

Joshua T Byers

Junior Full- Stack Developer

Ypsilanti, MI | JT@powrdev.tech | (734) 351-8601

SUMMARY	Highly motivated and dedicated Junior Full-Stack Developer with a background in Occupational/Technical Studies and Simulation Animation and Gaming. Strong problem-solving skills and a desire to constantly learn and improve.	
EDUCATION	ASSOCIATES OF APPLIED SCIENCE OCCUPATIONAL/TECHNICAL STUDIES Kalamazoo Valley Community College Kalamazoo, MI	2021 - Present
	BACHELOR OF SCIENCE IN SIMULATION, ANIMATION, AND GAMING Eastern Michigan University Ypsilanti, MI HONORS Cum Laude GPA 3.6	April 2019
AWARDS	DEAN'S LIST Kalamazoo Valley Community College	Winter 2022
SOFT SKILLS	➤ Communication, Critical Thinking, Task Flexibility, Problem Solving	
HARD SKILLS	➤ Strong experience with troubleshooting and repair of mobile devices and electronic equipment	
	➤ Strong customer service experience, problem-solving skills, team-based settings, team collaboration	
	➤ Technical Skills: Front-End HTML 5, CSS, JavaScript	
	➤ Adobe Acrobat, Illustrator, Photoshop, InDesign Microsoft Word, PowerPoint, Excel	
	➤ Technical Support, Computer Repair, Troubleshooting	
SKILLS IN PROGRESS	➤ Front-End: Python, Django Back-End: SQL, MySQL Server, Node.js, React.js, Express.js	
	➤ Operating Systems: Linux Administration Bash Shell, Git Bash	
	○ Windows Administration PowerShell	
EXPERIENCE	FIELD TECHNICIAN Mercury Broadband Saline, MI	March 2023 –CURRENT
	➤ Evaluate site maps to ensure compliance with our company's minimal connectivity requirements.	
	➤ Build strong relationships with customers to gain their trust and knowledge about our company and technologies.	
	➤ Analyze Radio Frequency signals to establish reliable IP connections in rural communities.	
	➤ Develop efficient execution plans for mounting Radio Frequency equipment on customers' homes that meet both company and customer standards.	
	➤ Maintain equipment and upgrade firmware to stay up to date with the latest software versions provided by the company's IT Department.	
	FIELD TECHNICIAN MTI Mobile Technology Inc. Hillsboro, OR	September 2021 – March 2023
	➤ Developed software tools for installing and maintaining security components for consumer electronics in retail stores.	
	➤ Installed displays, end caps, and other fixtures in various retail locations, and provided troubleshooting and debugging support for software issues.	
	➤ Provided technical training and support to other technicians and retail staff to troubleshoot and repair technical issues related to consumer electronics.	
GUEST SERVICE CAPTAIN	➤ Kept up to date with technical knowledge and skills by attending training sessions, workshops, and seminars.	
	➤ Established and maintained system-controlled hubs using Windows Environment, and troubleshooted network connectivity through remote/onsite procedures for entertainment systems.	
	GUEST SERVICE CAPTAIN Towne Park Ann Arbor, MI	March 2017 - April 2019
	➤ Launched innovative solutions for guest requests, while demonstrating exceptional customer service based on verbal communication.	
	➤ Led the implementation of efficient communication practices to improve team performance	
	➤ Pursued innovative solutions for guest requests, while demonstrating exceptional customer service based on verbal communication	
GUEST SERVICE CAPTAIN	➤ Trained and assisted other team members in technical issues related to software and hardware.	

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REFERENCES

Kimberly LaForge

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