Mark Isherwood

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Education

Swinburne University of Technology   **Glenferrie**
Bachelor of Science (Professional Software Development), Distinction Average   *2011–2014*

Swinburne University of Technology   **Glenferrie**
Diploma of Software Development and Website Development, Distinction Average   *2008–2010*

Experience

Vocational

Wunderman-Bienalto   **Melbourne**
Senior Developer   *2014–Present*

Melbourne Technology Team Lead.

Detailed skills:

- Drupal:
  - Worked on Drupal 7 and 8 websites.
  - Experienced in custom module development
  - Handled architecture for multiple Drupal websites
  - Setup Apache Solr integration with Drupal and implemented custom sorting options
  - Proficient with GovCMS
- Adobe Target
  - Developed countless experiences through Adobe Target for multiple clients
  - Oversaw project to track users between multiple brands to better profile and target users for different experiences
- Microsoft Dynamics:
  - Setup multiple instances on Microsoft Dynamics 365 for different projects
  - Created back-end services which worked with Dynamics through OData API
- Devops
  - Helped start and build a multi-purpose Gulp based build system for use on a wide variety of projects.
  - Integrated a wide number of common build tasks (SASS/Babel/Testing) into a single common project which could be used for almost any project
- Accessibility
  - Worked with several clients with a focus on accessibility requirements.
  - Built and reviewed pages to ensure sites/pages met WCAG AA accessibility guidelines
- Team Leadership
  - Team Lead for the Melbourne development team
  - Handling scheduling for the team and ensuring resources are properly utilised
  - Mentoring newer developers

cohealth   **Collingwood**

System Administrator   *2014–2014*

Assisted existing system administrator during large scale company merger

Detailed skills:

o Windows Server Administrator
  - Worked maintaining an existing Windows based server environment for several health care offices
o Thin Client Support
  - Provided support for Citrix based thin clients across several office locations
o Email and phone support
  - Handled email and phone support for several different health care sites handling issues as required

Swinburne University   **Glenferrie**

Web Officer   *2012–2014*

Started position as industry based learning year. Re-hired via contracting agency after inital placement.

o Custom PHP/MySQL Development
  - Worked as sole maintainer of the online enrolment system for the university
o Thin Client Support
  - Provided support for Citrix based thin clients across several office locations
o Email and phone support
  - Handled email and phone support for several different health care sites handling issues as required

Certifications

Sep 2015: Acquia Certified Developer — Drupal 7

Sep 2017: Microsoft Certified Professional

Sep 2017: Microsoft Dynamics CRM 2016 Customisation and Configuration

Computer skills

Languages: HTML, CSS, SASS, EMCAScript, jQuery, C#, Java, PHP, SQL

Technologies: AWS, Azure, Drupal, Node, Gulp, Yarn, Adobe Target, Apache Solr

References

Alex Hobart: Marketing Automation Lead   *+61 422 784 476*

Further references available upon request.

Publications

[1] John Doe. Title, year.

[2] John Doe. Title, year.

[3] John Doe and Author 1. *Title*. Publisher, edition edition, year.

[4] John Doe and Author 2. *Title*. Publisher, edition edition, year.

[5] John Doe and Author 3. Title, year.