

# Mark Isherwood

Reservoir – Victoria, Australia

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## Education

<b>Swinburne University of Technology</b> <i>Bachelor of Science (Professional Software Development), Distinction Average</i>	<b>Glenferrie</b> <i>2011–2014</i>
<b>Swinburne University of Technology</b> <i>Diploma of Software Development and Website Development, Distinction Average</i>	<b>Glenferrie</b> <i>2008–2010</i>

## Experience

### Vocational.....

<b>Wunderman-Bienalto</b> <i>Senior Developer</i> Melbourne Technology Team Lead. Detailed skills:	<b>Melbourne</b> <i>2014–Present</i>
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- Drupal:
  - Worked on Drupal 7 and 8 websites.
  - Experienced in custom module development
  - Handled architecture for multiple Drupal websites
  - Setup Apache Solr integration with Drupal and implemented custom sorting options
  - Proficient with GovCMS
- Adobe Target
  - Developed countless experiences through Adobe Target for multiple clients
  - Oversaw project to track users between multiple brands to better profile and target users for different experiences
- Microsoft Dynamics:
  - Setup multiple instances on Microsoft Dynamics 365 for different projects
  - Created back-end services which worked with Dynamics through OData API
- Devops
  - Helped start and build a multi-purpose Gulp based build system for use on a wide variety of projects.
  - Integrated a wide number of common build tasks (SASS/Babel/Testing) into a single common project which could be used for almost any project
- Accessibility
  - Worked with several clients with a focus on accessibility requirements.
  - Built and reviewed pages to ensure sites/pages met WCAG AA accessibility guidelines
- Team Leadership
  - Team Lead for the Melbourne development team
  - Handling scheduling for the team and ensuring resources are properly utilised
  - Mentoring newer developers

**cohealth****System Administrator**

Assisted existing system administrator during large scale company merger

Detailed skills:

- Windows Server Administrator
  - Worked maintaining an existing Windows based server environment for several health care offices
- Thin Client Support
  - Provided support for Citrix based thin clients across several office locations
- Email and phone support
  - Handled email and phone support for several different health care sites handling issues as required

**Collingwood**

2014–2014

**Swinburne University****Web Officer**

Started position as industry based learning year. Re-hired via contracting agency after initial placement.

- Custom PHP/MySQL Development
  - Worked as sole maintainer of the online enrolment system for the university
- Thin Client Support
  - Provided support for Citrix based thin clients across several office locations
- Email and phone support
  - Handled email and phone support for several different health care sites handling issues as required

**Glenferrie**

2012–2014

## Certifications

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**Sep 2015:** Acquia Certified Developer — Drupal 7

**Sep 2017:** Microsoft Certified Professional

**Sep 2017:** Microsoft Dynamics CRM 2016 Customisation and Configuration

## Computer skills

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**Languages:** HTML, CSS, SASS, JavaScript (ES6), jQuery, C#, Java, PHP, SQL

**Technologies:** AWS, Azure, Drupal, Node, Gulp, Yarn, Adobe Target, Apache Solr

## References

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**Alex Hobart:** Marketing Automation Lead

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**Drew Cosgrove:** Former Senior Manager

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Further references available upon request.