

Thomas Neff

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PROFESSIONAL EXPERIENCE

Deloitte Consulting

Cloud Analyst, AWS Certified Solutions Architect

Washington, D.C.

February 2019 – Present

Cloud Strategy and Agile Software Delivery at a large-scale Government Defense client

- Provided engineering and product management support for the development of a customized ServiceNow platform, including solutioning third-party application integrations and implementing agile delivery methodologies
- Performed user research interviews, identifying pain points and opportunities around migrating to Cloud at the client. Leveraged the results to deliver custom digital multimedia products, bringing Cloud to life through videos, animations, podcasts, and mobile eLearning modules
- Authored a 100-page Cloud Playbook, creating a one-stop-shop for engineers and product owners to gain knowledge around migrating and operating in the Cloud at the client

Agile Software Delivery at a large-scale Government Revenue Agency

- Led a team of five engineers in making technical decisions, performing solution analyses, and establishing communications between Deloitte and the client
- Increased accessibility through Section 508 compliance testing, ensuring users with disabilities can access and use the application

Internal Recognitions and Business Development

- Received a nomination and participated in the Deloitte Cloud Institute, a 12-week learning program intensive in optimizing Cloud architectures, implementing DevOps and FinOps best practices, and deploying applications in AWS
- Performed data analysis and visualization in Excel and Tableau to track business opportunities for ~\$200M pipeline
- Wrote and edited Cloud Migration and Software Delivery proposals for Federal clients, resulting in over \$150M of work won for Deloitte
- Managed internal communications and shaped quarterly strategies for Deloitte's Ecosystems and Alliances, a ~\$1B go-to-market effort with partners in industry such as AWS, GCP, and Snowflake

Global Location Strategies

Business Analyst – Intern

Greenville, SC

Summer 2018

- **Internship Highlight** - Utilized AWS Virtual Machines to run web crawlers to generate business leads and leveraged Pipedrive, a cloud-based customer relationship management software, to identify potential acquisitions for clients

Clemson Study Abroad Office

Data Analyst – Intern

Clemson, SC

Fall 2017

Eastman Chemical Company

Reliability Engineering / Global Procurement – Intern

Kingsport, TN

Summer 2016 / 2017

TOOLS AND TECHNOLOGIES

Excel, AWS, MATLAB, Jira, ServiceNow, Tableau, SQL, Docker, Python, R, UiPath, SolidWorks

EDUCATION

Clemson University

B.S. Mechanical Engineering, Minor in Mathematics

Global Engineering Exchange Program Participant - University of Sheffield, England

Clemson, SC

December 2018

CERTIFICATIONS

- Amazon Web Services (AWS) Certified Solutions Architect Associate
- Scaled Agile Framework (SAFe) Certified
- Teaching English as a Foreign Language (TEFL) Certified

HOBBIES AND INTERESTS

Jazz Radio Disc Jockey, Cocktail Craftsman, Car Soccer Champion