Joshua T Byers

Junior Full- Stack Developer

Ypsilanti, MI **|** JTByers19@gmail.com | (734) 351-8601

SUMMARY

Highly motivated and dedicated Junior Full-Stack Developer with a background in Occupational/Technical Studies and Simulation Animation and Gaming. Strong problem-solving skills and a desire to constantly learn and improve.

EDUCATION

ASSOCIATES OF APPLIED SCIENCE OCC./TECH. STUDIES   *2021 - Present*
Kalamazoo Valley Community College | Kalamazoo, MI

BACHELOR OF SCIENCE IN SIMULATION, ANIMATION, AND GAMING   *April 2019*
Eastern Michigan University | Ypsilanti, MI
HONORS | *Cum Laude | GPA 3.6*

AWARDS

DEAN'S LIST | *Kalamazoo Valley Community College*   *Winter 2022*

TECHNICAL SKILLS

- ➢ Strong experience with troubleshooting and repair of mobile devices and electronic equipment
- ➢ Strong customer service experience, problem-solving skills, team-based settings, team collaboration
- ➢ Strong experience | **Front-End**: HTML 5, CSS, JavaScript **| Adobe**: Acrobat**,** Illustrator, Photoshop

SKILLS IN PROGRESS

- ➢ **Front-End**: Python, Django
- ➢ **Back-End**: SQL, MySQL Server, Node.js, React.js, Express.js
- ➢ Operating Systems:
  - o Linux Administration | Bash Shell, Git Bash
  - o Windows Administration | PowerShell

EXPERIENCE

FIELD TECHNICIAN | *MTI Mobile Technology Inc.* | Hillsboro, OR

- ➢ Developed software tools for the installation and maintenance of security components for consumer electronics in retail establishments.
- ➢ Assisted in the installation and building of displays, end caps, and other fixtures in various retail locations
- ➢ Troubleshot and debugged software issues that arose during break-fix repairs on consumer electronic displays and devices
- ➢ Provided training and technical support to other technicians and retail staff to troubleshoot and repair technical issues.
- ➢ Continuously updated technical knowledge and skills by attending trainings, workshops, and seminars

GUEST SERVICE CAPTAIN | *Towne Park* | Ann Arbor, MI   *March 2017 - April 2019*

- ➢ Launched innovative solutions for guest requests, while demonstrating exceptional customer service based on verbal communication
- ➢ Led the implementation of efficient communication practices to improve team performance
- ➢ Pursued innovative solutions for guest requests, while demonstrating exceptional customer service based on verbal communication
- ➢ Trained and assisted other team members in technical issues related to software and hardware

CENTER CONSULTANT | FedEx Office Ann Arbor, MI   August 2012 - March 2014

- ➢ Created, edited, and processed digital imaging documents, and efficiently coordinated shipping services
- ➢ Contributed to a higher customer satisfaction rate through participation in training and development of team members to improve technical and production processes
- ➢ Managed the production of full-service orders, finishing services, and large-scale projects, while resolving technical issues to ensure smooth and efficient workflow