HUYEN LE

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PROFILE

Enthusiastic and committed undergraduate with excellent communication and team working skills. I am seeking a PhD studentship that will enable the development of research and laboratory skills beyond the Master level. I have a keen interest in enhancing my scientific writing skills and growing my career prospects both in academia and industry. I am motivated by the thought of being a part of a community that helps solve societal challenges by using pioneering science.

EDUCATION

MChem Chemistry, University of Sussex | Predicted: First Class *2017 - CURRENT*

Achieved overall average of 1st (79.7%) to date. Course modules cover the full range of physical, organic and inorganic chemistry. Masters project focused on nanoscience.

Strode's College | A Levels *2014 - 2017*

Chemistry (**A**), Mathematics (**A**), Physics (**C**).

Thomas Knyvett College | GCSEs *2009 - 2014*

Achieved 12 GCSEs grades A* - A, including English and Mathematics.

TRANSFERRABLE SKILLS

- **Interpersonal and teamwork:** Excellent liaison skills with retail customers, colleagues and supervisors which I have developed through my work experience. Representing the student body at academic committee through my role as the 1st and 4th Year Student Rep allowed me to enhance my active listening and communicating skills when acting as a link between students and academic staff. Improved confidence in expressing my ideas in educational workshops, during which I stood up to explain my worked solutions to the class. Accumulated purposeful networking skill working as part of a cohesive team to support innovation launches at GlaxoSmithKline. I built positive working relationships with new recruits and current team members by providing mentorship, which helped deepen my emotional intelligence.
- **Adaptability and flexibility:** Successfully demonstrated the ability to be more responsive, being classified as a keyworker by GlaxoSmithKline during COVID-19 shifting to working from home and awarded the priority to return to the site to continue supporting high priority projects. I balanced my time effectively and met all deadlines for e-learning university work while working fulltime in the professional year.
- **Analytical and problem solving:** I thrive to use my initiative and proactively find creative solutions to challenges, both in the laboratory when faced with unexpected data, or through dealing with customer complaints at work. Experienced with portraying an analytical strategy to bring together different skills and qualities within a cohort to achieve an objective, in previous volunteering activities and part-time jobs.

RESEARCH AND DEVELOPMENT EXPERIENCE

Global Development Operations Product Chemistry Scientist | GlaxoSmithKline
AUGUST 2020 – SEPTEMBER 2020

- Achieved the responsibility to be the first industrial placement student to join a newly formed function to support gel formulation development, funded by the Pain Management Category.
- Designed and performed experiments in a consumer healthcare formulation laboratory, using strict time management and prioritisation skills to meet milestones to high-quality standards.
- Accomplished the completion of a technical report for GlaxoSmithKline's pain management workstream, using data analysis and scientific writing skills.
- Successfully delivered a six-week research project, went beyond business scope and portrayed flexibility to transfer from analytical to formulation and physical characterisation environment. Data from which helped the Voltaren team optimise their use of specific materials, improve scale up process, and achieve desirable consumer quality attributes.
- Effectively collaborated with the Voltaren brand stakeholders and enhanced stakeholder management skill by showing good understanding of their point of view. Positively impacted the reputation of the new team within the Joint Venture by gaining trust from business partners.
- Ensured adequate understanding of rheological theory and mode of action of formulation ingredients by applying fundamental scientific principles. Strengthened technical knowledge within the team through concise presentations.
- Accumulated experience with operating various homogenising technologies, viscosity and rheological equipment.

Consumer Healthcare New Product Development Scientist | GlaxoSmithKline
JULY 2019 – AUGUST 2020

- Consulted with team leaders working as a part of a complex matrix team, developing oral health products from concept idea to full-scale production. Presented project updates and ensured that development is meeting the specifications for safety as well as consumer needs.
- Demonstrated dedication to learning about analytical method development and validation. Improved knowledge of The International Council for Harmonisation (ICH) guidelines, specifically its importance towards analytical procedures.
- Designed and developed a new analytical method, supporting the Parodontax brand to monitor an active by operating High-Performance Liquid Chromatography (HPLC) equipment. Data from which supported the approval of a clinical trial authorisation, helping one of the high priority projects during COVID-19 meet critical deadlines.
- Effectively adhered to the organisation's standard operating procedures (SOPs), consumer healthcare rules on environmental health and safety (EHS) and further demonstrated accountability by complying with GMP standards.

INTERESTS

Recreational ice skating, cooking and drawing.

REFEREES

- **Dr Shane Lo Fan Hin** (Teaching Fellow in Chemistry), University of Sussex, [E] S.Y.Lo-Fan-Hin@sussex.ac.uk, [M] 07708 560897.
- **Dr Andrew Johnson** (Principal Technical Project Leader) GlaxoSmithKline Consumer Healthcare, [E] andrew.j.johnson@gsk.com, [M] 07557 310419.