Joseph Pellegrino

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Bitbucket: https://jap449-drexel@bitbucket.org/jap449-drexel/current-projects.git

Education

Stony Brook University
Bachelor of Science in Computer Science

Stony Brook, NY Anticipated Graduation - June, 2018

Cumulative GPA: 3.60

Honors and Awards

Dean's List, Drexel University, Fall 2014, Winter 2015 AJ Drexel Scholarship, Drexel University, 2014-present AP Scholar with Distinction, College Board, 2014

Relevant Coursework

Computing and Informatics Design I, II, III Mathematical Foundations of Computer Science Computer Science I, II, III Systems Fundamentals I Advanced Programming Techniques Linear Algebra Multivariate Calculus Scientific Data Analysis

Skills

Software: Microsoft Visual Studios, Excel, PowerPoint, Word, Outlook; Adobe Photoshop, InDesign, Premiere; Atlassian SourceTree; MIT App Inventor; LANDesk Management Console, Remote Control, Web Desk; Eclipse; IntelliJ IDEA Programming Language: Proficient in Java, C++, UNIX shell scripting, JavaScript, PHP, CSS, and HTML Language: Conversational Spanish

Work Experience

Cowen Group, Inc

IT Service Desk Engineer 2016

New York, NY September 2015 - August

- Organized and spearheaded a print server move for all sites in the New York area
- Resolved user issues in an efficient and gracious manner
- Maintained clear communication with the entirety of the Service Desk
- Performed a multitude of site visits to ensure user satisfaction
- Executed thirty-five new user setups in stringent compliance with company guidelines

Project

Cowen Group, inc. (New User Sheet generator)

Designer/Developer

- Deliberated with client to form a sound application design.
- Utilized design elements to create software design specifications
- Developed application using the Incremental development approach
- Tested each iteration rigorously to ensure client approval
- Created clear, detailed documentation to explain functionality to the end user

New York, NY July - August, 2015