, first we have to compute revenue for each day. Because that data is not given to us.

Professor G Venkatesh: We have to compute the volume per day, volume per day also we have to compute, that also is not given to us.

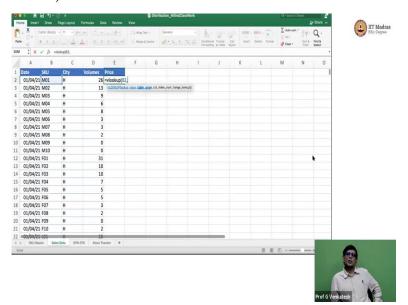
Professor Milind Gandhe: Volume per day is given for a given city.

Professor G Venkatesh: So, we have to add all the cities.

Professor Milind Gandhe: That we will do. I think, but before that at each city and each SKU level, we need to compute what is the revenue that we are getting from that SKU, from that city, on that day?

Professor G Venkatesh: Alright. Okay. Add a column I guess. So revenues.

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Professor Milind Gandhe: Before we compute to the revenue, we will need to figure out what is the price?

Professor G Venkatesh: Price is there in the mass size.

Professor Milind Gandhe: So, the first thing we need to do is to do a VLOOKUP. So, what we need to do G V is we first need to look up the prices. And I think the best way to look at

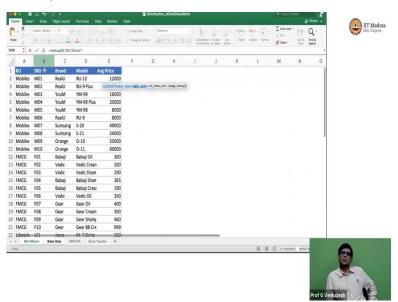
the price is to do VLOOKUP. So what will VLOOKUP do, VLOOKUP will allow us to look up the price of a given SKU based on some other table.

Professor G Venkatesh: So we are looking at a key in a table. So the key is in this case, SKU M01 is the key?

Professor Milind Gandhe: Yes. So that would be in cell B2. And the data is here in the SKU master sheet.

Professor G Venkatesh: So you have to go to the master sheet.

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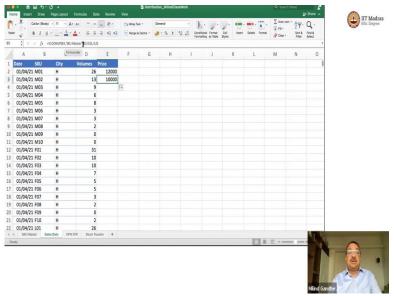


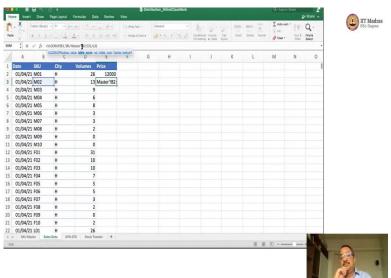
Professor Milind Gandhe: So we will pick up from column B to column E. This entire four columns we pick up, out of that we want to look at the fourth column. Because that is where the price is.

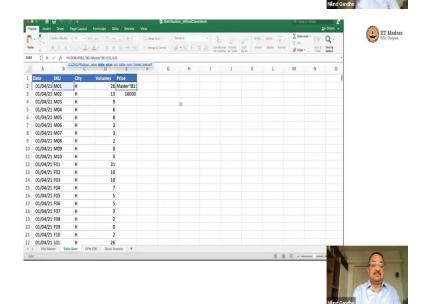
Professor G Venkatesh: Because the B is the first column, C is the second column, D is the third column, E is the fourth column that you are saying. E is the fourth column.

Professor Milind Gandhe: B has the key which we are going to look up... C is the second, D is the third and E is the fourth. And then we want an exact match. We do not want an approximate match. By default, Excel or Google Sheets any of these will look at an approximate match. But in our case, we want an exact match. So for that, we have to say 0 the fourth parameter has to be 0.

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Now the only one thing as a good practice GV.

Professor G Venkatesh: Wait a second before you go to the good practice this 12,000, what is 12,000? 26 multiplied...

Professor Milind Gandhe: It is the price of one unit of M01.

Professor G Venkatesh: Of course, one unit, correct.

Professor Milind Gandhe: One unit, this is the price. Now, our students will remember from the Excel introduction, that Excel will allow you to do relative addressing and reference addressing. So what is a relative addressing? Let me show you. So here. For example, we say we will look up B2. And in the SKU master we will look at the table B1 to E31. Now, let us try and see what happens when we copy the formula.

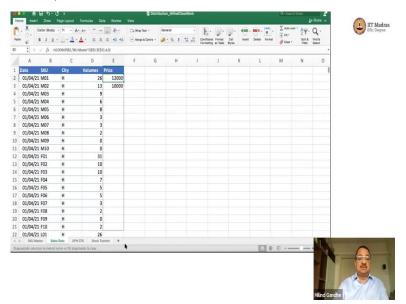
Professor G Venkatesh: It will change it from B1 it will go to B2.

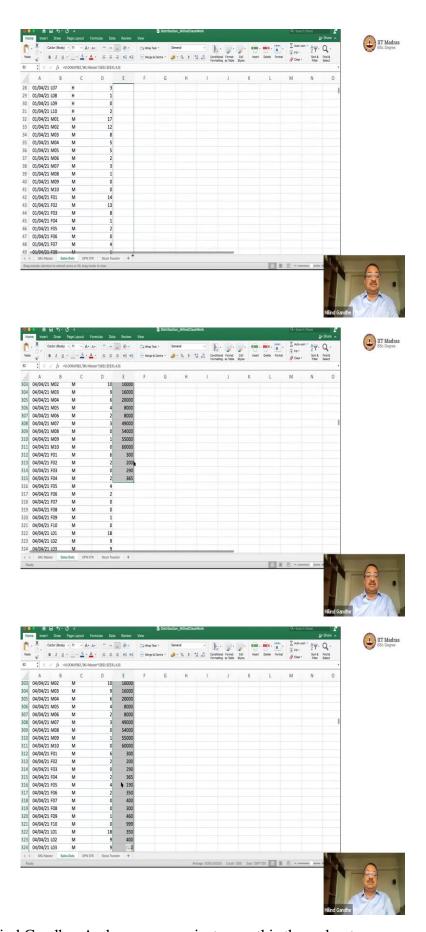
Professor Milind Gandhe: So the SKU that we are looking up is now cell B3, which is correct, which is what we want. But actually it is looking it up from the wrong table.

Professor G Venkatesh: Correct, it should look from B1 to E31 again.

Professor Milind Gandhe: So if you look up... So it is preferred in this first formula we should put dollar dollar. So this is called reference addressing.

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Professor Milind Gandhe: And now we can just copy this throughout.

Professor G Venkatesh: So the key thing you have learnt here is VLOOKUP, basically.

Professor Milind Gandhe: VLOOKUP and reference addressing. It is taking some time to copy but.

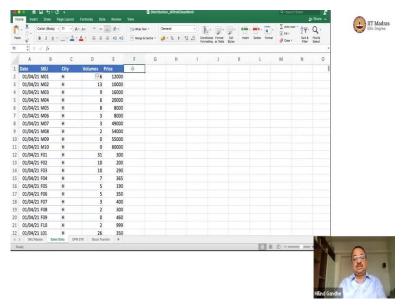
Professor G Venkatesh: There is a shortcut for this some control something is there.

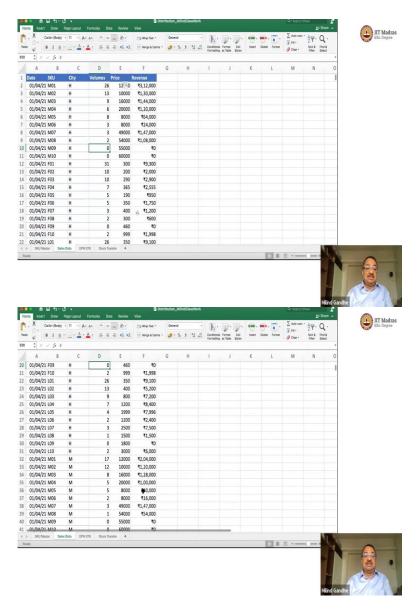
Professor Milind Gandhe: Let us see.

Professor G Venkatesh: You can actually go to the end of it.

Professor Milind Gandhe: If you just double click, it selects the whole thing. And then now we have got it fully populated. You can see we have got the sheet fully populated.

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Professor Milind Gandhe: Now we can compute the revenue. So we will add another column which is revenue and revenue is what, what is the revenue?

Professor G Venkatesh: Price multiplied by volume.

Professor Milind Gandhe: So, we will say D3, D2 sorry into E2 i. e. (D2\*E2).

Professor G Venkatesh: This we can drag, this is correct.

Professor Milind Gandhe: And this we can drag but before that G V always a good idea when we are talking about revenue to format it as currency.

Professor G Venkatesh: Because commas will come?

Professor Milind Gandhe: Yes. And then it becomes easy to read. Now, in our case, there are not going to be any paises, so we can remove the decimals. So it is now you can read it much

easier. It is 3,12,000. And then once again, I will double click and the whole row whole column got populated. Now, let us go back to the questions. So I think one of the first questions that they were asking is which SKU contributes the most?

Professor G Venkatesh: Why is M09 0? Because 0 units.

Professor Milind Gandhe: There is no unit sold.

Professor G Venkatesh: That is why. I get it.

Professor Milind Gandhe: There is no unit sold. I think that unit does not, that SKU does not seem to be moving too much. It is not selling too much.

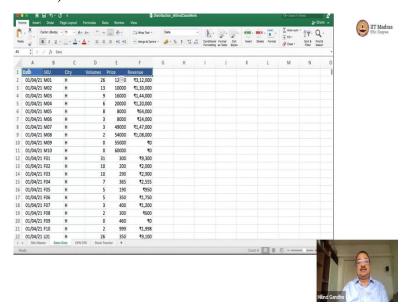
Professor G Venkatesh: We have moved on second. We do not know. We will find out.

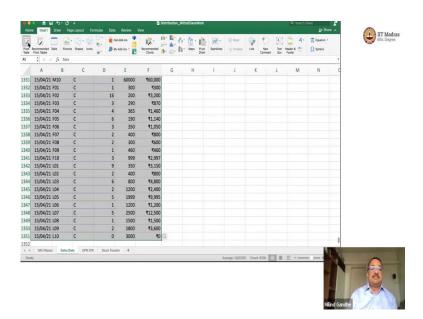
Professor Milind Gandhe: We will find out. There is another one here F9 also I think denser. So they are some SKUs I mean they are not selling on some days. So now the next big, I think the first question now we have some data to start answering. So the first thing...

Professor G Venkatesh: We are expected to tell them which units are generating the highest volume.

Professor Milind Gandhe: Which SKU is generating the highest volume and which SKU is generating the highest revenue. So first, let us look at revenue. I think revenue is more interesting.

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Professor Milind Gandhe: So what we will do is we select this entire data.

Professor G Venkatesh: Do not you have to compute revenue for your SKU or it is okay to keep it like this with city and all?

Professor Milind Gandhe: We will keep it. So we have to compute it for every SKU.

Professor G Venkatesh: No but are we required to do it for every SKU within the city?

Professor Milind Gandhe: So we have to do it for every SKU in all cities for a given day.

Professor G Venkatesh: So add the three cities.

Professor Milind Gandhe: So the simplest way to do that is to do to a pivot table?

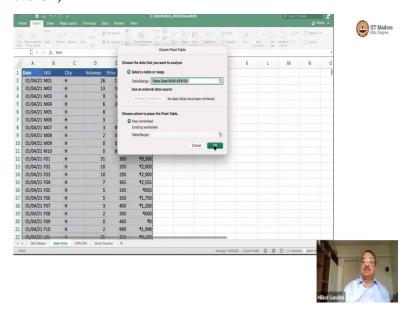
Professor G Venkatesh: To do a what?

Professor Milind Gandhe: To do a pivot table.

Professor G Venkatesh: Pivot table. Otherwise, you have to do some crazy calculations or keep adding.

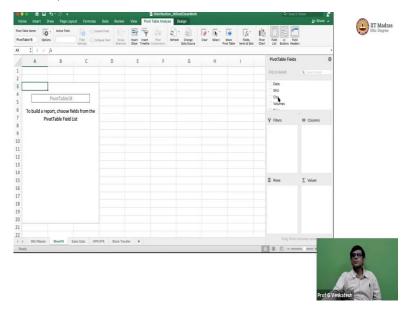
Professor Milind Gandhe: You will have to do a lot of crazy calculation. It is the mechanism that is there in most spreadsheets that will allow you to analyze to slice and dice the data in different ways. So let us first look at this. Let us just first we selected the entire data and we will insert a pivot table.

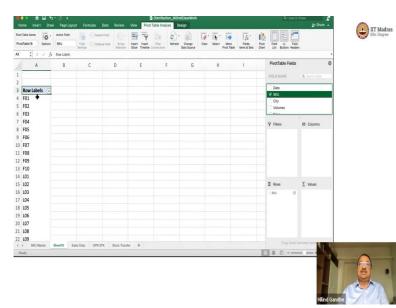
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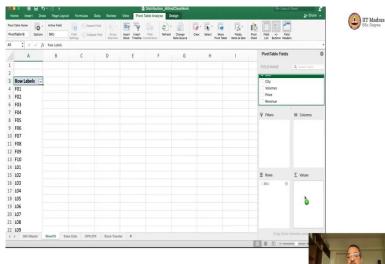


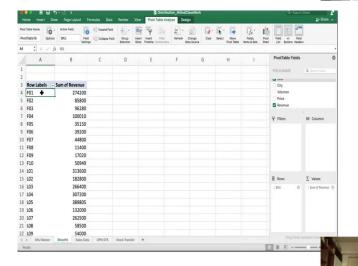
Professor Milind Gandhe: And we will call, we will put it in a new worksheet.

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Professor Milind Gandhe: So and the first thing we want to do, G V now that we have got this

pivot table in a new sheet we want to use this to analyze which SKU what is the total revenue

for each SKU across all the days. So in this what we will do is our rows have to be SKUs. So

we select these SKUs and we bring them into rows. So all the rows now are SKUs. And for

each SKU...

Professor G Venkatesh: How did you select SKU and bring it into rows? What did you do?

Just drag and drop?

Professor Milind Gandhe: Yes, you just drag and drop. And now you take the revenue and

you drag and drop it into sigma values. So these are the computed values. These are the

values that are going to be computed. So what this table now tells us, is that the total revenue

we got from F01 across 15 days across 3 cities.

Professor G Venkatesh: So it did computation. It calculated?

Professor Milind Gandhe: It did it. Yes. We do not need to do anything.

Professor G Venkatesh: Wow! So it summed up all the days and all the cities?

Professor Milind Gandhe: Yes

Professor G Venkatesh: That is it? You do not have to anything.

Professor Milind Gandhe: No.

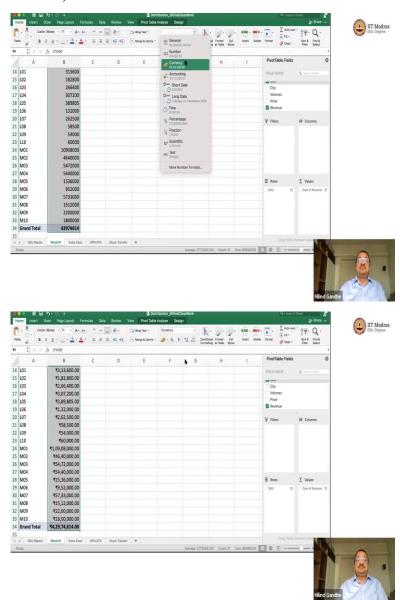
Professor G Venkatesh: I do not have to write a formula equal to sum of this and that and this

and that and so on?

Professor Milind Gandhe: No.

Professor G Venkatesh: So this is the total revenue now. Can I do this...

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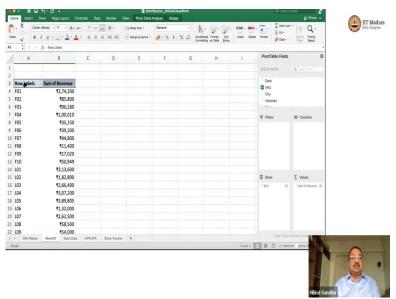
Professor Milind Gandhe: As a matter of good practice, we should format this as currency.

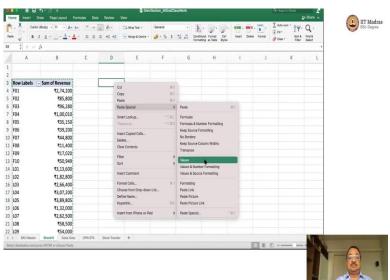
Professor G Venkatesh: You did not remember the currency. I thought we had currency there.

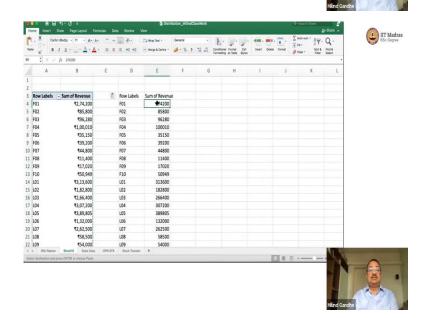
Professor Milind Gandhe: No I did not remember. But our question, the question that they had for us G V what they wanted us to figure out which is the SKU that is giving them the biggest volume.

Professor G Venkatesh: Highest revenue and highest volume.

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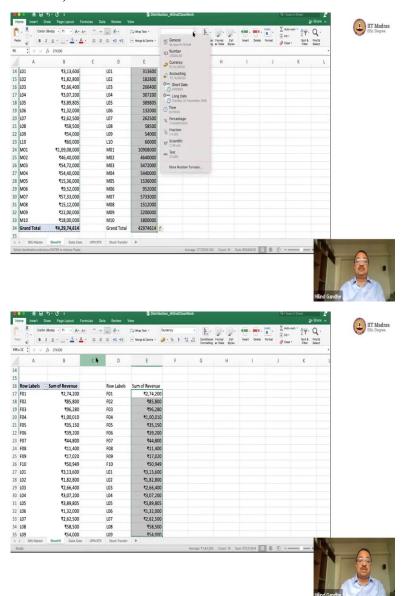






Professor Milind Gandhe: Now the simplest way to do it is to pick this. Pick this entire table cut it and paste it first as values.

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Professor Milind Gandhe: Unfortunately, the formatting is gone. So let us format it.

Professor G Venkatesh: I guess when you copy it, you can say paste special and paste it with format retained or something?

Professor Milind Gandhe: Yes, I could have actually, you are right. I could have kept it I could have pasted it as values but keeping source format. I think there is an option. Yes, you are right. And now we can this is the range we need to sort because we need to find which is the highest revenue.

Professor G Venkatesh: Look at M01 there, look at the, now you know why M01 is such a, look at the M01, one lakh nine thousand eight hundred, no sorry

Professor Milind Gandhe: One crore nine lakhs eight thousand (Rs. 10908000)

Professor G Venkatesh: My goodness sold 15 days. 10908000 worth of M01 they have sold. That is why such an important thing it is.

Professor Milind Gandhe: It is almost 25 percent of the total sales.

Professor G Venkatesh: Total sales is coming from M01. So what do you want to do? You want to sort?

Professor Milind Gandhe: Now we want to figure out we want to sort this. Because we want to know which SKU is selling the most. I think we already know roughly it is probably M01. We should but we want to know which is selling second, which is selling third, fourth and all.

Professor G Venkatesh: To sort it, you should select D also and sort. Sort along with D and E.

Professor Milind Gandhe: Yes, so it will actually do that automatically. So it will ask me saying do you want me to do that?

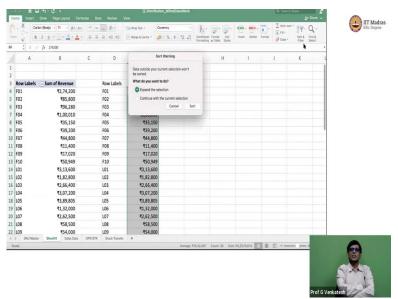
Professor Milind Gandhe: So let us sort.

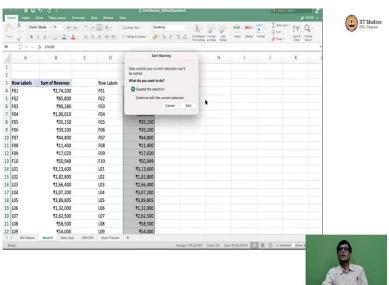
Professor G Venkatesh: Let us sort it.

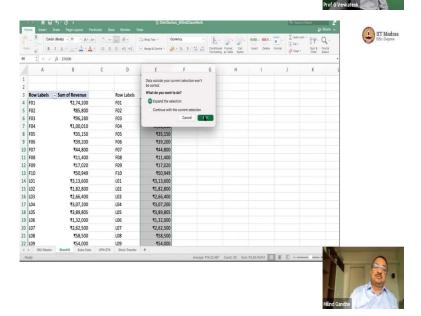
Professor Milind Gandhe: Let us sort largest.

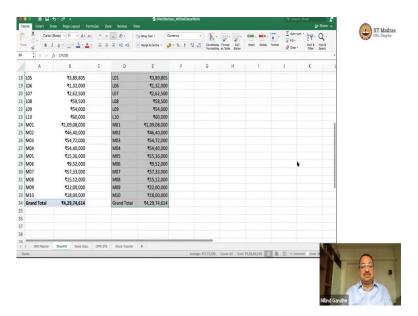
Professor G Venkatesh: When you go for sorting? Data you have to go to?

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Professor Milind Gandhe: Let me show you once again. So we go to sort and filter.

Professor G Venkatesh: Where do you go? Sort is directly there.

Professor Milind Gandhe: At the top, in the top ribbon right hand side.

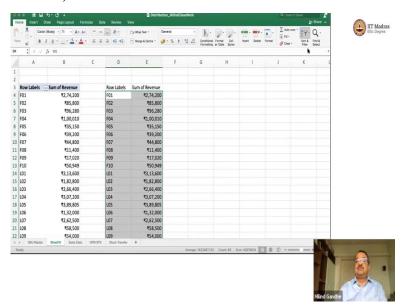
Professor G Venkatesh: I cannot see. Let us just sort it.

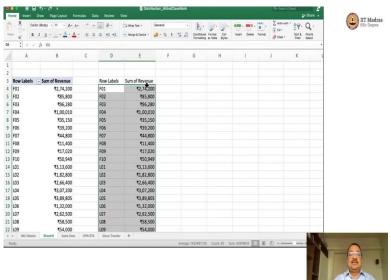
Professor Milind Gandhe: If you click here sort and filter and it will give you two options. It can it will say sort smallest to largest or largest to smallest. It will also actually give you a custom sort. But right now we will not get into that. So we will just say sort largest to smallest and now it will ask me do you want to so the data in the neighboring column will not get sorted? Is that you want to do? Actually that is what you were saying that is what we want to do.

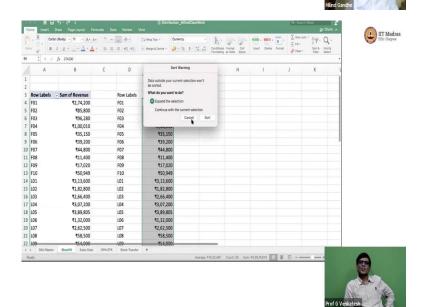
So it will, we allow it to expand to the selection. And so we continue. So now you can see that M01 of course grand total came on top but that is okay. But M01 is doing the highest contribution in terms of revenue. Actually, let me do one thing may be a good idea to not select grand total.

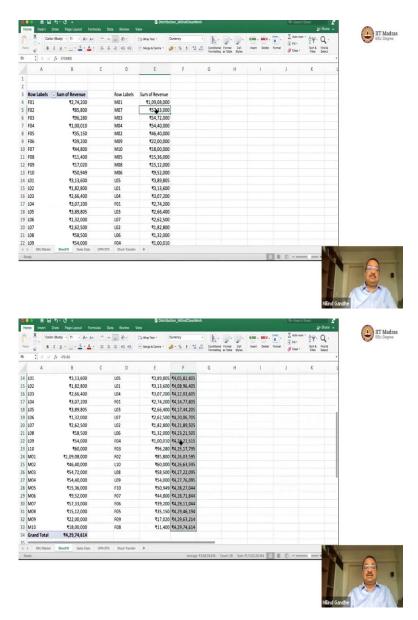
Professor G Venkatesh: If you just, here you might just select the D and E columns together and do a sort then it will sort.

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Professor Milind Gandhe: Yeah, correct. So now if I do that. No that gets that is not.

Professor G Venkatesh: You have to go to data and sort you will get it from data sort.

Professor Milind Gandhe: Now it is done. Now, we want to find out, so G V there is this theory that I want to test out, the theory...

Professor G Venkatesh: Once again, let me just see this. So all the Ms are sitting at the top looks like.

Professor Milind Gandhe: Yes, looks like actually.

Professor G Venkatesh: 3 4 5 6 7 8 9 10 all of them are there.

Professor Milind Gandhe: Just simple way of counting by the way GV is that we just collect this Ms, All these Ms you can see at the bottom it will tell you count 10.

Professor G Venkatesh: We got that top 10 revenue items are mobiles. So you know why ecommerce companies really push mobile phones? I think because mobile phone seems to

bring money for them.

Professor Milind Gandhe: So one theory I have heard G V that I want to test out is that anytime when you have lots of such things going on 80 percent of the result comes from 20 percent of things. So 20 percent of your effort gives you 80 percent of the result.

Professor G Venkatesh: This is Pareto, Pareto principle.

Professor Milind Gandhe: This is the Pareto theory, Pareto's principle. So shall we see if that applies here. It may apply, because you can see that 25 percent is just coming from M01.

Professor G Venkatesh: It looks like it will apply. So 80 percent so what you are saying is 80 percent of the revenues you keep cumulating the revenues. Presumably?

Professor Milind Gandhe: Correct. We should compute cumulative revenue.

Professor G Venkatesh: 80 percent of the revenues you are saying come from 20 percent. Here in this case 30 30 SKUs are there so 20 percent SKUs 6 should come from 6 SKUs. So it should come from the first 6 SKUs 20 percent 80 percent comes from the first. Let us see. May be it does, I do not know.

Professor Milind Gandhe: So how do we compute cumulative revenue? So the cumulative revenue as far as the first row is concerned is just the revenue of the first SKU the topmost SKU. Cumulative revenue for the next second SKU is the cumulative revenue so far plus, the revenue of the second SKU.

Professor G Venkatesh: Also called a recurrence equation.

Professor Milind Gandhe: Yes. Recurring equation.

Professor G Venkatesh: Sum of the first n plus 1 (terms) is equal to the sum up to n plus the n plus 1 stuff. The recurrence.

Formula: Cumulative sum of first n+1 terms = sum of first n terms + (n+1)th term

Professor Milind Gandhe: Now we can we will see.

Professor G Venkatesh: You just the drag it.

Professor Milind Gandhe: So in the third case it is the sum of the first two which we already have here. In F5 plus the third SKU.

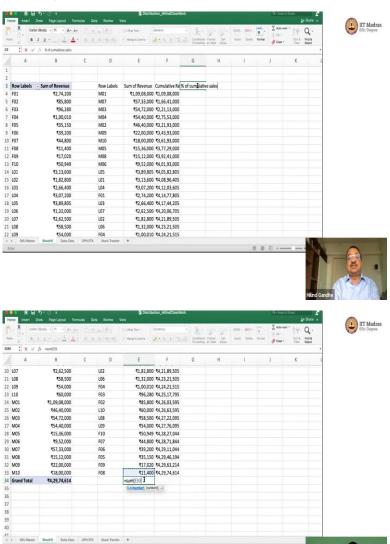
Professor G Venkatesh: It is the same, same formula?

Professor Milind Gandhe: Now I can just drag this.

Professor G Venkatesh: You can just drag it. It is the same formula.

Professor Milind Gandhe: Now, we want to find out percentage G V. Because we said 80 percent, 80-20 that 80 percent we want.

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Professor Milind Gandhe: So let us take percentage of cumulative sales. So for that, let us go here and maybe what we will do I know we removed that grand total, because it was interferering with the...

Professor G Venkatesh: The last one will be the cumulative total only, anyway. But you can do it. Let us do it. It is a better thing.

Professor Milind Gandhe: Let us do it. You are right, actually 429 429. So now we want to know, the sale of M01 is what percentage of the total sale.

Professor G Venkatesh: You want to see what the cumulative, you want to do F4...

Professor Milind Gandhe: Correct, you are right. We want to know the cumulative sales...

Professor G Venkatesh: I have cumulative, so far the current cumulative total to the final cumulative total. Current cumulative total to the final cumulative total, final cumulative total is 429.

Professor Milind Gandhe: But we will we need to put a dollar. So we will say dollar dollar. And this is I think a good idea to show it as a percentage.

Professor G Venkatesh: Now we will see what happens. Let us see the magic now.

Professor Milind Gandhe: 80.

Professor G Venkatesh: Yay! This is kicking here.

Professor Milind Gandhe: And this is...

Professor G Venkatesh: This is what, is really, I do not know, very, what is the probability of happening here?

Professor Milind Gandhe: Amazing.

Professor G Venkatesh: This is real data, this data actually, that came from.

Professor Milind Gandhe: Amazing.

Professor G Venkatesh: Real data.

Professor Milind Gandhe: This is the really data.

Professor G Venkatesh: So 25, 39, 51, 64, 75, 80. So it is going pretty fast after that it is going down 75 to 80, 80 to 84, 88, 91, 94, 95, so it is flattened actually there 94, 94, 95

and this is 96 it is not going much. And certainly after here it will be, will not go much. So you can see basically that we have got almost 99 percent of revenues from almost 15. First 15 items.

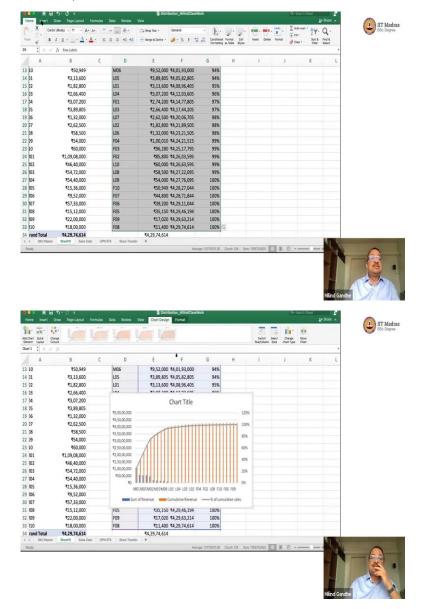
Professor Milind Gandhe: Yes.

Professor G Venkatesh: 80 percent we got from the first 6 items, and then from first to 15 items so we got 99 percent revenue.

Professor Milind Gandhe: So what is the best way of showing this to Omkar, G V?

Professor G Venkatesh: This table is very cannot even make out anymore. We should plot... You should plot, Let us make a graph, let us see what it does. Make a line graph.

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Professor Milind Gandhe: Let us go to insert. Why do not I see what graph it is recommending to me?

Professor G Venkatesh: Let us see.

Professor Milind Gandhe: It is recommending something. Shall I try this? Let us see what it is.

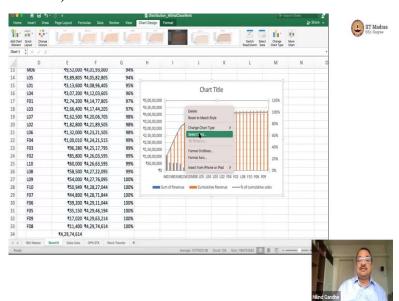
Professor G Venkatesh: It made some stack. It made stack and a line.

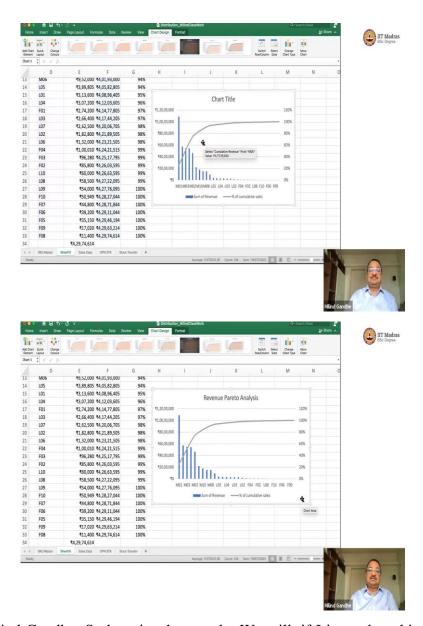
Professor Milind Gandhe: No, no. So it is, it showing us two series actually, it showing this if you see this is the blue line, which is the revenue and the orange line is the cumulative revenue. But actually, that orange line is just cluttering things up G V.

Professor G Venkatesh: Remove it.

Professor Milind Gandhe: I will remove it, I will just remove it

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Professor Milind Gandhe: So here is what we do. We will, if I just select this, if I select the orange lines and I press it. That is it. This is looking much better.

Professor G Venkatesh: So we have revenue and we have what is that is a percentage.

Professor Milind Gandhe: On the right hand side, it is showing you the percentage. On the left hand side, it is showing revenue and on X axis you have, so do you want me to label it?

Professor G Venkatesh: Not required.

Professor Milind Gandhe: Not required.

Professor G Venkatesh: Because it is clear. It is visible. I think you can see 80 percent.

Professor Milind Gandhe: Maybe just the chart title, I will make it. What shall I call this? I will call it revenue Pareto. Revenue Pareto analysis I will call this. This is we can show this graph to Omkar.

Professor G Venkatesh: This graph looks good.

Professor Milind Gandhe: So this sheet also G V it may be a good idea to rename instead of sheet 10. We will call this worksheet revenue Pareto.