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## Today

- 1 What's Automated Content Analysis?
- 2 Basic ACA: Dictionary- and string-based methods Regular expressions
- 3 Unsupervised Machine Learning PCA LDA
- 4 Supervised Machine Learning You have done it before! Applications
- **5** Examples
- **6** Take-home message



What's Automated Content Analysis?

#### Methodological approach

	Counting and Dictionary	Supervised Machine Learning	Unsupervised Machine Learning
Typical research interests and content features	visibility analysis sentiment analysis subjectivity analysis	frames topics gender bias	frames topics
Common statistical procedures	string comparisons counting	support vector machines naive Bayes	principal component analysis cluster analysis latent dirichlet allocation semantic network analysis
	deductive		inductive

Boumans, J. W., & Trilling, D. (2016). Taking stock of the toolkit: An overview of relevant autmated content analysis approaches and techniques for digital journalism scholars. *Digital Journalism*, 4(1), 8–23. doi:10.1080/21670811.2015.1096598

Basic ACA: Dictionary- and string-based methods

Automated content analysis using regular expressions

## Regular Expressions: What and why?

#### What is a regexp?

• a very widespread way to describe patterns in strings

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## Regular Expressions: What and why?

#### What is a regexp?

- a very widespread way to describe patterns in strings
- Think of wildcards like \* or operators like OR, AND or NOT in search strings: a regexp does the same, but is much more powerful
- You can use them in many editors (!), in the Terminal, in STATA ... and in Python

#### Cleaning up

- We wanted to remove everything but words from a tweet
- We could do this with a regular expression as well: [^a-zA-Z] would match anything that is not a letter

## Basic regexp elements

#### **Alternatives**

[TtFf] matches either T or t or F or f Twitter | Facebook matches either Twitter or Facebook . matches any character

## Basic regexp elements

#### **Alternatives**

[TtFf] matches either T or t or F or f

Twitter | Facebook matches either Twitter or Facebook

. matches any character

#### Repetition

- \* the expression before occurs 0 or more times
- + the expression before occurs 1 or more times

## regexp quizz

#### Which words would be matched?

1 [Pp]ython

## regexp quizz

#### Which words would be matched?

- 1 [Pp]ython

## regexp quizz

#### Which words would be matched?

- 1 [Pp]ython
- $\triangle$  [A-Z]+
- **3** RT :\* @[a-zA-Z0-9]\*

## What else is possible?

If you google regexp or regular expression, you'll get a bunch of useful overviews. The wikipedia page is not too bad, either.

## Possible applications

#### Data preprocessing

- Remove unwanted characters, words, ...
- Identify *meaningful* bits of text: usernames, headlines, where an article starts, ...
- filter (distinguish relevant from irrelevant cases)

## Possible applications

0000000 0000000000

#### Data analysis: Automated coding

- Actors
- Brands
- links or other markers that follow a regular pattern
- Numbers (!)

Unsupervised Machine Learning

## Supervised machine learning

You have a dataset with both predictor and outcome (independent and dependent variables; features and labels) a labeled dataset.

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You have a dataset with both predictor and outcome (independent and dependent variables; features and labels) labeled dataset. Think of regression: You measured x1, x2, x3 and you want to predict y, which you also measured

#### Supervised machine learning

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#### Unsupervised machine learning

You have no labels.

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You have no labels. (You did not measure y)



#### Unsupervised machine learning

You have no labels.

Again, you already know some techniques to find out how  $x_1$ ,  $x_2$ ,... $x_i$  co-occur from other courses:

- Principal Component Analysis (PCA)
- Cluster analysis
- ...



inductive and bottom-up: unsupervised machine learning

# inductive and bottom-up: unsupervised machine learning

(something you aready did in your Bachelor - no kidding.)

Principal Component Analysis? How does that fit in here?

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In fact, PCA is used everywhere, even in image compression

## Principal Component Analysis? How does that fit in here?

#### PCA in ACA

**PCA** 

- Find out what word cooccur (inductive frame analysis)
- Basically, transform each document in a vector of word frequencies and do a PCA

#### A so-called term-document-matrix

```
1 w1,w2,w3,w4,w5,w6 ...

2 text1, 2, 0, 0, 1, 2, 3 ...

3 text2, 0, 0, 1, 2, 3, 4 ...

4 text3, 9, 0, 1, 1, 0, 0 ...

5 ...
```

#### A so-called term-document-matrix

**PCA** 

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5 ...
```

These can be simple counts, but also more advanced metrics, like tf-idf scores (where you weigh the frequency by the number of documents in which it occurs), cosine distances, etc.

## PCA: implications and problems

**PCA** 

- given a term-document matrix, easy to do with any tool
- probably extremely skewed distributions
- some problematic assumptions: does the goal of PCA, to find a solution in which one word loads on one component match real life, where a word can belong to several topics or frames?

Enter topic modeling with Latent Dirichlet Allocation (LDA)

## LDA, what's that?

LDA

#### No mathematical details here, but the general idea

- There are k topics,  $T_1 \dots T_k$
- Each document  $D_i$  consists of a mixture of these topics, e.g.  $80\% T_1, 15\% T_2, 0\% T_3, \dots 5\% T_k$
- On the next level, each topic consists of a specific probability distribution of words
- Thus, based on the frequencies of words in D<sub>i</sub>, one can infer its distribution of topics
- Note that LDA (like PCA) is a Bag-of-Words (BOW) approach

## Doing a LDA in Python

You can use gensim (Řehůřek & Sojka, 2010) for this.

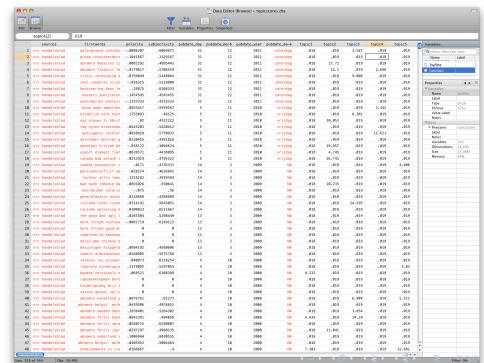
Řehůřek, R., & Sojka, P. (2010). Software framework for topic modelling with large corpora. Proceedings of the LREC 2010 Workshop on New Challenges for NLP Frameworks, pp. 45-50, Valletta, Malta: ELRA,

```
from gensim import corpora, models
2
    NTOPICS = 100
3
    LDAOUTPUTFILE="topicscores.tsv"
4
5
    # Create a BOW represenation of the texts
6
    id2word = corpora.Dictionary(texts)
    mm =[id2word.doc2bow(text) for text in texts]
8
9
    # Train the LDA models.
10
11
    lda = models.ldamodel.LdaModel(corpus=mm, id2word=id2word, num_topics=
         NTOPICS, alpha="auto")
12
    # Print the topics.
13
14
    for top in lda.print_topics(num_topics=NTOPICS, num_words=5):
       print ("\n",top)
15
16
    print ("\nFor further analysis, a dataset with the topic score for each
17
        document is saved to", LDAOUTPUTFILE)
18
    scoresperdoc=lda.inference(mm)
19
20
    with open(LDAOUTPUTFILE, "w", encoding="utf-8") as fo:
21
     for row in scoresperdoc[0]:
22
       fo.write("\t".join(["{:0.3f}".format(score) for score in row]))
23
       fo.write("\n")
24
```

# Output: Topics (below) & topic scores (next slide)

```
0.069*fusie + 0.058*brussel + 0.045*europesecommissie + 0.036*
1
                europese + 0.023*overname
           0.109*bank + 0.066*britse + 0.041*regering + 0.035*financien +
2
                0.033*minister
3
           0.114*nederlandse + 0.106*nederland + 0.070*bedrijven + 0.042*
                rusland + 0.038*russische
           0.093*nederlandsespoorwegen + 0.074*den + 0.036*jaar + 0.029*
4
                onderzoek + 0.027*raad
           0.099*banen + 0.045*jaar + 0.045*productie + 0.036*ton + 0.029*
5
                aantal
           0.041*grote + 0.038*bedrijven + 0.027*ondernemers + 0.023*goed +
6
                0.015*jaar
           0.108*werknemers + 0.037*jongeren + 0.035*werkgevers + 0.029*jaar
7
                 + 0.025*werk
           0.171*bank + 0.122* + 0.041*klanten + 0.035*verzekeraar + 0.028*
8
                euro
           0.162*banken + 0.055*bank + 0.039*centrale + 0.027*leningen +
9
                0.024*financiele
           0.052*post + 0.042*media + 0.038*nieuwe + 0.034*netwerk + 0.025*
10
                personeel
11
```

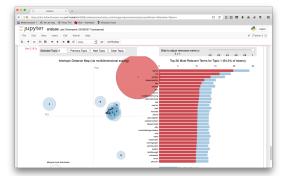
4 D > 4 A > 4 B > 4 B >



## Visualization with pyldavis

LDA

```
import pyLDAvis
import pyLDAvis.gensim
% first estiate gensim model, then:
vis_data = pyLDAvis.gensim.prepare(lda,mm,id2word)
pyLDAvis.display(vis_data)
```



predefined categories, but no predefined rules: supervised machine learning

# predefined categories, but no predefined rules: supervised machine learning

(something you aready did in your Bachelor – no kidding.)

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- No manually coded data
- We want to identify patterns or to make groups of most similar cases

#### Recap: supervised vs. unsupervised

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Example: We have a dataset of Facebook-massages on an organizations' page. We use clustering to group them and later interpret these clusters (e.g., as complaints, questions, praise, ...)



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Example: We have 2,000 of these messages grouped into such categories by human coders. We then use this data to group all remaining messages as well



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#### Regression

 Based on your data, you estimate some regression equation  $y_i = \alpha + \beta_1 x_{i1} + \cdots + \beta_p x_{ip} + \varepsilon_i$ 

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- 3 Example: You estimated a regression equation where y is newspaper reading in days/week:

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- 3 Example: You estimated a regression equation where y is newspaper reading in days/week:  $y = -.8 + .4 \times man + .08 \times age$
- **4** You could now calculate  $\hat{y}$  for a man of 20 years and a woman of 40 years – even if no such person exists in your dataset:  $\hat{y}_{man20} = -.8 + .4 \times 1 + .08 \times 20 = 1.2$

$$\hat{y}_{woman40} = -.8 + .4 \times 0 + .08 \times 40 = 2.4$$

# This is Supervised Machine Learning!

. . . but. . .

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  - e.g., 2000 labeled cases, 1000 for training, 1000 for testing if successful, run on 100,000 unlabeled cases
- We use many more independent variables ("features")
- Typically, IVs are word frequencies (often weighted, e.g.  $tf \times idf$ ) ( $\Rightarrow$ BOW-representation)

**Applications** 

#### In other fields

A lot of different applications

from recognizing hand-written characters to recommendation systems

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#### In our field

It starts to get popular to measure latent variables

- frames
- topics

#### Some work by Burscher and colleagues

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- Humans can code topics from a pre-defined list

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- But it is very hard to formulate an explicit rule
   (as in: code as 'Human Interest' if regular expression R is matched)

### SML to code frames and topics

#### Some work by Burscher and colleagues

- Humans can code generic frames (human-interest, economic, . . . )
- Humans can code topics from a pre-defined list
- But it is very hard to formulate an explicit rule (as in: code as 'Human Interest' if regular expression R is matched)
- ⇒ This is where you need supervised machine learning!

Burscher, B., Odijk, D., Vliegenthart, R., De Rijke, M., & De Vreese, C. H. (2014). Teaching the computer to code frames in news: Comparing two supervised machine learning approaches to frame analysis. Communication Methods and Measures, 8(3), 190-206. doi:10.1080/19312458.2014.937527

Burscher, B., Vliegenthart, R., & De Vreese, C. H. (2015). Using supervised machine learning to code policy issues: Can classifiers generalize across contexts? Annals of the American Academy of Political and Social Science, 659(1), 122-131.



TABLE 4
Classification Accuracy of Frames in Sources Outside the Training Set

	$VK/NRC$ $\rightarrow Tel$	$VK/TEL$ $\rightarrow NRC$	$ \begin{array}{c} NRC/TEL \\ \rightarrow VK \\ \hline .75 \end{array} $	
Conflict	.69	.74		
Economic Cons.	.88	.86	.86	
Human Interest	.69	.71	.67	
Morality .97		.90	.89	

Note. VK = Volkskrant, NRC = NRC/Handelsblad, TEL = Telegraaf

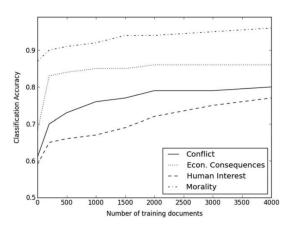
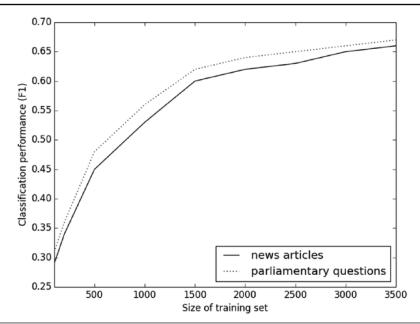


FIGURE 1 Relationship between classification accuracy and number of training documents.

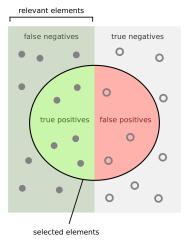
 $\label{eq:FIGURE 1} \textbf{FIGURE 1}$  Learning Curves for the Classification of News Articles and PQs



 ${\it TABLE~1} \\ {\it F1~Scores~for~SML-Based~Issue~Coding~in~News~Articles~and~PQs}$ 

Issue		News Articles		PQs	
		All Words	Lead Only	ly N	All Words F1
Features	N	F1	F1		
Macroeconomics	413	.54	.63	172	.46
Civil rights and minority issues	327	.34	.28	192	.53
Health	444	.70	.71	520	.81
Agriculture	114	.72	.76	159	.66
Labor and employment	217	.43	.49	174	.58
Education	188	.79	.71	229	.78
Environment	152	.34	.44	237	.59
Energy	81	.35	.59	67	.66
Immigration and integration	150	.50	.57	239	.78
Transportation	416	.58	.67	306	.81
Law and crime	1198	.70	.69	685	.77
Social welfare	115	.33	.34	214	.54
Community development and housing	113	.45	.44	136	.72
Banking, finance, and commerce	622	.62	.67	188	.58
Defense	393	.59	.55	196	.71
Science, technology, and communication	426	.64	.59	57	.53
International affairs and foreign aid	1,106	.70	.64	352	65
Government operations	1,301	.71	.72	276	.48
Other issue	3,322	.84	.80	360	.51
Total	11,089	.71	.68	4,759	.69

NOTE: The F1 score is equal to the harmonic mean of recall and precision. Recall is the fraction of relevant documents that are retrieved, and precision is the fraction of retrieved documents that are relevant.



# How many selected items are relevant? How m items:

How many relevant items are selected?

#### Some measures of accuracy

- Recall
- Precision
- $F1 = 2 \cdot \frac{\text{precision} \cdot \text{recall}}{\text{precision} + \text{recall}}$
- AUC (Area under curve)
   [0,1], 0.5 = random guessing

What does this mean for our research?

It we have 2,000 documents with manually coded frames and topics. . .

- we can use them to train a SML classifier
- which can code an unlimited number of new documents
- with an acceptable accuracy

Some easier tasks even need only 500 training documents, see Hopkins, D. J., & King, G. (2010). A method of automated nonparametric content analysis for social science. *American Journal of Political Science*, 54(1), 229–247.

#### And it works!

Using 50,000 IMDB movies that are classified as either negative or positive,

- I created a list with 25,000 training tuples and another one with 25,000 test tuples and
- trained a classifier
- that achieved an AUC of .82.

Dataset obtained from http://ai.stanford.edu/~amaas/data/sentiment, Maas, A.L., Dalv, R.E., Pham, P.T., Huang, D., Ng, A.Y., & Potts, C. (2011). Learning word vectors for sentiment analysis. 49th Annual Meeting of the Association for Computational Linguistics (ACL 2011)

We can use different vectorizers and different classifiers.

#### Different vectorizers

- CountVectorizer (=simple word counts)
- TfidfVectorizer (word counts ("term frequency") weighted by number of documents in which the word occurs at all ("inverse document frequency"))
- additional options: stopwords, thresholds for minimum frequencies etc.

#### Different classifiers

- Naïve Bayes
- Logistic Regression
- Support Vector Machine (SVM)

Typical approach: Find out which setup performs best (see example source code in the book).

Try it yourself!

```
https:
//pastebin.com/KLeq6SGT
```

### **Examples**

Putting these techniques into practice

## Examples

The following examples were implemented in Python. (Alternative: R). burggraaff trilling shareworthiness tolochko evtl strycharz

Trilling, D., Tolochko, P., & Burscher, B. (2017). From Newsworthiness to Shareworthiness. *Journalism & Mass Communication Quarterly*, *94*(1), 38–60. doi:10.1177/1077699016654682

#### The data

- Subscribe to RSS feeds of major news outlets
- Query feeds 1x/hour for a year, follow links and download
- Parse downloads (i.e., extract title, text, ...)
- Use Twitter and Facebook API to retrieve number of shares

## The automated content analysis

- written by press agency?: regular expressions
- geographical location: regular expressions
- positivity/negativity: sentiment analysis package
- topic: supervised machine learning
- economic and human-interest frames: supervised machine learning
- topic popularity: part-of-speech tagging, calculation of overlap of nouns in time frame



#### The final models

• negative binomial regression to predict the number of shares

## What did we find?

- it's not true that mostly soft topics are shared
- geographical closeness matters
- differences between Facebook and Twitter (e.g., more skewed towards popular stories on FB, more long tail on Twitter)

## How do online and offline news differ?

Burggraaff, C., & Trilling, D. (2017). Through a different gate: An automated content analysis of how online news and print news differ. *Journalism, online first*. doi:10.1177/1464884917716699

### The data

- Online: as in previous study, but longer time period
- Plus offline articles from a newspaper database



## The automated content analysis

- As in previous study, additionally:
- Follow-up news?: cosine similarity
- References to persons: Named entity recognition (NER)
- Entertainment news: supervised machine learning
- Celebrity news: NER + SPARQL-queries on DBpedia (=Wikipedia)

#### The final models

 regression models that predict the presence of news values (based on among other things online/offline-dummy)



- significant differences between online and offline
- e.g., online more follow-up
- but: no evidence for common perception that online is more entertainment and celebrity news

Take-home message

- There is more than one form of ACA
- top-down (deductive) vs bottom-up (inductive)
- You can start simple!
- No need to use specialized software, it's all available in Python (or R)

Workshop: A bit of ACA in Python

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