

Donal Lane

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PERSONAL STATEMENT

A highly motivated individual with a passion for coding. Currently working as a Junior Web Developer, also presenting with a strong financial services background. Excellent business to business and customer service skills and training in development languages such as Java, HTML, SQL now seeking a Graduate role in Software Engineering/Development while continuing independent learning in front-end frameworks such as React & Angular.

KEY SKILLS

- Python (Django) | Java | HTML5 | CSS3 | JavaScript/NodeJS/Express | jQuery | SQL | PostgreSQL | PSQL | Android Programming | SQLite | Database Design | NeDB | Android Studio | IntelliJ Idea | PyCharm | Atom |
- XML Testing Experience
- Unit Testing with Mocha and Chai JavaScript Libraries
- SEPA Payments
- VMWare
- Operating Systems: Windows 7 | 8 | 10(Primary) | Linux (Ubuntu) | Android OS | Mac
- Telephony Experience (Call Centre)
- Customer Service Experience | Customer Relationship Management (CRM)

EDUCATION

2016-2017 *Institute of Technology Blanchardstown (Present)*

Higher Diploma (level 8), Computer Science, Level 8 Postgraduate Degree, First Class Honours

Modules: *Software Engineering | Computer Systems | Web Development | Networking | Internetworking | Database Modelling | Network Security*

Final Year Project Software Engineering

Working on a GPS Android based application for Epileptic Seizure emergency management. Technologies used Java, Android Studio, XML and SQLite. Can produce at interview.

Project Web Application Development

Created a dynamic interactive website with a comments section, login interface & database connection. Technologies used PHP, HTML5 & CSS3.

2012-2015 *Dublin City University*

BA (Hons) Degree in International Relations & Political Science. Second Class Hons.

2005-2011 *Belvedere College* Secondary School

Leaving Certificate – 2011

EMPLOYMENT

June 2017- 2018 (Present)
Blackrock, Co. Dublin, Ireland
Junior Software/Web Developer

dabl Ltd, Carraig Court, Georges Avenue,

Revamping and updating a web-based system to record and produce blood-pressure reports to aid clinical trials, GP's and Pharmacies in determining accurate hypertension diagnostics. Technologies used: Python Django Framework, JavaScript, Node.js, jQuery, Express.js, PostgreSQL, MySQL and NeDB. Unit Testing with Mocha and Chai.

Mar 2015 - Sept 2016 Allied Irish Banks, Plc, (AIB), Ballsbridge, Dublin 4, Ireland
Business Change – AIB Corporate Banking

Dealt with several of the Banks largest corporate customers dealing with issues relating to credit cards, payments bulk files, audit requests, account closures & audit requests. Provided technical assistance to the various relationship management teams across a wide range of sectors in Corporate Banking with payments queries & online business banking.

- Customer Relationship Management
- Direct Debit/Credit Transfer
- Account Closure
- Business Analysis & Business Transformation.

July 2015 – Mar 2016 Allied Irish Banks, Plc (AIB), 1, Adelaide Rd, Dublin 2.
Payment Specialist

This role involved advising customers relating to payments within the Single European Payments Area (SEPA). Assisting customers with Extensible Markup Language (XML) Payment Files, migrating from old file formats also handling basic queries regarding Internet Business Banking (IBB).

- Gained the basic banking computer systems knowledge.
- Gained basic banking knowledge (emphasis on Payments & Internet Banking).
- Developed excellent customer service and interpersonal skills.
- Developed collaborative teamwork skills in an office based environment.

July 2015 – Sept 2016 Hays Recruitment Agency | Contracted to AIB through Hays.
Financial Services Representative

Oct 2013 – July 2015 Centra | Castleknock
Cashier/Shop Assistant

- I improved my customer service and interpersonal skills.
- Maintained the shop floor.
- Cash handling and cashing up large amounts of money.

Dec 2008 – Jan 2011 Myo's Pub | Castleknock
Waiting Staff

- Experienced working in a fast-paced environment
- Waiting tables delivering quick service.

VOLUNTEERING

2010 - 2014 worked with the Oblate Youth Service (OYS) from volunteering as a care assistant on the annual Oblate Parish Pilgrimage to Lourdes. Worked on fundraising projects within the OYS.

PERSONAL INTERESTS

- Classically trained bass guitar player and a trained singer. I play in a number of different groups occasionally playing weddings and birthdays.
- Other hobbies or interests include cycling and going to the gym.

REFEREES Available Upon Request