

Cullan Carey

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WORK EXPERIENCE

Booz Allen Hamilton

Jan. 2022 – Present

Cloud Engineer

Remote

- Define, communicate, and implement cybersecurity architecture and administration processes for cloud environments.
- Collaborate with internal resources, clients, and industry-leading vendors to identify the right mix of tools and techniques to translate the customer's goals into a plan that will enable secure and effective Cloud-hosted solutions.
- Analyze and contribute to solutions to various problems of moderate scope and complexity.

CSG Systems

Apr. 2021 – Dec. 2021

Technical Support Specialist II

Chicago, IL

- Be accountable for supporting the applications delivered by the Ascendon Product Development Teams.
- Lead high priority client defects to resolution.
- Write automation scripts to more efficiently conduct daily tasks.

CSG Systems

Jan. 2020 – Apr. 2021

Technical Support Specialist I

Chicago, IL

- Defect intake and triage; Incident management; Monitoring and maintaining environments.
- Incident ownership from inception to resolution.
- Respond to configuration and functionality queries.

CSG Systems

May 2018 – Jan. 2020

Technical Support Specialist Intern

Chicago, IL

- Respond to ad hoc service requests.
- Refine internal documentation.

Purdue Research Foundation

Oct. 2017 – May 2018

Technology Commercialization Intern

West Lafayette, IN

- Perform technical translation on technical write-ups for potential commercial development partners.

EDUCATION

Purdue University

December 2019

BS, Computer and Information Technology

West Lafayette, IN

- Member of Alpha Sigma Phi Fraternity

CERTIFICATIONS

- AWS Certified Solutions Architect - Associate
- AWS Certified Security - Specialty
- AWS Certified Advanced Networking – Specialty

SKILLS & INTERESTS

- **Skills:** Amazon Web Services, cloud security, SQL, Elasticsearch, Python, Terraform, data analysis, git, troubleshooting, triaging, critical thinking, documentation writing, passion for learning.
- **Interests:** Exercise, weightlifting, yoga, hiking, sports, Twitch, food, pools, summer, family.